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realme C21

realme C21 Smartphone User Manual

1. Introduction

This manual provides essential information for setting up, operating, and maintaining your realme C21 smartphone. Please read this manual thoroughly to ensure proper use and to maximize the features of your device.

The realme C21 is a feature-rich smartphone designed for everyday use, offering a powerful battery, versatile camera system, and smooth performance. It runs on the Android operating system and is powered by the MediaTek Helio G35 Octa-Core processor.

2. What's in the Box

Upon unboxing your realme C21, verify that all the following items are included:

- Handset
- Adapter (5V/2A)
- USB Cable
- SIM Card Tool
- Quick Guide
- Important Info booklet with Warranty Card

3. Device Overview

Familiarize yourself with the physical components and layout of your realme C21 smartphone.



Image 3.1: Front view of the realme C21 smartphone, showcasing its 6.5-inch HD+ display and front camera notch.



Image 3.2: Back view of the realme C21 smartphone in Cross Blue, featuring the triple camera module and fingerprint sensor.



Image 3.3: Side view of the realme C21 smartphone, illustrating the placement of the power button and volume rocker.



Image 3.4: Top and bottom view of the realme C21 smartphone, showing the 3.5mm headphone jack, Micro USB port, and speaker grille.

4. Setup Guide

4.1 Inserting SIM Cards and MicroSD Card

1. Locate the SIM card tray on the side of your device.
2. Insert the provided SIM ejector tool into the small hole on the SIM tray and push gently until the tray pops out.
3. Place your Nano-SIM cards and/or MicroSD card into the designated slots on the tray. Ensure the gold contacts are facing down.
4. Carefully reinsert the SIM tray back into the phone until it clicks into place.

4.2 Powering On/Off Your Device

- **To Power On:** Press and hold the Power button (located on the right side) until the realme logo appears.
- **To Power Off:** Press and hold the Power button, then select 'Power off' from the options that appear on the screen.

- **To Restart:** Press and hold the Power button, then select 'Restart' from the options.

4.3 Initial Setup

Follow the on-screen prompts to complete the initial setup process, which includes selecting your language, connecting to Wi-Fi, setting up your Google account, and configuring security features like fingerprint unlock.

5. Operating Instructions

5.1 Basic Navigation

- **Home Screen:** Swipe left or right to access different home screens.
- **App Drawer:** Swipe up from the bottom of the screen to access all installed applications.
- **Notifications Panel:** Swipe down from the top of the screen to view notifications and quick settings.
- **Recent Apps:** Tap the square navigation button (or swipe up and hold if using gestures) to view and switch between recently used applications.

5.2 Camera Usage

The realme C21 features a versatile camera system to capture your moments.

- **Rear Camera:** The main rear camera is 13MP, complemented by two 2MP sensors for depth and macro photography. Open the Camera app and select your desired mode (Photo, Portrait, Macro, etc.).
- **Front Camera:** A 5MP front camera is available for selfies and video calls. Tap the camera switch icon in the Camera app to switch to the front camera.
- **Chroma Boost:** Enhance colors and contrast in your photos using the Chroma Boost feature, accessible within the camera interface.

5.3 Battery Management

Your realme C21 is equipped with a 5000 mAh battery. To optimize battery life:

- Adjust screen brightness.
- Close unused apps running in the background.
- Enable Battery Saver mode when needed.
- Limit background data usage for certain apps.

6. Specifications

Detailed technical specifications for the realme C21 smartphone.

Feature	Specification
Brand	realme
Model	C21
Operating System	Android
RAM Memory	4 GB
Internal Storage	64 GB (Expandable Upto 256 GB)
CPU Model	MediaTek Helio G35 (Octa-Core)

Feature	Specification
CPU Speed	2.3 GHz
Display Size	16.51 cm (6.5 inch) HD+
Display Resolution	720 x 1600 Pixels
Rear Camera	13MP + 2MP + 2MP (Triple Camera)
Front Camera	5MP
Battery Capacity	5000 mAh
SIM Card Slot Count	Dual SIM (Nano)
Network Technology	4G
Connector Type	3.5mm Jack, Micro USB
Water Resistance Level	Water Resistant
Item Weight	190 Grams
Model Year	2021

7. Maintenance and Care

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid harsh chemicals.
- **Water Resistance:** The device is water-resistant, but not waterproof. Avoid submerging it in water or exposing it to high-pressure water.
- **Temperature:** Operate the phone within recommended temperature ranges (typically 0°C to 35°C). Extreme temperatures can affect battery life and performance.
- **Software Updates:** Regularly update your device's software to ensure optimal performance, security, and access to new features.
- **Storage:** Periodically clear unnecessary files and apps to maintain sufficient storage space and device speed.

8. Troubleshooting

- **Device Not Turning On:** Ensure the battery is charged. Connect the phone to its charger and wait a few minutes before attempting to power it on again.
- **Apps Crashing/Freezing:** Try restarting the app. If the issue persists, clear the app's cache and data in Settings, or uninstall and reinstall the app.
- **Poor Battery Life:** Review battery usage in Settings to identify power-hungry apps. Reduce screen brightness, disable unnecessary features (GPS, Bluetooth, Wi-Fi when not in use), and enable battery saver mode.
- **Network Connectivity Issues:** Check if Airplane Mode is off. Restart your device. Verify your SIM card is properly inserted. Contact your service provider if problems persist.
- **Slow Performance:** Close background apps. Clear cache and temporary files. Consider performing a factory reset as a last resort (back up your data first).

9. Warranty and Support

Your realme C21 smartphone comes with a**1 Year Manufacturer Warranty**. For warranty claims or technical support, please refer to the Important Info booklet included in your box.

Manufacturer: OPPO Mobiles India Pvt Ltd

Packer Contact Information: Realme Mobile Telecommunications India Private Limited, 3rd Floor, Tower-B, Building No.8, DLF Cyber City, Gurugram - 122002, Haryana, India

For further assistance, you may visit the official realme support website or contact their customer service.

10. Product Overview Video

Watch this official product overview video for a visual guide to the realme C21 smartphone's features and specifications.

Your browser does not support the video tag.

Video 10.1: An overview of the realme C21, highlighting its technical specifications, camera features, display, and customer reviews. This video provides a comprehensive summary of the device's capabilities.

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