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# **Purple Harmony Pillow Standard Low**

# Purple Harmony Pillow - Standard Low User Manual

Model: Harmony Pillow Standard Low Brand: Purple

# 1. Introduction

Welcome to enhanced sleep comfort with your new Purple Harmony Pillow - Standard Low. This manual provides essential information for the proper setup, use, and maintenance of your pillow to ensure optimal performance and longevity.



Image 1: The Purple Harmony Pillow - Standard Low, showcasing its unique design.

# 2. KEY FEATURES

- **No-Pressure Support:** The honeycombed GelFlex layer and Talalay latex core flex to both cradle and support your head and neck, adapting to various sleep positions.
- Stays Cool All Night: Features a temperature-neutral, airy GelFlex Grid, ventilated latex, and a moisture-wicking mesh cover for continuous airflow and cooling.
- **Durable Design:** Constructed with ultra-durable materials to maintain its shape and support over time, preventing flattening.
- **Hypoallergenic:** Made with 100% nontoxic GelFlex Grid material, CleanAir GOLD and CertiPUR-US certified, suitable for individuals with allergies.
- Made in USA: Designed and produced in Purple's Innovations Lab in Alpine, Utah, with the GelFlex Grid Hex layer manufactured in their U.S. factory.



Image 2: A close-up view of the GelFlex Grid structure within the pillow.

# 3. SETUP

Your Purple Harmony Pillow arrives ready for use. No extensive setup is required. Simply remove the pillow from its packaging. The pillow will naturally expand to its full size and shape. It is recommended to place a standard pillowcase over the included cover for hygiene and protection.

### 4. OPERATING INSTRUCTIONS

The Purple Harmony Pillow is designed to provide adaptive support for various sleep positions. Its unique GelFlex Grid and Talalay latex core conform to your head and neck, offering comfort whether you sleep on your back, side, or stomach.

- For Back Sleepers: The pillow's low profile and adaptive grid will support the natural curve of your neck, keeping your spine aligned.
- For Side Sleepers: The pillow cradles your head and fills the space between your shoulder and neck, maintaining proper alignment.

• For Stomach Sleepers: The low height of this Standard Low model helps prevent excessive neck extension, promoting a more neutral spinal position.

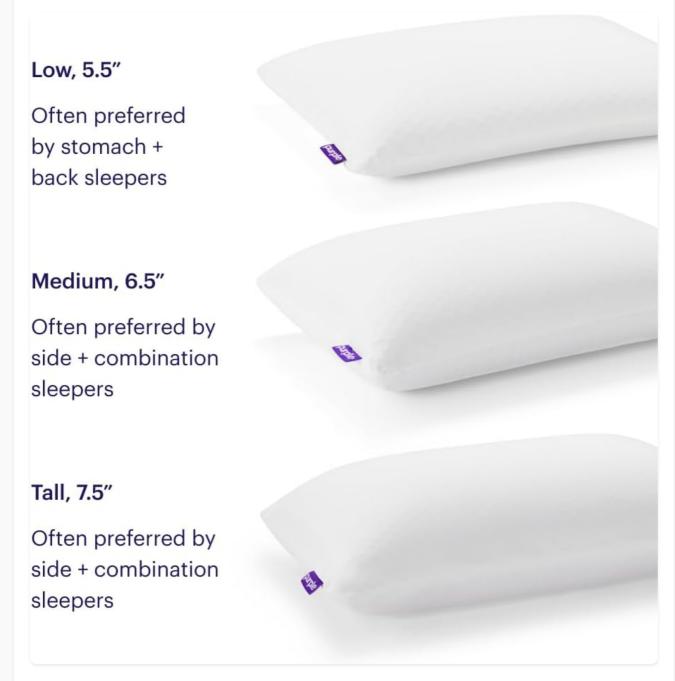


Image 3: Illustration of different pillow heights, indicating suitability for various sleep positions.

