DEKCO DEKCO Video Doorbell Camera

DEKCO Video Doorbell Camera User Manual

Model: DEKCO 2K Wireless Video Doorbell

INTRODUCTION

This user manual provides detailed instructions for the installation, operation, and maintenance of your DEKCO Video Doorbell Camera. Please read this manual thoroughly before using the product to ensure proper function and safety. Keep this manual for future reference.

The DEKCO Video Doorbell Camera is a wireless, battery-powered smart doorbell designed to enhance your home security. It features 2K video resolution, motion detection, two-way audio communication, and flexible storage options.

PRODUCT OVERVIEW

Familiarize yourself with the components of your DEKCO Video Doorbell system.

Image: The DEKCO Video Doorbell (left) and its accompanying wireless chime unit (right). The doorbell is a sleek, dark grey rectangular device with a camera lens at the top, a speaker grille, and a circular doorbell button with a bell icon. The chime unit is a compact black box with a perforated front.

Package Contents:

- DEKCO Video Doorbell Camera
- Wireless Chime Unit
- Mounting Bracket
- Mounting Screws and Anchors
- USB Charging Cable
- User Manual (this document)
- Quick Start Guide

KEY FEATURES

- **180-Day Battery Life:** Built-in 10000mAh rechargeable battery provides extended operation on a single charge.
- **5MP HD Video:** Captures clear and detailed 2K resolution video with a 4:3 aspect ratio.
- **Easy Setup:** Simple DIY installation with step-by-step guidance via the Cloudage app.
- **Instant Notifications:** Receive push notifications when the doorbell is pressed or motion is detected.
- **Two-Way Audio:** Communicate with visitors in real-time.
- **Local & Cloud Storage:** Securely store captured moments with advanced encryption on a micro SD

card (not included) or in the cloud (free 7-day trial).

- **IP65 Weatherproof:** Designed to withstand various weather conditions.
- **Motion Detection:** Adjustable sensitivity to detect movement up to 15 feet.

SETUP AND INSTALLATION

1. Charging the Doorbell

Before first use, fully charge the doorbell using the provided USB cable. The built-in 10000mAh battery can last up to 180 days on a single charge, depending on usage.

Image: An internal diagram of the DEKCO Video Doorbell highlighting its large 10000mAh battery, indicating a long battery life of 3-6 months or 180 days from one charge.

2. Downloading the App

Download the "Cloudage" app from your smartphone's app store (iOS or Android). Create an account and log in.

3. Pairing the Doorbell

1. Open the Cloudage app and tap "Add Device" or the "+" icon.
2. Follow the on-screen instructions to connect the doorbell to your 2.4GHz Wi-Fi network. (*Note: 5GHz Wi-Fi is not supported*).
3. Ensure your doorbell is in pairing mode (refer to the quick start guide for specific indicator lights).

4. Mounting the Doorbell

Choose a suitable location near your front door. Mount the doorbell camera on the door or adjacent wall using the provided mounting bracket, screws, and anchors. Ensure the camera has a clear view of your entrance.

Image: The DEKCO Video Doorbell mounted on a light brown wooden door, positioned next to the door handle. This illustrates a typical installation scenario.

Operation

Live View and Two-Way Audio

From the Cloudage app, you can access a live feed from your doorbell camera at any time. Tap the microphone icon to initiate two-way audio communication with visitors.

