

## Shark CH950C

# Shark UltraCyclone Pet Pro Cordless Handheld Vacuum (CH950C)

User Manual

## INTRODUCTION

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The Shark UltraCyclone Pet Pro Cordless Handheld Vacuum (Model CH950C) is engineered for powerful suction and extended motor life, specifically designed to tackle pet hair and everyday messes. This lightweight and portable vacuum features a motorized, detachable Pet Power Brush, a lithium-ion battery for consistent performance, a CleanTouch dirt ejector for hygienic emptying, a washable filter, and an extra-large (XL) dust cup. This manual provides essential information for safe operation, assembly, maintenance, and troubleshooting.



Figure 1: Front view of the Shark UltraCyclone Pet Pro Cordless Handheld Vacuum.

## IMPORTANT SAFETY INSTRUCTIONS

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When using an electrical appliance, basic precautions should always be observed, including the following:

- Read all instructions before using this vacuum cleaner.
- To reduce the risk of electric shock, do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not use without dust cup and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- This appliance contains Li-ion batteries. Do not incinerate batteries or expose to high temperatures, as they may explode.
- Use only the charger supplied by the manufacturer to recharge.

## WHAT'S IN THE BOX

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Verify that all components are present in your package:

- Shark UltraCyclone Pet Pro Handheld Vacuum (Main Unit)
- Motorized Pet Power Brush
- Crevice Tool
- Charging Adapter
- Washable Filter (pre-installed)



Figure 2: Included accessories with the Shark UltraCyclone Pet Pro.

## SETUP

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Before first use, ensure the vacuum is fully charged. Attach the desired accessory by aligning it with the nozzle and pushing until it clicks into place. To remove, press the release button and pull the accessory off.

## CHARGING THE BATTERY

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1. Ensure the vacuum is turned off.
2. Plug the charging adapter into a standard electrical outlet.
3. Insert the charging adapter plug into the charging port on the vacuum handle.
4. The charging indicator light will illuminate to show charging is in progress.
5. A full charge typically takes approximately 2.5 hours. The indicator light will change or turn off once charging is complete.

## OPERATING THE VACUUM

### Powering On/Off

Press the power button located on the handle to turn the vacuum on. Press it again to turn the vacuum off.

### Using the Motorized Pet Power Brush

Attach the Motorized Pet Power Brush for effective removal of pet hair and embedded debris from upholstery, carpets, and stairs. The rotating brush roll actively lifts hair and dirt.



## MOTORIZED PET POWER BRUSH

Delivers powerful  
pick-up of pet hair and  
embedded debris.

Figure 3: The Motorized Pet Power Brush effectively removing pet hair from a sofa.

### Using the Crevice Tool

The Crevice Tool is ideal for reaching into tight spaces, corners, and between cushions. It is effective for cleaning car interiors, edges, and other hard-to-reach areas.



Figure 4: Cleaning a car seat with the crevice tool.



### **8" Crevice Tool**

Pulls in fine dust and debris from hard-to-reach areas.

Figure 5: The 8-inch crevice tool reaching fine dust and debris in narrow spaces.

### **Emptying the Dust Cup**

The XL dust cup is designed for larger cleaning jobs. To empty, hold the vacuum over a trash bin and press the CleanTouch dirt ejector button. The bottom of the dust cup will open, releasing the debris. Close the dust cup until it clicks securely.



Figure 6: Emptying the XL dust cup with the CleanTouch dirt ejector.

## MAINTENANCE

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Regular maintenance ensures optimal performance of your vacuum.

### Cleaning the Dust Cup

Empty the dust cup after each use or when debris reaches the MAX fill line. For a more thorough cleaning, the dust cup can be detached and rinsed with water. Ensure it is completely dry before reattaching.

### Cleaning the Filter

The vacuum features a washable filter. For best results, rinse the filter with cold water at least once a month, or more frequently with heavy use. Allow the filter to air dry completely for at least 24 hours before reinstalling. Do not operate the vacuum without the filter properly installed and dry.

