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› Epson EcoTank ET-3830 Wireless Color All-in-One Printer User Manual

Epson ET-3830 White

Epson EcoTank ET-3830 Wireless Color All-in-One Printer User Manual

Model: ET-3830 White

PRODUCT OVERVIEW

The Epson EcoTank ET-3830 is a wireless color all-in-one cartridge-free supertank printer designed for home and small office use. It features printing, scanning, and copying capabilities, along with automatic two-sided printing and Ethernet connectivity. This printer utilizes high-capacity, refillable ink tanks, eliminating the need for traditional ink cartridges.



Image: Front view of the Epson EcoTank ET-3830 printer alongside four ink bottles (Black, Cyan, Magenta, Yellow).

WHAT'S IN THE BOX

Verify that all components are present before proceeding with setup.

- Epson EcoTank ET-3830 All-in-One Printer
- Power Cord
- 1 bottle of 502 Black Ink (127 mL)
- 1 bottle of 502 Cyan Ink (70 mL)
- 1 bottle of 502 Magenta Ink (70 mL)

- 1 bottle of 502 Yellow Ink (70 mL)
- Setup Guide / Manual (this document)
- CD-ROM for printer software (Windows and macOS)

What's in the Box

EcoTank® ET-3830

All-in-One Supertank Printer

CD and Documentation



EcoTank 502 Ink Bottles

*We recommend genuine Epson® ink for the best print quality and performance.

Image: Diagram illustrating the printer, power cord, ink bottles, and documentation included in the product packaging.

SETUP INSTRUCTIONS

1. Unpacking and Initial Placement

1. Remove the printer from its packaging.
2. Remove all protective tapes and packing materials from the exterior and interior of the printer. Refer to the quick start guide for specific locations.
3. Place the printer on a flat, stable surface near a power outlet.

2. Filling the Ink Tanks

The EcoTank ET-3830 uses high-capacity ink tanks. Follow these steps carefully to fill them:

1. Open the ink tank unit cover on the right side of the printer.

2. Open the cap for the black ink tank (BK).
3. Uncap the black ink bottle. The unique key on the bottle prevents accidental filling of the wrong color tank.
4. Insert the ink bottle into the filling port. The ink will begin to flow automatically. Do not squeeze the bottle.
5. Once the tank is full, the ink flow will stop. Remove the bottle and recap the ink tank securely.
6. Repeat the process for the Cyan (C), Magenta (M), and Yellow (Y) ink tanks.
7. Close the ink tank unit cover.

Stress-Free, Cartridge-Free Printing

Use Epson's exclusive **EcoFit®** bottles to easily refill the high-capacity ink tanks, with up to **2 years of ink included** in the box — and with every replacement ink set¹

ecotank®
#1 SUPERTANK PRINTERS
Over 60 Million Sold
Worldwide 2011 - 6/2021



¹ Based on average monthly document print volumes of about 200 pages.

Image: A hand filling an ink tank on the Epson EcoTank printer using an Epson EcoFit ink bottle, demonstrating the cartridge-free refilling process.

3. Power On and Initial Ink Charging

1. Connect the power cord to the printer and then to a power outlet.
2. Press the power button to turn on the printer.
3. Follow the on-screen instructions on the printer's LCD display to begin the initial ink charging process. This process takes approximately 10-15 minutes. Do not turn off the printer or open the ink tank unit cover during this time.

4. Software Installation and Connectivity

1. Insert the provided CD-ROM into your computer's drive, or visit the official Epson support website to download the latest drivers and software for the ET-3830.
2. Follow the on-screen prompts to install the software. During installation, you will be guided through connecting the printer to your computer via Wi-Fi, Ethernet, or USB (USB cable not included).
3. For Wi-Fi setup, select your network from the list and enter the password.
4. For Ethernet, connect an Ethernet cable from the printer to your router or network switch.

OPERATING INSTRUCTIONS

Printing

The ET-3830 supports various printing functions, including standard and two-sided printing.

- **Loading Paper:** Open the paper support and pull out the output tray. Load paper into the rear paper feed slot, ensuring it is aligned with the guides. The printer supports various paper sizes including 3.5" x 5", 4" x 6", 5" x 7", 8" x 10", 8.5" x 11", 8.5" x 14", A4, A6, half letter, executive, and user-definable lengths.
- **Standard Printing:** From your computer or mobile device, select the print option in your application. Choose "Epson ET-3830 Series" as your printer. Adjust print settings such as paper type, quality, and color/grayscale as needed.
- **Automatic 2-Sided Printing:** When printing from a computer, select the option for "2-sided printing" or "Duplex Printing" in your printer settings dialog box. The printer will automatically flip the paper to print on both sides.

EcoTank® ET-3830

Wireless | Print | Copy | Scan | Ethernet

HOME

HOME OFFICE

SMALL BUSINESS

PHOTO/GRAPHICS

Print Speeds[†]

15
BLACK
ISO PPM

8
COLOR
ISO PPM



Mobile device
not included.



Wi-Fi®
Ethernet



Auto 2-Sided
Printing



250-Sheet
Paper
Capacity



High-Quality
Photo Printing



2.4" Color
Display



Mobile
Printing¹

[†] Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit www.epson.com/printspeed

¹ Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect™ enabled printers and compatible devices and apps, visit www.epson.com/connect

Image: The Epson EcoTank ET-3830 printer with an overlay highlighting its features: Wi-Fi, Ethernet, Auto 2-Sided Printing, 250-Sheet Paper Capacity, High-Quality Photo Printing, 2.4" Color Display, and Mobile Printing, along with print speeds of 15 ppm for black and 8 ppm for color.

