

Future Call FC-2804

Future Call FC-2804 Big Button Phone for Seniors User Manual

Model: FC-2804

1. INTRODUCTION

The Future Call FC-2804 is a corded landline telephone designed with ease of use in mind, particularly for seniors. It features extra-large buttons, picture memory keys for quick dialing, and a speakerphone function to simplify communication. This manual provides detailed instructions for setting up, operating, and maintaining your FC-2804 telephone.

2. SAFETY INFORMATION

- Do not expose the telephone to water or moisture.
- Avoid placing the telephone in direct sunlight or near heat sources.
- Use only the provided cords and accessories.
- Do not attempt to open or repair the telephone yourself. Refer to qualified service personnel.
- Keep the telephone away from strong magnetic fields.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Future Call FC-2804 Telephone Unit
- Handset
- Coiled Handset Cord (approximately 12 feet long)
- Telephone Line Cord

4. PRODUCT OVERVIEW

4.1 Front Panel Features

FEATURES



➡ Powered by Landline and Internet Modems

➡ Stored Memories won't be lost during power outages

Image: Front view of the Future Call FC-2804 telephone, highlighting its large buttons, picture memory keys, and various function buttons.

- **Big Dial Buttons (0-9, *, #):** Extra-large buttons for easy visibility and dialing.
- **Picture Memory Buttons (M1, 911, M2):** Three dedicated buttons for storing and quick-dialing frequently called numbers, with space for a photo. The 911 button is reprogrammable.
- **STO (Store) Key:** Used to save telephone numbers into memory.
- **MEM (Memory) Key:** Used to recall stored numbers.
- **P (Pause) Key:** Inserts a pause in the dialing sequence.
- **F (Flash) Key:** Used for call waiting or transferring calls (if supported by your phone service).
- **RD (Redial) Key:** Dials the last number called.
- **SP (Speakerphone) Key:** Activates or deactivates the speakerphone function.
- **In Use Indicator Light:** Illuminates when the phone is in use.
- **Red Flashing Ringing Indicator Light:** Flashes to indicate an incoming call.

4.2 Back Panel Functions

BACK FUNCTIONS

*Store Push Button
Used when storing numbers into
the memory*

*Line Jack
Socket*



*Please place in Normal Mode
when programming*

*Also in Normal Mode Two Touch
Memory Dialing is Enabled.*

*One Touch Mode - One Touch
Memory Dialing is Enabled.*

Ringer - OFF / LO/ HI

Image: Rear view of the Future Call FC-2804 telephone, showing the line jack, ringer switch, and memory store switch.

- **Line Jack Socket:** Connects the telephone to the wall phone jack using the telephone line cord.
- **Ringer OFF/LO/HI Switch:** Adjusts the volume of the incoming call ringer or turns it off.
- **Store Push Button:** Used in conjunction with the STO key for programming memory numbers.
- **Normal/One Touch ON/OFF Switch:** Controls the memory dialing mode. Set to 'Normal' for programming and two-touch memory dialing. Set to 'One Touch ON' for one-touch memory dialing. Set to 'OFF' to prevent accidental memory storage.

5. SETUP

Follow these steps to set up your Future Call FC-2804 telephone:

1. **Connect the Handset:** Plug one end of the coiled handset cord into the handset and the other end into the handset jack on the left side of the telephone unit.
2. **Connect to Phone Line:** Plug one end of the telephone line cord into the Line Jack Socket on the back of the telephone unit. Plug the other end into your wall phone jack.
3. **Position the Phone:** Place the telephone on a flat, stable surface or mount it on a wall using the integrated wall mount holes (mounting hardware not included).
4. **Set Ringer Volume:** Adjust the Ringer OFF/LO/HI switch on the back of the unit to your desired volume level.

6. OPERATING INSTRUCTIONS

6.1 Making a Call

1. Lift the handset or press the **SP** (Speakerphone) key.
2. Listen for a dial tone.
3. Dial the desired telephone number using the large number buttons.
4. To end the call, replace the handset or press the **SP** key again if using speakerphone.

6.2 Receiving a Call

When the phone rings and the Red Flashing Ringing Indicator Light flashes:

- Lift the handset or press the **SP** (Speakerphone) key to answer the call.
- To end the call, replace the handset or press the **SP** key again.

