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TURBRO INF28-WU

TURBRO in-Flames 28 Inch Vertical Wall Mounted Electric Fireplace User Manual

MODEL: INF28-WU

Important Safety Instructions

Read all instructions before using this electric fireplace to ensure safe operation and prevent injury or damage. Keep this manual for future reference.

- This appliance is certified by CSA for safety, ensuring it meets recognized safety standards.
- The unit features overheating protection, which automatically shuts off the heater if the internal temperature becomes too high. If this occurs, unplug the unit and allow it to cool for at least 15 minutes before restarting.
- A child lock function is included for added safety, preventing unintended operation.
- Ensure the fireplace is installed on a stable, vertical surface and is not obstructed.
- Do not operate the fireplace with a damaged cord or plug, or if the heater malfunctions or has been dropped or damaged in any manner.
- Keep combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and away from the sides and rear.

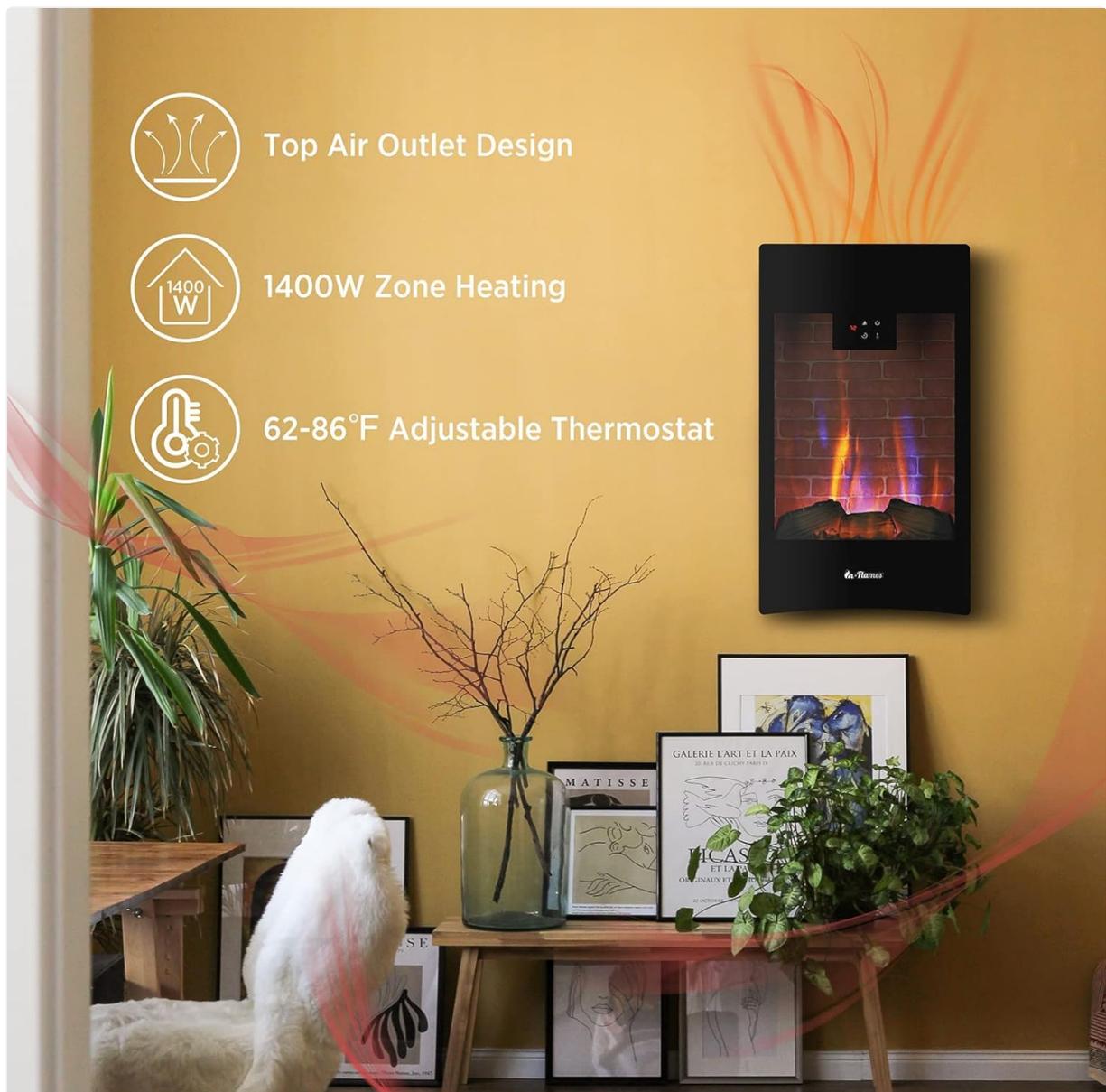


Safety features of the TURBRO in-Flames electric fireplace, including CSA certification and overheating protection.

Product Overview

The TURBRO in-Flames INF28-WU is a 28-inch vertical wall-mounted electric fireplace designed to provide supplemental heating and aesthetic ambiance. Its compact design and glass surface make it suitable for various room settings.

