

[manuals.plus](#) /› [Somfy](#) /› [Somfy 1870755 Connectivity Kit User Manual](#)

Somfy 1870755

Somfy 1870755 Connectivity Kit User Manual

Model: 1870755

1. INTRODUCTION

The Somfy 1870755 Connectivity Kit is designed to centralize and control your motorized Somfy io and RTS devices, as well as lighting equipped with radio receivers. This kit enables smart control of your home devices via the TaHoma smartphone application, offering both local and remote operation, and integration with voice assistants.

This manual provides essential information for the safe and efficient use of your Connectivity Kit, including setup, operation, maintenance, and troubleshooting.

2. SAFETY INFORMATION

Please read all safety instructions carefully before installing and operating the Somfy 1870755 Connectivity Kit. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Ensure the power supply voltage matches the specifications of the device (230 Volts).
- Do not expose the device to moisture, rain, or extreme temperatures.
- Do not open or attempt to repair the device yourself. Refer all servicing to qualified personnel.
- Keep the device out of reach of children and pets.
- Disconnect power before performing any maintenance or cleaning.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x Somfy Connectivity Kit (Model 1870755)
- 1 x Power Cable



Figure 1: Somfy 1870755 Connectivity Kit. This image displays the Somfy 1870755 Connectivity Kit, a compact, white, oval-shaped device. It features the 'Somfy' logo on its top surface and has a power cable connected to one side, indicating its role as a central hub for smart home automation.

4. SETUP

4.1. Physical Installation

- Choose a Location:** Place the Connectivity Kit in a central location within your home, ensuring it is within range of your Wi-Fi router and the Somfy devices you wish to control. Avoid placing it near large metal objects or other sources of interference.
- Connect Power:** Connect the provided power cable to the Connectivity Kit and then plug it into a standard 230V electrical outlet. The indicator light on the device will illuminate.

4.2. TaHoma App Installation

- Download the App:** Download the "TaHoma by Somfy" application from your smartphone's app store (available for iOS and Android).
- Create an Account:** Open the TaHoma app and follow the on-screen instructions to create a new user account or log in if you already have one.

4.3. Connecting to Wi-Fi

- Start Pairing:** In the TaHoma app, select the option to add a new device and choose the Connectivity Kit.
- Follow In-App Instructions:** The app will guide you through connecting the Connectivity Kit to your home Wi-Fi network. This typically involves selecting your Wi-Fi network and entering the password.
- Confirmation:** Once successfully connected, the indicator light on the Connectivity Kit will change to a steady

green, and the app will confirm the connection.

4.4. Pairing Somfy Devices

The Connectivity Kit supports both io and RTS protocols. You can add up to 20 devices.

1. **Initiate Device Search:** In the TaHoma app, navigate to the "Devices" section and select "Add a device."
2. **Select Device Type:** Choose the type of Somfy device you wish to pair (e.g., roller shutter, awning, lighting receiver).
3. **Activate Pairing Mode:** Follow the specific instructions for your Somfy device to put it into pairing mode. This often involves pressing a button on the motor or remote control.
4. **Confirm Pairing:** The app will detect the device. Confirm the pairing, and give the device a descriptive name for easy identification. Repeat this process for all your Somfy devices.

5. OPERATING THE CONNECTIVITY KIT

5.1. Using the TaHoma App

The TaHoma app is your primary interface for controlling devices connected to the Connectivity Kit.

- **Individual Control:** Select a device from the app's dashboard to control it individually (e.g., open/close a shutter, turn on/off a light).
- **Group Control:** Create groups of devices to control multiple items simultaneously (e.g., "Living Room Blinds").
- **Status Check:** The app allows you to check the current status of your devices remotely.

5.2. Creating Scenarios

Scenarios allow you to automate multiple actions with a single command or based on a schedule.

1. **Access Scenarios:** In the TaHoma app, navigate to the "Scenarios" section.
2. **Create New Scenario:** Select the option to create a new scenario.
3. **Add Actions:** Choose the devices and their desired actions (e.g., "Open all shutters," "Turn on living room lights").
4. **Set Triggers (Optional):** For advanced scenarios, you can set triggers such as specific times of day or environmental conditions (note: planning and extended scenarios may not be available with the Connectivity Kit).
5. **Save and Activate:** Save your scenario and activate it.

5.3. Voice Control Integration

The Somfy Connectivity Kit is compatible with popular voice assistants.

- **Amazon Alexa:** Enable the Somfy skill in the Alexa app and link your TaHoma account.
- **Google Assistant:** Link your TaHoma account through the Google Home app.
- **Apple HomeKit:** Follow the instructions within the TaHoma app to integrate with HomeKit.

