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› [Giantex Semi-automatic Twin Tub Washing Machine \(Model 10021US-GR-FP\) - Instruction Manual](#)

Giantex 10021US-GR-FP

Giantex Semi-automatic Twin Tub Washing Machine

Model: 10021US-GR-FP

INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Giantex Semi-automatic Twin Tub Washing Machine. Please read all instructions carefully before use and retain this manual for future reference.

Key Features:

- **2-in-1 Design:** Features separate tubs for washing and spinning, allowing simultaneous operation.
- **Adjustable Timers:** Independent timers for washing (up to 15 minutes) and spinning (up to 5 minutes) for customized laundry cycles.
- **Multiple Wash Modes:** Offers Gentle, Normal, and Drain modes to suit various fabric types and needs.
- **Generous Capacity:** 18lbs washing capacity and 8lbs spinning capacity, suitable for household laundry.
- **Powerful Dual Motor:** Equipped with 280W washing power and 140W spinning power for effective cleaning and drying.
- **Built-in Drain Pump:** Facilitates easy water drainage, keeping your floor clean.
- **Compact and Portable:** Ideal for limited spaces such as dormitories, RVs, and apartments.

SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using this appliance.

General Safety:

- Read all instructions before using the appliance.

- Do not operate the machine if it is damaged or malfunctioning. Contact customer service.
- Keep children and pets away from the appliance during operation.
- Ensure the machine is placed on a stable and level surface to prevent tipping.

Electrical Safety:

- Plug the machine into a grounded electrical outlet.
- Do not use extension cords unless absolutely necessary and ensure they are rated for the appliance's power requirements.
- Unplug the machine from the power outlet before cleaning or performing any maintenance.
- Do not touch the power plug with wet hands.

Water Safety:

- Ensure the drain hose is properly positioned to prevent water leakage and flooding.
- Do not submerge the machine in water.
- Avoid pouring excessively hot water into the tubs.

PACKAGE CONTENTS

Verify that all items are included in the package:

- Giantex Semi-automatic Twin Tub Washing Machine
- Drain Hose
- Water Inlet Hose
- Spin Cap/Cover

