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HAAM Electric HWM10000-21N

HAAM Electric Twin Tub Washing Machine HWM10000-21N User Manual

Model: HWM10000-21N | Capacity: 10 kg

1. INTRODUCTION

Thank you for choosing the HAAM Electric Twin Tub Washing Machine, model HWM10000-21N. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your appliance. Please read these instructions carefully before use and retain them for future reference.

2. SAFETY INFORMATION

To reduce the risk of fire, electric shock, or injury, observe the following basic precautions:

- Ensure the power supply matches the rating label on the machine.
- Do not operate the machine with a damaged power cord or plug.
- Keep children and pets away from the appliance during operation.
- Do not wash items that are soiled with flammable liquids.
- Always unplug the machine before cleaning or performing any maintenance.
- Do not immerse the electrical parts in water.
- Ensure the spin tub lid is closed before starting the spin cycle.

3. PRODUCT OVERVIEW

The HAAM Electric Twin Tub Washing Machine features two separate tubs: one for washing and rinsing, and another for spin-drying. It is a top-loading appliance designed for convenience and efficiency.

Components

- **Wash Tub:** For washing and rinsing clothes.
- **Spin Tub:** For spin-drying clothes.
- **Control Panel:** Contains knobs for operation.

- **Water Inlet:** For connecting the water supply hose.
- **Drain Hose:** For discharging water.
- **Magic Filter:** Collects lint and debris during the wash cycle.

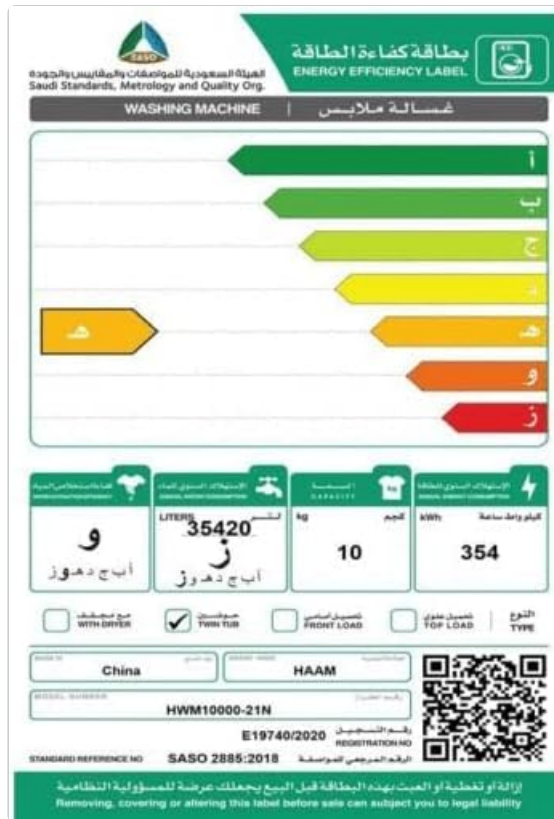
Control Panel

The control panel typically includes the following knobs:

- **Wash Timer:** Sets the duration of the wash cycle.
- **Wash Selector:** Selects the wash mode (e.g., Gentle, Normal).
- **Spin Timer:** Sets the duration of the spin cycle.



This image shows the HAAM Electric Twin Tub Washing Machine, model HWM10000-21N, from a front-top angle, highlighting its two tubs and control panel.



A close-up top view of the HAAM Electric Twin Tub Washing Machine, showing the control knobs for wash timer, wash selector, and spin timer, along with the 'AIR DRY' spin lid.

4. SETUP AND INSTALLATION

Proper installation is crucial for the performance and longevity of your washing machine.

Placement

- Place the machine on a firm, level surface to prevent vibration and noise.
- Ensure adequate space around the machine for ventilation and operation.
- Avoid direct sunlight or placing near heat sources.
- Do not install in areas prone to freezing temperatures.