Once integrated, you can use voice commands such as "Alexa, open the living room blinds" or "Hey Google, turn off the lights."

6. MAINTENANCE

6.1. Cleaning

To clean the Connectivity Kit:

- Disconnect the power cable before cleaning.
- Wipe the device with a soft, dry, or slightly damp cloth.
- Do not use abrasive cleaners, solvents, or aerosol sprays.

6.2. Software Updates

The Connectivity Kit's firmware may receive updates to improve performance and add new features. These updates are typically managed automatically through the TaHoma app or the device itself when connected to the internet. Ensure your device is connected to Wi-Fi for automatic updates.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Connectivity Kit not powering on.	No power supply or faulty cable.	Check power cable connection and electrical outlet. Ensure the outlet is functional.
Cannot connect to Wi-Fi.	Incorrect Wi-Fi password, out of range, or network issues.	Verify Wi-Fi password. Move the Connectivity Kit closer to the router. Restart your router and the Connectivity Kit.
Somfy device not pairing.	Device not in pairing mode, out of range, or protocol mismatch.	Ensure the Somfy device is correctly put into pairing mode. Check if the device is io or RTS and compatible. Move the Connectivity Kit closer to the device.
Voice control not working.	Skill/service not enabled or account not linked.	Verify that the Somfy skill/service is enabled and your TaHoma account is linked in the respective voice assistant app (Alexa, Google Home, HomeKit).
App shows incorrect device status.	Communication issue between Kit and device or app synchronization problem.	Refresh the app. Check the device's physical status. Ensure the Connectivity Kit has a stable internet connection.

8. SPECIFICATIONS

Brand: Somfy

Model Number: 1870755 (Part Number), 9913950 (Item Model Number)

Color: Multi-coloured (typically white)

Style: Connectivity Kit

Voltage: 230 Volts

Item Package Quantity: 1

Special Features: Compact entry-level model for smart control

Included Components: 1 x connection kit, 1 x power cable

Batteries Required: No

Product Dimensions: 13.8 x 7.2 x 2.6 cm

Item Weight: 200 g

Compatibility: io and RTS motors, lighting with Somfy radio receivers, some Velux products.

9. WARRANTY AND SUPPORT

Somfy products are manufactured to high-quality standards and come with a manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your purchase or visit the official Somfy website.

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Somfy Customer Support:

- **Online Support:** Visit the official Somfy website for FAQs, support articles, and contact information.
- **Contact Information:** Refer to your product packaging or the Somfy website for regional customer service phone numbers and email addresses.

© 2025 Somfy. All rights reserved.

Related Documents - 1870755

	<p>Somfy TaHoma RTS & SmartThings Integration Guide</p> <p>This guide provides instructions for integrating Somfy TaHoma RTS devices with Samsung SmartThings, enabling automated control of window coverings and other smart home features.</p>
	<p>URC Integration Guide for Somfy TaHoma Switch</p> <p>Comprehensive guide for integrating URC control systems with Somfy TaHoma switches for smart home automation of Zigbee and RTS devices. Covers setup, configuration, and commands.</p>
	<p>ELAN® Integration Guide for Somfy TaHoma® Switch</p> <p>Comprehensive integration guide for connecting ELAN home automation systems with Somfy TaHoma® switches, covering Zigbee® and RTS devices. Learn about installation, setup, and device testing.</p>

 <p>Connexoon Window RTS Direct Compatibility with Amazon Alexa QUICK START GUIDE</p> 	<p><u>Connexoon Window RTS & Amazon Alexa: Quick Start Guide for Voice Control</u></p> <p>A comprehensive quick start guide for integrating Somfy's Connexoon Window RTS with Amazon Alexa. Learn how to set up voice control, manage devices, create rooms, and build custom routines for seamless home automation.</p>
 <p>INTEGRATION GUIDE SMARTTHINGS INTEGRATION for TAHOMA® SWITCH somfy.</p>	<p><u>Somfy TaHoma Switch Integration Guide for SmartThings</u></p> <p>Comprehensive guide to integrating Somfy TaHoma switches with Samsung SmartThings for automated control of Zigbee and RTS window coverings and shading devices. This guide covers setup, control, and routine creation.</p>
 <p>PROGRAMMING GUIDE END USER VERSION TAHOMA® BY SOMFY with RADIO TECHNOLOGY SOMFY® (RTS) MOTORS somfy.</p>	<p><u>Somfy TaHoma RTS Motor Programming Guide for End Users</u></p> <p>This guide provides end-users with instructions on programming and commissioning Somfy TaHoma systems with Radio Technology Somfy (RTS) motors, covering setup, device addition, and advanced settings.</p>