### Cleaning the Motorized Pet Power Brush

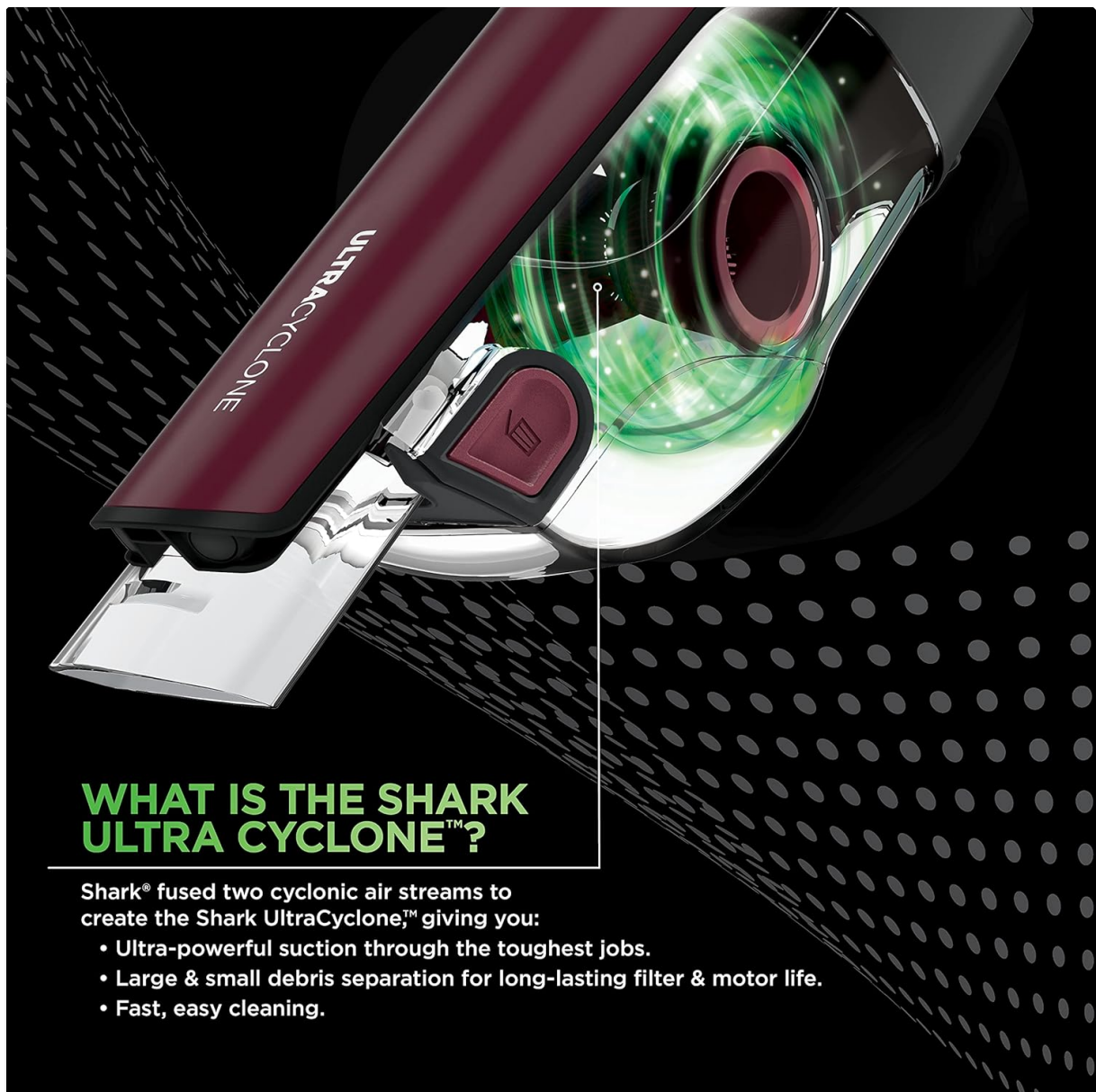
Periodically check the brush roll for any hair or debris entanglement. Use scissors to carefully cut away any wrapped hair. Ensure the brush roll spins freely.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged.	Charge the battery fully.
Reduced suction.	Dust cup is full. Filter is dirty. Obstruction in nozzle or hose.	Empty dust cup. Clean or replace filter. Clear any blockages.
Motorized Pet Power Brush not spinning.	Brush roll is jammed. Attachment not properly connected.	Remove any obstructions from the brush roll. Ensure the attachment is securely clicked into place.
Short battery runtime.	Battery not fully charged. Battery life diminishing over time.	Ensure battery is fully charged before use. Contact customer support if battery life significantly decreases.

## SPECIFICATIONS

Feature	Detail
Brand	Shark
Model Number	CH950C
Power Source	Battery Powered (Lithium-Ion)
Voltage	10.8 Volts
Wattage	80 watts
Runtime	Approximately 10 minutes
Item Weight	1.27 kg (2.8 lbs)
Dust Cup Capacity	0.45 Quarts (XL Dust Cup)
Filter Type	Cyclonic, Washable
Special Features	Cordless, Motorized Pet Power Brush, CleanTouch Dirt Ejector
Recommended Uses	Carpeted floors, hardwood floors, upholstery, car interiors, stairs, pet hair removal
Dimensions (L x W x H)	20.8L x 3.8W x 4.3H Centimetres



## WHAT IS THE SHARK ULTRA CYCLONE™?

Shark® fused two cyclonic air streams to create the Shark UltraCyclone™ giving you:

- Ultra-powerful suction through the toughest jobs.
- Large & small debris separation for long-lasting filter & motor life.
- Fast, easy cleaning.

Figure 7: Explanation of Shark UltraCyclone technology for powerful suction and long-lasting performance.

## WARRANTY

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This Shark UltraCyclone Pet Pro Cordless Handheld Vacuum (CH950C) comes with a **1-year Manufacturer's Warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the warranty card included with your product or visit the official Shark website.

## CUSTOMER SUPPORT

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For assistance with your Shark UltraCyclone Pet Pro, including troubleshooting, parts, or warranty inquiries, please contact Shark Customer Service. You can find contact information on the official Shark website or refer to the contact details provided in your product packaging.

Manufacturer Contact Information: MISSISSAUGA, ON, L5N 6A6 CA

Visit the [Shark Store](#) for more information and product registration.