Water Connection

- Connect the water inlet hose to a suitable water tap.
- Ensure all connections are tight to prevent leaks.

Drainage

- Position the drain hose to allow for proper water discharge.
- Ensure the drain hose is not kinked or blocked.

Power Connection

- Plug the power cord into a grounded electrical outlet.
- Do not use extension cords or adapters.

5. OPERATING INSTRUCTIONS

Follow these steps for effective washing and spin-drying:

Washing Clothes

1. Sort clothes by fabric type, color, and degree of soiling.
2. Load clothes into the wash tub, ensuring not to exceed the 10 kg capacity. Distribute clothes evenly.
3. Add appropriate amount of detergent and water to the wash tub. The machine supports two wash levels.
4. Select the desired wash mode using the **Wash Selector** knob (e.g., Gentle for delicate items, Normal for regular loads).
5. Set the wash time using the **Wash Timer** knob.
6. After the wash cycle, drain the water by setting the wash selector to 'Drain'.

Rinsing Clothes

1. After draining the wash water, refill the wash tub with clean water.
2. Set the **Wash Timer** for a short cycle to rinse the clothes.
3. Drain the rinse water. Repeat if necessary.

Spin Drying Clothes

1. Carefully transfer the rinsed clothes to the spin tub. Distribute them evenly to prevent imbalance and excessive vibration.
2. Close the spin tub lid securely.
3. Set the desired spin time using the **Spin Timer** knob. The maximum spin time is up to 15 minutes.
4. Once the spin cycle is complete, open the lid and remove the clothes.

6. MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and extends the life of your washing machine.

Cleaning the Magic Filter

- The magic filter collects lint and debris. Clean it after every few washes or when visibly full.
- Remove the filter from the wash tub.
- Open the filter and remove collected lint.
- Rinse the filter under running water and reinsert it into its position.

Cleaning the Exterior

- Wipe the exterior surfaces with a soft, damp cloth.
- Do not use abrasive cleaners or solvents.

Draining Residual Water

- After use, ensure all water is drained from both tubs.
- Leave the lids slightly ajar to allow for air circulation and prevent odors.

7. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Machine does not start	No power supply; Lid not closed; Timer not set.	Check power plug; Ensure lid is closed; Set timer.
Water does not drain	Drain hose kinked or blocked; Drain selector not set correctly.	Straighten/clear drain hose; Set wash selector to 'Drain'.
Excessive vibration/noise during spin	Uneven load in spin tub; Machine not level.	Rearrange clothes evenly; Adjust machine's feet to level.
Water leaks	Loose water inlet hose; Damaged drain hose.	Tighten hose connections; Inspect and replace damaged hoses.

If the problem persists after attempting these solutions, please contact customer support or a qualified technician.

8. SPECIFICATIONS

Detailed technical specifications for the HAAM Electric Twin Tub Washing Machine HWM10000-21N:

Feature	Specification
Brand	HAAM Electric
Model	HWM10000-21N
Capacity	10 kg
Dimensions (D x W x H)	43 x 75.5 x 97 cm
Item Weight	20 kg
Material	ABS
Color	White
Control Type	Push Button
Access Location	Top Load
Standard Cycles	2 (Wash levels)
Cycle Options	Drain, Spin, Rinse
Special Feature	Portable
Annual Energy Consumption	194 kWh
Energy Efficiency	Extra Efficient
Installation Type	Freestanding



This image displays the energy efficiency label for the HAAM Electric Twin Tub Washing Machine HWM10000-21N, indicating its energy consumption and other performance metrics. For more details, visit the official certification page: [Saudi Standards, Metrology and Quality Org.](#)

9. WARRANTY AND SUPPORT

This HAAM Electric Twin Tub Washing Machine, model HWM10000-21N, comes with a **two-year warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. For technical assistance, service, or warranty inquiries, please contact your retailer or the authorized HAAM Electric service center. Refer to your purchase documentation for specific contact details.