- **Design:** Vertical wall-mounted design with a glass surface.
- **Flame Effects:** Features six distinct flame colors plus one auto-cycle mode, with realistic LED flames against a red brick background.
- **Heating Capacity:** Heats areas up to 400 sq. ft. with 1400W power output.
- **Thermostat:** Adjustable temperature range from 62°F to 86°F.
- **Timer:** Programmable timer function from 1 hour to 8 hours.
- **Controls:** Operable via a responsive touch panel on the unit or a remote control.
- **Noise Level:** Operates at less than 37 dB.
- **Additional Features:** Includes an auto-restart function and child lock.



The TURBRO in-Flames electric fireplace, showcasing its top air outlet design, 1400W heating capability, and adjustable thermostat.

Installation

This electric fireplace is designed for vertical wall-mounted installation. Ensure you have appropriate tools and follow local building codes for electrical installations.

1. **Choose Location:** Select a suitable wall location away from drapes, furniture, and high-traffic areas. Ensure there is a grounded electrical outlet nearby.
2. **Prepare Wall:** Mark the desired mounting height. Use a stud finder to locate wall studs for secure mounting. If studs are not available, use appropriate wall anchors (not included).
3. **Mount Bracket:** Securely attach the mounting bracket to the wall using screws. Ensure it is level.
4. **Hang Fireplace:** Carefully lift the fireplace and hook it onto the mounting bracket. Ensure it is securely seated.
5. **Connect Power:** Plug the power cord into a grounded 120V AC outlet.

Refer to the dimensions below to ensure proper placement and clearance.



Dimensions of the INF28-WU electric fireplace for installation planning.

Operating Instructions

The INF28-WU electric fireplace can be operated using the touch panel on the unit or the included remote control.

Controls Overview



Touch-control glass panel and remote control functions.

- **Power On/Off:** Press the power button on the touch panel or remote to turn the unit on or off.
- **Flame Control:** Press the flame button to cycle through the six flame colors (Orange, Red, Blue, Orange & Red, Orange & Blue, Orange & Blue & Red) and an auto-cycle mode. The flame effect can be used independently of the heater.
- **Heater Control:** Press the heater button to activate the heating function. Use the thermostat controls to adjust the desired temperature between 62°F and 86°F. The unit will automatically maintain the set temperature.
- **Timer Function:** Press the timer button to set the operating duration from 1 hour to 8 hours. The unit will automatically shut off after the set time.
- **Child Lock:** To activate the child lock, long-press the designated button (usually the timer button for 10 seconds as indicated in the image). This prevents accidental changes to settings. Repeat the long press to deactivate.

Flame Color Options



Available flame color options for personalized ambiance.

Maintenance

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

- **Cleaning:** Before cleaning, always unplug the unit from the power outlet. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Glass Panel:** Clean the glass panel with a soft cloth and a glass cleaner. Avoid harsh chemicals that may damage the finish.
- **Air Vents:** Periodically check and clean the air intake and exhaust vents to ensure they are free from dust and debris, which can impede airflow and affect heating efficiency.
- **Storage:** If storing the unit for an extended period, unplug it and store it in a dry, dust-free location.

Troubleshooting

If you encounter issues with your electric fireplace, refer to the following common troubleshooting steps:

- **Unit Does Not Turn On:**
 - Ensure the power cord is securely plugged into a grounded outlet.

- Check if the circuit breaker is tripped.
- Verify the power button on the unit or remote is pressed.
- **No Heat Output:**
 - Confirm the heater function is activated.
 - Check the thermostat setting; ensure it is set higher than the current room temperature.
 - If the unit has recently shut off, the overheating protection may have been activated. Unplug and allow to cool for 15 minutes.
- **Flame Effects Not Working:**
 - Ensure the flame effect button is pressed.
 - Check if the unit is powered on.
- **Remote Control Not Responding:**
 - Replace the batteries in the remote control.
 - Ensure there are no obstructions between the remote and the fireplace sensor.

If problems persist after attempting these steps, contact customer support.

Specifications

Feature	Specification
Brand	TURBRO
Model Name	INF28-WU
Power Source	Corded Electric
Product Dimensions (D x W x H)	5.53"D x 15.75"W x 27.95"H
Material	Glass, Metal
Installation Type	Wall Mount
Heat Output	1400 Watts
Heating Coverage	400 square feet
Adjustable Thermostat	62°F - 86°F
Timer	1H - 8H
Item Weight	19.84 Pounds
Color	Black
Burner Type	Quartz
UPC	816621023775

Warranty and Customer Support

This TURBRO in-Flames electric fireplace (Model INF28-WU) comes with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product functions as intended under normal use.

For warranty claims, technical assistance, or any questions regarding the operation or maintenance of your fireplace, please contact TURBRO customer support. Keep your purchase receipt as proof of purchase for warranty services.

Please refer to the official TURBRO website or your purchase documentation for the most current contact information for customer support.