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Flow Med Dry-Cap UV3

Flow-Med Dry-Cap UV3 Electronic Hearing Aid Dryer User Manual

Introduction

The flow-med Dry-Cap UV3 provides optimal care for all hearing aids. It combines perfect drying with simultaneous charging for rechargeable hearing aids. Its intelligent design accommodates various hearing aid chargers, ensuring proper airflow and UV-C light exposure to the hearing aids and earpieces. Beyond hearing aid care, it serves as an effective hygiene station for other household applications, offering quick hygiene with 2 minutes of UV-C light. The device operates with a rechargeable lithium-polymer battery, allowing drying, hygienic cleaning, and charging simultaneously. The LiPo battery can be charged via the supplied USB cable using a standard USB 2.0 port or a 5V USB power supply. A fully charged battery supports five full cycles in Dry&Clean mode or 60 full cycles in Clean mode.

Safety Information

- **Caution:** Do not look directly into the UV-C light.
- Keep the device away from water and excessive moisture.
- Use only the provided USB cable for charging.
- Do not attempt to open or repair the device yourself. Contact support for assistance.
- Ensure proper ventilation during operation.
- Keep out of reach of children.

Package Contents

Please check that all items are present:

- flow-med Dry-Cap UV3 Device
- USB Charging Cable
- User Manual (this document)

Setup

1. **Unpack the Device:** Carefully remove the Dry-Cap UV3 from its packaging.
2. **Initial Charge:** Connect the supplied USB cable to the Dry-Cap UV3 and a standard USB 2.0 port or a 5V USB power supply. Allow the device to fully charge before first use. The LiPo battery can be charged with the USB

cable supplied.

3. **Placement:** Place the device on a stable, flat surface in a dry environment.



Image: Front view of the flow-med Dry-Cap UV3 Electronic Hearing Aid Dryer, featuring a sleek white arched body and a dark transparent panel at the front where hearing aids are placed.

Operating Instructions

Drying and Hygiene (Dry&Clean Mode)

1. **Prepare Hearing Aids:** Ensure hearing aids are clean and free from visible debris. If using rechargeable hearing aids, place them in their charging station.
2. **Place Device:** Position the Dry-Cap UV3 over your hearing aids and their charging station. The intelligent design allows the charging station lid to remain open, ensuring optimal airflow and UV-C light exposure to the hearing aids and earpieces.
3. **Start Cycle:** Press the designated button (refer to device for button location, typically a single power/mode button). The device will initiate a drying and UV-C hygiene cycle. A fully charged battery supports five full cycles in this mode.
4. **Completion:** The device will automatically turn off upon completion of the cycle. Remove your hearing aids.

Quick Hygiene (Clean Mode)

1. **Place Items:** Place items requiring quick hygiene (e.g., earpieces, small household items) under the Dry-Cap UV3.
2. **Start Cycle:** Press the button for a quick hygiene cycle. This mode performs 2 minutes of UV-C light exposure. A fully charged battery supports 60 full cycles in this mode.
3. **Completion:** The device will automatically turn off after 2 minutes.



Image: The flow-med Dry-Cap UV3 positioned over a hearing aid charging station, illustrating how it covers and dries hearing aids while they charge.

Maintenance

- **Cleaning:** Wipe the exterior of the Dry-Cap UV3 with a soft, dry cloth. Do not use abrasive cleaners or immerse the device in water.
- **UV-C Lamp:** The UV-C lamp is designed for long-term use. If you suspect an issue, contact customer support.
- **Storage:** When not in use for extended periods, store the device in a cool, dry place.

Troubleshooting

Problem	Possible Cause	Solution
Device does not turn on.	Battery is depleted.	Connect the device to a power source using the USB cable and allow it to charge.
UV-C light is not visible.	Device is not in a UV-C cycle or lamp malfunction.	Ensure the device is running a hygiene cycle. If the issue persists, contact customer support.
Drying is ineffective.	Improper placement or excessive moisture.	Ensure hearing aids are positioned correctly for optimal airflow. Pre-dry any excessive moisture with a soft cloth before placing them in the device.



Image: Underside view of the flow-med Dry-Cap UV3, displaying the UV-C lamp and the product label with technical details and safety warnings, including "DO NOT LOOK DIRECTLY INTO LIGHT!".

Specifications

- **Model:** Dry-Cap UV3
- **Input:** DC 5V/1A
- **Battery:** LiPo 1000mAh
- **UV-C Light:** Yes
- **Drying Method:** Efficient Air Blower
- **Dimensions:** Approximately 6 x 5 x 4 inches (Package Dimensions)
- **Weight:** Approximately 13.28 ounces (Package Weight)
- **Manufacturer:** flow-med
- **ASIN:** B0972ZCZQ4

Warranty

The flow-med Dry-Cap UV3 comes with a **2-Year Warranty** from the date of purchase. This warranty covers manufacturing defects and material faults under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

Support

For technical assistance, warranty claims, or further information, please contact flow-med customer support. Refer to the packaging or the official flow-med website for current contact details.



Image: The retail packaging for the flow-med Dry-Cap UV3, featuring the brand logo, product name, and a description highlighting it as a "Rechargeable drying cap for all hearing aids."

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