

Somfy 1875259

Somfy Home Alarm Advanced User Manual

Model: 1875259 | Brand: Somfy

1. PRODUCT OVERVIEW

The Somfy Home Alarm Advanced is a comprehensive wireless security system designed to protect your home by detecting intrusions before they occur. Utilizing patented IntelliTAG technology, it identifies vibrations and openings on doors and windows, triggering powerful sirens and alerting you in real-time via your smartphone. This system offers robust protection even during power outages or internet disruptions, thanks to its integrated battery backup and optional GSM service.

Key Features:

- **Pre-Intrusion Detection:** IntelliTAG sensors detect vibrations and openings, alerting you before an intruder enters.
- **Comprehensive Kit:** Includes an indoor siren, motion detector, IntelliTAG sensors, remote badges, indoor keypad, and the Link Advanced central unit.
- **Continuous Protection:** Remains functional for up to 14 days during power cuts and provides GSM backup during internet outages (optional service).
- **Flexible Control:** Arm and disarm the system using the indoor keypad, remote badges with automatic user recognition, or the Somfy Protect smartphone application.
- **Smart Home Integration:** Compatible with Somfy RTS/io rolling shutters for enhanced deterrence, and integrates with Alexa, Google Assistant, and TaHoma.
- **Expandable System:** Easily add additional Somfy Protect accessories such as surveillance cameras and motion detectors to customize your security.

