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› Hakka Commercial 11-Quart Soup Warmer Kettle (Model SB-6000) Instruction Manual

HAKKA FOOD PROCESSING SB-6000

Hakka Commercial 11-Quart Soup Warmer Kettle (Model SB-6000) Instruction Manual

Model: SB-6000 | Brand: HAKKA FOOD PROCESSING

1. INTRODUCTION

Thank you for choosing the Hakka Commercial 11-Quart Soup Warmer Kettle. This appliance is designed for commercial use in restaurants, catering services, and buffet lines to keep soups, stews, and other hot foods at optimal serving temperatures. Please read this manual thoroughly before operation to ensure safe and efficient use.



Figure 1: Hakka Commercial 11-Quart Soup Warmer Kettle.

2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using electrical appliances. Read all instructions before using this soup warmer.

- **Electrical Safety:** Ensure the appliance is connected to a grounded outlet with the correct voltage (120V) and wattage (600W). Do not immerse the appliance in liquid.
- **Hot Surfaces:** The exterior and interior surfaces of the soup warmer become very hot during operation. Use oven mitts or heat-resistant gloves when handling.
- **Empty Operation:** Never operate the kettle empty. Always ensure there is water in the outer pot before turning on.
- **Placement:** Place the appliance on a stable, heat-resistant surface, away from flammable materials.
- **Children and Pets:** Keep out of reach of children and pets.
- **Cleaning:** Disconnect from power and allow to cool completely before cleaning.
- **Damage:** Do not operate if the power cord or plug is damaged, or if the appliance malfunctions or has been

dropped. Contact qualified service personnel for repair.

3. PRODUCT COMPONENTS

The Hakka Soup Warmer Kettle consists of several key components designed for ease of use and maintenance.

- **Outer Pot:** The main body of the warmer, which holds water for indirect heating.
- **Stainless Steel Insert Pot (11 Qt):** Removable inner pot for holding soup or other food items.
- **Hinged Lid:** Stainless steel lid with a slot for a ladle, designed to retain heat and moisture.
- **Ring:** A removable ring that sits between the outer pot and the inner pot, providing stability.
- **Adjustable Temperature Control Knob:** Located on the front, allows setting the desired temperature.
- **Indicator Lights:** Power and heating indicator lights.
- **Label Holder:** For displaying the name of the food being served.



Figure 2: Key components of the soup warmer.

REMOVABLE COMPONENTS



Figure 3: Removable components for easy cleaning and assembly.

4. SETUP INSTRUCTIONS

1. **Unpack:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
2. **Clean:** Before first use, wash the stainless steel insert pot, hinged lid, and ring with warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the outer pot with a damp cloth.
3. **Placement:** Place the outer pot on a stable, level, and heat-resistant surface. Ensure adequate ventilation around the unit.
4. **Add Water:** Pour approximately 0.6 to 0.8 liters of water into the outer pot. Do not overfill; the water level should be below the top edge of the outer pot.
5. **Insert Components:** Place the ring onto the outer pot, then carefully lower the stainless steel insert pot into the ring.

6. **Connect Power:** Plug the power cord into a grounded 120V electrical outlet.

Your browser does not support the video tag.

Video 1: Demonstrates the setup and basic operation of the Hakka Soup Kettle Warmer, including adding water and inserting the inner pot.

5. OPERATING INSTRUCTIONS

1. **Prepare Food:** Place your pre-cooked soup, stew, or other hot food into the stainless steel insert pot.
2. **Set Temperature:** Turn the adjustable temperature control knob to the desired setting. The warmer can hold temperatures from 105°F to 195°F (40°C to 90°C). The red indicator light will illuminate when the unit is heating.
3. **Cover:** Place the hinged lid onto the insert pot. The lid is designed to keep food warm and prevent heat loss.
4. **Monitor:** Allow sufficient time for the food to reach and maintain the desired serving temperature. Stir occasionally to ensure even heating.
5. **Serving:** Use the slot in the hinged lid for a ladle to serve food.
6. **Changing Labels:** The front label holder allows for easy identification of contents. Simply slide out the current label and insert a new one.



Figure 4: Adjustable temperature control knob.



Figure 5: Hinged lid design for convenience.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will prolong the life of your soup warmer.

1. **Disconnect Power:** Always unplug the unit from the electrical outlet and allow it to cool completely before cleaning.
2. **Remove Components:** Carefully remove the hinged lid, ring, and stainless steel insert pot.
3. **Wash Removable Parts:** The stainless steel insert pot, hinged lid, and ring are dishwasher safe. Alternatively, wash them by hand with warm, soapy water, rinse thoroughly, and dry completely.
4. **Clean Outer Pot:** Wipe the exterior and interior of the outer pot with a damp cloth. For stubborn stains, use a mild, non-abrasive cleaner. Ensure no water enters the electrical components.
5. **Descaling:** Periodically descale the outer pot to remove mineral buildup from water. Use a commercial descaling solution or a mixture of vinegar and water. Follow the descaling product's instructions.
6. **Storage:** Store the soup warmer in a clean, dry place when not in use.

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Video 2: Shows the assembly, operation, and cleaning process for the Soup Kettle Warmer.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Unit does not turn on.	Not plugged in; power outlet malfunction; faulty power cord.	Check power connection; test outlet with another appliance; inspect power cord for damage.
Food not heating or heating slowly.	Insufficient water in outer pot; temperature setting too low; lid not properly closed.	Add water to the outer pot; increase temperature setting; ensure lid is securely closed.
Water boiling over in outer pot.	Too much water in outer pot; temperature setting too high.	Reduce water level; lower temperature setting.
Unusual odors or smoke.	First use (normal); food spillage; electrical issue.	Initial odors are normal. If persistent or accompanied by smoke, unplug immediately and contact support.

8. SPECIFICATIONS

Feature	Detail
Model Number	SB-6000
Brand	HAKKA FOOD PROCESSING
Capacity	11 Quarts (approx. 11 Liters)
Voltage	120 Volts
Wattage	600 Watts
Material	Stainless Steel (inner pot), Durable Exterior
Temperature Range	105-195°F (40-90°C)
Color	Black
GTIN/UPC	714367056418



Figure 6: Product dimensions.

9. WARRANTY AND SUPPORT

This product is backed by a manufacturer's warranty. For specific warranty details, please refer to the documentation included with your purchase or contact Hakka Food Processing customer service. Protection plans may also be available for extended coverage.

For technical support, parts, or service inquiries, please visit the official Hakka Food Processing website or contact their customer service department. Ensure you have your model number (SB-6000) and purchase information readily available.

Return Policy: This product typically has a 30-day return policy for refund or replacement. Please check with your retailer for specific return terms.

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