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› Ziweo External DVD Drive USB 3.0 Type-C User Manual

Ziweo Ziweo USB 3.0 & Type-C

Ziweo External DVD Drive USB 3.0 Type-C User Manual

Model: Ziweo USB 3.0 & Type-C

1. INTRODUCTION

This manual provides detailed instructions for the proper use, installation, and maintenance of your Ziweo External DVD Drive USB 3.0 Type-C. Please read this manual thoroughly before operating the device to ensure optimal performance and longevity.

The Ziweo External DVD Drive is a versatile and portable optical drive designed for laptops and desktops without an internal DVD drive. It supports both USB 3.0 and USB-C connections, offering high-speed data transmission for various functions including playing movies, burning discs, installing software, and backing up data.

2. PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x USB CD/DVD Drive
- 1 x USB 3.0 Adapter
- 1 x Type C Adapter
- 1 x User Manual (this document)

3. SPECIFICATIONS

Feature	Detail
Model Number	Ziweo USB 3.0 & Type-C
Interface	USB 3.0, Type-C
Optical Storage Write Speed	CD: 24x, DVD: 8x

Optical Storage Read Speed	CD: 24x, DVD: 8x
Compatibility	Windows XP/2003/Vista/7/8/10/11, All version Mac OS, Linux. <i>Not suitable for cars, TVs, mobile phones, Blu-ray discs.</i>
Dimensions (LxWxH)	6.4 x 6.4 x 0.8 inches (16.26 x 16.26 x 2.03 cm)
Weight	13.1 ounces (371.4 grams)
Special Feature	Highly Rated CD, DVD Player

4. SETUP INSTRUCTIONS

The Ziweo External DVD Drive is designed for plug-and-play operation, requiring no external drivers or power supply for most systems.

4.1 Connecting the Drive

- 1. Identify the correct port:** Locate an available USB 3.0 or Type-C port on your laptop or desktop computer.
- 2. Connect the cable:** Plug the integrated USB cable from the DVD drive directly into the chosen port on your computer. If your computer only has Type-C ports, use the provided Type-C adapter.
- 3. Automatic Detection:** The operating system (Windows, macOS, Linux) should automatically detect and install the necessary drivers for the DVD drive. A new drive letter will appear in 'My Computer' (Windows) or on the desktop/Finder (macOS).



Image: The Ziweo External DVD Drive connected to a laptop, illustrating the USB 3.0 and Type-C connection options. The drive is shown with a disc partially inserted, indicating readiness for use.

USB-C & USB 3.0

High Performance



Low
noise



Shock
proof



Error
Correction



High
Speed



Image: Overview of the Ziweo External DVD Drive highlighting its key features: USB-C and USB 3.0 compatibility, low noise operation, shockproof design, error correction, and high-speed performance for DVD and CD read/write functions.

PLUG AND PLAY

HIGH SPEED TRANSMISSION

Quick Data Transfer Speed Up To 5gbps



MAX RW SPEED

	<i>Read</i>	<i>Write</i>
CD	24X	24x
DVD	8X	8X

Image: The drive connected to a laptop, emphasizing its plug-and-play nature and high-speed data transfer capabilities (up to 5Gbps). It also displays the maximum read and write speeds for CDs (24x) and DVDs (8x).

WIDE COMPATIBILITY



WIN98



Windows
/XP/2003



WIN7



WIN8/10/11



MacOS



Linux



TVs & Cars



Smart Phone



Tablets



Blu-ray disk

Image: An illustration of the drive's broad compatibility across different operating systems (Windows, macOS, Linux) and various computer brands (Dell, Samsung, Acer, Asus, Sony, HP, MacBook, iMac, Desktop PC). It also explicitly states what it does not support: TVs, cars, smartphones, tablets, and Blu-ray discs.

SMALL AND ULTRA-THIN DESIGN



Image: A detailed view of the drive's compact and ultra-thin design, including its dimensions (5.75in/146mm x 5.71in/145mm x 0.7in/18mm), the integrated data cable storage, skid-proof rubber pads, the ejection button, and the forced ejection hole.

4.2 System Requirements

- Operating System: Windows XP/2003/Vista/7/8/10/11, All versions of Mac OS, Linux.
- USB Port: Available USB 3.0 or Type-C port.
- No external power supply required.

Note: This device is not compatible with cars, TVs, mobile phones, Blu-ray discs, Chromebooks, Surface Pro, or Ubuntu systems.

5. OPERATING INSTRUCTIONS

5.1 Playing CDs/DVDs

1. Ensure the drive is properly connected to your computer.

2. Press the eject button on the front of the drive to open the disc tray.
3. Carefully place a CD or DVD onto the tray with the label side facing up.
4. Gently push the tray back into the drive until it clicks shut.
5. Your computer's operating system should prompt you to choose an action (e.g., play movie, open folder). Select the desired action or open the disc manually through 'My Computer'/'This PC' (Windows) or Finder (macOS).