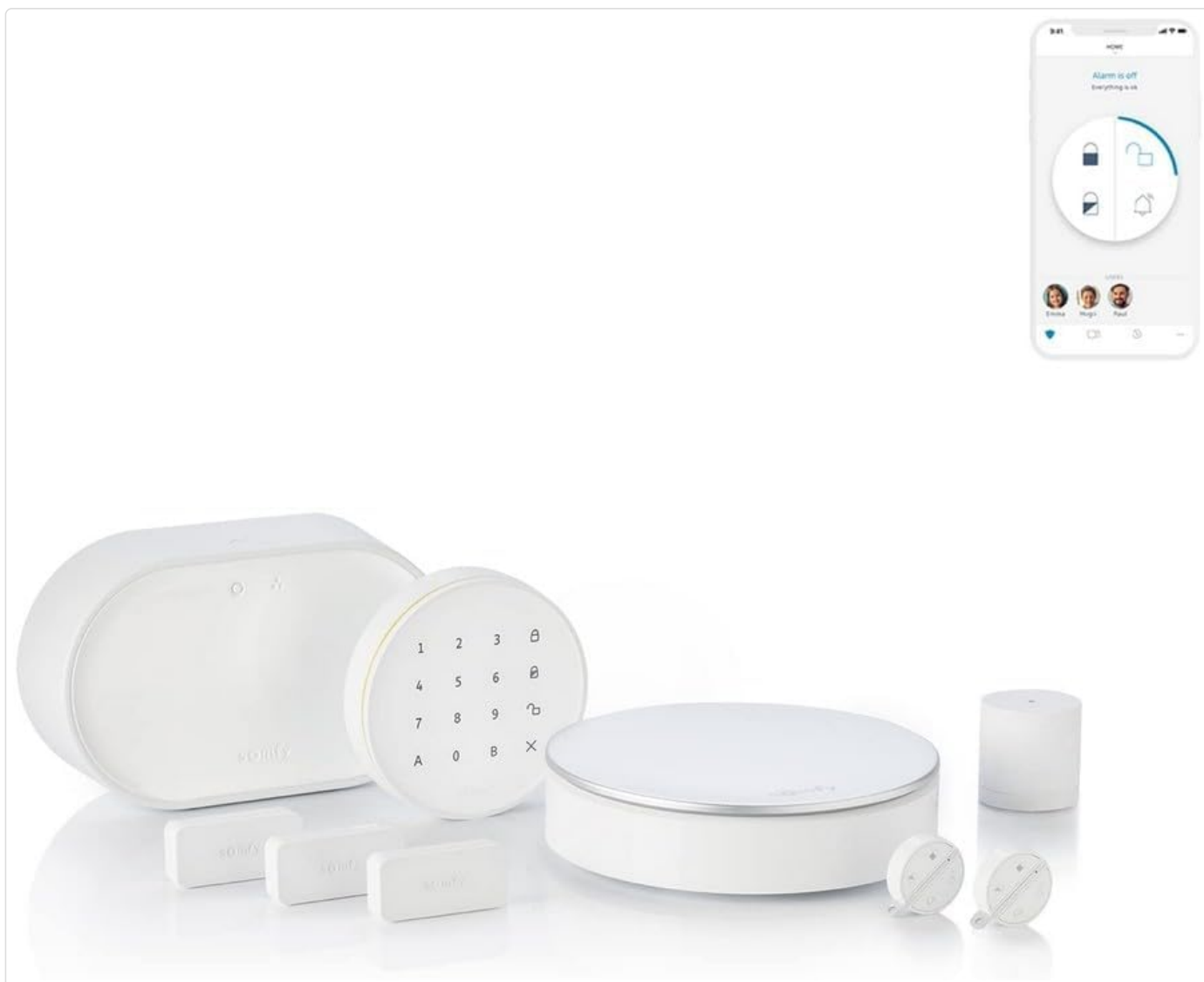


Figure 1: Overview of the Somfy Home Alarm Advanced system components.

2. SETUP AND INSTALLATION

The Somfy Home Alarm Advanced system is designed for straightforward installation. Follow these general steps to set up your system. For detailed, step-by-step instructions, refer to the Somfy Protect application.

2.1 Initial Setup with Somfy Protect App

1. **Download the App:** Download the "Somfy Protect" application from your smartphone's app store (iOS or Android).
2. **Create Account:** Open the app and create a new user account or log in if you already have one.
3. **Add Your System:** Follow the in-app instructions to add your Somfy Home Alarm Advanced system. The app will guide you through connecting the Link Advanced central unit to your home network.
4. **Component Pairing:** Pair each component (siren, motion detector, IntelliTAGs, keypad, badges) with the central unit as prompted by the app.

2.2 Component Placement

- **Link Advanced:** Place the central unit in a central location within your home, away from large metal objects that might interfere with wireless signals.
- **IntelliTAG Sensors:** Attach IntelliTAG sensors to doors and windows you wish to protect. Ensure they are placed on the frame, not the moving part, for optimal vibration detection.
- **Indoor Keypad:** Mount the indoor keypad near your main entry point for convenient arming and disarming.
- **Indoor Siren:** Position the siren in a location where its sound can be heard throughout the protected area.

- **Motion Detector:** Install the motion detector in a strategic area to cover main pathways or valuable areas, avoiding direct sunlight or heat sources.

