

NC M10

NC TWS Bluetooth 5.1 Earphones User Manual

Model: M10

IMPORTANT SAFETY INFORMATION

Please read this manual carefully before using the product and retain it for future reference. Improper use may result in product damage or personal injury.

- Do not expose the device to extreme temperatures, humidity, or corrosive environments.
- Avoid dropping, impacting, or disassembling the device.
- Keep the device away from children and pets.
- Use only the provided or certified charging cable and power adapter.
- Do not use the earbuds at excessively high volumes for extended periods to prevent hearing damage.
- Exercise caution when using the earbuds in situations requiring awareness of surroundings, such as driving or walking in traffic.

PRODUCT OVERVIEW

The NC TWS Bluetooth 5.1 Earphones are designed for high-fidelity audio and convenient wireless use. They feature a portable charging case that also functions as a power bank.

Package Contents

- 2 x Bluetooth Earphones (Left and Right)
- 1 x Charging Case
- 1 x USB Charging Cable
- 1 x User Manual (This Document)
- 2 x Pairs of Earphone Cups (L, M Size)

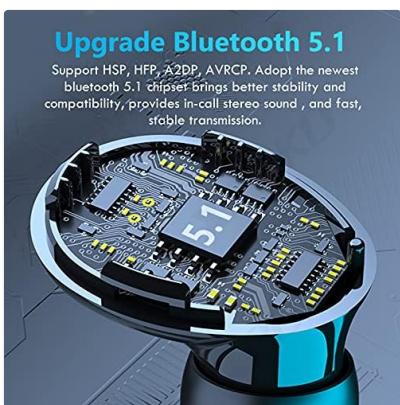
Components



The NC TWS Bluetooth Earphones (Model M10) shown inside their open charging case, displaying the digital battery indicator and the earbuds' design.



The charging case features a 3500mAh battery, providing extended use and portability for the earbuds.



A close-up view of an earbud, highlighting the integrated Bluetooth 5.1 chip for stable and efficient wireless connectivity.



The versatile charging case can also be used as a portable power bank to charge other mobile devices via its USB output.

SETUP

Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case. Ensure they are properly seated; the earbuds will light up to indicate charging.
2. Connect the USB charging cable to the charging case's port and the other end to a compatible USB power source (e.g., computer USB port, wall adapter).
3. The digital display on the charging case will show the battery percentage. A full charge for the case takes approximately 1.5 hours.
4. When the earbuds are fully charged, the indicator lights on the earbuds will turn off. The charging case can fully charge the earbuds approximately 8 times.



The charging case display shows battery levels for the case and individual earbuds, indicating charging status and remaining power.

Pairing with a Device

The earbuds feature one-step pairing for convenience.

1. Open the charging case and remove both earbuds. They will automatically power on and enter pairing mode, indicated by flashing lights.
2. On your Bluetooth-enabled device (smartphone, tablet, laptop), go to the Bluetooth settings.
3. Search for available devices and select "M10" (or similar name) from the list.

- Once connected, the earbud indicator lights will stop flashing, and you will hear a confirmation tone.
- After the initial pairing, the earbuds will automatically connect to the last-paired device when removed from the case.



The earbuds and charging case are shown alongside a smartphone displaying its Bluetooth settings, illustrating the pairing process.

OPERATING INSTRUCTIONS

The earbuds feature touch controls for various functions.

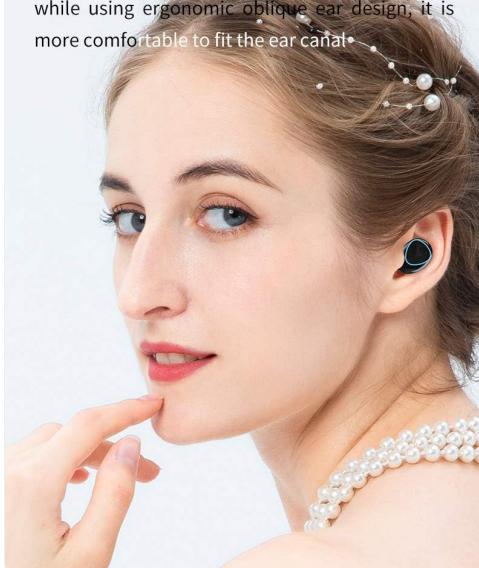
Earbud Touch Controls

Action	Function
Light touch (Left or Right earbud) once	Play/Pause music
Light touch (Left or Right earbud) once	Answer/Hang up phone call
Long press (Left or Right earbud) for 1 second	Summon Siri / Voice Assistant
Touch (Left earbud) triple in a row	Volume reduction
Touch (Right earbud) triple in a row	Volume increase
Touch (Left earbud) for 2 seconds	Switch to previous song
Touch (Right earbud) for 2 seconds	Switch to next song
Long press (Left or Right earbud) for 5 seconds	Turn On/Off

For optimal fit and sound quality, try the different sizes of earphone cups included in the package. A comfortable and stable fit is crucial for the best audio experience and during physical activity.