Image: A smartphone displaying an incoming call from the doorbell, showing a delivery person at the door. This demonstrates the real-time communication feature.
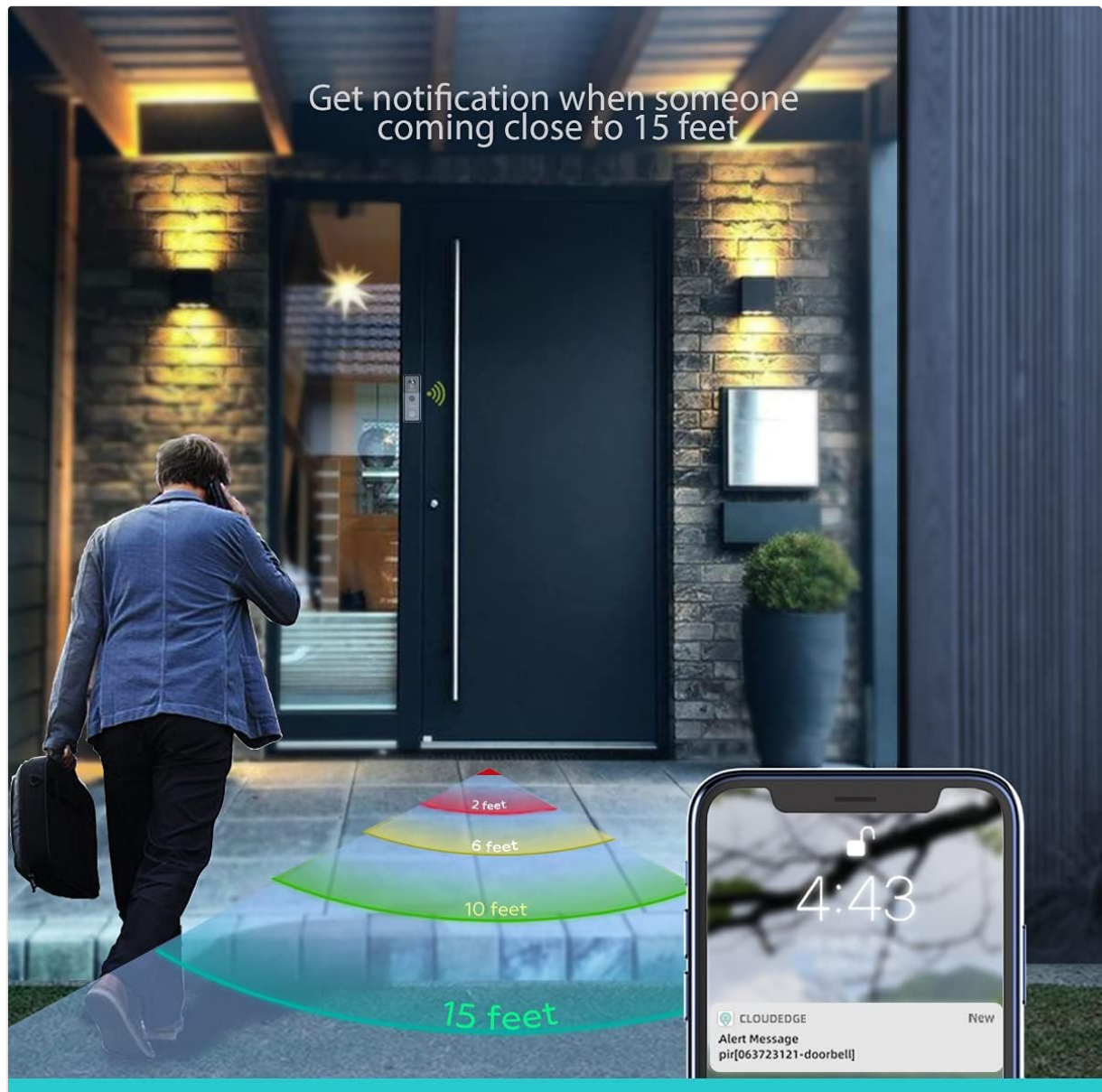

Image: A woman interacting with the doorbell via her smartphone, showing a live feed of a child at the door and text bubbles indicating a two-way audio conversation.

Motion Detection and Notifications

The doorbell features a motion detector that can alert you when someone approaches your property. You will receive instant push notifications on your smartphone. Sensitivity can be adjusted within the app

settings.

Get notification when someone
coming close to 15 feet

2 feet

6 feet

10 feet

15 feet

4:43

CLOUDEDGE   New
Alert Message
pir[063723121-doorbell]

Know exactly who steps onto your property

Image: An illustration depicting a person walking towards a house, with colored zones (2, 6, 10, 15 feet) indicating the motion detection range of the doorbell. A smartphone notification for "Cloudage Alert Message" is also shown.