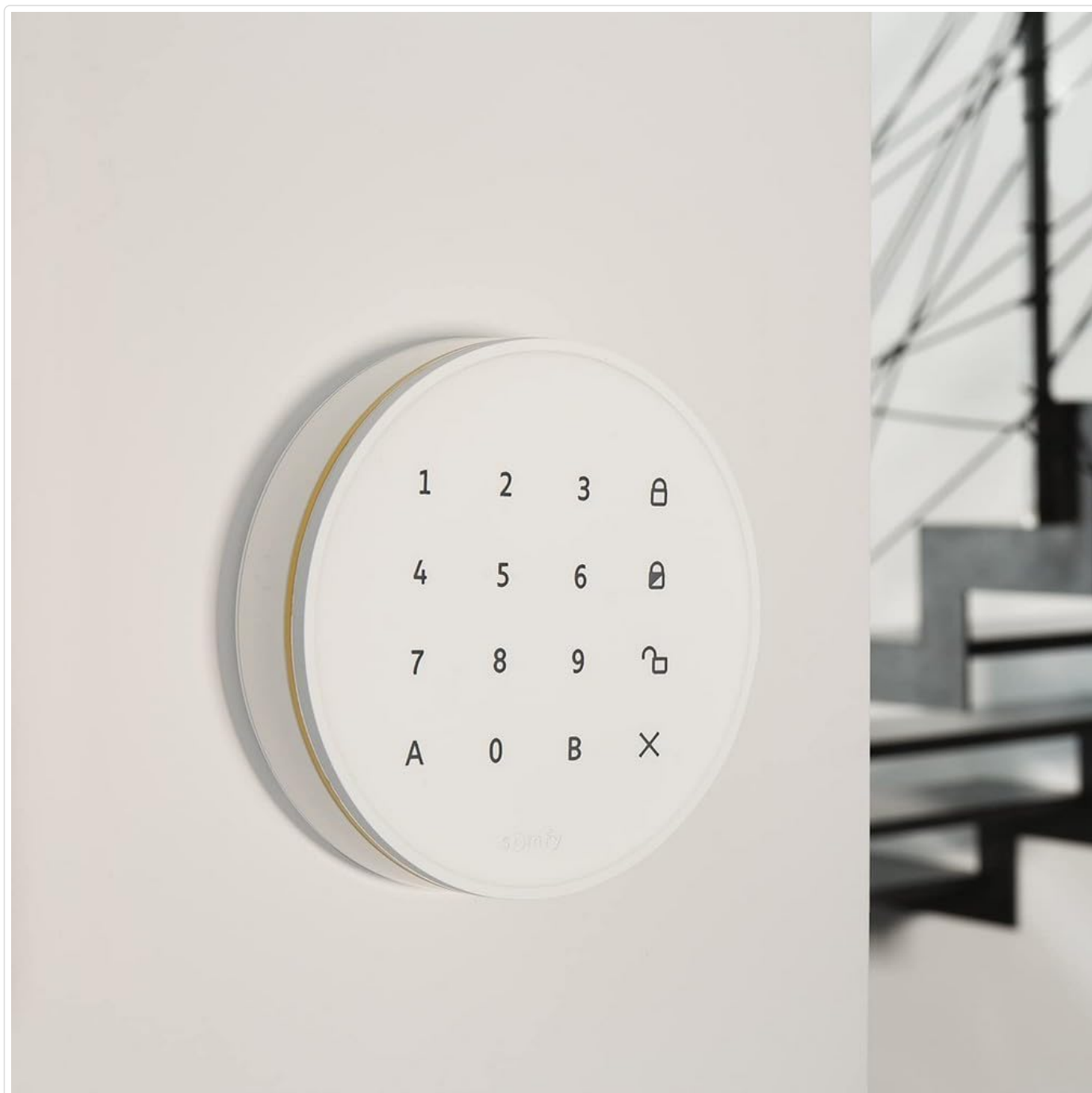


Figure 2: Proper placement of the indoor keypad for easy access.



Figure 3: The Link Advanced central unit and a remote badge.

3. OPERATING THE SYSTEM

The Somfy Home Alarm Advanced offers multiple convenient ways to manage your security system.

3.1 Arming and Disarming

- **Using the Somfy Protect App:** Open the app on your smartphone. You can arm the system (full protection), partial arm (e.g., night mode), or disarm it with a tap.
- **Using the Indoor Keypad:** Enter your personal code on the keypad to arm or disarm the system.
- **Using Remote Badges:** Simply present your remote badge near the Link Advanced unit or the keypad. The system can automatically recognize users and disarm upon their return, or remind them to arm when leaving.



Figure 4: Activating or deactivating the alarm using the remote badge or keypad.



Figure 5: Managing your alarm system through the Somfy Protect mobile application.

