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Desktronic HOME-ONE

Desktronic HOME-ONE Electric Height Adjustable Desk User Manual

Model: HOME-ONE | Brand: Desktronic

1. PRODUCT OVERVIEW

The Desktronic HOME-ONE Electric Height Adjustable Desk is designed to enhance your workspace ergonomics, allowing seamless transitions between sitting and standing positions. This desk promotes a healthier work routine by reducing prolonged sitting and encouraging movement throughout the day.

HOME ONE

Standing Desk That Offers More



Top
Rated
☆ 2021

Top
Rated
☆ 2022

Image 1.1: The Desktronic HOME-ONE Electric Height Adjustable Desk, showcasing its clean design and spacious white tabletop.

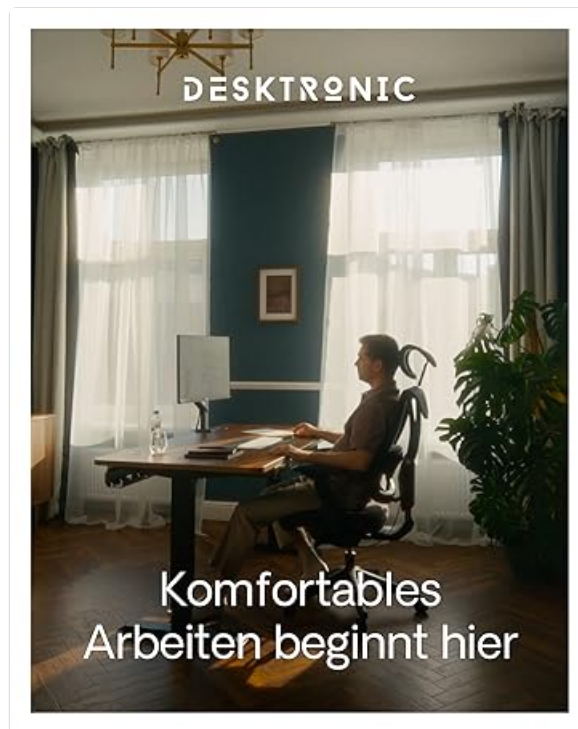


Image 1.2: Illustrating the ergonomic benefit of standing while working at the Desktronic desk.

Key Features:

- **Ergonomic Design:** Easily switch between sitting and standing to reduce discomfort and improve well-being.
- **Robust Stability:** Engineered with an extra-strong frame to ensure stability at all heights, minimizing wobbling.
- **Wide Height Range:** Adjustable from 72 cm (sitting) to 119 cm (standing), accommodating users up to 1.93 m tall.
- **Safety Features:** Equipped with an anti-collision system and a secure lock function to prevent accidents.
- **Easy Assembly:** Designed for quick and straightforward installation, typically under 20 minutes.



Image 1.3: Detail of the desk's stable frame construction.

2. SETUP AND ASSEMBLY

Follow these instructions carefully for a smooth and correct assembly of your Desktronic HOME-ONE desk. It is recommended to have a second person assist with lifting and positioning the tabletop.

2.1 Unpacking and Inspection

- Carefully open the packaging and remove all components.
- Verify that all parts listed in the packing list are present and undamaged. Note that the desk may arrive in two separate packages.
- Keep all packaging materials until assembly is complete, in case any parts need to be returned or replaced.

2.2 Assembly Steps

The desk is designed for quick assembly, typically within 20 minutes. Tools required for assembly are included.

Easy to Assemble



5-star multilingual user manual



Ready in 25 minutes



Tools included



Image 2.1: Desk frame components with pre-drilled holes, illustrating the ease of assembly.

1. **Attach the Lifting Columns:** Secure the lifting columns to the crossbar using the provided screws. Ensure correct orientation as per the included manual diagram.
2. **Install the Feet:** Attach the desk feet to the bottom of the lifting columns.
3. **Mount the Control Box:** Secure the control box to the designated area under the desk frame.
4. **Connect Cables:** Connect the motor cables from the lifting columns to the control box. Connect the control panel cable to the control box.
5. **Attach the Tabletop:** Carefully place the tabletop onto the assembled frame. Align the pre-drilled holes on the tabletop with the frame. Secure the tabletop using the provided screws. *Note: Some users have reported that pre-drilled holes may be tight; ensure you use appropriate tools for secure fastening.*
6. **Connect Power:** Plug the power cable into the control box and then into a wall outlet.

3. OPERATING INSTRUCTIONS

Your Desktronic HOME-ONE desk features an intuitive control panel for easy height adjustment and memory settings.