Video Recording and Storage

The doorbell records video when motion is detected or the button is pressed. Recordings can be stored locally on a micro SD card (up to 128GB, not included) or via cloud storage (free 7-day trial, then subscription may apply).
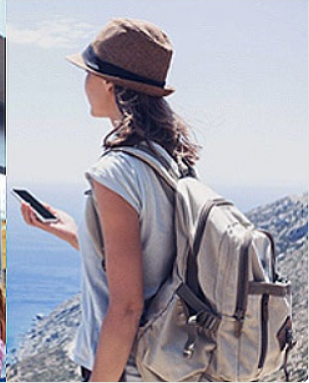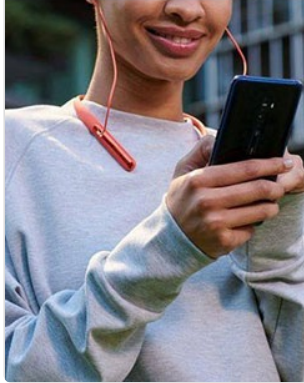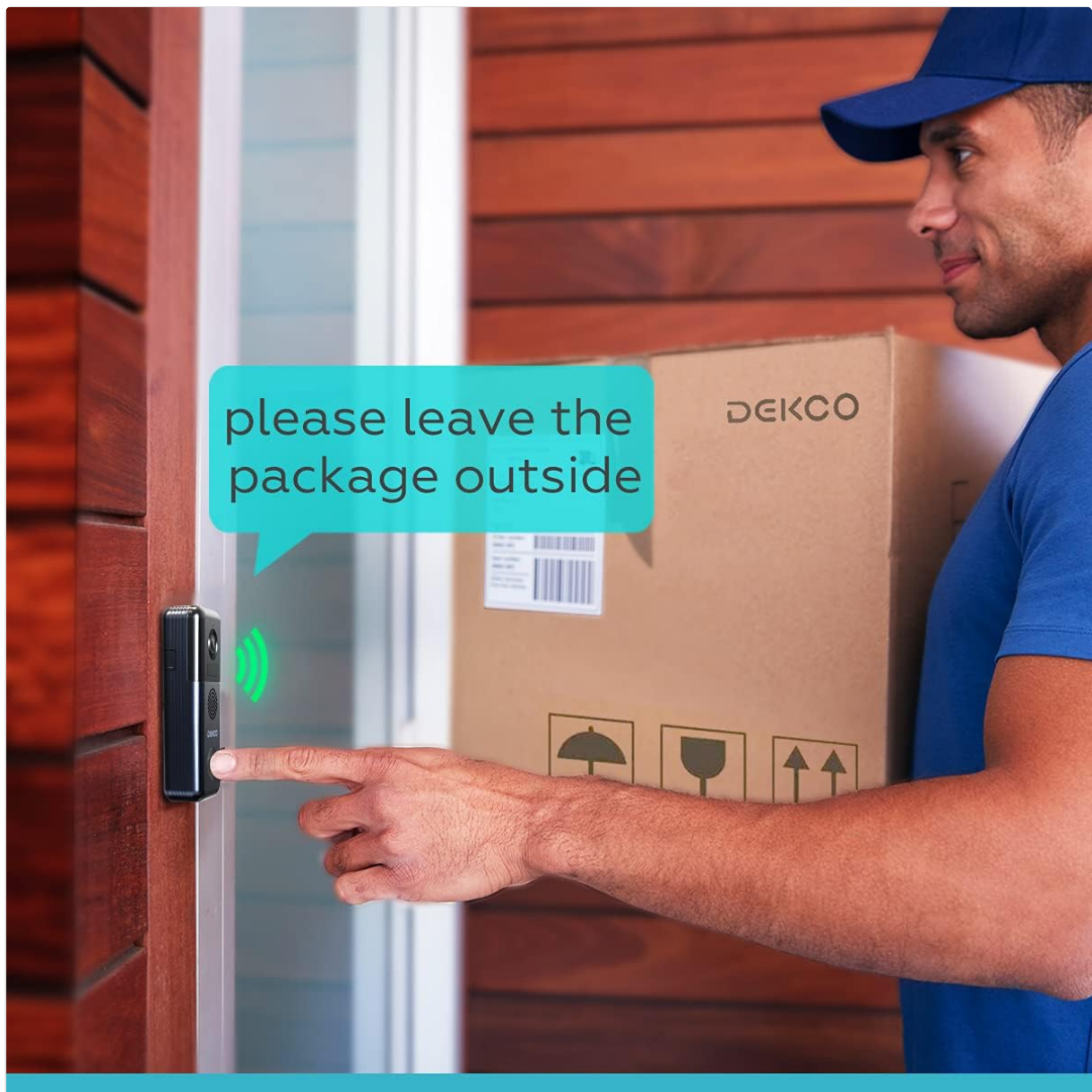
Image: A smartphone screen displaying options for Micro SD Card storage (8G-128G) and Cloud Storage (Free 7-day trial), with various video thumbnails below, indicating recorded events.