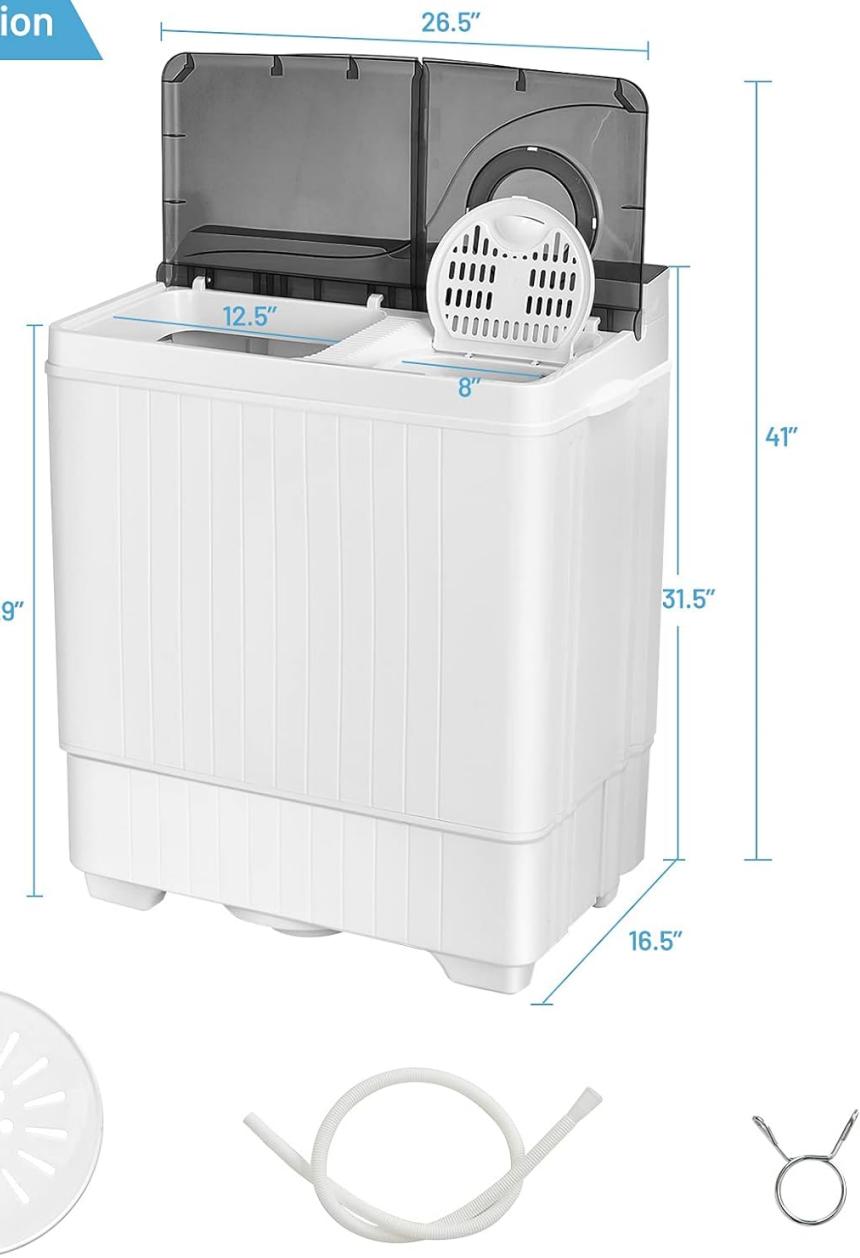
PRODUCT OVERVIEW



Overall view of the Giantex Semi-automatic Twin Tub Washing Machine.

Dimensions and Design:

Product Dimension



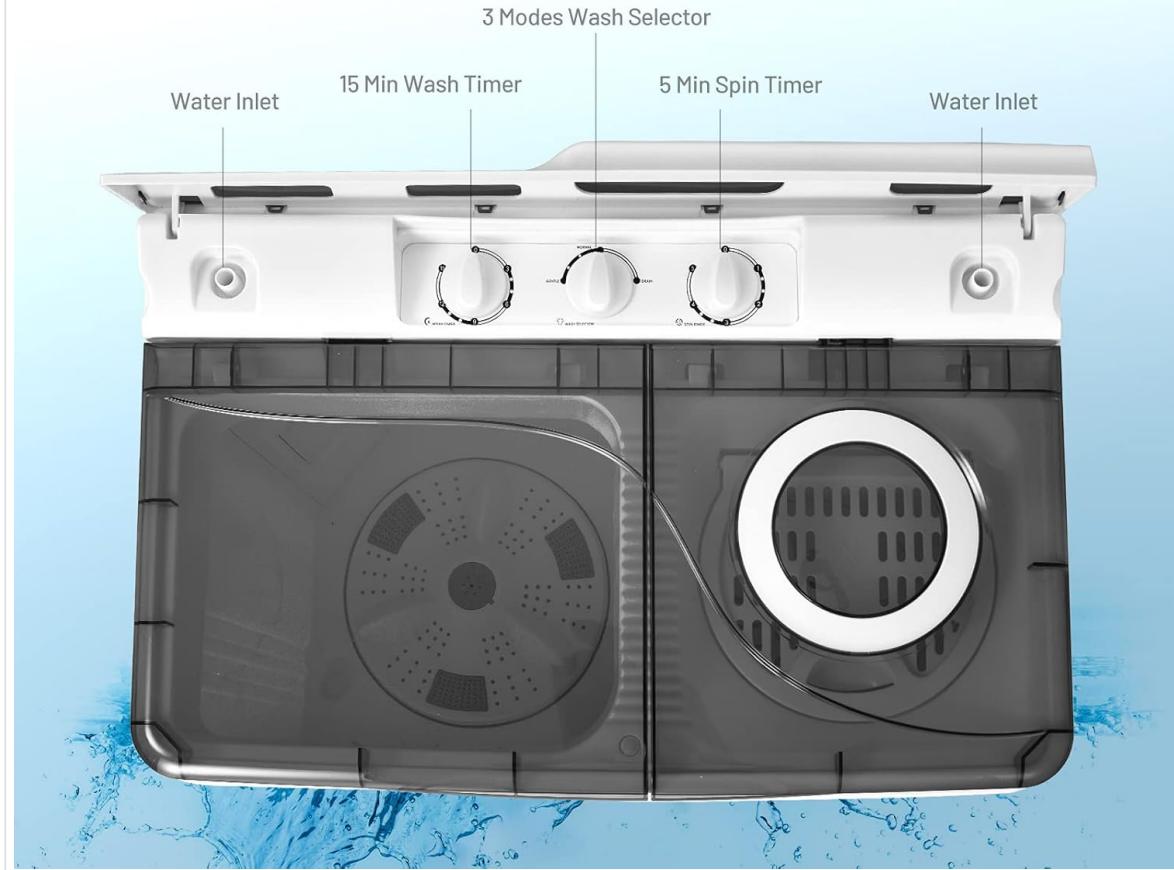
Detailed product dimensions, showing height, width, and depth.

The washing machine features a compact twin-tub design, measuring approximately 26.5" (W) x 16.5" (D) x 31.5" (H). This makes it suitable for small living spaces. The twin tubs allow for separate washing and spin-drying operations.

