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TOKVIA T111-W

Tokvia T111 Senior Mobile Phone User Manual

Model: T111-W | Brand: TOKVIA

1. PRODUCT OVERVIEW

The Tokvia T111 is a SIM-lock free mobile phone designed for seniors, featuring large buttons, an emergency call button, and a large 2.4-inch display. It is engineered for simplicity and ease of use, providing essential communication functions without complex internet features. This manual will guide you through the setup, operation, and maintenance of your device.



Figure 1.1: Tokvia T111 Mobile Phone - Front, Back, and Side View.

2. PACKAGE CONTENTS

Please check the box for the following items:

- Tokvia T111 Mobile Phone
- Rechargeable Lithium-Ion Battery
- Charging Cradle
- Power Adapter (Charger)
- User Manual (this document)

3. SETUP

3.1 Inserting the SIM Card and Battery

The Tokvia T111 uses a standard SIM card. Ensure the phone is powered off before inserting or removing the SIM card or battery.

1. Gently remove the back cover of the phone by prying it from the notch usually located at the bottom

or side.

2. Locate the SIM card slot. Insert your standard SIM card into the slot with the gold contacts facing down, ensuring it clicks into place.
3. Insert the battery into the battery compartment, aligning the gold contacts on the battery with those in the phone.
4. Replace the back cover, pressing firmly until it snaps securely into place.

3.2 Charging the Device

Before first use, fully charge the phone's battery. The phone comes with a convenient charging cradle.

- Connect the power adapter to a wall outlet.
- Plug the small end of the power adapter cable into the charging cradle's port.
- Place the Tokvia T111 phone into the charging cradle, ensuring the charging contacts on the phone align with those on the cradle. The phone will indicate charging status on its display.
- A full charge typically takes approximately 2 hours.





Figure 3.1: Tokvia T111 in Charging Cradle.

4. OPERATING INSTRUCTIONS

4.1 Basic Functions

- **Power On/Off:** Press and hold the red power button (usually the end call button) to turn the phone on or off.
- **Making a Call:** Dial the desired number using the large keypad buttons. Press the green call button to initiate the call.
- **Receiving a Call:** When the phone rings, press the green call button to answer.
- **Ending a Call:** Press the red power button to end an active call.
- **Sending/Receiving Messages:** Navigate to the 'Messages' menu using the navigation keys. Select 'Write Message' to compose a new SMS or 'Inbox' to read received messages. The phone supports basic text messaging.



Figure 4.1: Tokvia T111 Messages Screen.

4.2 Special Features

- SOS Button:** Located on the back of the phone, the SOS button is designed for emergencies. When pressed and held, it will automatically dial pre-set emergency contacts and can send an emergency SMS. Ensure emergency contacts are configured in the phone settings.



Figure 4.2: SOS Button on the back of the phone.

- **Torch:** The phone includes a built-in torch. A dedicated button (often on the side or a specific key on the keypad) can be pressed to turn the torch on or off.
- **Speed Dial / Photo Contacts:** Assign frequently called numbers to speed dial keys (e.g., keys 2-9). The phone also supports call by photo, allowing you to assign images to contacts for easier recognition. Refer to the phone's contact settings for configuration.
- **Volume Adjustment:** Use the dedicated volume buttons on the side of the phone or the navigation keys during a call to adjust the earpiece volume. The ringtone volume can be adjusted in the phone's settings.
- **Call Number Announcement:** This feature announces the incoming caller's number, which is beneficial for users with visual impairments. This can be enabled or disabled in the phone's settings.

5. MAINTENANCE

Proper care will extend the life of your Tokvia T111 phone.

- **Cleaning:** Use a soft, dry cloth to clean the phone's surface. Do not use liquid cleaners or aerosols.
- **Battery Care:** Avoid exposing the battery to extreme temperatures. Do not leave the phone uncharged for extended periods. If the phone will not be used for a long time, charge it to about 50%

before storing.

- **Storage:** Store the phone in a cool, dry place away from direct sunlight and moisture.
- **Water Resistance:** The Tokvia T111 is not water-resistant. Avoid contact with liquids.

6. TROUBLESHOOTING

If you encounter issues with your Tokvia T111, please refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Phone does not turn on	Battery is depleted or not inserted correctly.	Charge the battery. Ensure the battery is correctly inserted.
Cannot make/receive calls	No SIM card, SIM card not active, or out of network coverage.	Ensure SIM card is inserted and active. Check network signal strength. Contact your service provider.
Poor call quality	Weak network signal or interference.	Move to an area with better signal. Avoid sources of interference.
SOS button not working	Emergency contacts not set up.	Go to SOS settings and configure emergency numbers.
Battery drains quickly	Frequent use, poor network signal, or aging battery.	Reduce usage. Move to an area with better signal. Consider replacing the battery if it's old.

7. TECHNICAL SPECIFICATIONS

Detailed specifications for the Tokvia T111 mobile phone:

Feature	Specification
Model Number	T111-W
Frequency Band (GSM)	850 / 900 / 1800 / 1900 MHz
Bluetooth	2.402 - 2.480 GHz
Display	2.4 inch LCD with backlight
Battery	3.7 V, 800 mAh Lithium Ion
Charging Time	Approx. 2 hours
Stand-by Time	Up to 250 hours
Talk Time	Up to 5 hours
Dimensions	Approx. 130 x 54 x 13 mm

Feature	Specification
Weight	Approx. 81 g (including battery)
SIM Card Type	Single Standard SIM
Connectivity	microUSB, 3.5 mm jack socket
Operating System	Nucleus OS
Memory Storage Capacity	32 MB
Wireless Carrier	Unlocked for All Carriers
Cellular Technology	2G

8. WARRANTY INFORMATION

The Tokvia T111 mobile phone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or your purchase documentation for specific terms and conditions. Keep your proof of purchase for warranty claims.

9. CUSTOMER SUPPORT

For further assistance, technical support, or service inquiries, please contact your retailer or the TOKVIA customer support channel as indicated on the product packaging or the official TOKVIA website. Please have your model number (T111-W) and purchase details ready when contacting support.

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