

## Global Teck Worldwide Voyager Focus 2 UC USB-A Teams w/ stand

# Plantronics Poly Voyager Focus 2 UC Wireless Headphones User Manual

Model: Voyager Focus 2 UC USB-A Teams w/ stand

## 1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Plantronics Poly Voyager Focus 2 UC Wireless Headphones. Designed for professional use, these headphones offer superior audio quality, advanced noise cancellation, and seamless connectivity for various communication platforms.

## 2. PACKAGE CONTENTS

Verify that all items are present in your product package:

- Poly Voyager Focus 2 UC USB-A (Teams) Stereo Bluetooth Headset
- Headset Stand Charging Base
- BT700 Bluetooth USB Dongle
- Global Teck Microfiber Cloth



Image: The complete package contents, including the headset on its charging stand, the USB dongle, and a microfiber cleaning cloth.

### 3. GETTING STARTED

#### 3.1 Charging the Headset

Before first use, fully charge your headset. Place the headset on the charging stand. The LED indicator on the headset will show charging status. A full charge provides up to 25 hours of talk time (ANC & online indicator off) or up to 40 hours of listen-only time (ANC off).

# CHARGING STAND

Lets you store your headset when not in use,  
stays powered up and ready for your next call



Image: The dedicated charging stand for the Poly Voyager Focus 2 headset, designed to keep the headset powered and ready for use.

## 3.2 Connecting to Devices

The headset can connect to multiple devices, including desk phones, PCs, and mobile phones, using Bluetooth 5.1 technology.

### 3.2.1 PC Connection (USB Dongle)

1. Insert the BT700 Bluetooth USB dongle into an available USB-A port on your computer.
2. Turn on your headset.
3. The headset will automatically pair with the dongle. The LED on the dongle will turn solid blue when connected.

### 3.2.2 Mobile Phone Connection (Bluetooth)

1. With the headset powered on, slide and hold the Power switch towards the Bluetooth icon until you hear "pairing" and the headset LEDs flash red and blue.
2. On your mobile phone, go to Bluetooth settings and select "Poly Voyager Focus 2" from the list of available devices.
3. Once paired, the headset LED will stop flashing and you will hear "pairing successful".

## 4. OPERATING INSTRUCTIONS

### 4.1 Headset Controls

Familiarize yourself with the controls located on the headset:

- **Mute/Unmute:** Button on the microphone boom.
- **ANC (Active Noise Cancellation):** Switch for Low/High settings.
- **Volume Up/Down:** Buttons on the earcup.
- **Call Button:** Press to interact with Microsoft Teams (Teams model only, requires Teams app).
- **Power On/Off:** Slide switch.



Image: A detailed diagram highlighting the location and function of each control button on the Poly Voyager Focus 2 headset.

### 4.2 Smart Features

The headset incorporates smart sensors and a smart boom mic for enhanced usability:

- **Smart Sensors:** The microphone will automatically unmute and audio will resume playing once you put the headset back on your head.

- **Smart Boom Mic:** The microphone boom can be positioned on either the right or left side of the headset, depending on your preference and comfort.

