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T'nB EBZIPPWH

T'nB Zip TWS Earbuds with Charging Case (Model: EBZIPPWH) User Manual

Introduction

This manual provides detailed instructions for the T'nB Zip True Wireless Stereo (TWS) earbuds, model EBZIPPWH. Please read this guide carefully to ensure proper use, optimal performance, and longevity of your device. These earbuds offer a compact design, practical opening, and are lightweight for comfortable wear. With True Wireless technology, enjoy a cable-free audio experience.

What's in the Box

- 2 x Earbuds
- 1 x Charging Case
- 1 x USB-C Charging Cable
- 1 x User Manual

Product Overview

Earbuds and Charging Case

The T'nB Zip earbuds are designed for ease of use and portability. The charging case not only stores your earbuds but also recharges them, extending their usage time.

Image: T'nB Zip TWS Earbuds and Charging Case, open, highlighting Bluetooth 5.1 connectivity.

Image: Top-down view of the T'nB Zip TWS Earbuds and their charging case.

Setup

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated to initiate charging.
2. Connect the USB-C charging cable to the charging port on the case and to a compatible USB power source.
3. The indicator lights on the case will show the charging status. Once fully charged, the lights will indicate completion or turn off.

The charging case's backup battery extends the earbuds' autonomy. The earbuds provide up to 15 hours of usage with the charging case.