3.2 Intrusion Detection and Alerts

- **IntelliTAG Technology:** When an IntelliTAG sensor detects a vibration or opening attempt on a protected door or window, it triggers the alarm.
- **Siren Activation:** The indoor siren will emit a powerful 105 dB sound to deter intruders.
- **Real-time Notifications:** You will receive immediate alerts on your smartphone via the Somfy Protect app, informing you of the detected event.
- **Automated Actions:** If integrated with Somfy RTS or io-homecontrol rolling shutters, the system can automatically close them upon detection to further deter intruders.

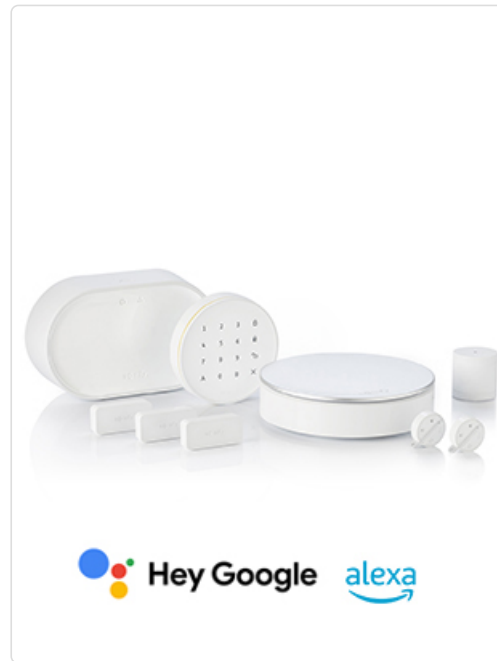


Figure 6: The system alerts you to an intrusion attempt with a smartphone notification.



Figure 7: Integrated shutters can automatically close to deter intruders.

4. MAINTENANCE

To ensure the continuous and reliable operation of your Somfy Home Alarm Advanced system, regular maintenance and awareness of its features are important.

4.1 Power and Connectivity Backup

- **Battery Backup:** In the event of a power outage, the system's internal battery provides up to 14 days of operational autonomy, ensuring your home remains protected.

- **GSM Network Backup:** The Home Alarm Advanced includes a backup GSM network feature. This ensures you continue to receive alerts even if your internet connection is lost. This service is free for 5 years in EU countries (subject to GSM coverage) and can be subscribed to thereafter.

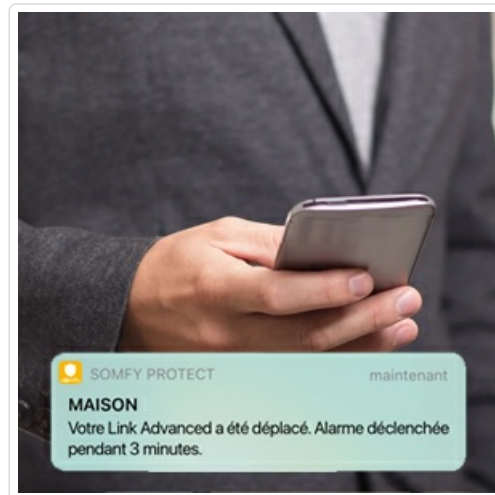


Figure 8: Power cut notification, indicating continued protection.



Figure 9: Visual indicators for battery and signal status.

4.2 System Integrity

The system is designed to detect attempts to neutralize it. You will be immediately informed of any attempts at opening, tampering, or radio jamming of the system components.

5. TROUBLESHOOTING

If you encounter issues with your Somfy Home Alarm Advanced, consider the following common troubleshooting steps:

- **False Alarms:** If IntelliTAG sensors are triggering false alarms (e.g., due to vibrations from heavy vehicles), adjust the sensitivity setting within the Somfy Protect app. Lowering the sensitivity can help prevent unwanted triggers.
- **Component Connection Issues:** Ensure all components are within range of the Link Advanced central unit. Check battery levels of individual sensors and replace them if necessary. Re-pairing a component through the Somfy Protect app can resolve connectivity problems.
- **App Notifications:** Verify that push notifications are enabled for the Somfy Protect app in your smartphone's settings. Check your internet connection or GSM coverage if alerts are not being received.
- **Power/Internet Outage:** Confirm if the system is operating on battery backup. If the internet is down, ensure your GSM service is active for alerts.
- **System Tampering Alerts:** If you receive alerts about tampering or jamming, inspect the physical integrity of your system

components.

