

Ezlo EZLOPLUS-US

Ezlo Plus Smart Home Hub User Manual

Model: EZLOPLUS-US

1. INTRODUCTION

The Ezlo Plus Smart Home Hub is a powerful central controller designed to bring your smart home devices together. Supporting both Zigbee and Z-Wave protocols, it allows seamless integration and control of a wide array of smart devices, including smart bulbs, door locks, motion sensors, and security cameras. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Ezlo Plus hub.

2. SAFETY INFORMATION

- Read all instructions carefully before using the device.
- Do not expose the device to water, moisture, or extreme temperatures.
- Use only the power adapter provided with the device.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.
- Keep the device away from direct sunlight and heat sources.
- Ensure proper ventilation around the device to prevent overheating.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- Ezlo Plus Smart Home Hub
- Power Adapter
- Ethernet Cable
- Quick Start Guide

4. PRODUCT OVERVIEW

The Ezlo Plus hub features a sleek, compact design with essential ports for connectivity.



Figure 4.1: Front view of the Ezlo Plus Smart Home Hub, showing its compact design and the blue LED indicator light.



Figure 4.2: Rear view of the Ezlo Plus Smart Home Hub, highlighting the USB, LAN (Ethernet), and Power input ports for connectivity.



Figure 4.3: Top view of the Ezlo Plus Smart Home Hub, showcasing its smooth, minimalist surface.

5. SETUP

Follow these steps for the initial setup of your Ezlo Plus Smart Home Hub:

1. **Unpack the Hub:** Carefully remove the Ezlo Plus hub and all accessories from the packaging.
2. **Connect Power:** Plug the provided power adapter into the 'Power' port on the back of the hub, then plug the adapter into a wall outlet. The LED indicator on the front of the hub will light up.
3. **Connect to Network:** For the most stable connection, connect one end of the Ethernet cable to the 'LAN' port on the back of the hub and the other end to an available port on your internet router.
4. **Download the App:** Download the Ezlo mobile application from your smartphone's app store (available for iOS and Android).
5. **Create an Account:** Open the Ezlo app and follow the on-screen instructions to create a new account or log in if you already have one.
6. **Add Your Hub:** In the app, select the option to add a new device. The app will guide you through the process of discovering and connecting to your Ezlo Plus hub.

7. **Pair Devices:** Once the hub is connected, you can begin pairing your Zigbee and Z-Wave smart devices by following the pairing instructions within the Ezlo app for each specific device.

6. OPERATING INSTRUCTIONS

The Ezlo app is your primary interface for controlling and managing your smart home with the Ezlo Plus hub.

- **Adding Devices:** To add new smart devices, navigate to the 'Devices' section in the app and select 'Add Device'. Follow the specific pairing instructions for your device.
- **Controlling Devices:** Individual devices can be controlled directly from the app's main dashboard or their dedicated control pages.
- **Creating Scenes:** Automate multiple devices to act together by creating 'Scenes'. For example, a 'Good Morning' scene could turn on lights and unlock doors.
- **Setting Up Automations:** Use the app to create advanced automations based on schedules, sensor triggers, or other conditions.
- **User Management:** Grant access to other family members or revoke access as needed through the app's user management settings.

7. MAINTENANCE

To ensure optimal performance and longevity of your Ezlo Plus hub:

- **Cleaning:** Gently wipe the exterior of the hub with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Firmware Updates:** Regularly check for and install firmware updates through the Ezlo app. Updates often include performance improvements, new features, and security enhancements.
- **Placement:** Place the hub in a central location within your home, away from large metal objects or other electronic devices that may cause interference.
- **Power Cycle:** If the hub becomes unresponsive, disconnect the power adapter for 10 seconds, then reconnect it to perform a power cycle.

8. TROUBLESHOOTING

If you encounter issues with your Ezlo Plus hub, refer to the following table:

| Issue | Possible Cause | Solution |
|-------------------------------|--|---|
| Hub not powering on | Power adapter not connected or faulty outlet. | Ensure power adapter is securely connected to the hub and a working power outlet. Try a different outlet. |
| Hub not connecting to network | Ethernet cable loose or router issue. | Check Ethernet cable connection. Restart your router and the Ezlo Plus hub. |
| Cannot pair smart devices | Device too far, incorrect pairing mode, or interference. | Move device closer to the hub. Ensure device is in pairing mode. Check for interference from other electronics. Consult device's manual for specific pairing steps. |

| Issue | Possible Cause | Solution |
|-----------------------|---|--|
| App not detecting hub | Hub not online or app issue. | Ensure hub has power and network connection. Restart the Ezlo app. Reinstall the app if necessary. |
| Devices unresponsive | Device battery low, out of range, or network issue. | Check device battery. Ensure device is within range of the hub. Verify hub's network connection. |

9. SPECIFICATIONS




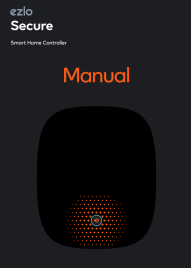
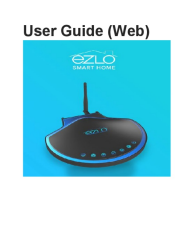

Technical specifications for the Ezlo Plus Smart Home Hub:

| Feature | Value |
|---------------------------------|----------------------------|
| Product Dimensions | 1 x 1 x 1 inches; 1 Pounds |
| Item Model Number | EZLOPLUS-US |
| Date First Available | January 28, 2022 |
| Manufacturer | Ezlo |
| Operation Mode | automatic |
| Contact Type | Virtual |
| Connector Type | Physical Terminals |
| Brand | Ezlo |
| Terminal | Physical |
| Item dimensions L x W x H | 1 x 1 x 1 inches |
| Circuit Type | mesh |
| Actuator Type | Electronic |
| Contact Material | Plastic |
| International Protection Rating | IP00 |

10. WARRANTY AND SUPPORT

The Ezlo Plus Smart Home Hub comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official Ezlo website for detailed warranty terms and conditions. For technical support, troubleshooting assistance, or any questions regarding your Ezlo Plus hub, please visit the Ezlo support website or contact their customer service team. Contact information can typically be found on the Ezlo website or in the Quick Start Guide.

