

Closer Pets 360WUS

Cat Mate Microchip Activated Cat Flap

Model: 360WUS

INTRODUCTION

The Cat Mate Microchip Activated Cat Flap provides a secure and convenient way for your feline companions to access the outdoors while preventing entry by unwanted animals. This advanced cat flap operates by recognizing your cat's unique microchip or a separately available Cat Mate I.D. Disc, allowing only authorized pets to pass through. Designed for ease of use and durability, it features a versatile 4-way rotary lock for complete control over your pet's movements and is suitable for various installation types.

SAFETY INFORMATION

- Always ensure the cat flap is installed securely to prevent injury to pets or people.
- Keep small children away from the cat flap during installation and operation.
- Regularly inspect the cat flap for any signs of wear or damage. Do not use if damaged.
- Ensure your pet is comfortable using the cat flap before allowing unsupervised access.
- This product is designed for cats and small dogs only. Do not attempt to use it for larger animals.

PACKAGE CONTENTS

Please check that all components are present before beginning installation:

- Cat Mate Microchip Activated Cat Flap unit
- Installation template
- Fixing screws and caps
- Instruction manual (this document)

PRODUCT OVERVIEW

The Cat Mate Microchip Activated Cat Flap consists of the main unit with a transparent flap, a microchip reader, and a 4-way rotary lock. The design ensures a weatherproof seal and easy access for your pet.



Figure 1: Angled view of the Cat Mate Microchip Activated Cat Flap, showing the main unit and transparent flap.



Figure 2: Front view of the cat flap, highlighting the microchip reader and the 4-way rotary lock at the bottom.

SETUP AND INSTALLATION

The Cat Mate Microchip Activated Cat Flap is designed for easy installation in various door types, including UPVC, metal, wooden doors, and glass panels. It self-lines to 3.35 inches (85mm) thick.

1. Preparing the Installation Area

1. Choose a suitable location for the cat flap, ensuring it is at a comfortable height for your cat.
2. Use the provided template to mark the cut-out area on your door. The cut-out size is 6.81 inches (173mm) x 7.80 inches (198mm).



**Suitable for
medium cats**

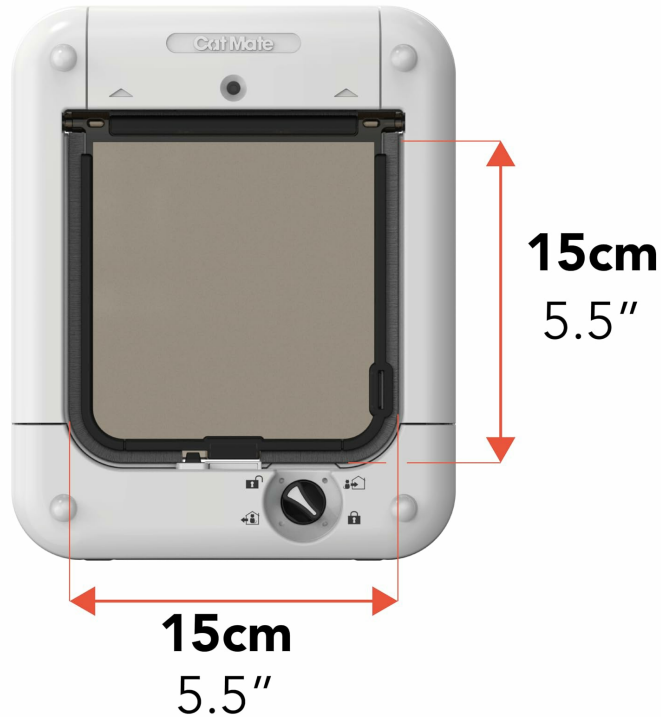


Figure 3: Diagram showing the flap opening size of 5.71" (145mm) x 5.71" (145mm) and overall unit dimensions for installation.

