Global Teck Worldwide EPOS BTD 800

Global Teck Worldwide EPOS BTD 800 Bluetooth 4.0 USB Dongle User Manual

Model: EPOS BTD 800

INTRODUCTION

This manual provides instructions for the Global Teck Worldwide EPOS BTD 800 Bluetooth 4.0 USB Dongle. This device enables a rapid Bluetooth connection between your PC/Mac and compatible EPOS Bluetooth headsets or speakerphones, optimizing your audio experience for unified communication environments.

A close-up view of the compact black EPOS BTD 800 Bluetooth 4.0 USB dongle, showing its USB connector and casing.

WHAT'S INCLUDED

- EPOS BTD 800 Bluetooth 4.0 Dongle
- Global-Teck Microfiber Cloth

IN THE BOX

EPOS BTD 800
Bluetooth 4.0

GTW Microfiber Cloth

The package contains the EPOS BTD 800 Bluetooth 4.0 USB dongle and a Global Teck Worldwide branded microfiber cleaning cloth.

SETUP INSTRUCTIONS

1. **Insert the Dongle:** Plug the EPOS BTD 800 USB dongle into an available USB port on your PC or Mac.

2. **Automatic Recognition:** The dongle is designed for plug-and-play functionality. Your operating system should automatically recognize and install the necessary drivers.

3. **Pairing (if necessary):** If your EPOS Bluetooth headset or speakerphone does not automatically connect, refer to its specific manual for pairing instructions. Typically, you will put your audio device into pairing mode, and the dongle will establish a connection.

4. **Verify Connection:** Once connected, your operating system's sound settings should show the EPOS audio device as an available output/input.

Plug and Play

The EPOS BTD 800 dongle is designed for simple plug-and-play installation into a USB port.

OPERATING YOUR EPOS BTD 800 DONGLE

The EPOS BTD 800 dongle acts as a dedicated Bluetooth interface for your EPOS audio devices, ensuring stable and high-quality audio for communication and media.

Using with Microsoft Teams

The BTD 800 USB dongle is certified for Microsoft Teams when used with compatible EPOS Bluetooth headsets. This certification ensures excellent communication quality and call control integration.

Audio Experience

Enjoy clear voice communication and high-quality sound for music or other media. The dongle maximizes the potential of your unified communication environment.

Mobility

Depending on your environment, the dongle allows you to move up to 25 meters (approximately 82 feet) from your PC/Mac while maintaining a connection to your EPOS Bluetooth device.

Up to 25 meters of range

The EPOS BTD 800 dongle provides an extended wireless range of up to 25 meters for connected Bluetooth devices.

KEY FEATURES

- **Bluetooth 4.0 Connectivity:** Provides a reliable and efficient wireless connection.
- **Optimized for UC:** Specifically designed for Unified Communications environments, ensuring compatibility and performance.
- **Microsoft Teams Certified:** Guarantees seamless integration and call control with Microsoft Teams when paired with certified EPOS headsets.
- **Plug-and-Play:** No complex technical installation required.
- **Extended Range:** Offers up to 25 meters of wireless freedom (environment dependent).
- **Compact Design:** Small and discreet, easy to carry and use without obstruction.

TROUBLESHOOTING

Device Not Connecting:

- Ensure the dongle is fully inserted into a working USB port.
- Verify your EPOS audio device is charged and in pairing mode.

- Try restarting your computer and the audio device.
- Check your computer's Bluetooth settings to ensure Bluetooth is enabled and the dongle is recognized.

Poor Audio Quality:

- Ensure you are within the operational range (up to 25 meters) and there are no significant obstructions between the dongle and your audio device.
- Minimize interference from other wireless devices (e.g., Wi-Fi routers, other Bluetooth devices).
- Check your computer's sound settings to confirm the EPOS audio device is selected as the default input/output.

Call Control Issues (e.g., with Teams):

- Ensure your EPOS headset is certified for Microsoft Teams.
- Verify that Microsoft Teams recognizes your EPOS device as the primary audio device.
- Update your Microsoft Teams application to the latest version.

TECHNICAL SPECIFICATIONS
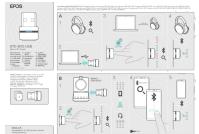
Feature	Detail
Model Number	EPOS BTD 800 Bluetooth 4.0 Dongle
Connectivity	Bluetooth 4.0, USB 2.0
Frequency	2.40 GHz ISM
Range	Up to 25 meters (environment dependent)
Compatibility	PC, Mac, EPOS Bluetooth Headsets & Speakerphones
Optimized For	Unified Communications (UC), Microsoft Teams
Item Weight	0.5 Grams (0.018 ounces)
UPC	812289035129
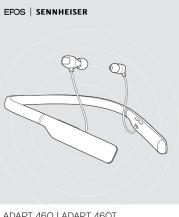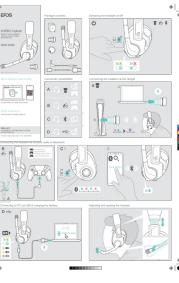
SUPPORT AND WARRANTY

For further assistance, technical support, or warranty information regarding your EPOS BTD 800 Bluetooth 4.0 USB Dongle, please contact Global Teck Worldwide directly.

You can visit the official Global Teck Worldwide store on Amazon for more products and support resources: Global Teck Worldwide Amazon Store.

Related Documents - EPOS BTD 800

EPOS BTD 800 USB Bluetooth Dongle Quick Guide
A concise guide to connecting and using the EPOS BTD 800 USB Bluetooth dongle with your devices. Includes setup instructions, LED indicators, and troubleshooting.

	[EPOS Sennheiser ADAPT 460	ADAPT 460T ANC Bluetooth Headset User Guide](#) Comprehensive user guide for the EPOS Sennheiser ADAPT 460 and ADAPT 460T in-ear neckband Bluetooth headsets with Active Noise Cancellation (ANC). Learn about features, setup, usage, troubleshooting, and specifications.
	[EPOS Sennheiser ADAPT 360 User Guide: Over-ear Bluetooth Headset with ANC](#) Comprehensive user guide for the EPOS Sennheiser ADAPT 360 and ADAPT 360 White over-ear Bluetooth headsets. Learn about setup, features like ANC and multi-point connectivity, making calls, audio playback, maintenance, and troubleshooting.
	[EPOS H3PRO Hybrid Wireless Gaming Headset Quick Guide](#) Quick guide for the EPOS H3PRO Hybrid wireless gaming headset, covering setup, connectivity options (dongle, Bluetooth, USB), features like ANC and volume control, and basic maintenance.
	[EPOS ADAPT 600 Series: Premium Wireless ANC Headset for Hybrid Work](#) Discover the EPOS ADAPT 600 Series, a UC-certified wireless headset with adaptive hybrid ANC, EPOS BrainAdapt™ technology, and superior audio for hybrid workers. Focus anywhere with enhanced concentration and seamless collaboration.
	[EPOS Connect End-User Manual: Software Guide for UC Devices](#) Comprehensive end-user manual for EPOS Connect, a desktop application that keeps EPOS UC devices connected and updated. Learn about installation, system requirements, features, settings, and support.