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› [Giantex Portable Twin-Tub Washing Machine \(Model GT-GE-10390US-GR-FP\) - Instruction Manual](#)

Giantex GT-GE-10390US-GR-FP

Giantex Portable Twin-Tub Washing Machine

MODEL: GT-GE-10390US-GR-FP

Instruction Manual

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1. Safety Instructions

Please read all instructions carefully before using the appliance. Retain this manual for future reference.

- Ensure the power supply matches the specifications of the washing machine.
- Do not immerse the machine in water or other liquids.
- Keep children and pets away from the appliance during operation.
- Do not touch the spinning parts during operation. Always ensure the spin lid is securely closed.
- If the drain hose is submerged in water, it may cause drainage issues or siphoning. Ensure proper positioning.
- The motor and drain pump are equipped with overheating protection. If they overheat, restart them after 30-60 minutes of cooling.
- Unplug the machine from the power outlet when not in use or before cleaning.
- Place the machine on a stable, level surface to prevent vibration and noise.

2. Product Overview

The Giantex Portable Twin-Tub Washing Machine offers a compact and efficient solution for laundry needs in small living spaces such as apartments, RVs, dormitories, or camping. It features separate tubs for washing and spinning, allowing for simultaneous operation.

Key Features:

- **2-in-1 Twin-Tub Design:** Separate wash and spin tubs operate simultaneously for efficiency.
- **Powerful Dual Motor:** Ensures effective washing and spinning performance.
- **Built-in Drain Pump:** Facilitates convenient water drainage, unlike gravity drain models.
- **Flexible Timers:** Features a 15-minute wash timer and a 5-minute spin timer.
- **3-Mode Wash Selector:** Choose between Gentle, Normal, or Drain settings.
- **Generous Capacity:** 14.4 lbs washing capacity and 6.6 lbs spinning capacity.
- **Compact and Portable:** Space-saving design suitable for various limited environments.

Components:



Figure 2.1: Detailed view of the washing machine features including filter, spin washing, water inlets, and safety lid.

Suitable for Most Types of Clothes



Figure 2.2: Key components: Spin Cap & Protective Cover, Lint Filter, Dual Water Inlet, and Drain Hose.

- **Wash Tub:** For washing clothes (left side).
- **Spin Tub:** For spinning clothes to remove excess water (right side).
- **Wash Timer Knob:** Sets wash duration (up to 15 minutes).
- **Wash Selector Knob:** Selects wash mode (Gentle, Normal, Drain).
- **Spin Timer Knob:** Sets spin duration (up to 5 minutes).
- **Water Inlet:** Connection point for the inlet hose to fill water.
- **Drain Hose:** For expelling dirty water.
- **Lint Filter:** Collects lint during washing, removable for cleaning.
- **Spin Cap:** Placed on top of clothes in the spin tub to prevent items from flying out.

3. Setup

Unpacking and Placement:

- Carefully remove the washing machine from its packaging.
- Place the machine on a firm, level surface. Ensure there is enough space around it for operation and hose connections.
- The compact size (25" x 15" x 28.5") makes it suitable for small areas.

Connecting Hoses:

1. **Water Inlet Hose:** Connect the inlet hose to the water inlet port on the left side of the control panel. The other end can be connected to a faucet or used to add water manually with a bucket.
2. **Drain Hose:** Position the drain hose to direct water into a sink, bucket, or drain. Ensure the drain hose is elevated a few inches off the floor to allow for proper drainage, as it features a built-in pump.



Figure 3.1: Product dimensions and hose connections.

Power Connection:

- Plug the power cord into a standard 120V electrical outlet.

