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Swiss Madison SM-ST040

Swiss Madison Hugo Smart Toilet Instruction Manual (Model: SM-ST040)

Comprehensive guide for setup, operation, and maintenance of your Hugo Smart Toilet.

INTRODUCTION

This manual provides essential information for the installation, operation, and maintenance of your Swiss Madison Hugo Smart Toilet. Please read all instructions carefully before beginning installation or use to ensure proper function and safety.

IMPORTANT SAFETY INFORMATION

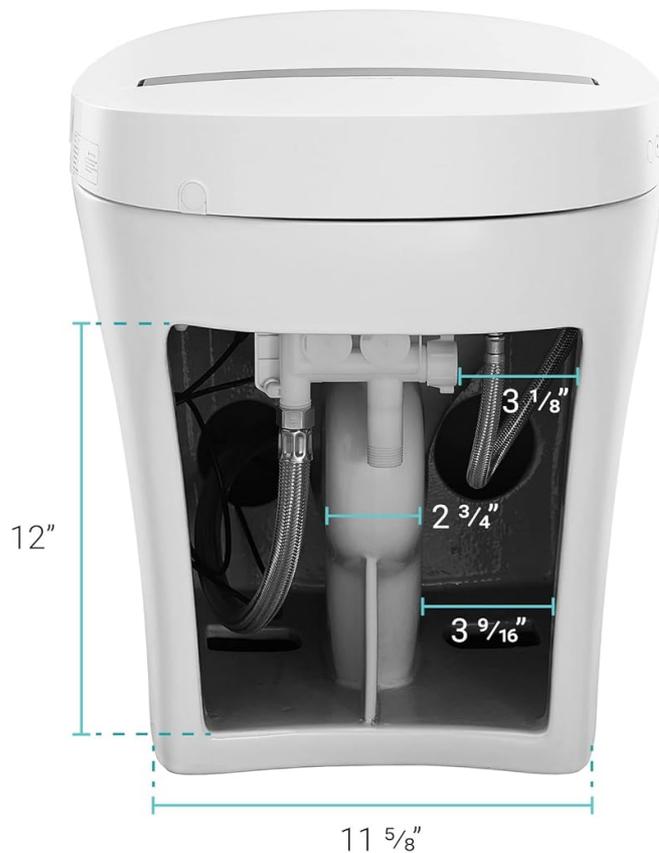
Always follow basic safety precautions when installing or using this product to reduce the risk of fire, electric shock, or injury. Keep these instructions for future reference.

- Ensure household water pressure is within 40-60 PSI for best operation.
- Installation should be performed by a qualified professional if you are unsure about any steps.
- Do not attempt to repair or modify the product yourself. Contact customer support for assistance.
- This product requires batteries for operation. Ensure correct battery type and installation.

WHAT'S IN THE BOX?

Verify that all components are present before beginning installation:

- Hugo Tankless Toilet (SM-ST040)
- Wall Sensor
- Install Kit (Floor Anchor Kit, Screws, etc.)
- Angle Valve
- Inlet Hose
- Sealing Flange
- Battery Box



SM-ST040

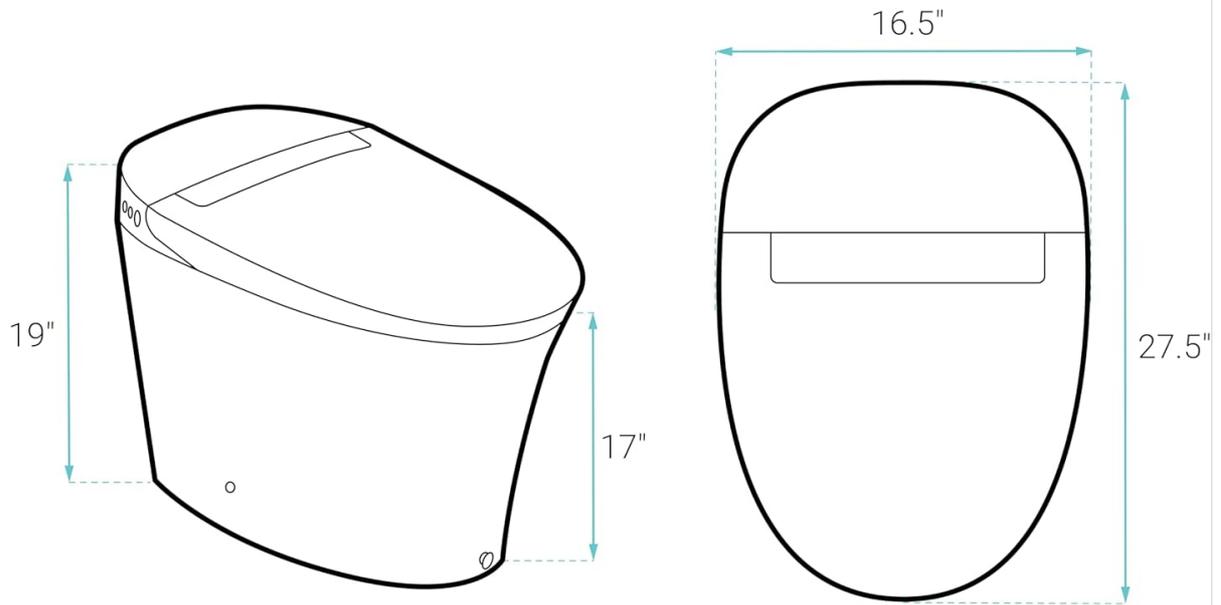
Image: All components included with the Swiss Madison Hugo Smart Toilet, including the toilet unit, wall sensor, installation kit, angle valve, inlet hose, sealing flange, and battery box.