# 5. MAINTENANCE AND CARE

Proper care ensures the longevity and hygiene of your Purple Harmony Pillow.

- Cover Care: The pillow's outer cover is machine washable. Remove the cover and wash it in cold water on a gentle cycle. Tumble dry on low heat or air dry. Do not bleach or iron.
- **Pillow Core Care:** The GelFlex Grid and Talalay latex core are not machine washable. If cleaning is necessary, spot clean with a mild detergent and water. Allow to air dry completely before re-covering.
- **General Care:** To maintain freshness, periodically air out the pillow in a well-ventilated area away from direct sunlight.

# 6. TROUBLESHOOTING

- Initial Odor: A new product may have a slight, harmless odor upon unboxing. This is normal and will dissipate within a few days in a well-ventilated area.
- Pillow Feels Too Firm/Soft: The Purple Harmony Pillow is designed to be adaptive. If you find it too firm or soft, allow a few nights for your body to adjust to its unique support. This model is the 'Standard Low' and offers a plush firmness.
- **Pillow Not Staying Cool:** Ensure your pillowcase is breathable. The pillow's design promotes airflow, but a thick, non-breathable pillowcase can hinder this.

## 7. Specifications

Feature	Detail
Fill Material	Latex Foam (Talalay Latex Core) & GelFlex Grid
Pillow Type	Bed Pillow
Color	White
Size	Standard (Pack of 1)
Brand	Purple
Shape	Rectangular
Special Feature	Hypoallergenic
Cover Material	Nylon (Moisture-wicking mesh)
Product Dimensions	26"L x 17"W
Product Care Instructions	Machine Wash (Cover Only)
Item Firmness Description	Plush
Fabric Type	Outer Chamber: 62% Gel Pad; Inner Chamber: 38% Latex Foam Rubber Pad
Item Thickness	5.5 Inches
Item Weight	5.74 pounds
UPC	815068015718

# 8. WARRANTY

The Purple Harmony Pillow comes with a **1-Year Limited Warranty**. If there is a defect or issue with your pillow due to manufacturing or materials, Purple will replace it for up to 1 year from the original date of purchase. Please retain your proof of purchase for warranty claims.

### 9. SUPPORT

For further assistance, product inquiries, or warranty claims, please refer to the official Purple website or contact their customer support directly. Contact information can typically be found on the product packaging or the manufacturer's website.

#### Related Documents - Harmony Pillow Standard Low



#### Purple Mattresses Limited Warranty Information

Comprehensive details on the Purple Mattresses Limited Warranty, including coverage, duration, exclusions, frame requirements, and how to initiate a claim.



#### Purple Powerbase Owner's Manual and Reference Guide

This comprehensive owner's manual and reference guide for the Purple Powerbase provides detailed information on assembly, operation, safety precautions, app usage, remote control functions, troubleshooting, and warranty details. Learn how to set up and maximize the benefits of your adjustable bed base, with service and support provided by Reverie.



#### Purple Employee Perks Snapshot: Benefits for Salaried and Hourly Staff

An overview of the comprehensive employee benefits and perks offered by Purple, including vacation, sick leave, health insurance, retirement plans, parental leave, and additional programs for both salaried and full-time hourly employees.



#### Purple OZ-C160 Outdoor Wireless Speaker User Manual

User manual for the Purple OZ-C160 Outdoor Wireless Speaker, covering safety instructions, functions, technical specifications, troubleshooting, and FCC compliance.



# Purple Premium Plus Smart Base Owner's Manual

Comprehensive owner's manual for the Purple Premium Plus Smart Base, covering safety precautions, installation, operation, remote control functions, troubleshooting, and customer support.



#### Purple Powerbase Owner's Manual and Reference Guide

Comprehensive guide for the Purple Powerbase adjustable bed, covering safety, assembly, app control, remote operation, troubleshooting, and warranty information. Learn how to set up and use your Purple Powerbase.