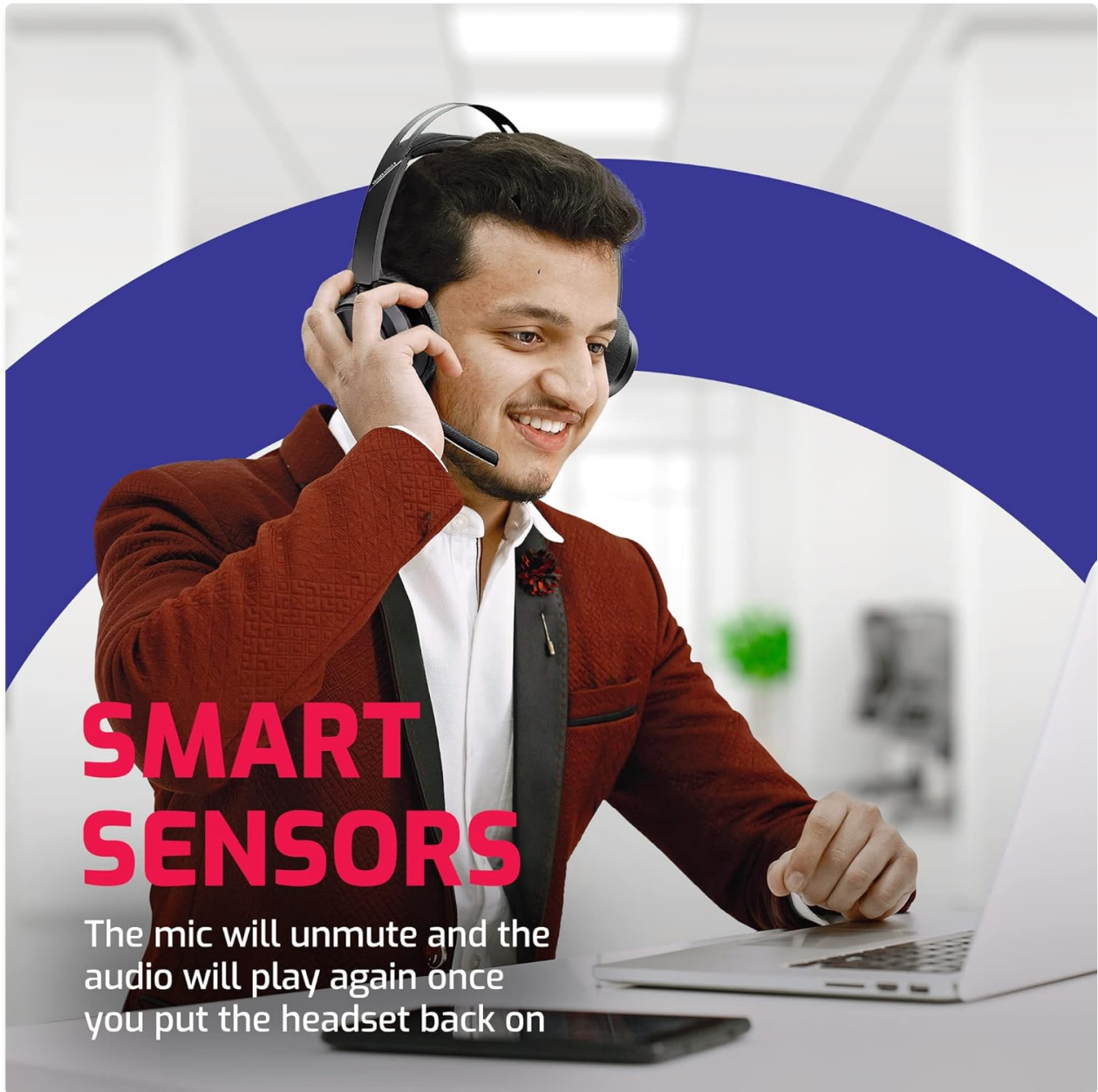


Image: A user demonstrating the smart sensor feature, where the headset automatically unmutes when worn.



