

Medic Therapeutics B097YNDYYF

Medic Therapeutics Rechargeable Hearing Aid System User Manual

Model: B097YNDYYF

INTRODUCTION

Thank you for choosing the Medic Therapeutics Rechargeable Hearing Aid System. This device is designed to amplify sound, making it more audible and improving your listening experience. It features a lightweight, portable, and rechargeable design with a comfortable in-ear fit. This manual provides essential information for the proper setup, operation, and maintenance of your hearing aid system.

PACKAGE CONTENTS

Please ensure all items are present in your package:

- Medic Therapeutics Hearing Aids (2 units)
- Rechargeable Carrying Case
- Assorted Extra Ear Tips
- USB Charging Cable (not explicitly listed but implied by 'rechargeable')

IMPORTANT SAFETY INFORMATION

Please read all safety warnings and instructions before using this product to prevent injury or damage.

- **WARNING:** This product may contain chemical(s) determined by the State of California to cause cancer, birth defects, and/or reproductive harm.
- Medic Therapeutics products are not designed or intended to prevent, diagnose, or treat any illness, condition, or disease.
- Keep out of reach of children. Supervise children under the age of eighteen (18) at all times if they are utilizing the device.
- Avoid exposure to extreme temperatures, harsh sunlight, and liquids.

- Do not attempt to modify or repair the device yourself. Contact customer support for assistance.

PRODUCT OVERVIEW

Familiarize yourself with the components of your hearing aid system.



Figure 1: Single Hearing Aid. This image shows a close-up of one hearing aid, highlighting its compact brown body, the soft clear ear tip, and the small, discreet controls or contacts on its surface.



Figure 2: Pair of Hearing Aids. This image displays both hearing aids, illustrating their identical design and universal fit for either ear.

Hearing Aid Components:

- **Main Body:** Houses the electronic components.
- **Ear Tip:** Soft, silicone tip for comfortable fit and sound delivery. Replaceable with extra tips provided.
- **Volume Control:** Allows adjustment of sound amplification.
- **Pull Line:** A small, clear line to assist with easy removal from the ear canal.

Rechargeable Carrying Case Components:



Figure 3: Charging Case with Hearing Aids. This image shows the open charging case with both hearing aids securely placed inside, ready for charging.



Figure 4: Charging Case Interior. This image provides a view inside the open charging case, clearly showing the two charging contacts where the hearing aids connect.

- **Charging Slots:** Designated areas for placing hearing aids to charge.
- **Charging Port:** (Typically USB) for connecting the case to a power source.
- **Indicator Lights:** (If present) to show charging status.

INITIAL SETUP

1. Charging the Device

Before first use, fully charge your hearing aid system.

1. Place both hearing aids into their respective charging slots within the carrying case. Ensure they are seated correctly for proper contact.
2. Connect the USB charging cable to the charging port on the case and plug the other end into a suitable USB power adapter (not included) or a computer USB port.
3. Allow **4-5 hours** for a full charge. The indicator lights on the case (if present) will show charging status and turn off or change color when fully charged.



Figure 5: Charging Port Location. This image displays the side of the charging case, indicating the position of the micro-USB charging port.

2. Selecting and Fitting Ear Tips

The system includes extra ear tips to ensure a comfortable and secure fit.

1. Choose an ear tip size that feels snug but comfortable in your ear canal. A good fit is crucial for optimal sound quality and to prevent the hearing aid from falling out.
2. Gently attach the selected ear tip to the hearing aid.
3. The hearing aids are designed for universal fit, meaning they can be worn in either the left or right ear.

OPERATING INSTRUCTIONS

1. Wearing the Hearing Aid

1. Gently insert the hearing aid into your ear canal until it feels secure and comfortable.
2. Ensure the ear tip creates a good seal to prevent feedback and maximize sound amplification.

2. Power On/Off

The hearing aids typically power on automatically when removed from the charging case and power off when placed back in the case.

- **To Power On:** Remove the hearing aids from the charging case.
- **To Power Off:** Place the hearing aids back into the charging case.

3. Volume Control

Locate the volume control on the hearing aid (refer to Figure 1 for general location). Adjust the volume to a comfortable listening level. Start with a lower volume and gradually increase it as needed.

4. Automatic Noise Reduction

The hearing aid system features an automatic noise reduction system designed to minimize background noise and enhance speech clarity.

5. Removing the Hearing Aid

Gently pull on the small, clear pull line attached to the hearing aid to assist with easy and safe removal from your ear.

CHARGING THE HEARING AIDS

The hearing aids provide up to **10 hours of working time** on a single charge. When the battery is low, you may notice a decrease in sound quality or a warning tone (if applicable).

1. Place the hearing aids into the charging case.
2. If the charging case itself is low on battery, connect it to a power source using the USB cable.
3. A full charge for the hearing aids takes approximately 4-5 hours.
4. No disposable batteries are required for this system.

CARE AND MAINTENANCE

Cleaning

- Regularly clean the ear tips with a soft, dry cloth to remove earwax and debris.
- If necessary, remove the ear tips and wash them gently with mild soap and water. Ensure they are completely dry before reattaching them to the hearing aids.
- Wipe the main body of the hearing aids and the charging case with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.
- Keep the charging contacts on both the hearing aids and the case clean and free of debris to ensure proper charging.

Storage

- When not in use, store the hearing aids in their charging case to protect them and keep them charged.
- Store the system in a cool, dry place, away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you encounter issues with your Medic Therapeutics Hearing Aid System, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound or low sound	Low battery; Ear tip blocked; Volume too low; Improper fit.	Charge the hearing aids; Clean the ear tip; Increase volume; Adjust ear tip for a better seal.

Problem	Possible Cause	Solution
Hearing aid not charging	Improper placement in case; Dirty charging contacts; Faulty cable/adaptor; Case battery low.	Ensure hearing aids are correctly seated; Clean charging contacts; Try a different USB cable/adaptor; Charge the carrying case.
Hearing aid falls out of ear	Incorrect ear tip size; Improper insertion.	Try a different size ear tip for a more secure fit; Re-insert the hearing aid carefully, ensuring it's snug.
Feedback or whistling sound	Improper fit; Ear tip too loose; Volume too high.	Ensure a tight seal with the ear tip; Try a larger ear tip; Lower the volume.

If the problem persists after trying these solutions, please contact Medic Therapeutics customer support.

SPECIFICATIONS

- **Brand:** Medic Therapeutics
- **Model:** B097YNDYYF
- **Color:** Brown
- **Style:** Uncorded, In-Ear
- **Working Time:** Up to 10 hours per charge
- **Charging Time:** 4-5 hours
- **Power Source:** Rechargeable (no batteries required)
- **Features:** Volume Control, Automatic Noise Reduction System, Universal Fit, Pull Line for Easy Removal
- **Package Dimensions:** 8 x 8 x 8 inches; 8 ounces (approximate)
- **Manufacturer:** Medic Therapeutics
- **Date First Available:** June 26, 2021

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation included with your purchase or visit the official Medic Therapeutics website. Keep your proof of purchase for any warranty claims.

Contact Information: Please refer to the manufacturer's website or your purchase receipt for the most current customer support contact details.