Control Panel:

Easy Operation

Separate Timer Control Settings for Washer & Spinner



Close-up of the control panel featuring three rotary knobs.

- **Wash Timer:** Sets the duration of the wash cycle, up to 15 minutes.
- **Wash Selector:** Choose between 'Gentle', 'Normal', or 'Drain' modes.
- **Spin Timer:** Sets the duration of the spin cycle, up to 5 minutes.

Key Components:



Water Inlet



Spin Lid & Safety Cover



Easy-Cleaning Filter



Power Wire Organized



Drain Hose



Raised Bottom Feet

Various components including water inlet, filter, power cord, drain hose, and feet.

- **Water Inlet:** Port for connecting the water supply hose or manually adding water.
- **Easy-Cleaning Filter:** Removable filter to collect lint and debris during washing.
- **Power Wire Organized:** Integrated storage for the power cord.
- **Drain Hose:** Flexible hose for draining water from the machine.
- **Raised Bottom Feet:** Provides stability and slight elevation for better drainage.

SETUP

Placement:

Place the washing machine on a firm, level surface. Ensure it is near a water source and a suitable drainage point (e.g., bathtub, shower, or floor drain). Allow sufficient space around the machine for operation and ventilation.

Water Connection:

Connect the provided water inlet hose to a faucet. Insert the other end of the hose into the water inlet

port on the washing machine. Alternatively, water can be poured directly into the wash tub using a bucket.

Drain Connection:

Position the drain hose to allow for gravity drainage into a suitable drain. The machine features a built-in drain pump to assist with water removal.

OPERATING INSTRUCTIONS

Washing Cycle:

1. Load clothes into the wash tub. Do not exceed the 18lbs capacity.
2. Add water to the desired level.
3. Add appropriate laundry detergent.
4. Select the desired wash mode (Gentle or Normal) using the Wash Selector knob.
5. Set the Wash Timer for the desired duration (up to 15 minutes). The machine will begin washing.

Rinsing Cycle:

1. Once the wash cycle is complete, turn the Wash Selector to 'Drain' to remove the dirty water.
2. Refill the wash tub with clean water.
3. Repeat steps 4 and 5 from the Washing Cycle for rinsing. Typically, 3-4 minutes is sufficient for rinsing.

Spin Drying Cycle:

1. Transfer the wet clothes from the wash tub to the spin tub. Ensure clothes are evenly distributed.
2. Place the spin cap firmly on top of the clothes in the spin tub to prevent items from flying out.
3. Close the spin tub lid.
4. Set the Spin Timer for the desired duration (up to 5 minutes). The machine will begin spinning.
5. After spinning, remove the clothes. They will be damp and can be air-dried or placed in a conventional dryer.

Video demonstrating the operation of the Giantex Twin Tub Washing Machine, including loading, water filling, washing, draining, and spinning.

MAINTENANCE

Cleaning the Lint Filter:

Regularly remove and clean the lint filter located inside the wash tub. This prevents lint buildup and ensures efficient washing.

Exterior Cleaning:

Wipe the exterior of the machine with a soft, damp cloth. Avoid using abrasive cleaners or solvents that

could damage the surface.

Storage:

When not in use, ensure the machine is drained completely and stored in a dry, well-ventilated area.

TROUBLESHOOTING

If you encounter any issues with your washing machine, refer to the following common problems and solutions:

- **Machine does not start:** Check if the power cord is securely plugged in and if the power outlet is functioning. Ensure the lids are properly closed.
- **Water does not drain:** Verify that the drain hose is not kinked or blocked. Ensure the Wash Selector is set to 'Drain'.
- **Excessive vibration/noise during spin:** Ensure clothes are evenly distributed in the spin tub. Check if the machine is on a stable and level surface.
- **Water leakage:** Check all hose connections for tightness. Ensure the drain hose is properly positioned.

For issues not listed here or if problems persist, please contact Giantex customer support.

SPECIFICATIONS

Feature	Specification
Brand Name	Giantex
Model Info	10021US-GR-FP
Item Weight	34 pounds
Product Dimensions	26.5 x 16.5 x 31.5 inches
Washing Capacity	18 lbs
Spin Drying Capacity	8 lbs
Installation Type	Freestanding
Special Features	Semi-automatic, Built-in Drain Pump
Color	White+Gray
Control Console	Knob
Option Cycles	3 (Gentle, Normal, Drain)
Access Location	Top Load

Voltage	120 Volts
Material Type	ABS, Polypropylene

WARRANTY AND SUPPORT

For warranty information, technical support, or replacement parts, please contact Giantex customer service directly. Refer to your purchase documentation for specific warranty terms and contact details.