

## MEDION MD37215

# MEDION Smart Mobile Air Conditioner MD 37215 User Manual

Model: MD 37215

## 1. INTRODUCTION

Thank you for choosing the MEDION MD 37215 Smart Mobile Air Conditioner. This appliance is designed to provide a comfortable indoor environment through its cooling, dehumidifying, and ventilating functions. Its smart features allow for convenient control via a dedicated app. Please read this manual thoroughly before operation to ensure proper use, maintenance, and safety.



Figure 1: MEDION MD 37215 Smart Mobile Air Conditioner and included accessories.

## 2. SAFETY INSTRUCTIONS

Always observe the following safety precautions to reduce the risk of fire, electric shock, injury, or damage to the appliance.

- Read all instructions before using the appliance.
- Ensure the power supply matches the voltage specified on the rating label.
- Do not operate the unit with a damaged cord or plug.
- Keep the appliance away from water and other liquids. Do not immerse.
- Ensure proper ventilation; do not block air inlets or outlets.
- This appliance uses R290 refrigerant. Handle with care and ensure proper disposal.

- Do not allow children or persons with reduced physical, sensory, or mental capabilities to operate the appliance without supervision.
- Unplug the unit before cleaning or maintenance.

### 3. PACKAGE CONTENTS

Verify that all items are present and in good condition upon unpacking:

- MEDION MD 37215 Mobile Air Conditioner Unit
- Exhaust Hose
- Window Sealing Kit (Window Film, Velcro Tape, Window Outlet, Adapter for Exhaust Hose)
- Condensate Hose
- Remote Control
- User Manual (this document)



Figure 2: Detailed view of the included accessories.

### 4. SETUP

Follow these steps for optimal performance and safety:

#### 4.1 Unit Placement

Place the air conditioner on a flat, stable surface, ensuring at least 30 cm (12 inches) of clear space around the unit for proper airflow. Avoid placing it near heat sources or in direct sunlight.



*Figure 3: Example of unit placement in a living space.*

#### 4.2 Exhaust Hose Installation

1. Screw one end of the exhaust hose onto the exhaust port on the back of the air conditioner.
2. Attach the window outlet adapter to the other end of the exhaust hose.
3. Extend the hose to the nearest window or opening.

#### 4.3 Window Sealing Kit

To maximize cooling efficiency, use the provided window sealing kit:

1. Apply the self-adhesive velcro tape around the window frame and the window itself where the hose will exit.
2. Attach the window film to the velcro, creating a sealed opening for the exhaust hose.
3. Insert the window outlet adapter through the opening in the window film.



*Figure 4: Air conditioner with exhaust hose and window sealing kit installed.*

#### **4.4 Condensate Hose (Dehumidification Mode)**

For continuous drainage during dehumidification, connect the condensate hose to the drainage port and lead it to a suitable drain or container.

## **5. OPERATING MODES**

The MEDION MD 37215 offers three primary operating modes:

# Multifunctioneel inzetbaar met 3 handige functies

Koelen, ontvochtigen en ventileren



Koelen



Ontvochtigen



Ventileren



*Figure 5: The three primary functions of the air conditioner.*

## 5.1 Cooling Mode (Cool)

This mode provides powerful cooling. Set your desired temperature using the Up/Down buttons. The unit will cool the room to the set temperature. Adjust fan speed for comfort.

## 5.2 Dehumidification Mode (Dry)

In this mode, the unit removes excess moisture from the air, helping to reduce humidity. The fan speed is typically fixed in this mode. Ensure the condensate hose is properly connected for continuous drainage, or regularly empty the internal water tank.

## 5.3 Ventilation Mode (Fan)

This mode circulates air without cooling or dehumidifying. Use it for general air circulation. Fan speed can be adjusted.

## 5.4 Sleep Mode

Activates quieter operation and gradually adjusts the temperature for comfortable sleep. Press the 'Sleep' button on the control panel or remote.



Figure 6: The air conditioner operating in sleep mode.

## 5.5 Timer Function

Set a timer for the unit to automatically turn on or off. Press the 'Timer' button and use the Up/Down buttons to set the desired duration.

## 6. CONTROL PANEL AND APP

The unit can be controlled via its integrated control panel, the remote control, or the MEDION Air smartphone app.

### 6.1 Control Panel

The top of the unit features a digital display and touch-sensitive buttons for direct control:

- **Power:** Turns the unit on/off.
- **Mode:** Cycles through Cooling, Dehumidification, and Ventilation modes.
- **Speed:** Adjusts fan speed (Low, Medium, High).
- **Timer:** Activates and sets the timer function.
- **Up/Down:** Adjusts temperature, timer settings.
- **Sleep:** Activates sleep mode.
- **Lock:** Locks the control panel to prevent accidental changes.

## 6.2 MEDION Air App

Download the MEDION Air app from your smartphone's app store (available on Android and iOS). Follow the in-app instructions to connect your air conditioner to your Wi-Fi network. The app allows for remote control, scheduling, and monitoring of the unit's status.

# De volledige controle

Comfortabele besturing via spraak en MEDION Air app



Figure 7: Control panel and MEDION Air app interface.

