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Maxxus Saunas Santiago Elite

Maxxus Saunas Santiago Elite 2-Person Ultra Low EMF FAR Infrared Sauna Instruction Manual

Model: Santiago Elite

1. Introduction

This manual provides essential instructions for the safe assembly, operation, and maintenance of your Maxxus Saunas Santiago Elite 2-Person Ultra Low EMF FAR Infrared Sauna. Please read this manual thoroughly before installation and use to ensure proper function and longevity of your product.

The Santiago Elite sauna is designed with Reforested Canadian Hemlock wood, featuring double-paneled walls for efficient heat retention. It incorporates 7 PureTech Ultra Low EMF infrared Carbon Energy Efficient heating panels, including a dedicated foot heater, to provide a consistent and therapeutic heat experience. The sauna operates at lower temperatures (optimally 120°F to 130°F) compared to traditional saunas, allowing for extended use.



Image 1.1: Exterior view of the Maxxus Saunas Santiago Elite 2-Person Infrared Sauna. The sauna features a light wood finish and a glass door, designed for two occupants.

2. Important Safety Information

WARNING: To reduce the risk of burns, fire, electric shock, or injury to persons, read all instructions before using the sauna.

- Consult a physician before using the sauna, especially if you have pre-existing health conditions, are pregnant, or are taking medication.
- Do not use the sauna if you are under the influence of alcohol, drugs, or sedatives.
- Ensure the sauna is connected to a properly grounded electrical outlet. Do not use extension cords.
- Keep children and pets away from the sauna during operation.
- Do not attempt to modify or repair the sauna. Contact customer support for assistance.

- Avoid prolonged exposure to high temperatures. Limit sessions to recommended durations.
- Stay hydrated by drinking water before and after sauna use.
- Do not pour water directly onto the heating elements or interior surfaces. This is an infrared sauna, not a steam sauna.

3. Package Contents

Upon receiving your Santiago Elite sauna, verify that all components are present and undamaged. The package typically includes:

- Front Panel with Glass Door
- Back Panel with Heaters
- Left Side Panel with Heaters
- Right Side Panel with Heaters
- Roof Panel
- Floor Panel
- Bench and Bench Support
- Interior LED Control Panel
- Music System (Bluetooth/MP3 aux connection)
- Assembly Hardware and Power Cord



Image 3.1: Side view of the Santiago Elite sauna, highlighting the tongue-and-groove wood panel construction.

4. Assembly Instructions

Assembly of the Santiago Elite sauna is designed to be straightforward, typically requiring two adults. Ensure you have adequate space and tools before beginning.

1. **Preparation:** Unpack all components and inspect for damage. Lay out panels in the intended assembly area.
2. **Base Assembly:** Place the floor panel in the desired location.
3. **Wall Panels:** Connect the back wall panel to the floor panel, followed by the side wall panels. The panels are full height with pre-installed heating elements, simplifying the process. Secure panels using the provided latches or fasteners.
4. **Front Panel and Door:** Attach the front panel, which includes the glass door. The glass door and frame can be heavy; consider temporarily unscrewing the glass panel from the door frame to reduce weight during installation, then re-securing it.
5. **Bench Installation:** Install the bench and its support structure inside the sauna.
6. **Roof Panel:** Place the roof panel on top, ensuring all electrical connections for lighting and control panel are properly routed and connected.
7. **Electrical Connections:** Connect the main power cord to the sauna's power input and then to a dedicated, grounded electrical outlet.





Image 4.1: Interior view of the Santiago Elite sauna with the glass door open, showing the wooden bench and the back wall heating panels.





Image 4.2: Close-up of the interior back wall of the Santiago Elite sauna, displaying the PureTech Ultra Low EMF infrared carbon heating panels.

5. Operating Your Sauna

The Santiago Elite sauna features an interior LED control panel for easy operation.



Image 5.1: Close-up of the interior LED control panel, used for adjusting temperature and session duration.

1. **Power On:** Press the power button on the interior LED control panel.
2. **Set Temperature:** Use the temperature controls to set your desired heat level. The sauna operates most effectively between 120°F and 130°F.
3. **Set Time:** Adjust the session duration using the timer controls.
4. **Pre-heating:** Allow the sauna to pre-heat for approximately 15-20 minutes to reach the set temperature.
5. **Music System:** The sauna includes a Bluetooth-enabled music system with an MP3 aux connection. Connect your device to enjoy audio during your session.



Image 5.2: Detail of the MP3 aux input for connecting external audio devices to the sauna's sound system.

An interior reading lighting system is also integrated for convenience.

6. Maintenance and Care

Proper maintenance ensures the longevity and optimal performance of your sauna.

- **Cleaning:** Wipe down interior and exterior surfaces with a damp cloth. Do not use harsh chemicals or abrasive cleaners.
- **Wood Care:** The Canadian Hemlock wood is naturally resistant to moisture. Avoid excessive moisture or direct water contact.
- **Heater Panels:** Do not touch the heating panels during operation. Keep them free from obstructions.
- **Ventilation:** Ensure adequate ventilation around the sauna to prevent moisture buildup.
- **Storage:** If storing for an extended period, ensure the sauna is clean, dry, and protected from extreme temperatures

and humidity.

7. Troubleshooting

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Sauna does not power on.	No power supply; loose connection; tripped breaker.	Check power cord connection; ensure outlet is functional; reset circuit breaker.
Sauna not heating.	Heater panel connection issue; control panel setting.	Verify all internal heater connections; check temperature setting on control panel.
Music system not working.	Bluetooth not paired; aux cable issue; no power to system.	Ensure Bluetooth is enabled and paired; test with a different aux cable; check power to the music system.
Loose wire in transformer unit.	During shipping or assembly, a wire may become loose.	Access the transformer unit (typically in the ceiling area) and re-secure any loose clips or wires. If uncomfortable, contact customer support.

8. Product Specifications

- **Model:** Santiago Elite
- **Capacity:** 2-Person
- **Heater Type:** 7 PureTech Ultra Low EMF FAR Infrared Carbon heating panels (EMF Under 2MG when sitting 2 to 3 inches from the heating panels)
- **Exterior Dimensions (WDH):** 46 inches x 40 inches x 75 inches
- **Material:** Reforested Canadian Hemlock Wood
- **Control Panel:** Interior LED
- **Audio System:** Bluetooth Music System with MP3 aux connection and dynamic speaker with pre-amp (no radio included)
- **Lighting:** Interior reading lighting system
- **Item Weight:** 395 pounds





Image 8.1: Top-down interior view of the Santiago Elite sauna, showing the layout of the bench and heating panels.

9. Warranty and Customer Support

For warranty information or to obtain customer support, please refer to the documentation provided at the time of purchase or contact Maxxus Saunas directly. Our customer support team can assist with any questions regarding assembly, operation, or troubleshooting.
You can typically find contact information on the manufacturer's website or through your purchase platform.

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