SETUP AND INSTALLATION

The Swiss Madison Hugo Smart Toilet is designed for straightforward installation. Ensure you have all necessary tools and components before starting.

Dimensions and Rough-in

The toilet dimensions are approximately 27.5"D x 16.5"W x 19"H. The comfort height is between 17-19 inches. Refer to the provided diagrams for detailed measurements and rough-in requirements.



SM-ST040

Image: Technical drawing illustrating the dimensions of the Hugo Smart Toilet, including height, width, and depth, as well as seat height.

What's in the Box?

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Image: Internal view of the toilet base showing water inlet and drain connections, with key measurements for installation.

Connecting Water Supply

The tankless design connects directly to your water line. Use the provided inlet hose and angle valve. Ensure all connections are secure to prevent leaks.



Image: Rear view of the Hugo Smart Toilet, highlighting the water inlet and outlet connections for installation.

Powering the Toilet

This intelligent toilet operates entirely on batteries. Install the required batteries into the battery box as per the instructions provided in the installation kit. No electrical hookup is required for the main flush mechanism.

Wall Sensor Installation

Mount the wall sensor in a convenient location near the toilet. This sensor enables touchless flushing functionality.



Image: The Hugo Smart Toilet in a bathroom setting, with a wall-mounted motion sensor indicating the touchless dual-flush feature.

Installation Video

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Video: This video demonstrates the installation process for a similar smart toilet, including drawing the drain outlet centerline, assembling the mounting bracket, connecting water supply lines, and securing the toilet to the floor. Note: This video is for a similar product (Horow T30 Non-electric Smart Bidet toilet) and may not perfectly match the Hugo model, but provides general installation guidance.

Your browser does not support the video tag.

Video: This video demonstrates the 7/8 water pipe installation process for a smart toilet, showing how to install the adapter, disassemble original pipes, and connect the new water pipe. Note: This video is for a similar product (LOUPUSUO SMART TOILET) and may not perfectly match the Hugo model, but provides general water pipe installation guidance.

OPERATING INSTRUCTIONS

The Hugo Smart Toilet offers multiple convenient flushing options:

- **Touchless Wall-Mounted Motion Sensor:** Hold your hand in front of the sensor for a 1.6 GPF

(gallons per flush) flush. Wave your hand for a 1.1 GPF flush.

- **Foot Kick Flush Button:** A button located at the base of the toilet allows for a convenient foot-activated flush.
- **Automatic Flush:** The toilet can be set to automatically flush upon standing.
- **Manual Side Button:** A discreet button on the side of the toilet provides a traditional manual flush option.

Dual Vortex Flush System

The Dual Vortex Flush system utilizes powerful, dual nozzles to create a cyclonic rinsing action, ensuring superior waste disposal and a cleaner bowl with each flush. This system is designed for water efficiency, offering both 1.1 GPF and 1.6 GPF options.



Image: Close-up view of the toilet bowl interior, highlighting the dual nozzles of the Vortex™ Flush system designed for powerful cleaning.

Soft-Close Seat

The elongated seat features tensioned hinges that ensure a soft and silent closing mechanism, preventing slamming and adding convenience.

Soft-Close Seat

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Tensioned hinges ensure a soft close



Image: A sequence demonstrating the soft-close feature of the toilet seat, showing it gently lowering without slamming.

MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Hugo Smart Toilet.

Cleaning

The minimalistic design with a fully glazed and skirted trapway makes cleaning easy. Use mild, non-abrasive cleaners and a soft cloth. Avoid harsh chemicals that could damage the ceramic or electronic components.



Image: Side profile of the Hugo Smart Toilet, illustrating its smooth, skirted design which simplifies cleaning by eliminating hard-to-reach crevices.

Battery Replacement

The toilet operates on batteries. If the flushing mechanism becomes unresponsive or weak, it may be time to replace the batteries in the battery box. Refer to the installation guide for specific battery type and replacement instructions.

TROUBLESHOOTING

If you encounter issues with your Hugo Smart Toilet, try the following steps:

- **No Flush/Weak Flush:** Check the batteries in the battery box. Ensure the water supply valve is fully open. Verify water pressure is within the recommended 40-60 PSI range.
- **Sensor Unresponsive:** Ensure the wall sensor is clean and unobstructed. Check its battery if applicable.
- **Leaks:** Turn off the water supply immediately. Check all water connections (inlet hose, angle valve) for tightness. Ensure the sealing flange is correctly installed.

For persistent issues, contact Swiss Madison customer support.

SPECIFICATIONS

Feature	Detail
Model Number	SM-ST040

Color	Glossy White
Product Dimensions	27.5"D x 16.5"W x 19"H
Material	Ceramic
Item Weight	80 Pounds
Installation Type	Floor Mounted
Flush Type	Dual Vortex Flush (1.1/1.6 GPF)
Flush Technology	Touchless (Wall Sensor), Foot Kick, Automatic, Manual Side Button
Seat Type	Elongated, Soft-Close
Power Source	Battery Operated (Batteries Required: Yes, Batteries Included: No)
Water Pressure	Recommended 40-60 PSI

WARRANTY AND SUPPORT

The Swiss Madison Hugo Smart Toilet comes with a **1 Year Limited Manufacturer Warranty**. For technical support, warranty claims, or any questions regarding your product, please refer to the contact information provided in your product packaging or visit the official Swiss Madison website.

You can also visit the [Swiss Madison Store on Amazon](#) for more information.