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› [TUPLUS](#) /

› [TUPLUS Balance Series 20-Inch Carry-On Suitcase Instruction Manual](#)

TUPLUS Balance

TUPLUS Balance Series 20-Inch Carry-On Suitcase Instruction Manual

Model: Balance

1. INTRODUCTION

Thank you for choosing the TUPLUS Balance Series 20-Inch Carry-On Suitcase. This manual provides essential information for the proper setup, operation, and maintenance of your new luggage. Please read these instructions carefully before use and retain them for future reference.





Figure 1: Front view of the TUPLUS Balance Series 20-Inch Carry-On Suitcase.

2. KEY FEATURES

- **Special Design Handle:** The handle is cleverly embedded on both sides of the suitcase to create extra balance. It seamlessly integrates into the suitcase when fully retracted, providing a convenient flat top surface.
- **Stylish Appearance:** The double-sided lay-flat design not only shows a simple symmetrical aesthetic but also enhances the suitcase's durability and resilience.
- **HINOMOTO 360° Spinner Wheels:** Enjoy effortless and smooth maneuverability in any direction with these 360-degree spinner wheels. Seamless rolling and quiet operation delivers a noiseless, vibration-free travel experience.
- **USB Charging System:** The 20-inch luggage features external USB-A ports for fast-charging capabilities (Power bank not included).



Figure 2: The unique wide handle design provides extra balance and a flat top surface when retracted.



Figure 3: HINOMOTO 360° spinner wheels for smooth and quiet movement.

3. SETUP

3.1 Setting Your Combination Lock

Your TUPLUS suitcase is equipped with a TSA-compatible combination lock. To set your personal combination:

1. Set the lock to the open state (default is 0-0-0).
2. On the back of the lock, turn the code switch from 'A' to 'B'.
3. Turn the code wheels to select your desired 3-digit code and dial it to the middle.
4. Turn the code switch back to 'A'. The password setting is now complete.



Figure 4: Instructions for setting the TSA combination lock.

4. OPERATING INSTRUCTIONS

4.1 Extending and Retracting the Handle

To extend the handle, press the pop-up button located on the top of the handle and pull upwards. The handle can be adjusted to three different height settings. To retract, press the button and push the handle downwards until it is fully flush with the suitcase top.

4.2 Packing Your Suitcase

The suitcase features a fully enclosed mesh interior with multiple pockets and cross straps to ensure your items are properly organized and secured during travel. Utilize the mesh dividers and straps to compress clothing and prevent shifting.

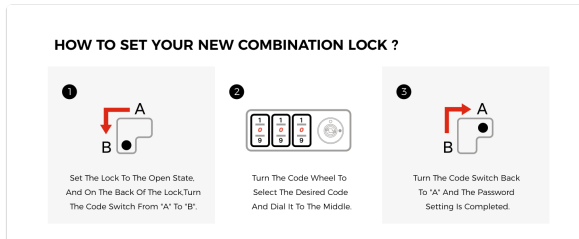


Figure 5: Organized interior with fully enclosed mesh and straps.

Video 1: Overview of the TUPLUS Balance Series Suitcase features, including handle operation and interior.
(Source: Tuplus Official Store)

4.3 Using the USB Charging System

To use the USB charging system, connect your own power bank (not included) to the internal USB-A cable. Then, connect your device to the external USB-A port for convenient charging.

5. MAINTENANCE

5.1 Cleaning

To clean the ABS hard shell, wipe with a soft, damp cloth and mild soap. Avoid abrasive cleaners or solvents that may damage the surface. For scuffs, a melamine foam eraser (like a 'Mr. Clean Magic Eraser') can be used gently with water.

5.2 Storage

Store your suitcase in a cool, dry place away from direct sunlight. If storing for extended periods, ensure it is clean and dry. It is recommended to use a luggage cover to reduce damage on the luggage during storage or transit.

6. TROUBLESHOOTING

6.1 Handle Not Extending/Retracting Smoothly

Ensure no debris is obstructing the handle mechanism. Press the release button firmly and apply gentle, even pressure when extending or retracting. Avoid forcing the handle.

6.2 Combination Lock Issues

If you forget your combination, unfortunately, there is no master key for personal locks. You may need to try all combinations (000-999) or contact a locksmith. Ensure the numbers are aligned correctly when attempting to open the lock.

7. SPECIFICATIONS

Feature	Detail
Model Number	Balance
Product Dimensions	20 x 10 x 21.85 inches (55.5 x 36.6 x 21.0 cm)
Item Weight	9.9 pounds (4.5 Kilograms)
Capacity	33 Liters
Material	ABS Hard Shell
Wheels	HINOMOTO 360° Spinner Wheels
Lock Type	TSA Combination Lock
Charging Port	External USB-A (Power bank not included)

Figure 6: Detailed product specifications.

8. WARRANTY AND SUPPORT

For warranty information or customer support, please refer to the documentation included with your purchase or visit the official TUPLUS website. Keep your proof of purchase for any warranty claims.