Night Vision

The doorbell is equipped with night vision capabilities to provide clear video monitoring even in low-light conditions.

Image: A split image illustrating the doorbell's functionality during day and night. The left side shows a bright daytime scene, while the right side shows a darker, night-time scene, emphasizing 24/7 protection.
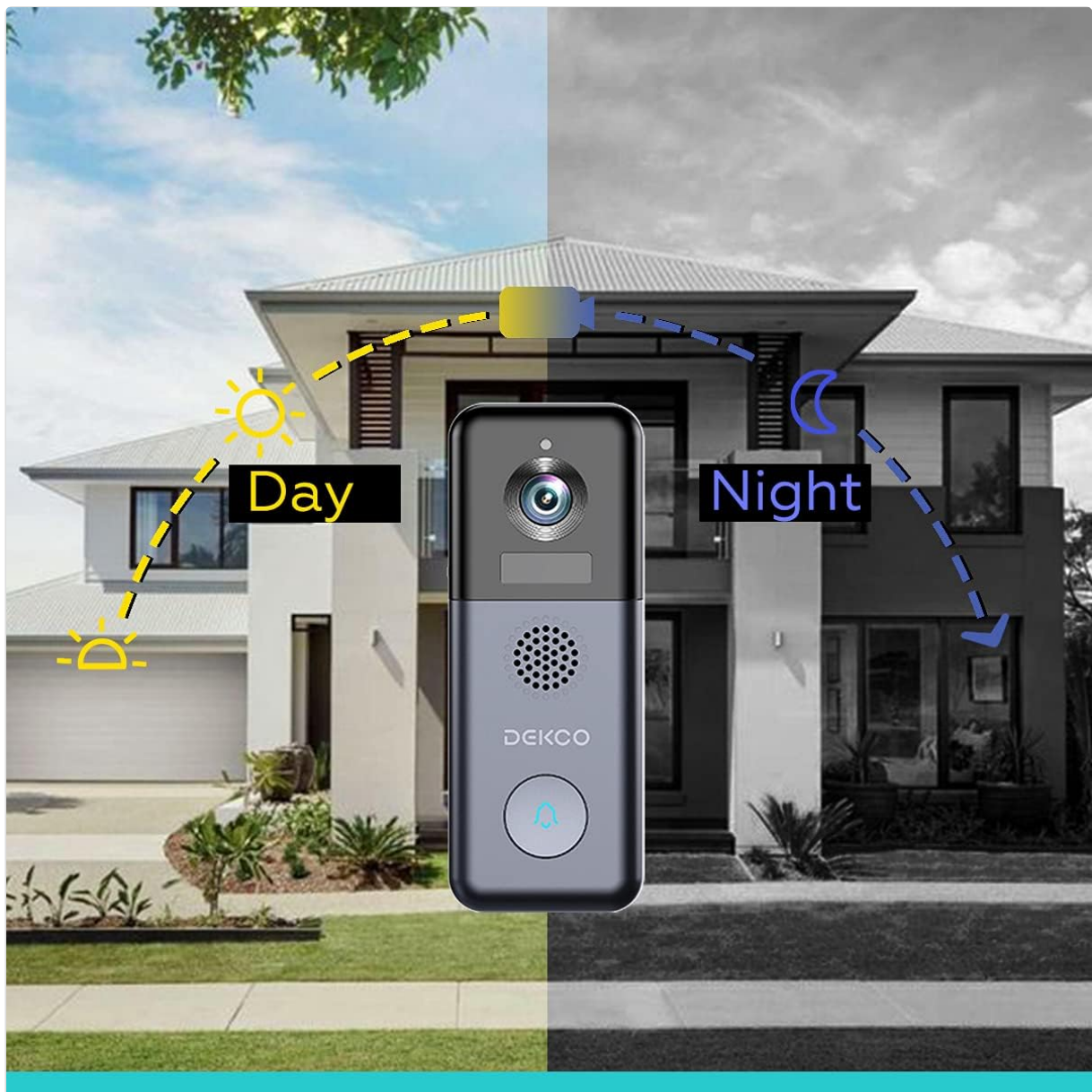
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Battery Charging

Recharge the doorbell battery when the app indicates low power. A full charge can provide up to 180 days of operation. Use the provided USB cable for charging.

Cleaning

Wipe the camera lens and doorbell surface with a soft, damp cloth as needed to ensure clear video quality and proper function. Avoid using harsh chemicals or abrasive materials.