Scanning

The ET-3830 features a high-resolution flatbed scanner.

1. Lift the scanner lid.
2. Place the document or photo face-down on the scanner glass, aligning it with the corner mark.
3. Close the scanner lid gently.
4. From your computer, open the Epson Scan software or a compatible scanning application.
5. Select scan settings such as document type (photo, document), color mode, resolution, and destination folder.
6. Click "Scan" to begin the scanning process.

Copying

Use the printer's control panel for direct copying.

1. Place the original document on the scanner glass as described in the scanning section.
2. On the printer's 2.4" color display, navigate to the "Copy" option.
3. Adjust copy settings such as number of copies, color/black & white, paper size, and quality.
4. Press the "Start" button (usually indicated by a color or black button) to begin copying.

Connectivity Features

- **Wireless (Wi-Fi):** Connects to your home or office Wi-Fi network for printing from multiple devices.
- **Ethernet:** Provides a wired network connection for stable and secure printing in a networked environment.
- **Mobile Printing:** Use the intuitive Epson Smart Panel app (available for iOS and Android) to print directly from your smartphone or tablet.
- **Voice-Activated Printing:** The printer supports hands-free voice-activated printing through compatible devices. An Epson Connect™ account and voice-activated account registration are required.

MAINTENANCE

Ink Refilling

When an ink tank level is low, the printer's display will indicate which color needs refilling. Follow the steps outlined in the "Filling the Ink Tanks" section under Setup Instructions. Always use genuine Epson ink bottles to ensure optimal print quality and prevent potential damage not covered by warranty.

Print Head Cleaning

If print quality declines (e.g., missing lines, streaky prints), perform a print head cleaning. This can be done through the printer's control panel menu under "Maintenance" or via the Epson printer utility software on your computer.

Nozzle Check

Before performing a head cleaning, it is recommended to run a nozzle check to diagnose which colors might be affected. This also helps conserve ink by only cleaning when necessary. Access this function through the printer's maintenance menu or software.

TROUBLESHOOTING

This section provides solutions to common issues you might encounter.

Printer Not Responding / Offline

- Ensure the printer is powered on and connected to the power outlet.
- Check the network connection (Wi-Fi or Ethernet). Restart your router if necessary.
- Verify that the printer drivers are correctly installed on your computer.
- Restart both the printer and your computer.

Poor Print Quality (Streaks, Faded Colors)

- Check ink levels and refill any low tanks.
- Perform a Nozzle Check to identify clogged nozzles.
- Run a Print Head Cleaning cycle. You may need to perform this several times.
- Ensure you are using genuine Epson ink.
- Verify that the correct paper type is selected in your print settings.

Paper Jams

- Turn off the printer and unplug the power cord.
- Carefully remove any jammed paper from the paper feed slot, output tray, or inside the printer. Avoid tearing the paper.
- Ensure paper is loaded correctly and not creased or curled.
- Plug in and turn on the printer.

Scanner Not Working

- Ensure the printer is connected to your computer and powered on.
- Verify that the Epson Scan software is installed and up to date.
- Check for any error messages on the printer's display.

SPECIFICATIONS

Feature	Detail
Model Name	ET-3830 White
Functions	Print, Scan, Copy
Printing Technology	Inkjet (PrecisionCore Heat-Free)
Ink Type	Bottled Ink (Black, Cyan, Magenta, Yellow)
Max Print Speed (Black)	15 ppm (ISO)
Max Print Speed (Color)	8 ppm (ISO)
Max Print Resolution	4800 x 1200 dpi
Automatic Duplex Printing	Yes
Scanner Type	Flatbed
Max Copy Speed (Black & White)	15 ppm
Max Copy Resolution	1200 x 4800 dpi
Display	2.4" Color LCD
Connectivity	Wi-Fi, Ethernet, USB (USB cable not included)
Paper Capacity (Input)	250 sheets
Supported Media Sizes	3.5" x 5", 4" x 6", 5" x 7", 8" x 10", 8.5" x 11", 8.5" x 14", A4, A6, half letter, executive, user definable (3.5" – 47.2" in length)
Product Dimensions (D x W x H)	14.8" x 19.8" x 7.4"
Item Weight	16.94 pounds

WARRANTY AND SUPPORT

The Epson EcoTank ET-3830 comes with a limited warranty. For detailed warranty terms and conditions, please refer to the documentation included with your product or visit the official Epson support website.

Epson strongly recommends the use of genuine Epson ink to ensure optimal print quality and performance. Use of non-genuine ink could cause damage not covered under the printer's limited warranty.

For technical support, driver downloads, FAQs, and additional resources, please visit the official Epson support website or contact Epson customer service.

Epson® Genuine Ink Promise

Epson is committed to delivering the highest quality and most reliable inks for your printing experience. Epson's Promise is backed by our outstanding Service & Support and Warranty Programs.



Epson strongly recommends the use of Genuine Epson Inks for a quality printing experience. Non-Epson inks and inks not formulated for your specific printer may cause damage that is not covered by the Epson warranty.

SCROLL DOWN TO "FROM THE MANUFACTURER" TO LEARN MORE.

Image: The Epson Genuine Ink Promise logo, emphasizing the importance of using authentic Epson inks for quality and warranty coverage.

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This manual is for informational purposes only. Specifications are subject to change without notice.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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