4. Operating Instructions

4.1. Washing Clothes

1. **Load Clothes:** Open the wash tub lid and place clothes inside. Do not overload the tub; ensure clothes can move freely. The wash tub has a capacity of 14.4 lbs.
2. **Add Water and Detergent:** Connect the inlet hose to a faucet and turn on the water, or manually pour water into the wash tub using a bucket. Add the recommended amount of laundry detergent.
3. **Set Wash Mode:** Turn the 'Wash Selector' knob to 'Normal' for regular loads or 'Gentle' for delicate items.
4. **Set Wash Time:** Turn the 'Wash Timer' knob to your desired wash duration (up to 15 minutes). The machine will begin washing.



Figure 4.1: Control panel with wash timer, wash selector, and spin timer.

4.2. Rinsing Clothes

- 1. Drain Dirty Water:** Once the wash cycle is complete, turn the 'Wash Selector' knob to 'Drain' to empty the dirty water from the wash tub.
- 2. Refill with Clean Water:** Add clean water to the wash tub. You may add a small amount of fabric softener if desired.
- 3. Rinse Cycle:** Set the 'Wash Timer' for a shorter duration (e.g., 3-5 minutes) and the 'Wash Selector' to 'Normal' or 'Gentle' to rinse the clothes. Repeat this step 2-3 times for thorough rinsing.

4.3. Spinning Clothes

- 1. Transfer Clothes:** Carefully transfer the wet, rinsed clothes from the wash tub to the spin tub. Do not overload the spin tub (max 6.6 lbs). Ensure clothes are evenly distributed.
- 2. Place Spin Cap:** Firmly place the white spin cap on top of the clothes in the spin tub to prevent small items from spinning out and falling to the bottom.
- 3. Set Spin Time:** Close the spin tub lid and turn the 'Spin Timer' knob to your desired duration (up to 5 minutes). The spin cycle will begin, removing excess water.



Figure 4.2: Independent wash and spin functions.

4.4. Draining Water from Spin Tub

- After the spin cycle, the water will be pumped out through the drain hose. Ensure the drain hose is positioned correctly to direct the water to a suitable drain.

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Video 4.1: Official product video demonstrating the washing machine's features and operation.

5. Maintenance

Cleaning the Lint Filter:

- The lint filter is located inside the wash tub.
- After each wash, remove the lint filter by gently pulling it out.

3. Clean any accumulated lint or debris from the filter under running water.
4. Reinsert the clean lint filter back into its slot until it clicks into place.

General Cleaning:

- Wipe the exterior of the machine with a soft, damp cloth. Do not use abrasive cleaners.
- Periodically clean the interior of the tubs to prevent residue buildup.

6. Troubleshooting

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged; Power outage; Timer not set.	Check power connection; Verify power supply; Set timer correctly.
Water does not drain	Drain hose kinked or blocked; Drain hose positioned incorrectly (submerged).	Straighten drain hose; Clear any blockages; Ensure drain hose is elevated.
Excessive vibration/noise	Machine not on a level surface; Clothes unevenly distributed in spin tub; Overloaded tub.	Place on a level surface; Redistribute clothes evenly; Reduce load size.
Clothes not clean	Insufficient detergent; Overloaded wash tub; Incorrect wash mode.	Add appropriate detergent; Reduce load size; Select 'Normal' mode for most washes.

7. Specifications

- **Model:** GT-GE-10390US-GR-FP
- **Brand:** Giantex
- **Overall Dimensions:** 25 x 15 x 28.5 inches (L x W x H)
- **Item Weight:** 30 pounds
- **Total Capacity:** 21 Pounds
- **Wash Tub Capacity:** 14.4 lbs
- **Spin Tub Capacity:** 6.6 lbs
- **Max Spin Speed:** 1300 RPM
- **Noise Level:** 60 Decibels
- **Voltage:** 120 Volts
- **Material Type:** Polypropylene
- **Installation Type:** Portable
- **Control Console:** Knob
- **Special Feature:** Semi-automatic, Built-in Drain Pump
- **Included Components:** Drain Hose, Inlet Hose, Manual

8. Warranty and Support

For warranty information and customer support, please refer to the documentation included with your purchase or contact Giantex customer service directly. Keep your proof of purchase for any warranty claims.

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