3. Carefully cut out the marked opening using appropriate tools for your door material. Ensure clean edges.

2. Mounting the Cat Flap

1. Insert the main cat flap unit into the prepared opening. The unit is designed to self-line up to 3.35 inches (85mm) thick. For thicker doors, additional lining may be required (not included).
2. Secure the cat flap using the provided screws. Ensure it is flush and stable.
3. Attach the screw caps for a neat finish.

OPERATING INSTRUCTIONS

1. Microchip Programming

The cat flap operates using your cat's unique microchip or a Pet Mate I.D. Disc (sold separately). It can store up to 30 unique microchip IDs.

- To program a microchip, ensure the cat flap is powered on (batteries installed, not included).
- Press and hold the programming button (refer to manual for exact location, usually near the microchip reader).
- Gently guide your cat's head through the flap opening so its microchip passes the reader. A confirmation sound or light will indicate successful programming.
- Repeat for all cats you wish to grant access.

Only paired pets have access to their home



Keep out the neighbour's cat



Stop wildlife coming in



Draft and weather proof



Microchip and I.D. disc compatible
I.D. discs available separately



Figure 4: Illustration of the microchip functionality, ensuring only registered pets can enter, keeping out other animals and drafts.

2. Using the 4-Way Rotary Lock

The integrated 4-way rotary lock provides full control over your pet's access. Rotate the dial to select the desired setting:

- **In and Out:** Allows free movement in both directions for programmed pets.
- **In Only:** Allows programmed pets to enter but not exit.
- **Out Only:** Allows programmed pets to exit but not enter. (Note: This setting does not selectively control which pets can exit; any animal inside can leave.)

- **Locked:** Prevents all movement in both directions.

Manually change your pet's access



Give them the freedom to roam without causing drafts



Stop them going out overnight to protect the wildlife

Figure 5: Visual representation of the four lock settings: Unlocked (In and Out), In Only, Out Only, and Locked.



Figure 6: Close-up view of the 4-way rotary lock dial, showing the clear icons for each setting.

MAINTENANCE

- **Cleaning:** Wipe the cat flap regularly with a damp cloth and mild detergent. Avoid abrasive cleaners or solvents. Ensure the brush seals are free from debris.
- **Inspection:** Periodically check the flap for smooth operation, ensuring it swings freely and the magnetic closure engages properly. Inspect the brush seals for wear and tear.
- **Battery Replacement:** The microchip reader requires batteries (not included). Replace them as needed to ensure continuous operation. Refer to the battery compartment for type and orientation.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Cat flap not opening for pet.	Pet's microchip not programmed; low batteries; microchip not read correctly.	Ensure microchip is programmed (see Operating Instructions); replace batteries; guide pet closer to the reader.
Unwanted animals entering.	Cat flap not set to "In Only" or "Locked"; faulty microchip reader.	Check 4-way lock setting; ensure all authorized pets are programmed; contact support if reader is faulty.
Drafts or weather entering.	Brush seals are worn or dirty; flap not closing properly.	Clean brush seals; check for obstructions preventing flap closure; replace worn seals if necessary.
Flap is stiff or noisy.	Debris in hinges; lack of lubrication.	Clean hinges; apply a small amount of silicone-based lubricant if needed.

SPECIFICATIONS

- **Model Number:** 360WUS
- **Brand:** Closer Pets
- **Compatibility:** ISO and AVID microchips, Cat Mate I.D. Discs
- **Max. Programmed Pets:** Up to 30 cats or small dogs
- **Flap Opening Size:** 5.71" (145mm) x 5.71" (145mm)
- **Cut-out Size:** 6.81" (173mm) x 7.80" (198mm)
- **Self-lining Thickness:** Up to 3.35" (85mm)
- **Product Dimensions:** 3.3 x 7.75 x 9.68 inches
- **Item Weight:** 2.18 pounds
- **Frame Material:** Polymer
- **Closure Type:** 4-way rotary lock
- **Color:** North American Version - White

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Closer Pets website or contact their customer service department. Keep your proof of purchase for any warranty claims.

Closer Pets Customer Support:

- Visit the [Closer Pets Store on Amazon](#) for more information and contact details.

