

HKC C240W

HKC C240W 24-inch Curved Full HD Monitor User Manual

Model: C240W | Brand: HKC

1. INTRODUCTION

Thank you for choosing the HKC C240W 24-inch Curved Full HD Monitor. This manual provides essential information for the safe and efficient use of your new display. Please read it thoroughly before installation and operation, and keep it for future reference.

The HKC C240W is designed to deliver an immersive viewing experience with its 1800R curvature, Full HD 1080p resolution, and eye-care features. Its frameless design and thin profile make it a stylish addition to any home or office setup.

2. SAFETY INFORMATION

Please observe the following safety precautions to ensure the longevity of your monitor and your personal safety:

- Do not expose the monitor to rain or moisture to prevent fire or shock hazards.
- Do not open the monitor casing. There are no user-serviceable parts inside. Refer all servicing to qualified service personnel.
- Place the monitor on a stable, flat surface to prevent it from falling.
- Ensure proper ventilation around the monitor. Do not block ventilation openings.
- Use only the power adapter supplied with the monitor.
- Unplug the monitor from the power outlet during lightning storms or when unused for long periods.

3. PACKAGE CONTENTS

Please check the contents of your package. If any items are missing or damaged, contact your retailer.

- HKC C240W Monitor Display
- Monitor Stand (Base and Neck)
- Power Adapter
- HDMI Cable
- User Manual

4. PRODUCT OVERVIEW

Familiarize yourself with the components and features of your HKC C240W monitor.

Front View



Figure 4.1: Front view of the HKC C240W monitor, showcasing its curved screen, thin bezels, and white stand. The HKC logo is visible at the bottom center of the display frame.

Rear View and Ports



Figure 4.2: Rear view of the HKC C240W monitor. Visible ports include HDMI and VGA inputs, along with the power input. The stand attachment point is also clearly shown.

Key Features

- **Curved Display:** 1800R curvature for an immersive viewing experience.
- **Full HD 1080p Resolution:** Crisp and clear visuals (1920x1080 pixels).
- **Eye-Care Technology:** Features like Flicker-Free and Blue Light Filter to reduce eye strain.
- **Frameless Design:** Ultra-thin bezels for a seamless multi-monitor setup.
- **Multiple Inputs:** HDMI and VGA ports for versatile connectivity.
- **Thin Profile:** Only 10mm thin body for a sleek aesthetic.



Figure 4.3: Front view of the monitor with graphical icons illustrating key features such as IPS panel technology, 2mm border, blue light filtering, 178-degree viewing angle, VESA mount compatibility, and thin design.

5. SETUP

Follow these steps to set up your HKC C240W monitor.

5.1 Assembling the Stand

1. Carefully remove the monitor and stand components from the packaging.
2. Attach the stand neck to the monitor panel. Ensure it clicks securely into place or is fastened with screws if provided.
3. Attach the stand base to the stand neck. Tighten the thumb screw or screws at the bottom of the base.
4. Place the assembled monitor on a stable, flat surface.

5.2 Connecting to a Computer

The HKC C240W monitor supports HDMI and VGA connections.

1. **Power Connection:** Connect the power adapter to the monitor's power input port, then plug the other end into a power outlet.

2. Video Connection (Choose one):

- **HDMI:** Connect one end of the HDMI cable to the HDMI port on your computer's graphics card and the other end to the HDMI port on the monitor.
- **VGA:** Connect one end of the VGA cable to the VGA port on your computer's graphics card and the other end to the VGA port on the monitor.

3. **Power On:** Press the power button on the monitor to turn it on. Power on your computer.

The monitor should automatically detect the input signal. If not, you may need to manually select the input source using the monitor's OSD menu.

6. OPERATING

This section covers basic operation and navigation of the On-Screen Display (OSD) menu.

6.1 Power On/Off

Press the power button located on the bottom right of the monitor to turn it on or off.

6.2 OSD Menu Navigation

The OSD menu allows you to adjust various display settings. The control buttons are typically located on the bottom right edge of the monitor.

- Press the **Menu** button to open the OSD menu.
- Use the **Up/Down** or **Left/Right** arrow buttons to navigate through menu options.
- Press the **Enter** or **OK** button to select an option or confirm a setting.
- Press the **Exit** or **Back** button to return to the previous menu or exit the OSD.

6.3 Common OSD Settings

- **Brightness/Contrast:** Adjust the overall luminance and contrast of the display.
- **Color Settings:** Modify color temperature, RGB levels, or select preset color modes.
- **Input Select:** Manually switch between HDMI and VGA input sources.
- **Picture Mode:** Select optimized settings for different content (e.g., Standard, Game, Movie, Text).
- **Eye Care:** Enable or disable features like Blue Light Filter to reduce eye strain.
- **OSD Settings:** Adjust OSD language, transparency, and timeout.
- **Reset:** Restore all OSD settings to factory defaults.

7. MAINTENANCE

Proper care and maintenance will extend the life of your monitor.

7.1 Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.

- Use a soft, lint-free cloth slightly dampened with water or a non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen.
- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive materials, as these can damage the screen or casing.

7.2 General Care

- Keep the monitor away from direct sunlight, heat sources, and extreme temperatures.
- Avoid placing heavy objects on the monitor or its cables.
- Do not block the ventilation slots on the monitor.

8. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
No image on screen	Monitor not powered on; Incorrect input source; Loose video cable.	Ensure power cable is connected and monitor is on. Press the input select button to cycle through inputs. Check video cable connections.
Image is blurry or distorted	Incorrect resolution; Dirty screen.	Set display resolution to 1920x1080. Clean the screen as per maintenance instructions.
Colors are incorrect	Color settings are off; Faulty cable.	Adjust color settings in the OSD menu or reset to factory defaults. Try a different video cable.
Monitor flickers	Refresh rate issue; Interference.	Ensure refresh rate is set to 60Hz in your computer's display settings. Move away from other electronic devices.
Buttons not responding	OSD locked; Temporary glitch.	Unplug the monitor for a few minutes, then plug it back in. Check if there's an OSD lock feature in the manual (if applicable).

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

Detailed technical specifications for the HKC G240W monitor.

Feature	Specification
Brand	HKC

Feature	Specification
Model Name	C240W
Screen Size	24 Inches
Display Technology	LED
Resolution	1920 x 1080 Pixels (Full HD 1080p)
Curvature	1800R
Refresh Rate	60 Hz
Response Time	5 Milliseconds
Image Aspect Ratio	16:9
Image Brightness	300 Candela
Image Contrast Ratio	3000:1
Viewing Angle	178 Degrees
Special Features	Flicker-Free, Frameless, Wall Mountable
Hardware Interface	HDMI, VGA
Power Source Type	AC
Product Dimensions	54.1 x 40.64 x 19.2 cm
Item Weight	4.5 kg

10. WARRANTY AND SUPPORT

HKC provides a 2-year warranty for this product. For warranty claims or technical support, please contact your retailer or visit the official HKC website for contact information.

When contacting support, please have your monitor's model number (C240W) and purchase information readily available.

Online Resources:

- HKC Official Store: [Visit HKC Store on Amazon](#)

