

Rongta RP332

Rongta RP332 POS Printer Instruction Manual

Model: **RP332** | Brand: **Rongta**

1. PRODUCT OVERVIEW

The Rongta RP332 is an 80mm direct thermal receipt printer designed for Point-of-Sale (POS) systems. It features an auto-cutter and supports multiple interfaces including USB, Serial, and Ethernet, making it suitable for various business environments such as restaurants, kitchens, and retail stores.

This printer is compatible with Windows, Mac, and Linux operating systems. Please note that it is **not compatible** with iPad Square, Square, PayPal, Wi-Fi, Bluetooth, phone or iPad applications, Grubhub, UberEats, DoorDash, Postmates, Clover POS, Shopify, Gloriafoods, Lightspeed, Zettle, or Quebec MEV machines.



Figure 1: Rongta RP332 POS Thermal Receipt Printer.

POS/ESC Thermal Receipt Printer



Mac OS



Linux



Windows



Figure 2: Operating system compatibility and non-compatible platforms for the RP332 printer.

2. WHAT'S IN THE BOX

Upon unboxing your Rongta RP332 printer, please ensure all the following components are present:

- Power Adapter
- Power Cable
- USB Cable
- Roll of Test Paper
- USB flash drive (containing driver and user guide)

3. SETUP AND INSTALLATION

3.1 Physical Setup

1. **Connect Power:** Connect the power adapter to the printer's power port and then plug it into a power outlet.
2. **Connect Interface Cable:** Connect the printer to your computer or network device using the appropriate cable (USB, Serial, or Ethernet).
3. **Load Paper:**
 - Press the cover open button to open the paper compartment.
 - Insert the thermal paper roll with the printing side facing up.
 - Pull a small amount of paper out past the cutter.
 - Close the paper compartment cover firmly until it clicks into place.



POWER
PORT



CASH
DRAWER
PORT



LAN PORT



SERIAL PORT



USB PORT

Figure 3: Available connectivity ports on the RP332 printer.

Bigger Paper House



Figure 4: Proper paper loading into the RP332 printer's paper compartment.

3.2 Driver Installation

The printer comes with a USB flash drive containing the necessary drivers and a user guide. Follow these steps to install the driver:

1. Insert the USB flash drive into your computer.
2. Locate and run the driver setup file.
3. Follow the on-screen prompts to complete the installation. Select the appropriate printer model (80mm Series) and port type (USB, Serial, or Ethernet).
4. For Ethernet connection, the printer can be installed via TCP/IP. Refer to the detailed user guide on the USB flash drive for specific network configuration steps.

Video 1: Demonstrates the driver installation process for the Rongta RP332 printer on a Windows operating system, including selecting the printer model and port, and confirming successful installation.

3.3 Test Print

After driver installation, it is recommended to print a test page to confirm proper setup. This can usually be done through your operating system's printer settings.

Video 2: Shows the physical aspects of the RP332 printer, including its ports, paper loading, and a demonstration of a test print, highlighting the auto-cutter function.

4. OPERATING INSTRUCTIONS

4.1 Basic Printing

Once the printer is connected and drivers are installed, you can print receipts from your POS software or application. The printer supports ESC/POS commands for efficient printing.

4.2 Paper Width Adjustment

The RP332 printer supports both 80mm and 58mm paper widths. Ensure you select the correct paper series (80mm or 58mm) during driver installation. If using 58mm paper, a divider/baffle may be required to hold the roll in place, though it might not be included with all packages.

POS/ESC Thermal Receipt Printer

48mm

72mm

RONGTA

Address: LOREM LPSUM
Tel: 123 456 3209

Data: 12/01/2020 13:30AM

Store manadger: Lorem Ipsum
Cashier: Eiusmod Tempor

RONGTA

3 1/8"x230"Thermal Paper
10 Rolls

Top Quality Paper Deliver Crisp,Clear Images

Thank you for shopping!



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Figure 5: Examples of different print widths supported by the RP332 printer.

4.3 Sound Settings

The printer features a sound reminder. If you wish to disable or adjust the sound, you can do so using the printer tool software. This tool is available on the provided USB flash drive or can be downloaded from the official Rongta website. Navigate to the

ASK A QUESTION ABOUT THIS MANUAL

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