## 7. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your air conditioner.

### 7.1 Air Filter Cleaning

The air filter should be cleaned every two weeks or more frequently depending on usage and air quality. A dirty filter can reduce efficiency and airflow.

1. Unplug the unit from the power outlet.
2. Locate and remove the air filter (usually at the back or side of the unit).
3. Clean the filter with a vacuum cleaner or wash it gently with warm water and mild detergent.

4. Allow the filter to dry completely before reinserting it into the unit.

## 7.2 Draining Water

The unit will accumulate condensate water. In dehumidification mode, continuous drainage via the condensate hose is recommended. Otherwise, the internal tank will fill, and the unit will stop operating until emptied. Refer to the manual for specific draining instructions.

## 7.3 Exterior Cleaning

Wipe the exterior of the unit with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners.

## 7.4 Storage

Before long-term storage, ensure the unit is completely drained of water. Clean the air filter and store the unit in a dry, cool place, covered to protect it from dust.

# 8. TROUBLESHOOTING

If you encounter issues, refer to the following common problems and solutions:

| Problem                       | Possible Cause                                                                                                        | Solution                                                                                      |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|
| Unit does not turn on.        | No power supply; power cord not plugged in; full water tank.                                                          | Check power connection; empty water tank.                                                     |
| Unit not cooling effectively. | Dirty air filter; blocked air intake/outlet; room too large; open windows/doors; exhaust hose not properly installed. | Clean air filter; ensure clear airflow; close windows/doors; check exhaust hose installation. |
| Water leakage.                | Condensate hose not properly connected or blocked; unit not level.                                                    | Check hose connection and clear blockages; ensure unit is on a level surface.                 |
| Noisy operation.              | Unit not on a level surface; internal components vibrating.                                                           | Ensure unit is level; contact support if noise persists and is abnormal.                      |
| App connectivity issues.      | Incorrect Wi-Fi password; unit too far from router; router issues.                                                    | Verify Wi-Fi credentials; move unit closer to router; restart router.                         |

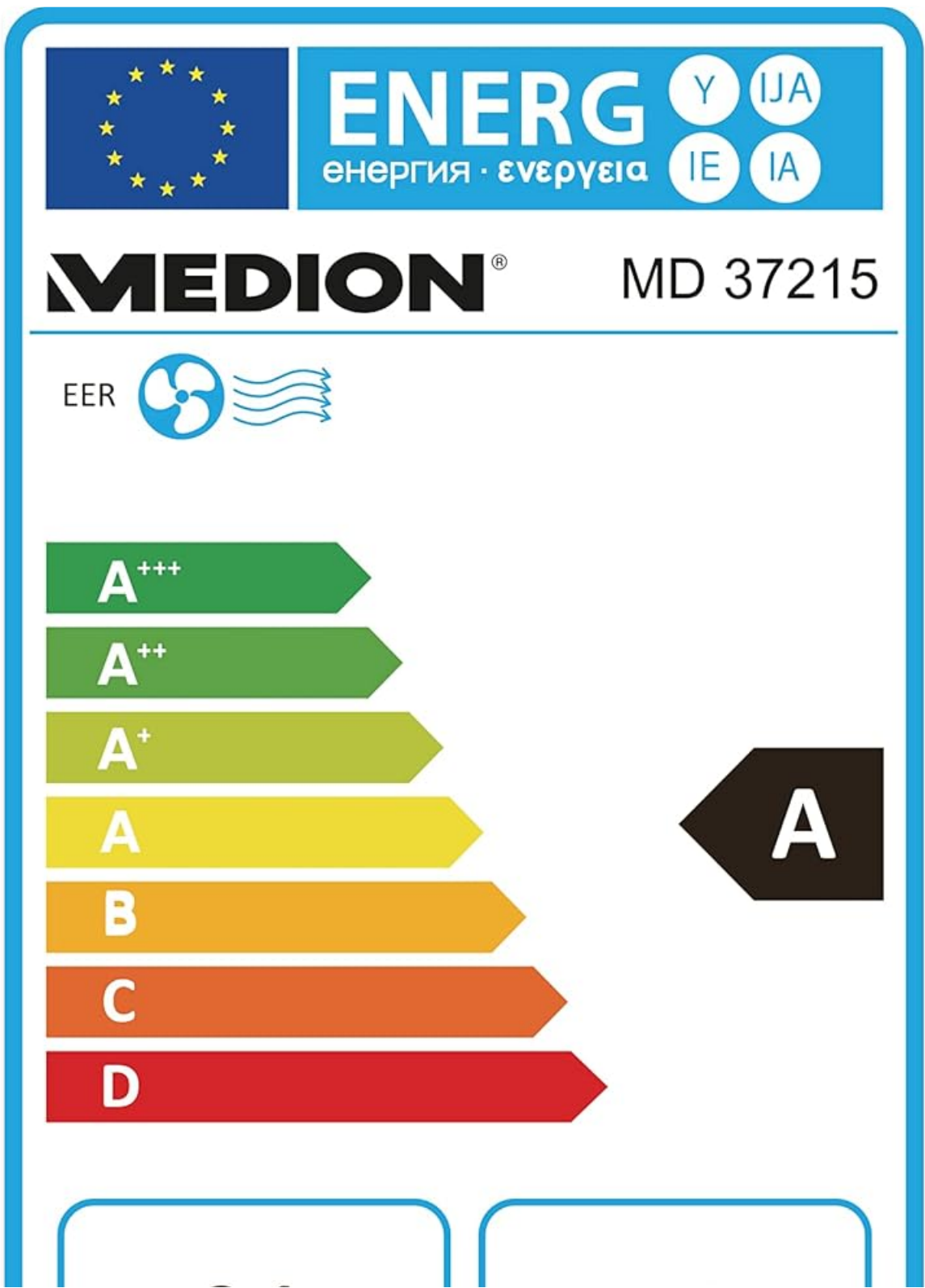
If the problem persists after attempting these solutions, please contact MEDION customer support.