Weather Protection

The doorbell has an IP65 weatherproof rating, making it resistant to dust and water splashes. However, avoid submerging the device in water.

24/7 protecting your family

Image: The DEKCO Video Doorbell shown in a rainy environment, with icons indicating its IP65 weatherproof rating and operating temperature range of -4 to 122°F, signifying its readiness for various weather conditions.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Doorbell not connecting to Wi-Fi	Incorrect Wi-Fi band; weak signal; incorrect password.	Ensure you are connecting to a 2.4GHz Wi-Fi network. Move the doorbell closer to your router. Double-check your Wi-Fi password.
Motion detection is too sensitive/not sensitive enough	Sensitivity settings are not optimized for your environment.	Adjust the motion detection sensitivity levels within the Cloudage app settings. Consider setting specific notification schedules.

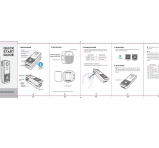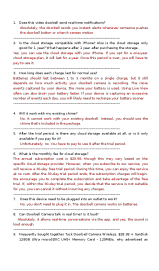| Problem	Possible Cause	Solution
SD card not recognized or recording	SD card not inserted correctly; incompatible card; card needs formatting.	Ensure the micro SD card is inserted correctly. Use a compatible card (Class 10 or higher, up to 128GB). Format the SD card through the app settings. Try a different SD card if issues persist.
Battery not holding charge for long	Frequent motion events; cold weather; aging battery.	Reduce motion detection sensitivity or frequency of recordings. Ensure the doorbell is fully charged. Battery performance may decrease in extreme cold.
No push notifications	App permissions; notification settings; network issues.	Check your phone's app permissions for Cloudage (notifications enabled). Verify notification settings within the Cloudage app. Ensure your phone has a stable internet connection.

SPECIFICATIONS

Feature	Detail
Brand	DEKCO
Model	DEKCO 2K Wireless Video Doorbell
Connectivity Technology	Wireless (Wi-Fi 2.4GHz)
Power Source	Battery Powered
Battery Capacity	10000 mAh
Video Capture Resolution	2K, 720p (Effective Still Resolution: 5 MP)
Special Feature	Motion Sensor, Two-Way Audio, Night Vision
Storage Options	Micro SD Card (up to 128GB, not included), Cloud Storage
International Protection Rating	IP65
Item Weight	1.42 pounds
Package Dimensions	6.54 x 6.46 x 2.36 inches
Date First Available	July 27, 2021

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official DEKCO website or contact their customer service directly. Contact details are typically found on the product packaging or the manufacturer's official website.

For further assistance, you may also visit the DEKCO Store on Amazon.

Related Documents - DEKCO Video Doorbell Camera

[G-Homa VD1001C Smart Video Doorbell + Chime Instruction Manual](#)
This instruction manual provides detailed guidance for the G-Homa VD1001C Smart Video Doorbell and Chime, covering installation, setup, features, functions, and troubleshooting for enhanced home security.

[Eufy Video Doorbell 1080p (Battery-Powered) Quick Start Guide](#)
This guide provides instructions for setting up and installing the Eufy Video Doorbell 1080p (Battery-Powered), including connecting the Wi-Fi Doorbell Chime, mounting the doorbell, and charging the device.

[Smart Wire-free Video Doorbell Quick Start Guide](#)
A quick start guide for the Smart Wire-free Video Doorbell, covering setup, installation, and troubleshooting. Learn how to connect the doorbell to your Wi-Fi, pair it with the indoor chime, and mount it for optimal performance.

[Tuck SHARKPOP Wireless Video Doorbell Camera: Frequently Asked Questions](#)
Find answers to common questions about the Tuck SHARKPOP Wireless Video Doorbell, covering features, installation, cloud storage, app usage, compatibility, and troubleshooting.

[Zumimall P8 Smart Video Doorbell Quick Start Guide](#)
A comprehensive quick start guide for the Zumimall P8 Smart Video Doorbell, detailing setup, app connection, chime pairing, installation, and troubleshooting steps.

[Smart Wi-Fi Video Doorbell Quick Start Guide](#)
A comprehensive quick start guide for the Smart Wi-Fi Video Doorbell, detailing packing contents, product features, power supply options, app setup, device connection methods (AP and QR Code Bridging), live view interface, device sharing, installation steps, and technical specifications.