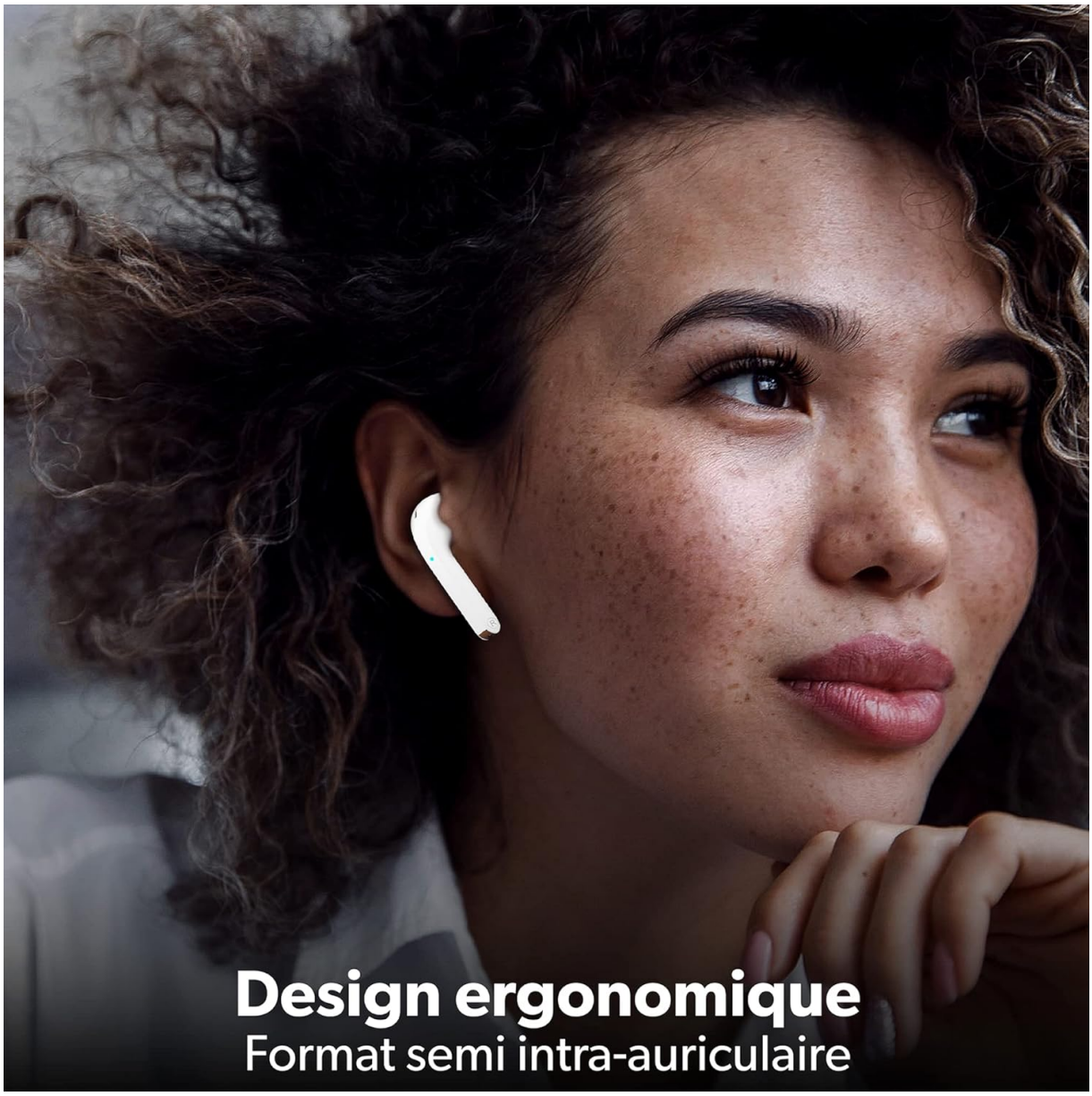

Image: User wearing T'nB Zip earbuds, highlighting the 15-hour battery life.

2. Pairing with a Device

The T'nB Zip earbuds feature automatic pairing for convenience.

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for available Bluetooth devices and select "T'nB Zip" from the list.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.

The earbuds use Bluetooth 5.1 for a stable connection up to 10 meters.

Image: T'nB Zip earbuds and case shown with a smartphone, illustrating the automatic pairing process.

Operating Instructions

Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging.

Music Playback and Call Management (Touch Controls)

The T'nB Zip earbuds feature intuitive touch controls.

Image: Close-up of a T'nB Zip earbud, indicating the touch control area for music playback and track selection.

Specific touch control functions may vary slightly depending on your device and operating system. Refer to your device's manual for detailed compatibility.

- **Play/Pause:** Tap once on either earbud.
- **Next Track:** Double-tap the right earbud.
- **Previous Track:** Double-tap the left earbud.
- **Answer/End Call:** Tap once on either earbud during an incoming call or an active call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Triple-tap either earbud (if supported by your device).

Integrated Microphone

The earbuds include an integrated universal microphone for clear communication during calls.

Image: User making a call with T'nB Zip earbuds, emphasizing the clear call quality provided by the integrated microphone.

Maintenance

To ensure the longevity and optimal performance of your T'nB Zip earbuds:

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry cloth. Avoid using abrasive materials or harsh chemicals.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage.
- **Avoid Moisture:** Do not expose the earbuds or charging case to water or excessive moisture.
- **Temperature:** Avoid extreme temperatures, both hot and cold, as they can affect battery life and device performance.

Troubleshooting

If you encounter issues with your T'nB Zip earbuds, refer to the following common solutions:

Earbuds not pairing:

- Ensure both earbuds are in the charging case and fully charged.

- Open the case to activate pairing mode.
- Turn off and then on your device's Bluetooth.
- If previously paired, try "forgetting" or "unpairing" the earbuds from your device's Bluetooth settings and then re-pair them.
- Ensure the earbuds are within the 10-meter Bluetooth range of your device.

No sound from one or both earbuds:

- Check the volume level on your connected device.
- Ensure the earbuds are properly seated in your ears.
- Verify that the earbuds are connected to the correct audio output on your device.
- Try resetting the earbuds by placing them in the charging case, closing the lid, waiting a few seconds, and then reopening.

Charging case not charging:

- Ensure the USB-C cable is securely connected to both the case and the power source.
- Try using a different USB-C cable or power adapter.
- Check if the power source is functional.

Poor sound quality:

- Ensure the earbuds are clean and free of debris.
- Move closer to your connected device to avoid interference.
- Try playing audio from a different source to rule out source issues.

Specifications

Feature	Detail
Model Number	EBZIPPWH
Connectivity	Bluetooth 5.1 (Wireless)
Battery Type	Integrated Lithium-Polymer 30 mAh (per earbud)
Total Autonomy (with case)	15 hours
Range	10 meters
Magnet Diameter	10 mm
Frequency Range	20 - 20,000 Hz
Impedance	32 Ohm
Microphone	Integrated Universal Microphone
Sensitivity	105 dB
Earbud Type	Semi In-ear
Control Method	Touch
Material	Plastic

Color	White

Warranty and Support

This product comes with a manufacturer's warranty of 2 years. For warranty claims or technical support, please contact your retailer or the T'nB customer service department.

Information regarding the availability of spare parts is currently unavailable.