MULTI-FUNCTION APPLICATION

External CD/DVD Drives/Player



The image illustrates the multi-functional applications of the Zinco external CD/DVD drive. Below the main image, six icons represent different functions:

- Install software**: Represented by a Windows Start menu icon.
- copy Files**: Represented by a folder icon with a document inside.
- Burn CD/DVD**: Represented by a stack of CDs/DVDs.
- Data Backup**: Represented by a cloud icon with data lines.
- watch Movie**: Represented by a movie scene icon.
- Play Games**: Represented by a game character icon.

Image: The drive in use with a laptop, illustrating its multi-functional applications such as installing software, copying files, burning CDs/DVDs, data backup, watching movies, and playing games.

5.2 Burning CDs/DVDs

To burn data to a CD-R, CD-RW, DVD-R, or DVD-RW, you will need compatible burning software. Most operating systems include basic burning capabilities, or you can use third-party software.

1. Insert a blank, recordable disc into the drive as described in Section 5.1.
2. Open your preferred burning software or use the built-in burning feature of your operating system.

3. Follow the on-screen instructions to select the files you wish to burn and initiate the burning process.
4. Ensure the burning process completes without interruption. Do not disconnect the drive or open the tray during burning.

The drive supports Max 24x CD Write Speed and Max 8x DVD Write Speed.

5.3 Ejecting a Disc

1. **Software Eject:** Right-click on the drive icon in 'My Computer'/'This PC' (Windows) or drag the disc icon to the Trash (macOS) and select 'Eject'.
2. **Hardware Eject:** Press the eject button on the front of the drive.
3. **Forced Eject (Emergency):** In case the tray does not open, locate the small hole near the eject button. Insert a straightened paperclip into this hole and push gently until the tray partially opens. Pull the tray out manually.

6. MAINTENANCE AND CARE

Proper maintenance ensures the longevity and optimal performance of your DVD drive.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the exterior of the drive. Do not use liquid cleaners or abrasive materials. Avoid opening the drive casing.
- **Disc Handling:** Always handle discs by their edges. Avoid touching the recording surface. Store discs in their cases to prevent scratches and dust accumulation.
- **Storage:** When not in use, store the drive in a cool, dry place away from direct sunlight and extreme temperatures. The integrated cable can be neatly tucked into the designated slot on the underside of the drive.
- **Avoid Impact:** The drive is designed to be shockproof, but excessive force or dropping the device can cause internal damage.

COMPACT AND PORTABLE

Ideal For Business And Travel



Image: The drive on a desk next to a laptop, emphasizing its compact and portable nature, ideal for business and travel. An inset image shows it being easily placed into a backpack.

7. TROUBLESHOOTING

If you encounter issues with your Ziweo External DVD Drive, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Drive not detected by computer.	Loose connection, insufficient power from USB port, driver issue, incompatible OS.	• Ensure the USB cable is firmly connected to both the drive and the computer. • Try a different USB port on your computer. • If using a USB hub, connect the drive directly to the computer. • Restart your computer. • Verify your operating system is supported (Windows XP/2003/Vista/7/8/10/11, Mac OS, Linux).
Disc not reading or burning.	Dirty/scratched disc, incorrect disc type, software issue, drive malfunction.	• Clean the disc with a soft, lint-free cloth. • Ensure the disc is inserted correctly (label side up). • Verify the disc type is supported (CD-ROM, CD-R, CD-RW, DVD-ROM, DVD-R, DVD-RW). Blu-ray discs are not supported. • Try a different disc. • Ensure your burning software is up-to-date and configured correctly.
Disc tray not opening.	Software lock, mechanical jam.	• Try ejecting the disc through your operating system (right-click drive icon and select 'Eject'). • Use the emergency eject hole with a straightened paperclip (refer to Section 5.3).
Slow read/write speeds.	USB port type, background processes, disc quality.	• Ensure the drive is connected to a USB 3.0 or Type-C port for optimal speed. • Close unnecessary applications running in the background. • Use high-quality discs for burning.

If the problem persists after trying these solutions, please contact customer support for further assistance.

8. WARRANTY AND SUPPORT

Ziweo provides professional customer service and reliable product quality.

For any issues or assistance, please contact Ziweo customer support. Information regarding warranty coverage and support channels can typically be found on the product packaging or the official Ziweo website.

Contact Information: Refer to the contact details provided with your purchase or visit the official Ziweo website for the most up-to-date support information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

What is the warranty for the Ziweo External DVD Drive USB 3.0 & Type-C (Model: ECD819-SU3) that has stopped working after some time?

The Ziweo External DVD Drive USB 3.0 & Type-C manual states that Ziweo provides professional customer service and reliable product quality. For any issues or assistance, you should contact Ziweo customer support. The manual...

[Read full answer](#)

Why is my new Ziweo Pop-up mobile external DVD-RW drive not working on my Dell laptop with Windows 11?

If your Ziweo External DVD Drive is not showing any lights, making noise, or being detected by your Windows 11 Dell laptop, please try the following troubleshooting steps based on the user manual:Check Power...

[Read full answer](#)