Comfortable and Stable to Wear
Lightweight and Compact Body

The whole machine is lighter than a dollar coin, while using ergonomic oblique ear design, it is more comfortable to fit the ear canal.



The ergonomic design of the earbuds ensures a comfortable and stable fit within the ear canal, suitable for extended wear.

MAINTENANCE

- Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use abrasive cleaners or solvents. For earwax buildup, gently clean the earbud mesh with a small, soft brush.
- Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store the device in a cool, dry place away from direct sunlight.
- Water Resistance:** The earbuds are IPX7 waterproof, meaning they can withstand submersion in up to 1 meter of water for 30 minutes. However, they are not designed for swimming or showering. Ensure the earbuds are dry before placing them back in the charging case to prevent damage.

TROUBLESHOOTING

Common Issues and Solutions

Problem	Possible Cause	Solution
Earbuds not pairing with device.	Earbuds not in pairing mode; Bluetooth off on device; previously paired with another device.	Ensure earbuds are removed from case and flashing. Turn Bluetooth off and on again on your device. Forget previous pairings on your device and re-pair.
Only one earbud working.	Earbuds not properly connected to each other (TWS mode).	Place both earbuds back into the charging case, close the lid, wait a few seconds, then remove them simultaneously to re-establish TWS connection.
Earbuds not charging.	Poor contact with charging pins; charging cable or adapter faulty; case battery depleted.	Ensure earbuds are correctly seated in the case. Check charging cable and adapter. Charge the charging case.
Low volume or poor sound quality.	Earbuds not properly seated in ear; earwax buildup; device volume too low.	Adjust earbud position or try different size ear tips. Clean earbud mesh. Increase volume on both earbuds and connected device.

Problem	Possible Cause	Solution
Intermittent connection.	Too far from device; interference; low battery.	Stay within 15 meters of your device. Avoid strong electromagnetic interference. Charge earbuds and case.

SPECIFICATIONS

Below are the technical specifications for the NC TWS Bluetooth 5.1 Earphones (Model M10).

Model	M10	Bluetooth version	V 5.1
Noise reduction	CVC8.0	Working distance	About 10 meters
Single headset	50mAh	Charging box	2200mAh
Automatic boot up	support	Automatic matching	support
Battery life	120 hours or so (to be used with charging cabin)		
Phone calls time	180 hours or so (to be used with charging cabin)		
Charge the headset	40 times or so	Input current	5V 1A
Magnetic function	Magnet charging	Operation mode	Touch control
Product functions	Play/Pause (light touch the left earphone once) Answer/Hang up (light touch the left earphone once) Summon Siri (long press the left earphone for 1 seconds) Volume reduction (Touch the left earphone triple in a row) Switch the previous song (touch the left earphone seconds) Turn On/Off (Long press the earphone for 5 seconds)		
Applicable products	Smart matching mobile phones, tablet computers		
Charging method	Earphone charging: Put the earphone in the charging compartment and close the lid, the earphone will automatically charge, the earphone will light up red when charging, and turn off when fully charged Charge cabin charging: After connecting the cable, the red light in the charging cabin lights up, and the red light goes out when fully charged		

*The above data are measured by the manufacturer, and the actual use time has a slight error due to different environment, which is only for reference

Detailed specifications for the NC TWS Bluetooth 5.1 Earphones, Model M10, including Bluetooth version, battery life, and control methods.

Feature	Detail
Model	M10
Bluetooth Version	5.1
Wireless Range	Up to 15 meters (49 feet)
Noise Cancellation	CVC 8.0 Noise Cancelling
Earbud Battery Capacity	50mAh (each earbud)
Charging Case Battery Capacity	3500mAh
Earbud Playtime	5-6 hours on a single charge
Total Playtime (with charging case)	Up to 180 hours
Charging Case Charging Time	Approx. 1.5 hours (USB-C)
Water Resistance Rating	IPX7
Control Method	Touch Control

Feature	Detail
Compatible Devices	Smartphones, Laptops, Tablets, Smart Speakers

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official NC product website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

Online Support: Visit the [NC Store on Amazon](#) for product information and updates.

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