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› Kratos 28W-091 Hand Sink with Gooseneck Faucet and Side Splashes User Manual

Kratos 28W-091

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Model: 28W-091

1. INTRODUCTION

This manual provides instructions for the installation, operation, and maintenance of your Kratos 28W-091 Hand Sink. This commercial-grade hand sink is designed for convenient handwashing and utility use in foodservice and commercial environments. Constructed from durable 20-gauge, 304-series stainless steel, it offers resistance to corrosion and is easy to clean. The sink includes a gooseneck faucet, an 8-inch backsplash, and 7-3/4-inch side splashes to maintain cleanliness around the installation area. It is NSF certified, ensuring compliance with sanitation and safety standards.



Figure 1: Kratos 28W-091 Hand Sink in a commercial kitchen setting.

2. SAFETY INFORMATION

- Read all instructions before installation and use.
- Ensure the installation area is structurally sound to support the weight of the sink and its contents.
- All plumbing connections must comply with local codes and regulations. It is recommended that installation be performed by a qualified plumber.
- Do not use abrasive cleaners or scouring pads that can scratch the stainless steel surface.
- Always turn off water supply before performing any maintenance or repairs.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Kratos 28W-091 Hand Sink unit with integrated backsplash and side splashes

- Gooseneck Faucet (pre-installed or separate, depending on packaging)
- 1 1/2-inch IPS Drain Baskets
- Wall Mounting Bracket

4. SETUP AND INSTALLATION

The Kratos 28W-091 hand sink is designed for wall-mount installation. A wall mounting bracket is included for quick and secure setup.

4.1 Mounting the Sink

1. Determine the desired mounting height for the sink, ensuring comfortable access for users and compliance with local regulations.
2. Securely attach the provided wall mounting bracket to a sturdy wall structure (e.g., wall studs or blocking) using appropriate fasteners (not included). Ensure the bracket is level.
3. Carefully lift the sink unit and hook it onto the wall mounting bracket. Verify that the sink is securely seated and stable.



Figure 2: Rear view illustrating wall mounting points and faucet connections.

4.2 Plumbing Connections

The sink features holes punched on 4-inch centers for faucet installation. The gooseneck faucet typically includes 1/2-inch IPS

male thread faucet supply connections.

1. Connect the hot and cold water supply lines to the corresponding inlets on the gooseneck faucet. Use appropriate plumbing tape or sealant to ensure watertight connections.
2. Install the 1 1/2-inch IPS drain basket into the sink bowl's drain opening.
3. Connect the sink drain to your facility's wastewater system using standard plumbing practices. Ensure all drain connections are secure and leak-free.
4. Once all connections are made, slowly turn on the water supply and check for any leaks at all connection points. Tighten as necessary.



Figure 3: Close-up of the gooseneck faucet and NSF label.

5. OPERATING INSTRUCTIONS

The Kratos 28W-091 Hand Sink is designed for straightforward operation.

- **Water Flow:** Turn the faucet handles to control the flow of hot and cold water. Adjust to achieve the desired water temperature.
- **Handwashing:** Use the sink for handwashing as required by health and safety regulations. The gooseneck faucet provides ample clearance.
- **Drainage:** Water will drain through the 1 1/2-inch IPS drain basket into the connected plumbing system.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and hygienic operation of your Kratos hand sink.

- **Daily Cleaning:** After each use or at the end of the day, clean the sink bowl, faucet, backsplash, and side splashes with a mild detergent and warm water. Rinse thoroughly.

- **Drying:** As per product care instructions, wipe all stainless steel surfaces with a dry cloth to prevent water spots and maintain the brushed finish.
- **Avoid Abrasives:** Do not use steel wool, abrasive cleaners, or harsh chemicals (e.g., bleach-based cleaners) as these can damage the stainless steel surface and finish.
- **Drain Maintenance:** Periodically remove and clean the drain basket to prevent clogs and ensure proper drainage.



Figure 4: Top-down view for comprehensive cleaning access.

7. TROUBLESHOOTING

This section addresses common issues you might encounter.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Water leaks from connections	Loose plumbing connections; worn washers/seals	Tighten connections; replace washers/seals as needed. Ensure proper use of plumbing tape.
Slow drainage	Clogged drain basket or plumbing line	Remove and clean the drain basket. If the issue persists, check the P-trap and drain line for obstructions.
Faucet drips	Worn faucet washer or cartridge	Turn off water supply and replace the faucet washer or cartridge.

8. SPECIFICATIONS

Key specifications for the Kratos 28W-091 Hand Sink:

- **Model Number:** 28W-091
- **Overall Dimensions:** 12"W x 16"D x 12.75"H
- **Bowl Dimensions:** 9"W x 9"D x 5"H
- **Material:** 20-gauge, 304-series Stainless Steel
- **Finish:** Brushed
- **Installation Type:** Wall-Mount
- **Faucet:** Gooseneck Faucet included, 4" centers
- **Drain:** 1 1/2" IPS Drain Baskets included
- **Backsplash:** 8"H
- **Side Splashes:** 7-3/4"H
- **Certification:** NSF Listed
- **UPC:** 840232900903

PRODUCT DIMENSIONS & FEATURES



Figure 5: Product dimensions and key material features.

9. PRODUCT OVERVIEW VIDEO

Watch this video for an overview of Kratos commercial sinks, highlighting their durability and features.

Your browser does not support the video tag.

Video 1: Kratos Commercial Sinks Overview. This video showcases the range and features of Kratos commercial sinks, including their durable construction and various configurations.

10. WARRANTY AND SUPPORT

Kratos products are backed by a warranty and supported by US-based customer service. For warranty claims, technical assistance, or replacement parts, please contact Kratos customer support.

Refer to your purchase documentation or the Kratos official website for specific warranty terms and contact information.

ASK A QUESTION ABOUT THIS MANUAL

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Example: How do I reset this device or fix this error?

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