# 9. SPECIFICATIONS

Technical specifications for the MEDION MD 37215 Smart Mobile Air Conditioner:

| Feature                | Specification     |
|------------------------|-------------------|
| Brand                  | MEDION            |
| Model Number           | MD37215           |
| Dimensions (L x W x H) | 31 x 31.5 x 70 cm |
| Weight                 | 20 Kilograms      |

| Feature                 | Specification     |
|-------------------------|-------------------|
| Cooling Capacity        | 7000 BTU          |
| Recommended Room Size   | Up to 25 m²       |
| Energy Efficiency Class | A                 |
| Noise Level             | 65 dB             |
| Voltage                 | 2.3E+2 Volts (AC) |
| Refrigerant             | R290              |



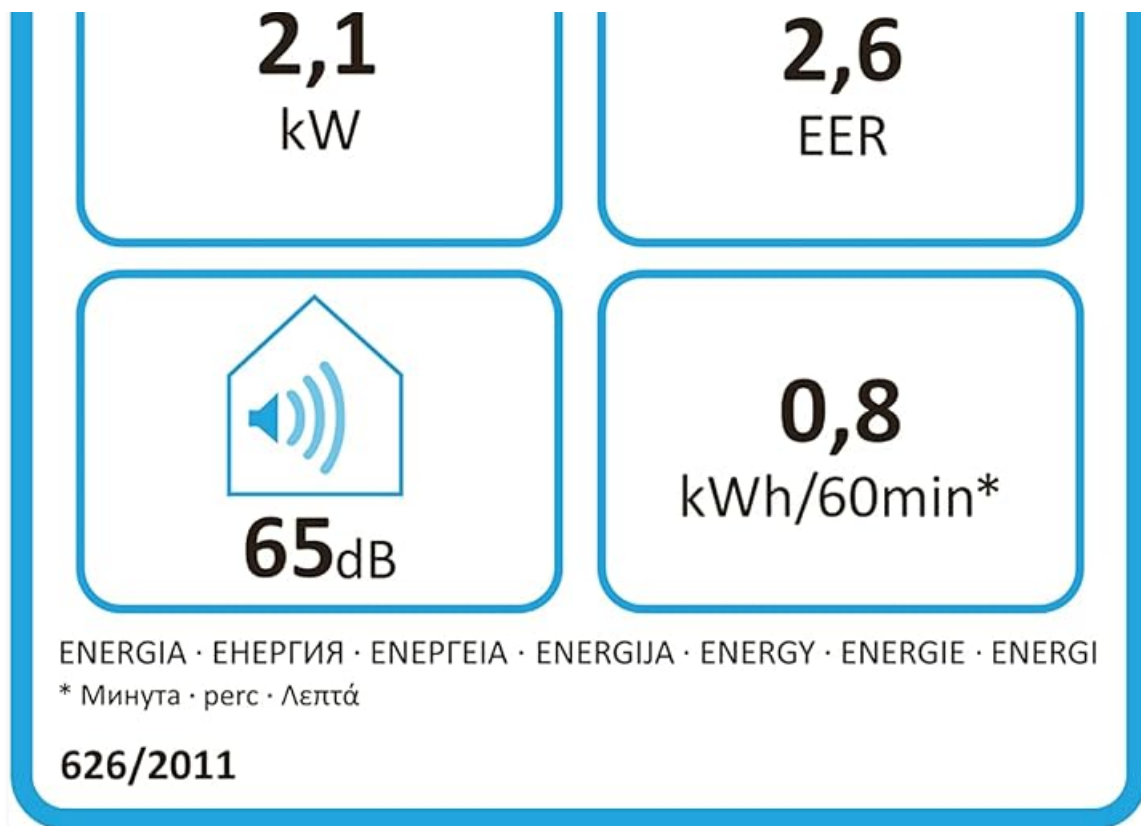


Figure 8: Energy efficiency label for the MD 37215.

## 10. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included with your product or visit the official MEDION website. Keep your proof of purchase for any warranty claims.

For technical assistance or service inquiries, please contact MEDION customer service directly. Contact details can typically be found on the MEDION website or in the product packaging.

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### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

#### Name

Anonymous

#### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

#### Question

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**