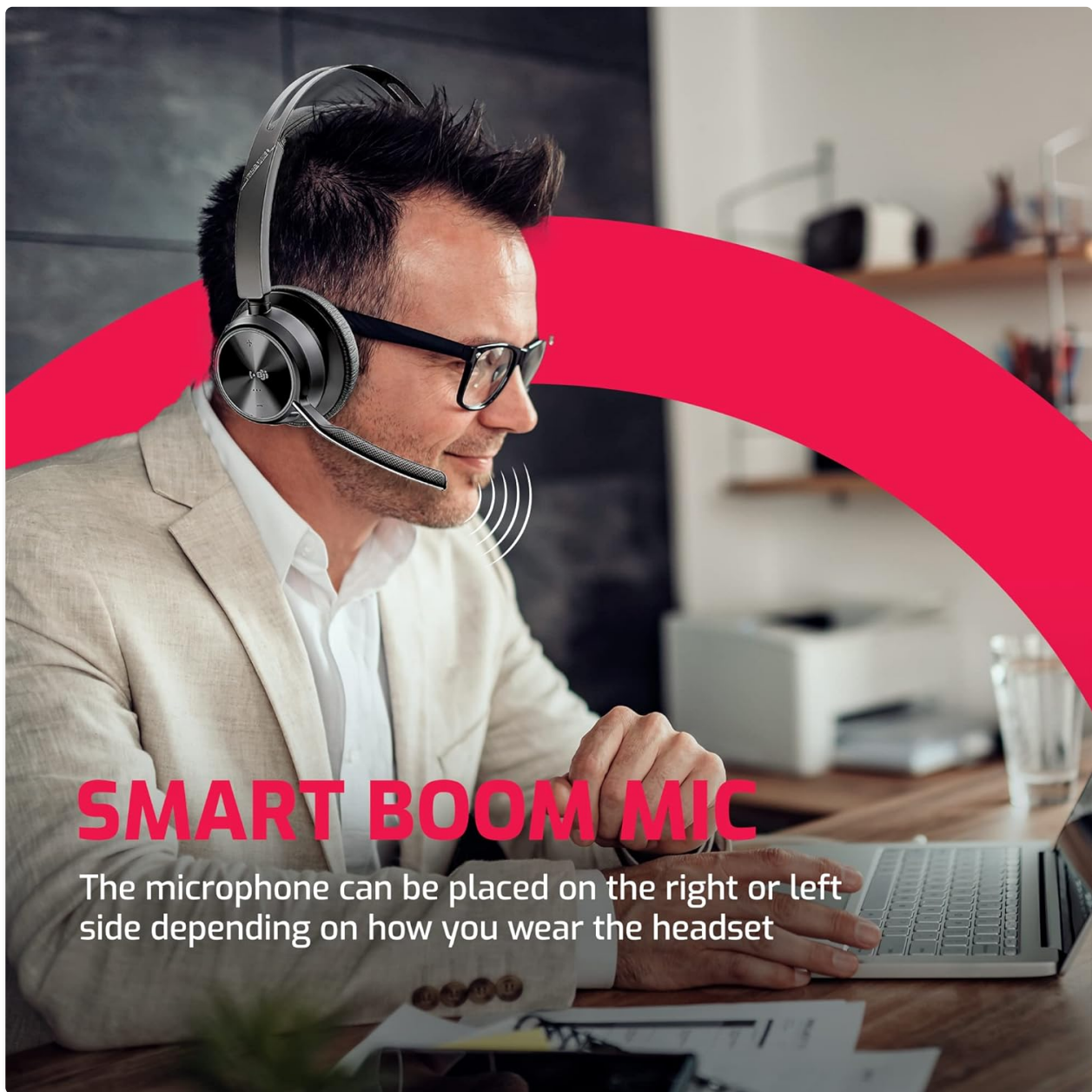


Image: A user demonstrating the flexible smart boom mic, which can be positioned on either side of the headset.

#### 4.3 Noise Cancellation

The headset features Hybrid Noise Cancellation and Acoustic Fence Technology. This technology actively reduces background noise for both the user and the listener, ensuring clear communication even in noisy environments.

### 5. FEATURES AND BENEFITS

- **Extended Wireless Range:** Enjoy significant freedom of movement with a line-of-sight range of up to 164 ft (50m) and typical office environment range of up to 180 ft (55m).
- **Comfortable Design:** Engineered for all-day wear without discomfort, featuring faux leather and plastic materials.
- **Long Battery Life:** Up to 25 hours of talk time (ANC & online indicator off) and up to 40 hours of listen-only time (ANC off).
- **Hearing Protection:** SoundGuard DIGITAL technology helps protect your hearing during prolonged use.



# 30 DAYS OF STANDBY POWER

You can use the headphone for an extended period without the need for frequent recharging

Image: The Poly Voyager Focus 2 headset showcasing its comfortable, over-ear design suitable for extended wear.



Image: A user wearing the headset, illustrating the impressive 30 days of standby power, minimizing the need for frequent recharging.





Image: A user wearing the headset, highlighting the SoundGuard DIGITAL technology for hearing protection during long periods of use.

## 6. CARE AND MAINTENANCE

- **Cleaning:** Use the provided microfiber cloth or a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset on its charging stand or in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the headset regularly, even if not in daily use.

## 7. TROUBLESHOOTING

7.1 No Audio or Poor Sound Quality

- Ensure the headset is powered on and fully charged.
- Verify the headset is properly paired and connected to your device (PC or mobile).
- Check the volume levels on both the headset and your connected device.
- If using the USB dongle, ensure it is securely plugged in and its LED is solid blue.
- Move closer to your connected device to ensure you are within the Bluetooth range.

7.2 Microphone Not Working

- Ensure the microphone is not muted (check the mute button on the boom).
- Verify that the headset is selected as the input device in your computer's sound settings or communication application (e.g., Teams, Zoom).
- Ensure the smart sensors are not causing an unintended mute (e.g., if the headset was briefly removed).

7.3 Connectivity Issues

- If the headset disconnects frequently, try moving away from sources of interference (e.g., Wi-Fi routers, microwaves).
- Reset the Bluetooth connection on your device and re-pair the headset.
- For PC connection, try plugging the USB dongle into a different USB port.

8. TECHNICAL SPECIFICATIONS

Model Name	Voyager Focus 2 UC
Connectivity Technology	Wired (for charging), Bluetooth 5.1 (Wireless)
Wireless Range	Up to 164 ft (line of sight), 180 ft (typical office)
Noise Control	Hybrid Noise Cancellation, Acoustic Fence Technology
Battery Life (Talk Time)	Up to 25 hours (ANC off), 20 hours (ANC on)
Battery Life (Listen Only)	Up to 40 hours (ANC off), 24 hours (ANC on)
Charging Time	Approximately 2 hours
Headphones Jack	USB
Frequency Response	20 Hz - 20 kHz
Impedance	32 Ohm
Item Weight	175 Grams (6.2 ounces)
Product Dimensions	8.25 x 7.25 x 4.5 inches
Material	Faux Leather, Plastic
Manufacturer	Poly

## 9. WARRANTY AND SUPPORT

### 9.1 Warranty Information

This product is covered by a **2-year warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.



Image: Graphic indicating a 2-year warranty for the product.

### 9.2 Further Support

For additional support, detailed user guides, or to contact customer service, please refer to the official Poly website or the comprehensive User Manual PDF available online:

User Manual (PDF):

<https://manuals.plus/m/b57e8bc043ba408fe280e2933be1a903b328643b962e47c5b6fcff9c64a18005>