

OPPO Reno5 Z 5G Dual CPH2211

OPPO Reno5 Z 5G Dual CPH2211 User Manual

Model: CPH2211

1. INTRODUCTION

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your OPPO Reno5 Z 5G Dual CPH2211 smartphone. Please read this manual thoroughly to ensure proper use and to maximize the device's capabilities.

The OPPO Reno5 Z 5G is an international version device. Please note that this device is designed to work with GSM SIM cards only, such as AT&T or T-Mobile. It is not compatible with CDMA networks like Sprint, Verizon, US Cellular, or Boost Mobile.

2. SETUP

2.1 Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that all items are present and undamaged. The package typically includes the OPPO Reno5 Z 5G smartphone, a charger, a USB cable, and a SIM ejector tool.

2.2 SIM Card and Memory Card Installation

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole on the tray to open it.
3. Place your Nano-SIM card(s) into the designated slots. Ensure the gold contacts face downwards. This device supports dual SIM functionality.
4. Carefully reinsert the tray into the phone until it clicks into place.

2.3 Powering On and Initial Configuration

1. Press and hold the Power button (located on the right side) until the OPPO logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your

Google account.

3. Complete the initial setup steps, including setting up a screen lock and reviewing privacy settings.



Image: Front and back view of the OPPO Reno5 Z 5G smartphone, showcasing its sleek design and quad-camera module.

3. OPERATING INSTRUCTIONS

3.1 Basic Navigation

The OPPO Reno5 Z 5G runs on Android 11 with ColorOS 11.1. Navigation is primarily touch-based. Swipe up from the bottom to access the app drawer, swipe down from the top for notifications and quick settings, and

use gestures or on-screen buttons for home, back, and recent apps.

3.2 Display Features

The device features a 6.43-inch display with a resolution of 1080 x 2400 pixels and a 90 Hz refresh rate, providing a smooth visual experience. Adjust brightness, color temperature, and dark mode settings in the Display & Brightness menu.



Image: Side view of the OPPO Reno5 Z 5G, highlighting its ultra-thin profile of approximately 7.8mm.

3.3 Camera Usage

The OPPO Reno5 Z 5G is equipped with a One-Piece Quadcam system. The main camera is 48 MP with an f/1.7 aperture, 25mm wide lens, 1/2.0" sensor, 0.8 μ m pixel size, and PDAF (Phase Detection Autofocus). Open the Camera app to access various modes including Photo, Video, Portrait, Night, and more. Tap on the screen to focus and use the shutter button to capture images.



Image: Close-up view of the rear quad-camera module on the OPPO Reno5 Z 5G, featuring a simple, tough design with Gorilla Glass 5.

3.4 Battery Management

The device is powered by a non-removable Li-Po 4310 mAh battery. To optimize battery life, utilize the 'Super Nighttime Standby' feature, which intelligently manages power consumption overnight, using approximately 1.78% battery over 8 hours. Access battery settings to view usage, enable power saving modes, and manage app power consumption.

4. MAINTENANCE

4.1 General Care

- Keep the device clean by wiping it with a soft, dry cloth. Avoid abrasive materials or harsh chemicals.
- Protect the screen with a screen protector and use a protective case to prevent scratches and damage.
- Avoid exposing the phone to extreme temperatures, direct sunlight, or excessive moisture.

4.2 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > Software Update** to check for available updates.

4.3 Battery Care

- Avoid completely draining the battery frequently.
- Use the original OPPO charger and cable for optimal charging performance and safety.
- Do not leave the phone charging for extended periods after it has reached 100% to prolong battery lifespan.

5. TROUBLESHOOTING

5.1 Common Issues and Solutions

- **Device not powering on:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
- **Network connectivity issues:** Verify that your SIM card is properly inserted. Check if airplane mode is off. Ensure you are within a GSM network coverage area. Remember, this device is not compatible with CDMA networks.
- **Apps crashing or freezing:** Try restarting the app. If the issue persists, clear the app's cache and data in **Settings > App management > [App Name] > Storage usage**
- **Slow performance:** Close unnecessary background apps. Clear cache regularly. Consider performing a factory reset as a last resort (back up your data first).

5.2 Factory Reset

A factory reset will erase all data on your phone and restore it to its original factory settings. This can resolve persistent software issues. Before proceeding, back up all important data. To perform a factory reset, go to **Settings > Additional settings > Backup & reset > Erase all data (factory reset)**

6. SPECIFICATIONS

Feature	Specification
Model Name	Reno5 Z 5G Dual CPH2211
Brand	OPPO
Operating System	Android 11.0, ColorOS 11.1
CPU Model	Snapdragon
CPU Speed	2.84 GHz
Installed RAM Memory Size	8 GB
Memory Storage Capacity	128 GB

Feature	Specification
Screen Size	6.43 Inches
Resolution	1080 x 2400 pixels
Refresh Rate	90 Hz
Main Camera	48 MP, f/1.7, 25mm (wide), 1/2.0", 0.8µm, PDAF
Battery	Li-Po 4310 mAh, non-removable
Item Weight	173 g
Dimensions (Approximate)	7.8mm thin
ASIN	B095H3QKRY
Date First Available	21 May 2021

7. WARRANTY AND SUPPORT

Please note that this is an international version of the OPPO Reno5 Z 5G Dual CPH2211 and typically comes with **no manufacturer's warranty** in certain regions. For any technical inquiries or support, please refer to the official OPPO support website or contact your point of purchase for assistance with non-warranty related issues.

For further information, you may visit the [OPPO Store](#).