For further assistance, consult the Somfy Protect app's help section, visit the official Somfy support website, or contact Somfy customer service.

6. SPECIFICATIONS

Feature	Specification
Model Number	1875259
Dimensions (L x W x H)	30 x 20 x 30 cm (11.8 x 7.9 x 11.8 inches)
Weight	2.73 Kilograms (6.02 lbs)
Color	White
Power Source	Wireless
Voltage	230 Volts
Installation Method	Self-adhesive
Sound Level (Siren)	105 dB
Included Components	1 Link Advanced, 1 indoor siren (105 dB), 1 keypad, 3 IntelliTAG vibration/opening detectors, 2 hands-free deactivation badges, 1 motion detector.
Battery Life (Backup)	14 days
Battery Composition	Alkaline
Compatible Devices	Smartphone
Connectivity Technology	Wi-Fi
Alert Type	Audio only
Video Recording Resolution	1080p (camera not included)
Country of Origin	Tunisia

7. WARRANTY AND SUPPORT

7.1 Manufacturer's Warranty

The Somfy Home Alarm Advanced comes with a **5-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims. For specific terms and conditions, refer to the warranty documentation included with your product or visit the official Somfy website.


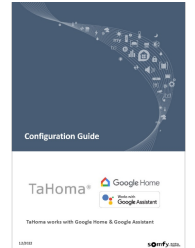

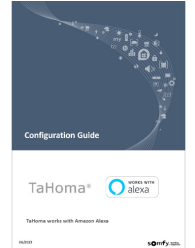
7.2 Customer Support



For any questions, technical assistance, or troubleshooting not covered in this manual, please utilize the following resources:

- **Somfy Protect Application:** The app often contains helpful guides, FAQs, and direct support options.
- **Somfy Website:** Visit the official Somfy website for comprehensive support, product documentation, and software updates.
- **Somfy Support Forum:** Engage with the Somfy community and find solutions to common issues on the official support forum.
- **Phone Support:** Contact Somfy customer service by phone for personalized assistance. Contact details can be found on the official Somfy website.

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Related Documents - 1875259

	<p>Somfy TaHoma Switch: System Requirements, Features, and App Guide</p> <p>A comprehensive checklist and guide to setting up and using the Somfy TaHoma switch for smart home automation of window coverings, including system requirements, environmental considerations, app features, and compatible services.</p>
	<p>TaHoma Configuration Guide: Integrate Somfy with Google Home & Google Assistant</p> <p>Step-by-step guide to connect your Somfy TaHoma smart home system with Google Home and Google Assistant. Learn to enable voice control for blinds, curtains, lights, and scenes.</p>
	<p>Somfy Indoor Keypad User Guide</p> <p>User guide for the Somfy Indoor Keypad, detailing installation, battery replacement, usage, and technical specifications. Includes multilingual instructions and support information.</p>
	<p>Somfy TaHoma Configuration Guide for Amazon Alexa</p> <p>Learn how to connect your Somfy TaHoma smart home system with Amazon Alexa. This guide provides step-by-step instructions for setup, device integration, creating routines, and troubleshooting for voice control.</p>

	<p>Somfy Connected Smoke Sensor Installation Guide</p> <p>Comprehensive installation guide for the Somfy Connected Smoke Sensor, detailing setup, features like fire detection and TaHoma compatibility, safety precautions, and technical specifications.</p>
	<p>URC Integration Guide for Somfy TaHoma Switch</p> <p>Comprehensive guide for integrating URC control systems with Somfy TaHoma switches for smart home automation of Zigbee and RTS devices. Covers setup, configuration, and commands.</p>