Related Documents - EZLOPLUS-US

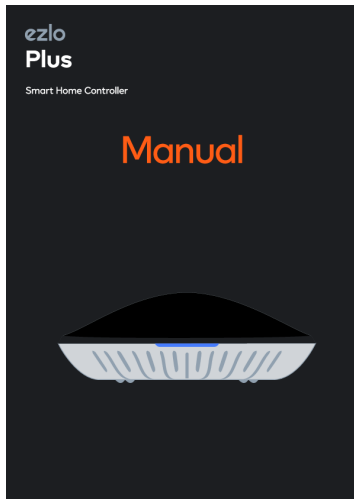
| | |
|---|--|
|  | <p>Ezlo Atom Advanced Information and User Guide</p> <p>Comprehensive guide to Ezlo Atom smart home hub features, including interoperability, device pairing (inclusion), exclusion, learn mode, and factory reset procedures. Learn how to integrate Z-Wave devices with your smart home system.</p> |
|  | <p>Ezlo Z-Wave Thermostat Installation Manual: Setup, Wiring, and Configuration Guide</p> <p>This comprehensive installation manual guides users through the setup, wiring, configuration, and Z-Wave integration of the Ezlo Z-Wave Thermostat for enhanced home comfort and energy efficiency.</p> |
|  | <p>Ezlo Z-Wave Thermostat Installation Manual EZL-TSTAT-US</p> <p>Comprehensive installation manual for the Ezlo Z-Wave Thermostat (Model EZL-TSTAT-US), covering setup, wiring, configuration, and troubleshooting for smart home climate control.</p> |
|  | <p>Ezlo Secure Smart Home Controller: Setup and User Manual</p> <p>This manual provides comprehensive instructions for setting up and using the Ezlo Secure Smart Home Controller, including device pairing, Z-Wave integration, and smart home automation features.</p> |
|  | <p>eZLO Smart Home Hub User Guide: Setup, Configuration, and Management</p> <p>This comprehensive user guide provides detailed instructions for setting up, configuring, and managing the eZLO Smart Home hub and its connected Z-Wave devices. Learn about installation, device pairing, network management, and troubleshooting.</p> |
|  | <p>Ezlo Plus Quick Start Guide: Smart Home Controller Setup</p> <p>Get started with your Ezlo Plus Smart Home Controller. This guide provides step-by-step instructions for setup, app installation, network connection, and adding devices for a smarter, safer home.</p> |



[Ezlo Plus Smart Home Controller Quick Start Guide](#)

A quick start guide for setting up the Ezlo Plus Smart Home Controller by Vera. Learn how to install the Vera app, connect your hub, and start automating your home with features like modes, scenes, and voice control.

lang:en **score:37** filesize: 461.9 K page_count: 13 document date: 2022-01-27



[Ezlo Plus Smart Home Controller: Setup and User Manual](#)

Comprehensive manual for the Ezlo Plus Smart Home Controller, guiding users through setup, device inclusion (Z-Wave, Zigbee, Wi-Fi), app usage, and advanced features for a smarter, safer home.

lang:en **score:31** filesize: 3.23 M page_count: 59 document date: 2021-09-20



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Ezlo Plus Z Wave Alliance 4 giorni fa — ZC12 21090316 products z wavealliance org 4308 pics
Z-Wave Protocol Implementation Conformance Statement Ezlo Plus General
Information Product Identifier: Brand Name: Product Version: Z-Wave Certification #:
EzloPlus-US eZLO HW: 1 FW: 7.15:02.00 ZC12-21090316 Product Features
Thermostat Modes No feature option values set for this feature Z-W...

lang:en **score:29** filesize: 39.1 K page_count: 2 document date: 2021-10-01

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EZLO INC.

Federal Communications Commission
Office of Engineering and Technology
445 12th ST NW
Washington, DC 20554

Attention: Equipment Registration Services
RE: Change in ID Approval

Golden Mark (HK) Limited
Original FCC ID: 2AMY9PLUS450
Name: Smart Home Controller
Model Number: EZLO HK, v4.0-05
Original Approval Date: 06/05/2021

To Whom It May Concern:

Golden Mark (HK) Limited gives authorization to the Federal Communications Commission to use information on file to grant Change in ID verification to EZLO INC. The new FCC ID is 2AMY9PLUS450. The model to be verified is identical in design and construction to the originally approved model.

The original test results continue to be representative of and applicable to the equipment bearing the multiple-label model.

If you require any additional information, please contact us:

Regards,



Contact Name: Roger Gregory
Title: VP Product Management
Tel: 1-773-326-6176
Email: rgreg@ezlo-inc.com
Company Name: EZLO INC.

[\[pdf\]](#) Declaration of Conformity Agent Authorization

Microsoft Word FCC Change in ID Authorization Letter doc AuthorizationLetter EZLO INC PLUS450

Smart Home Controller WIFI Zigbee and Z Wave 2AIYWPLUS450 plus450

2021/11/18 EZLO INC. Federal Communications Commission Office of Engineering and Technology 445 12th ST SW Washington, DC 20554 Attention: Equipment Registration Services RE: Change in ID Approval Golden Mark HK Limited Original FCC ID: 2AMY9PLUS450 Name: Smart Home Controller Model Number: Ez...
lang:en score:28 filesize: 86.67 K page_count: 1 document date: 2021-12-07