

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

Manuals.plus /

› [Poly](#) /

› Poly Savi 8210 UC Wireless DECT Headset Instruction Manual

Poly Savi 8210 UC

Poly Savi 8210 UC Wireless DECT Headset Instruction Manual

Model: Savi 8210 UC

1. INTRODUCTION AND OVERVIEW

The Poly Savi 8210 UC is a professional-grade wireless DECT single-ear headset designed for secure and clear communication across multiple devices. It offers robust security features, including military-grade 256-bit AES encryption, making it suitable for environments requiring high privacy. The headset features Poly Acoustic Fence technology for noise cancellation and provides extensive wireless range and talk time.



Monaural Headset

Image: Poly Savi 8210 UC Monaural Headset. This image displays the single-ear headset with its microphone boom, designed for comfortable and clear audio communication.

2. WHAT'S IN THE BOX

Verify that all items are present in the package:

- Poly Savi 8210 UC Bluetooth Wireless DECT Headset
- Headset Base
- Global Teck Microfiber Cloth

IN THE BOX

Poly Savi 8210
UC



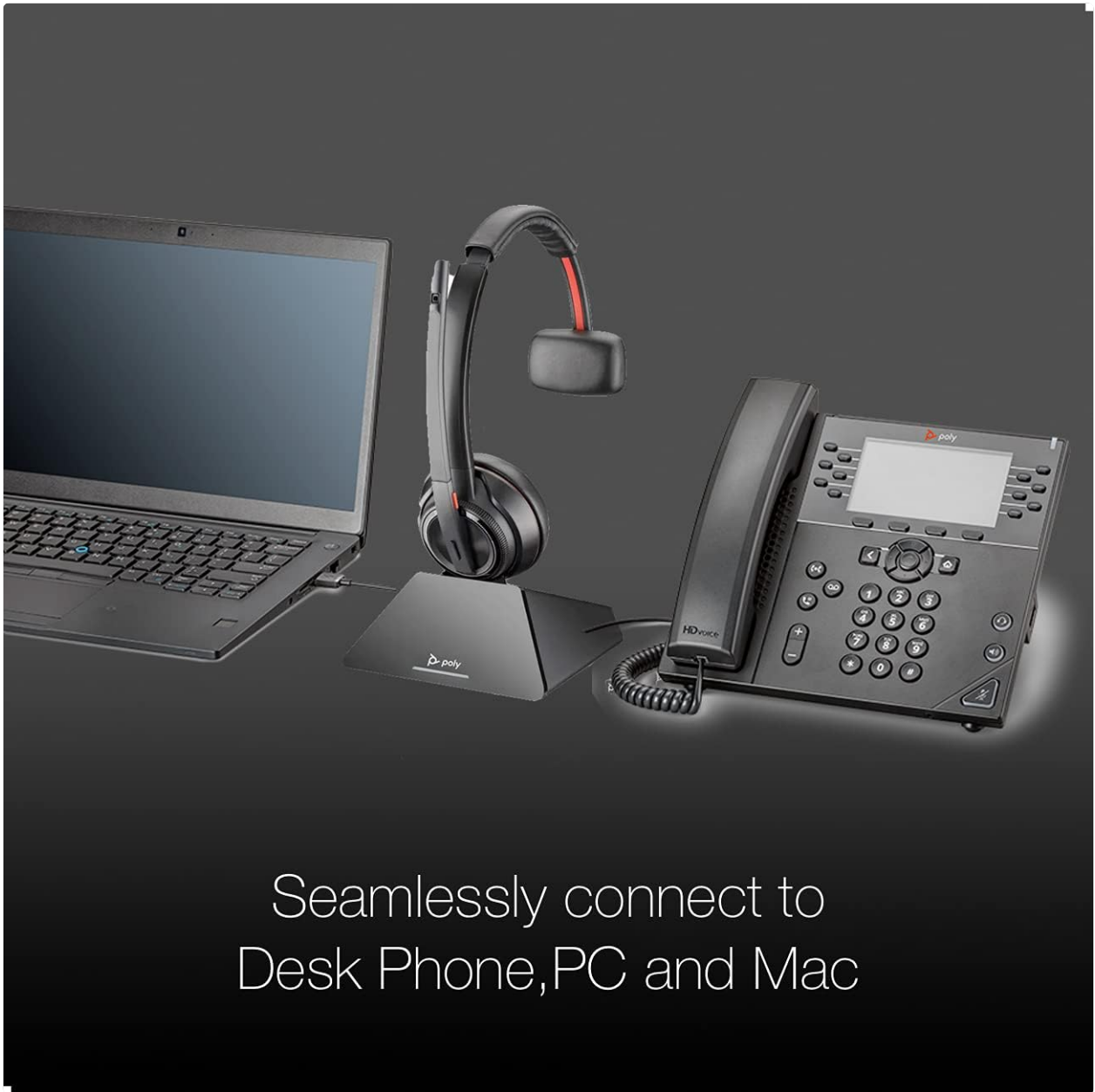
GTW Microfiber Cloth

Image: Contents of the box. This image shows the Poly Savi 8210 UC headset, its charging base, and a Global Teck microfiber cleaning cloth, indicating the complete product package.

