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Epson ET-3850 White

# Epson EcoTank ET-3850 Wireless Color All-in-One Printer

User Instruction Manual  
Model: ET-3850 White | Brand: Epson

## 1. PRODUCT OVERVIEW

The Epson EcoTank ET-3850 is a versatile wireless all-in-one printer designed for home office environments. It features a cartridge-free Supertank system, offering high-capacity, easily refillable ink tanks for significant savings on replacement ink. This model integrates printing, scanning, and copying functionalities, along with an Automatic Document Feeder (ADF) and Ethernet connectivity.



Image: Epson EcoTank ET-3850 Wireless Color All-in-One Printer shown with its accompanying ink bottles.

### Key Features:

- **Cartridge-Free Supertank System:** Utilizes high-capacity, refillable ink tanks, reducing the need for frequent

cartridge replacements.

- **High Print Speeds:** Capable of printing up to 15.5 pages per minute (ppm) in black and 8.5 ppm in color.
- **High Resolution Printing:** Delivers prints at a resolution of 4800 x 1200 dpi for sharp text and vibrant images.
- **Automatic 2-Sided Printing:** Supports automatic duplex printing to save paper and time.
- **Integrated Scanner and Copier:** Features a high-resolution flatbed scanner and copying capabilities with an Automatic Document Feeder (ADF).
- **Versatile Connectivity:** Offers Wi-Fi, USB, and Ethernet connections for flexible placement and usage.
- **Mobile Printing Options:** Compatible with Epson Smart Panel App, Epson Email Print, Epson Remote Print, Epson Scan to Cloud, Apple AirPrint, Android Printing, Fire OS Printing, and Mopria Print Service.

## 2. SETUP GUIDE

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### 2.1 Unpacking and Contents

Carefully remove all components from the packaging. Ensure all protective tapes and materials are removed from the printer. The box should contain the following items:

- Epson EcoTank ET-3850 All-in-One Printer
- Power Cord
- 1 bottle of 502 Black ink (127 mL)
- 1 bottle each of 502 Cyan, Magenta, Yellow ink (70 mL)
- Setup Guide / Manual
- CD-ROM for product setup (drivers and software)

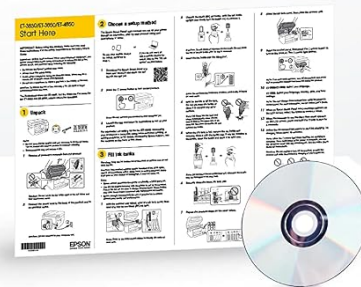
# What's in the Box

## EcoTank® ET-3850

All-in-One Supertank Printer



### CD and Documentation



### EcoTank 502 Ink Bottles

\*We recommend genuine Epson® ink for the best print quality and performance.

Image: Illustration of the EcoTank ET-3850 printer and its included components, such as ink bottles, power cord, and documentation.

## 2.2 Filling the Ink Tanks

The EcoTank system uses high-capacity ink bottles for refilling. Follow these steps to fill the ink tanks:

1. Open the ink tank unit cover on the printer.
2. Open the cap for the corresponding color ink tank.
3. Uncap the ink bottle and insert it into the filling port. The bottle is keyed to fit only the correct color tank.
4. Allow the ink to fill the tank. The bottle will stop filling automatically when the tank is full.
5. Remove the ink bottle and securely close the ink tank cap and the unit cover.
6. Repeat for all colors. Note that some ink from the included bottles is used for initial setup.

# Stress-Free, Cartridge-Free Printing

**ecotank®**  
80 MILLION SOLD  
*Worldwide 2011 - 3/2023*

Use Epson's exclusive **EcoFit® bottles** to easily refill the high-capacity ink tanks, with up to **2 years of ink included** in the box—and with every replacement ink set¹



¹ Based on average monthly document print volumes of about 200 pages.

Image: A hand demonstrating the process of refilling an EcoTank printer's ink reservoir with an Epson ink bottle.

## 2.3 Power On and Initial Setup

After filling the ink tanks, connect the power cord and turn on the printer. Follow the on-screen instructions on the printer's color display to complete the initial setup, including ink charging and basic settings.

## 2.4 Software Installation and Connectivity

Install the printer software and drivers from the included CD-ROM or download the latest versions from the official Epson support website. The ET-3850 supports multiple connection methods:

- **Wi-Fi:** Connect wirelessly to your home or office network.
- **USB:** Direct connection to a computer using a USB cable (not included).
- **Ethernet:** Wired network connection for stable and fast data transfer.

For mobile printing, download the Epson Smart Panel app on your smartphone or tablet.

## 3. OPERATING INSTRUCTIONS

### 3.1 Loading Paper

The printer features a front-loaded 250-sheet paper tray. Ensure paper is loaded correctly and the paper guides are adjusted to prevent jams. Supported paper sizes include 3.5" x 5", 4" x 6", 5" x 7", 8" x 10", 8.5" x 11" (Letter), 8.5" x 14" (Legal), A4, A6, half letter, executive, and user-definable sizes. It supports various print media such as envelopes, glossy photo paper, and plain paper.

### 3.2 Printing

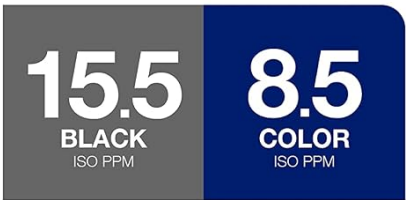
To print, select the Epson ET-3850 from your device's print dialog. Adjust print settings such as paper size, print quality, and duplex printing (automatic 2-sided printing is supported). The printer offers speeds of up to 15.5 ppm for black and 8.5 ppm for color documents.