3.1 Control Panel Functions

Adjust With One Touch



Touchscreen digital display



3 adjustable settings



Integrated USB & USB-C ports



Image 3.1: The touchscreen digital display control panel with integrated USB and USB-C charging ports.

- **Up/Down Arrows:** Press and hold the up or down arrow to adjust the desk height continuously. Release the button to stop at the desired height.
- **Memory Presets (1, 2, 3):**
 - a. Adjust the desk to your desired sitting or standing height.
 - b. Press the "M" button (Memory) followed by the desired preset number (1, 2, or 3). The display will confirm the setting.
 - c. To recall a saved height, simply press the corresponding preset number (1, 2, or 3). The desk will automatically move to that height.
- **USB Charging Ports:** The control panel includes integrated USB and USB-C ports for convenient charging of your devices.

3.2 Safety Features

- **Anti-Collision System:** The desk is equipped with an anti-collision sensor. If the desk encounters an obstacle

during adjustment, it will stop and reverse slightly to prevent damage or injury.

- **Child Lock Function:** To activate the child lock, press and hold the "M" button for 5 seconds until a lock icon appears on the display. To deactivate, repeat the process.

Perfect Height Every Time



From sitting to standing in seconds



Millimeter-exact adjustment



Image 3.2: Illustrates the desk's height adjustment range from 72 cm (sitting) to 119 cm (standing).

4. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Desktronic HOME-ONE desk.

- **Cleaning:** Wipe the tabletop and frame with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals that could damage the surface.
- **Cable Management:** Periodically check all cables for wear or damage. Ensure cables are neatly organized and not pinched or stretched.
- **Fastener Check:** Every few months, check all screws and fasteners to ensure they are tight. Retighten if necessary.
- **Motor Care:** The electric motors are maintenance-free. Avoid disassembling the motor units.

5. TROUBLESHOOTING

If you encounter any issues with your Desktronic HOME-ONE desk, refer to the following common troubleshooting steps.

5.1 Desk Not Adjusting Height

- **Check Power Connection:** Ensure the power cable is securely plugged into both the desk's control box and a working wall outlet.
- **Reset System:** Unplug the desk from the power outlet for 10-15 seconds, then plug it back in. This can often resolve minor electronic glitches.
- **Check for Obstructions:** Ensure there are no objects blocking the desk's movement, especially under the tabletop or near the lifting columns.

5.2 Uneven Height Adjustment

- **Recalibrate:** Refer to your detailed product manual for specific recalibration instructions. Generally, this involves lowering the desk to its lowest point and holding the down button for a few seconds until it resets.
- **Check for Damage:** Inspect the lifting columns for any visible damage or obstructions.

5.3 Error Codes on Display

- If an error code appears, consult the full user manual provided with your product for specific code meanings and solutions.
- Often, a power cycle (unplugging and replugging) can clear temporary error codes.

If these steps do not resolve the issue, please contact Desktronic customer support for further assistance.

6. SPECIFICATIONS

Feature	Detail
Brand	Desktronic
Model Number	HOME-ONE
Color	White Frame + White Top
Product Dimensions	160 x 80 x 72-119 cm (Length x Width x Height)
Product Weight	40 kg
Frame Material	Metal
Top Material Type	Engineered Wood
Height Adjustment Range	72 cm to 119 cm
Special Features	Adjustable Height, Anti-Collision System, Memory Presets, USB/USB-C Charging Ports
Recommended Uses	Office, Home Office, Living Room

7. WARRANTY AND SUPPORT

7.1 Warranty Information

The Desktronic HOME-ONE Electric Height Adjustable Desk comes with a comprehensive **5-year warranty** covering both the frame and electronics. This warranty ensures peace of mind regarding the quality and durability of your product.


DESKTRONIC® Exclusive


5-Year Full Warranty

Frame + Electronics

IGR Certified Ergonomic Product

.IGR Institut für Gesundheit und Ergonomie






AUSZEICHNUNG

Unsere Bewertung
Sehr Gut
02/2022

WARENVERGLEICH.DE



EU-based business

Our business, our factory and our 24/7 tech support are all EU-based

Image 7.1: Desktronic's 5-Year Full Warranty and product certifications.

7.2 Customer Support

Desktronic is committed to providing excellent customer service. If you have any questions, require assistance with assembly, or encounter any issues with your desk, please do not hesitate to contact our support team.

- Our support team is based in Europe, ensuring quick and efficient resolution of any concerns.
- For contact information, please refer to the documentation included with your purchase or visit the official Desktronic website.