3. SETUP

3.1 Connecting the Base

The Savi 8210 UC base connects to your desk phone, PC/Mac via USB-A, and can also pair with mobile phones via Bluetooth. Ensure the base is placed near your communication devices.



Seamlessly connect to
Desk Phone, PC and Mac

Image: Seamless connectivity. This image illustrates the Poly Savi 8210 UC headset base connected to both a laptop (PC/Mac) via USB and a desk phone, demonstrating its multi-device compatibility.

3.2 Base Controls and Indicators

Familiarize yourself with the buttons and LED indicators on the headset base:

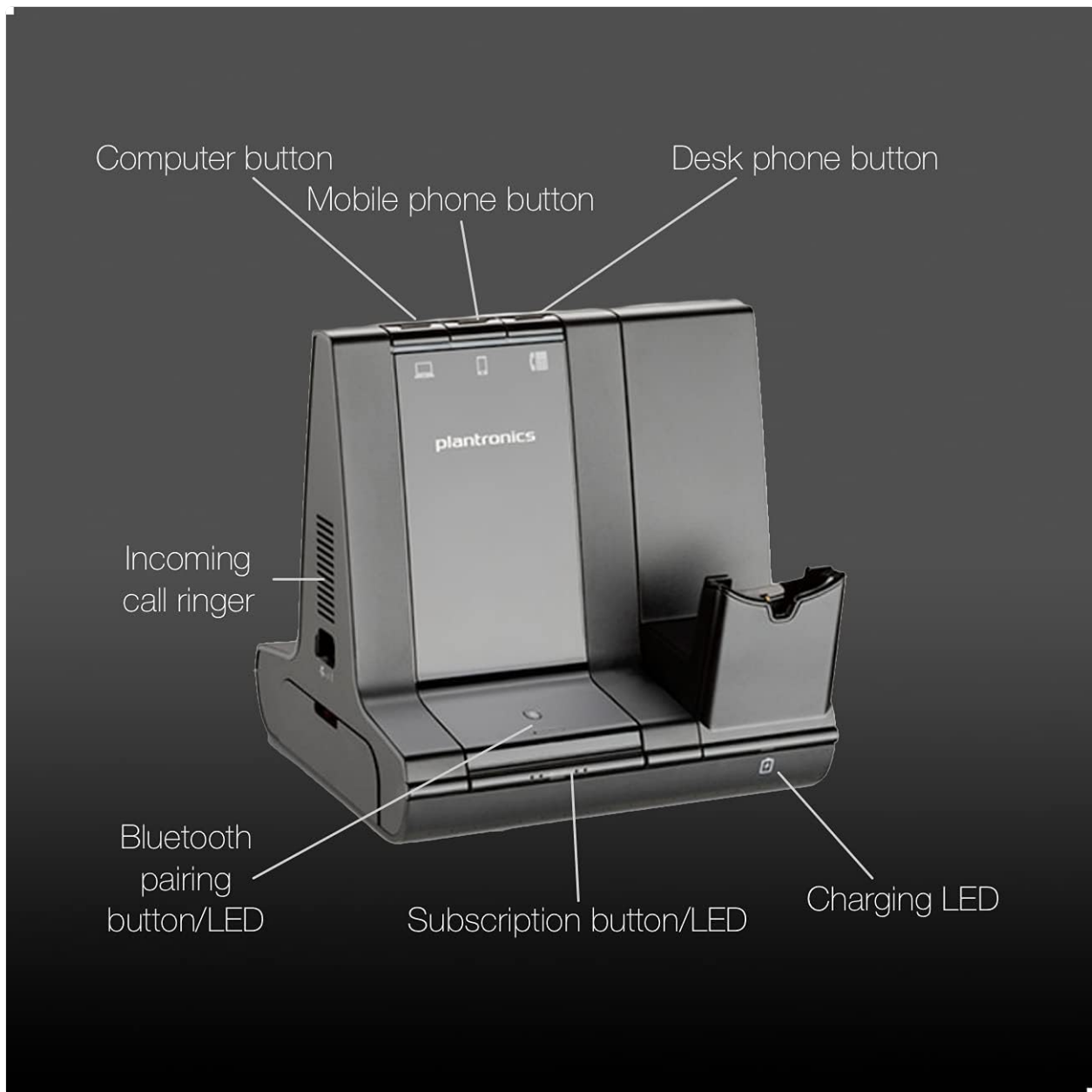


Image: Headset base controls. This image highlights various buttons and indicators on the headset base, including the computer button, mobile phone button, desk phone button, incoming call ringer, Bluetooth pairing button/LED, subscription button/LED, and charging LED.

- **Computer Button:** Selects the PC/Mac as the audio source.
- **Mobile Phone Button:** Selects a paired mobile phone as the audio source.
- **Desk Phone Button:** Selects the desk phone as the audio source.
- **Incoming Call Ringer:** Indicates an incoming call.
- **Bluetooth Pairing Button/LED:** Initiates Bluetooth pairing mode and indicates connection status.
- **Subscription Button/LED:** Used for subscribing the headset to the base and indicates subscription status.
- **Charging LED:** Indicates the charging status of the headset.

3.3 Initial Charging

Before first use, place the headset on the base to charge. A full charge takes approximately three hours. The charging LED on the base will indicate charging status.

4. OPERATING INSTRUCTIONS

4.1 Powering On/Off and Talk Time

The headset automatically powers on when removed from the base and powers off when placed back on the base. The headset provides up to 13 hours of talk time on a full charge.

