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> Ubio Labs 15W Wireless Charging Pad User Manual

Ubio Labs 1999444

Ubio Labs 15W Wireless Charging Pad User Manual

Model: 1999444
Brand: Ubio Labs

INTRODUCTION

The Ubio Labs 15W Wireless Charging Pad provides efficient power delivery for compatible devices. This product offers up to 15W wireless charging and an additional 20W USB-C output for versatile charging needs. It is designed for ease of use and broad compatibility with various Qi-enabled smartphones and true wireless earbuds.

WHAT'S IN THE BOX

- 2 Wireless Charging Pads
- 2 Wall Adapters with attached 6ft cables
- User Manual and Safety Instructions



Image: Two Ubio Labs 15W Wireless Charging Pads, showing their compact, square design.

SETUP

1. **Connect to Power:** Unfold the prongs on the wall adapter and plug it into a standard AC power outlet. The attached 6-foot cable provides ample length for flexible placement.
2. **Pad Connection:** Ensure the DC power plug from the wall adapter is securely connected to the DC Power In port on the wireless charging pad.



Image: Top and bottom views of the Ubio Labs charging pads, illustrating the power input and USB-C output ports.

OPERATING INSTRUCTIONS

Wireless Charging

1. **Placement:** Place your Qi-compatible smartphone or true wireless earbuds (with Qi-certified charging case) directly onto the center of the charging pad. Ensure the device is properly aligned with the charging surface.
2. **LED Indicator:** The LED indicator on the charging pad will illuminate to confirm that charging has begun. A solid light typically indicates active charging.
3. **Case Compatibility:** The charging pad is designed to work with most protective cases, including OtterBox and Syncwire Protective Cases, allowing for convenient charging without removing your device from its case.



Image: A smartphone placed on the Ubio Labs wireless charging pad, demonstrating active charging.



Image: A pair of true wireless earbuds in their charging case placed on the Ubio Labs wireless charging pad.

USB-C Output

In addition to wireless charging, the pad features a 20W USB-C output port. This allows you to charge a second device simultaneously using a compatible USB-C cable (not included). Simply connect your device to the USB-C port on the side of the charging pad.

MAINTENANCE

- **Cleaning:** Disconnect the charging pad from power before cleaning. Use a soft, dry cloth to wipe the surface. Avoid using harsh chemicals or abrasive cleaners.
- **Storage:** When not in use, store the charging pad in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid bending or crimping the power cable excessively to prevent damage.

TROUBLESHOOTING

Problem	Possible Solution
Device not charging wirelessly.	Ensure the device is centered on the charging pad. Check if the device is Qi-compatible. Remove any thick or metallic cases that might interfere with charging. Verify that the power adapter is securely plugged into the wall and the charging pad. Check for foreign objects between the device and the charging pad.

Problem	Possible Solution
Slow charging.	<p>Ensure your device supports 15W fast wireless charging.</p> <p>Confirm proper alignment on the charging pad.</p> <p>Close unnecessary background applications on your device.</p>
LED indicator not lighting up.	<p>Check all cable connections.</p> <p>Try a different power outlet.</p> <p>Ensure the device is placed correctly on the pad.</p>

SPECIFICATIONS

Feature	Detail
Wireless Charging Output	Up to 15W (Qi Certified)
USB-C Output	20W (Power Delivery 3.0)
Input (Wall Adapter)	AC 110-240V, 50-60Hz, 1.1A
Output (Wall Adapter)	52.5W 15Vdc, 3.5A
Wireless Pad Dimensions	15 x 80 x 80 mm
Wireless Pad Weight	150g (5.29 oz)
Wall Adapter Dimensions	58 x 58 x 27 mm
Wall Adapter Weight	95g (with cable)
Cable Length	6 ft. (attached to wall adapter)
Compatible Devices	Qi-compatible Smartphones (e.g., Apple iPhone 8 and later, Samsung Galaxy S6 and later, Google Pixel 3 and later), True Wireless Earbuds with Qi-certified charging cases (e.g., Apple AirPods and AirPods Pro, Samsung Buds, Google Pixel Buds).

WARRANTY

Ubio Labs products come with a 1-year limited warranty from the date of purchase. Please retain your proof of purchase for warranty claims. For detailed warranty information, refer to the documentation included with your product or visit the official Ubio Labs website.

SUPPORT

For further assistance, technical support, or customer service inquiries, please refer to the contact information provided in the Quick Start Guide included with your product. Do not return the product to the store without first contacting Ubio Labs customer support.

Important Safety Instructions: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Extensively tested for hazardous materials, energy efficiency, and safety. Verified compliance with CA Prop 65, FCC/IC, DOE, CE, and California Energy Commission (BC) standards.