# EcoTank® ET-3850

Wireless | Print | Copy | Scan | ADF | Ethernet

- HOME
- HOME OFFICE
- SMALL BUSINESS
- PHOTO/GRAPHICS

### Print Speeds†



Mobile device not included.



Wi-Fi®  
Ethernet



Auto Document  
Feeder



Auto 2-Sided  
Printing



250-Sheet  
Paper Tray



2.4" Color  
Display



Mobile  
Printing¹

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed)

¹ Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect™ enabled printers and compatible devices and apps, visit [www.epson.com/connect](http://www.epson.com/connect)

Image: Visual representation of the EcoTank ET-3850's print speeds (15.5 ppm black, 8.5 ppm color) and key features like Wi-Fi, ADF, 2-sided printing, and mobile printing.

### 3.3 Scanning

The ET-3850 includes a flatbed scanner and an Automatic Document Feeder (ADF). For single pages or delicate items, use the flatbed. For multiple pages, use the ADF. Scan documents directly to your computer, cloud services, or email using the printer's control panel or the Epson Scan software.

### 3.4 Copying

Place your document on the scanner glass or in the ADF. Use the printer's control panel to select copy options, including number of copies, color or black-and-white, and paper size. The maximum copy resolution for both color and black-white is 1200 x 2400 dpi.

## 4. MAINTENANCE

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### 4.1 Ink Refilling

Monitor ink levels through the transparent ink tanks on the front of the printer. When ink levels are low, refill with genuine Epson 502 ink bottles. Using non-genuine ink may cause damage not covered under warranty and can affect print quality.



Image: The Epson Genuine Ink Promise logo, emphasizing the importance of using authentic Epson inks for optimal performance and warranty coverage.

### 4.2 Cleaning

Regularly clean the exterior of the printer with a soft, damp cloth. For print quality issues, perform nozzle checks and head cleaning cycles through the printer's utility software or control panel. Refer to the detailed software manual for specific cleaning procedures.

## 5. TROUBLESHOOTING

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If you encounter issues with your Epson EcoTank ET-3850, consider the following general troubleshooting steps:

- **No Power:** Ensure the power cord is securely connected to both the printer and a working electrical outlet.
- **Connectivity Issues:** Verify Wi-Fi connection status on the printer's display and your router. For USB/Ethernet, check cable connections.
- **Print Quality Problems:** Perform a nozzle check to identify clogged print head nozzles. If necessary, run a head cleaning cycle. Ensure genuine Epson ink is used and ink tanks are adequately filled.
- **Paper Jams:** Follow the on-screen instructions to clear any paper jams. Ensure paper is loaded correctly and not creased or torn.

- **Software/Driver Issues:** Reinstall the printer drivers from the Epson website or the provided CD-ROM. Ensure your operating system is up to date.

For detailed troubleshooting guides and error codes, refer to the comprehensive online manual available on the Epson support website.

## 6. SPECIFICATIONS

| Feature                          | Specification                                                       |
|----------------------------------|---------------------------------------------------------------------|
| Product Dimensions (DxWxH)       | 14.8" x 19.8" x 7.4"                                                |
| Item Weight                      | 19.1 pounds                                                         |
| Printing Technology              | Inkjet                                                              |
| Printer Output                   | Color                                                               |
| Max Print Speed (Black)          | 15.5 ppm                                                            |
| Max Print Speed (Color)          | 8.5 ppm                                                             |
| Max Print Resolution (Color/B&W) | 4800 x 1200 dpi                                                     |
| Scanner Type                     | Flatbed                                                             |
| Max Copy Speed (Black & White)   | 15.5 ppm                                                            |
| Max Copy Resolution (Color/B&W)  | 1200 x 2400 dpi                                                     |
| Max Input Sheet Capacity         | 250 sheets                                                          |
| Dual-sided Printing              | Automatic                                                           |
| Connectivity Technology          | USB, Wi-Fi, Ethernet                                                |
| Control Method                   | Voice, Android                                                      |
| Memory Storage Capacity          | 64 MB                                                               |
| Included Components              | EcoTank ET-3850 all-in-one, manual, CD-ROM, power cord, ink bottles |

## 7. WARRANTY INFORMATION

The Epson EcoTank ET-3850 comes with a limited warranty. For specific terms and conditions, including warranty duration and coverage details, please refer to the warranty documentation included with your product or visit the official Epson support website. Using genuine Epson ink is strongly recommended to ensure optimal print quality and performance, and to maintain warranty validity.

## 8. SUPPORT AND RESOURCES

For further assistance, updated drivers, software, and comprehensive support resources, please visit the official Epson support website. You can also find information regarding:

- Detailed ink information: [www.epson.com/inkinfo](http://www.epson.com/inkinfo)
- Voice control compatibility: [www.epson.com/voice](http://www.epson.com/voice)
- Epson Connect enabled printers and apps: [www.epson.com/connect](http://www.epson.com/connect)
- Epson Smart Panel app download (data usage fees may apply).

Epson provides ongoing support to ensure the best experience with your EcoTank ET-3850 printer.

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### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

**Name**

Anonymous

**Email**

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

### Answered questions about this manual

**Why is copying from the scanner glass very slow on my Epson EcoTank ET-3850, even though printing from the computer works fine?**

When copying directly from the scanner glass (top glass) on the Epson EcoTank ET-3850, the speed can be significantly slower than printing from a computer due to the processing power required for real-time scanning...

[Read full answer](#)

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