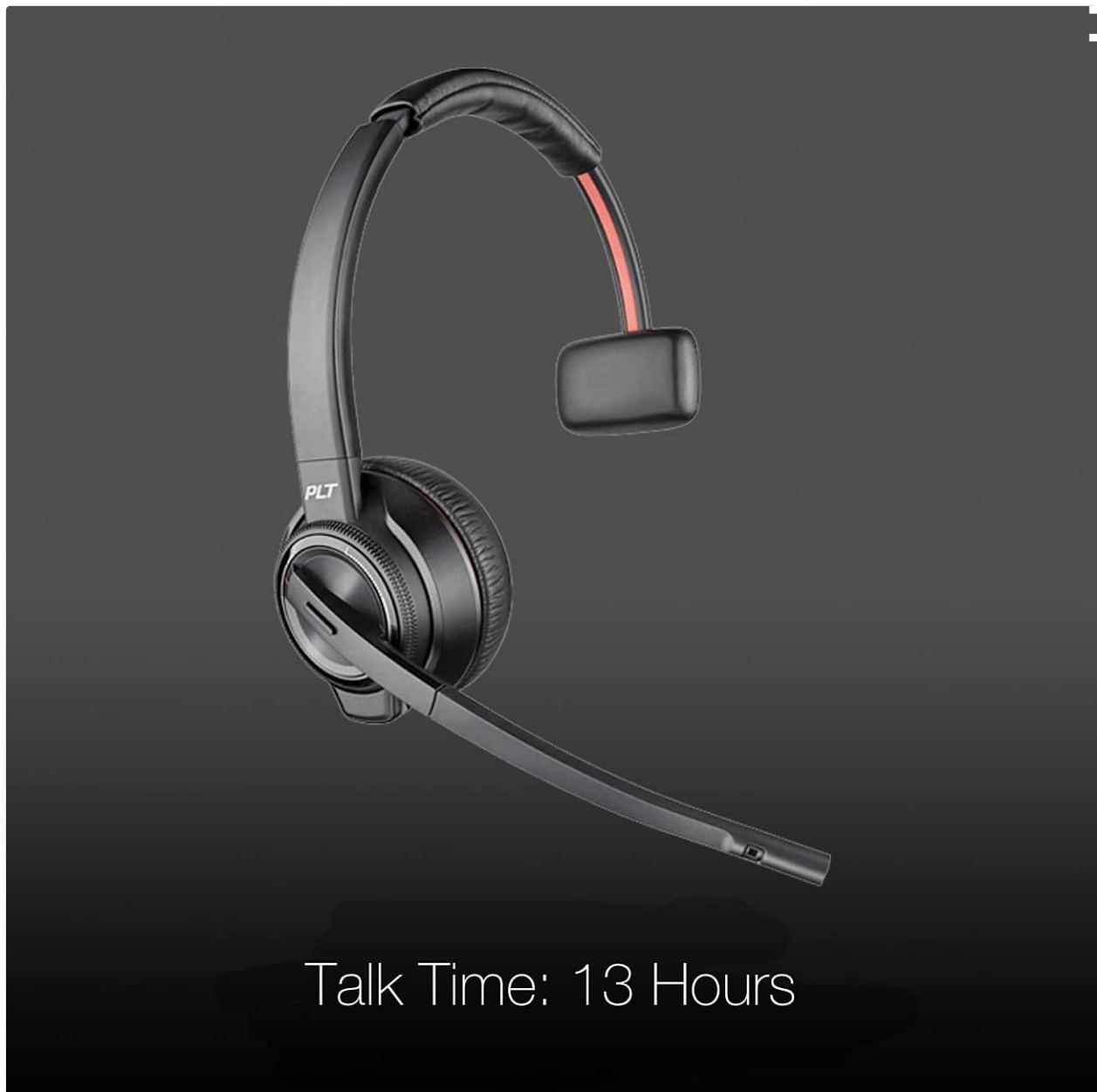


Image: Talk Time: 13 Hours. This image highlights the impressive 13-hour talk time capability of the Poly Savi 8210 UC headset, ensuring extended use.

4.2 Call Management

- **Answering/Ending Calls:** Press the Call Control button on the headset or the active device button on the base.
- **Volume Adjustment:** Use the volume up/down buttons on the headset.
- **Mute:** Press the Mute button on the headset to mute or unmute the microphone.

4.3 Compatibility

The Poly Savi 8210 UC is designed for broad compatibility with various communication platforms and VoIP softphones, including:

COMPATIBLE PLATFORMS



Image: Compatible Platforms. This image displays logos of various communication platforms such as Skype, Lync, Mitel, RingCentral, Avaya, GoToMeeting, Google Meet, Amazon Chime, Unify, Cisco, Zoom, Vonage, Microsoft Teams, Fuze, 8x8, and BlueJeans, indicating broad software compatibility for the headset.

- Zoom
- RingCentral
- 8x8
- Vonage
- Microsoft Teams
- Skype
- Google Meet
- GoToMeeting
- Unify
- Cisco
- And more business applications.

5. MAINTENANCE

5.1 Cleaning

Regularly clean the headset and base with a soft, dry cloth. For the ear cushion, use the provided Global Teck Microfiber Cloth. Avoid using harsh chemicals or abrasive materials.

5.2 Storage

When not in use, store the headset on its charging base to ensure it is always ready. Store in a cool, dry place away from extreme temperatures.

6. TROUBLESHOOTING

6.1 No Audio/Poor Audio Quality

- Ensure the headset is charged and properly seated on the base.
- Verify the correct audio source (PC, mobile, or desk phone) is selected on the base.
- Check volume levels on both the headset and the connected device.