6.3 Redial Function

To redial the last number called:

1. Lift the handset or press the **SP** key.
2. Press the **RD** (Redial) key. The phone will automatically dial the last number.

7. MEMORY PROGRAMMING

The FC-2804 allows you to store frequently used numbers for quick dialing. Ensure the 'Store Push Button' on the back of the phone is pressed in (engaged) when programming.

7.1 Setting the Memory Mode Switch

Locate the 'Normal/One Touch ON/OFF' switch on the back of the phone:

- **Normal:** Enables two-touch memory dialing and is the recommended setting for programming.
- **One Touch ON:** Enables one-touch memory dialing for the programmed keys.
- **OFF:** Prevents accidental storage or modification of memory numbers. Set to OFF after programming is complete to protect stored numbers.

7.2 Programming Picture Memory Buttons (M1, 911, M2)

These buttons allow you to store a number and place a photo of the person you are calling for easy identification.

1. Ensure the 'Normal/One Touch ON/OFF' switch is set to **Normal**.
2. Lift the handset or press the **SP** key.
3. Press the **STO** (Store) key.
4. Dial the telephone number you wish to store (up to 16 digits).
5. Press the **STO** (Store) key again.
6. Press the desired Picture Memory Button (**M1**, **911**, or **M2**) to save the number.
7. Replace the handset or press **SP** to hang up.
8. To insert a photo, carefully lift the clear plastic cover on the button, insert a small photo, and replace the cover.

7.3 Programming One-Touch Memory Buttons (0-9, *, # for 15 numbers)

The phone supports programming up to 15 one-touch memory numbers using the numeric keypad in conjunction with the MEM key.

1. Ensure the 'Normal/One Touch ON/OFF' switch is set to **Normal**.
2. Lift the handset or press the **SP** key.
3. Press the **STO** (Store) key.
4. Dial the telephone number you wish to store.
5. Press the **STO** (Store) key again.
6. Press the **MEM** (Memory) key.
7. Press one of the numeric keys (0-9, *, #) to assign the number to that memory location.
8. Replace the handset or press **SP** to hang up.

7.4 Reprogramming the 911 Key

The 911 key can be reprogrammed to a different emergency number if needed. Follow the same steps as programming a Picture Memory Button (Section 7.2), selecting the 911 button as the destination.

7.5 Using Memory Dialing

After programming, set the 'Normal/One Touch ON/OFF' switch to **One Touch ON** for simplified dialing.

- **For Picture Memory Buttons (M1, 911, M2):** Lift the handset or press **SP**, then press the desired Picture Memory Button.
- **For One-Touch Memory Buttons (0-9, *, #):** Lift the handset or press **SP**, then press the **MEM** key, followed by the numeric key (0-9, *, #) corresponding to the stored number.

8. MAINTENANCE

- **Cleaning:** Wipe the telephone surface with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Storage:** If storing the phone for an extended period, disconnect it from the phone line and store it in a cool, dry place.

9. TROUBLESHOOTING

Problem	Possible Solution
No dial tone	Check if the telephone line cord is securely connected to both the phone and the wall jack. Ensure your landline service is active.
Cannot hear caller / Caller cannot hear me	Ensure the handset cord is securely connected. If using speakerphone, ensure you are speaking towards the microphone.
Phone does not ring	Check the Ringer OFF/LO/HI switch on the back of the phone and set it to LO or HI.
Memory numbers are not saving or dialing correctly	Ensure the 'Store Push Button' on the back is engaged during programming. Verify the 'Normal/One Touch ON/OFF' switch is set to 'Normal' for programming and 'One Touch ON' for dialing.
Redial function not working	Ensure a call was made recently for the redial memory to be active.

10. SPECIFICATIONS



Image: Diagram illustrating the dimensions of the Future Call FC-2804 telephone and its handset.

Feature	Detail
Model	FC-2804
Dimensions (L x W x H)	Approximately 20.3 x 17.8 x 7.6 cm (8 x 7 x 3 inches)
Item Weight	Approximately 658 g (1.45 lbs)
Material	Plastic
Power Source	Corded Electric (Line Powered)
Handset Cord Length	12 feet (extended)
Memory Capacity	3 Picture Memory Buttons, 15 One-Touch Memory Buttons

Feature	Detail
Mounting Type	Tabletop or Wall Mount

11. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or contact your retailer. Keep your proof of purchase for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question