OCOM OCPP-585-U-B

OCOM OCPP-585A-U-B Thermal Receipt Printer User Manual

Model: OCPP-585A-U-B | Brand: OCOM

INTRODUCTION

This image shows the OCOM OCPP-585A-U-B Thermal Receipt Printer from a slightly elevated front-right angle. The printer is black with a sleek, compact design. The paper output slot is visible at the top, and the control panel with 'POWER' and 'MODE' indicators is located on the front.

This manual provides detailed instructions for the OCOM OCPP-585A-U-B Thermal Receipt Printer. Please read this manual carefully before using the printer to ensure proper operation and longevity.

SETUP GUIDE

1. Unpacking

Carefully remove the printer and all accessories from the packaging. Verify that all components are present: printer unit, power adapter, USB cable, and a roll of thermal paper.

2. Loading Thermal Paper

1. Open the paper cover by pushing the cover open button (usually located on the side or front).
2. Insert the thermal paper roll into the paper compartment, ensuring the printing side of the paper faces the print head. The paper should feed smoothly from the bottom of the roll.
3. Pull out a small length of paper beyond the paper exit slot.

4. Close the paper cover firmly until it clicks into place.

This image displays the OCOM OCPP-585A-U-B Thermal Receipt Printer from a direct top-down perspective. The paper compartment is visible, showing a thermal paper roll correctly inserted. The 'THERMAL PRINTER' label and the control panel with 'POWER' and 'MODE' indicators are clearly visible.

3. Connecting the Printer

1. Connect the power adapter to the printer's power input port and then plug it into a power outlet.
2. Connect the USB cable to the printer's USB port and the other end to your computer or POS system.
3. Press the power button to turn on the printer. The power indicator light should illuminate.

OPERATING INSTRUCTIONS

Basic Printing

Once connected and powered on, the printer is ready to receive print commands from your connected device. Ensure the correct printer driver is installed on your computer/POS system.

- Open the document or application you wish to print from.
- Select 'Print' from the file menu.
- Choose 'OCOM OCPP-585A-U-B' as your printer.
- Adjust print settings if necessary (e.g., paper size, print quality).
- Click 'Print'.

Self-Test Print

To perform a self-test print, ensure the printer is off. Hold down the 'FEED' button (if available, or a combination of buttons as per specific model) while turning on the printer. Release the button once printing begins. This will print a configuration page, confirming basic printer functionality.

MAINTENANCE

Cleaning the Print Head

Regular cleaning of the print head ensures optimal print quality and extends printer life.

- Turn off the printer and unplug the power cord.
- Open the paper cover.
- Use a cotton swab lightly dampened with isopropyl alcohol to gently wipe the thermal print head (the dark strip inside the printer).
- Allow the print head to dry completely before closing the cover and powering on the printer.

Cleaning the Paper Path

Remove any paper dust or debris from the paper path using a soft brush or compressed air.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Printer not powering on	Power cable loose; Power outlet faulty	Check power connections; Try a different outlet
No print output	Paper loaded incorrectly; Out of paper; Driver not installed/selected	Reload paper correctly; Replace paper roll; Install/select correct printer driver
Faint or blank print	Thermal paper loaded upside down; Print head dirty; Paper quality issue	Flip paper roll; Clean print head; Try new thermal paper
Printer offline	USB cable disconnected; Printer driver issue	Reconnect USB cable; Reinstall printer driver

SPECIFICATIONS

Feature	Detail
First Available Date	2021 June 20
Manufacturer	OCOM
ASIN	B097LSGP62
Item Model Number	OCPP-585-U-B
Brand Name	OCOM
Connectivity Technology	USB
Printer Technology	Thermal
Color	Black
Model Name	OCPP 585 U B
Print Media	Labels
Scanner Type	Receipt

WARRANTY AND SUPPORT

This OCOM printer typically comes with a standard manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions, or visit the official OCOM website for detailed warranty information.

For technical support, driver downloads, or further assistance, please visit the OCOM official support website or contact their customer service. Keep your model number (OCPP-585A-U-B) and purchase details ready when seeking support.

Related Documents

	[OCPP-88A POS 80mm Thermal Receipt Printer - Features, Specifications, and Ordering](#) Detailed overview of the OCOM OCPP-88A POS 80mm thermal receipt printer, including its features, technical specifications, connectivity options, supported languages, and ordering information. Learn about its high-speed printing, reliability, and global support.
	[OCOM OCPP-585: 58mm Mini High-Speed Thermal Receipt Printer Specifications and Features](#) Detailed specifications, features, and application areas for the OCOM OCPP-585 58mm mini high-speed thermal receipt printer. Includes installation and connection guides.
	[OCOM OCPP-M082: 80mm Bluetooth Thermal Receipt Printer - Specifications & Features](#) Detailed information on the OCOM OCPP-M082, an 80mm Bluetooth thermal receipt printer compatible with Android and iOS. Features, specifications, and application areas.
	[OCOM OCPP-M05 58mm Bluetooth Thermal Receipt Printer Specifications and Features](#) Detailed specifications, features, applications, quality assurance, and company profile for the OCOM OCPP-M05 58mm Bluetooth Thermal Receipt Printer.