- Confirm the headset is subscribed to the base. If not, re-subscribe using the subscription button.

6.2 Headset Not Connecting

- For PC/Mac: Ensure the USB-A cable is securely connected.
- For Mobile: Ensure Bluetooth is enabled on your mobile device and the headset is in pairing mode (press and hold the Bluetooth pairing button on the base).
- Restart the base by unplugging and re-plugging the power adapter.

6.3 Microphone Issues

- Ensure the microphone boom is positioned correctly near your mouth.
- Check that the microphone is not muted.
- Verify microphone settings in your computer's sound preferences or communication software.

7. SPECIFICATIONS

Model Name	Savi 8210 UC
Brand	Poly (Global Teck Worldwide)
Connectivity Technology	Wireless (DECT, Bluetooth)
Wireless Technology	Bluetooth
Ear Placement	On Ear
Form Factor	On Ear
Noise Control	Active Noise Cancellation
Microphone	Included, Noise Cancellation (Poly Acoustic Fence)
Talk Time	Up to 13 hours
Charge Time	3 hours (full charge)

Wireless Range	Up to 590 ft / 180 m (line-of-sight)
Security	DECT Security Step C, 256-bit AES encryption
Compatible Devices	Laptop, Tablets, Cellphone, Computer, Macbook, PC, Android, iOS
Item Weight	0.5 Kilograms
Material	Leather (ear cushions)

8. WARRANTY

The Poly Savi 8210 UC headset comes with a Poly/Plantronics warranty against any manufacturing defects. Please refer to the official Poly website or your purchase documentation for specific warranty terms and duration.

9. SUPPORT

For technical assistance, troubleshooting, or warranty claims, please contact Global Teck Worldwide, the seller/distributor of this product. You can find their contact information on your purchase receipt or by visiting their official website.

For additional product information and resources, visit the official Poly website.