

Zinus AU-FPPPBG-12Q

Zinus Nelly Classic Home Queen Bed Frame Instruction Manual

Model: AU-FPPPBG-12Q

INTRODUCTION

This manual provides detailed instructions for the assembly, operation, maintenance, and troubleshooting of your Zinus Nelly Classic Home Queen Bed Frame. Please read this manual thoroughly before assembly and use to ensure proper setup and safe operation.

SAFETY INFORMATION

- Ensure all parts are present and undamaged before assembly. Do not use if any parts are missing or broken.
- Assembly requires two adults.
- Place the bed frame on a soft surface (e.g., carpet) during assembly to prevent scratches.
- Do not overtighten screws during assembly.
- Ensure all connections are secure before placing a mattress on the frame.
- The Queen size bed frame supports a maximum weight capacity of 230 kg (excluding mattress weight). Do not exceed this limit.
- Keep small parts away from children during assembly.

PACKAGE CONTENTS

Verify that all components listed below are included in your package. All parts, tools, and instructions are typically located in the zippered compartment of the headboard.

- Headboard (1)
- Side Rails (2)
- Footboard (1)
- Center Support Bar (1)
- Wooden Slats (Multiple)

- Support Legs (Multiple)
- Hardware Pack (Bolts, Washers, Allen Wrench, Ratchet Tool)
- Installation Manual (1)



Image: Components of the Zinus Nelly Classic Home Queen Bed Frame, including headboard, side rails, footboard, and slats.

SETUP AND ASSEMBLY

Follow these steps for assembling your Zinus Nelly Classic Home Queen Bed Frame. Assembly typically takes less than 30 minutes with two people.

1. **Unpack Components:** Carefully remove all parts from the packaging. Locate the zippered compartment in the headboard to find the hardware pack and smaller components.
2. **Attach Side Rails to Headboard:** Connect the side rails to the headboard using the provided bolts and Allen wrench. Ensure a snug fit but do not overtighten.
3. **Attach Side Rails to Footboard:** Connect the other end of the side rails to the footboard using the provided bolts.

4. **Install Center Support Bar:** Secure the center support bar to the designated points on the headboard and footboard. Attach any required support legs to the center bar.
5. **Place Wooden Slats:** Lay the wooden slats across the bed frame, ensuring they are evenly spaced and secured to the side rails as per the instructions. The slats are designed to prevent sagging and support your mattress.
6. **Final Tightening:** Once all components are in place, carefully tighten all bolts to ensure the frame is stable and secure.



Image: The Zinus Nelly Classic Home Queen Bed Frame fully assembled, ready for a mattress.

OPERATING INSTRUCTIONS

- **Mattress Placement:** Carefully place your mattress directly onto the wooden slats. No box spring is required for this platform bed frame.
- **Weight Capacity:** The Queen size frame is designed to support up to 230 kg (500 lbs) of distributed weight, excluding the mattress. Do not exceed this weight limit to prevent damage and ensure safety.
- **Even Support:** The reinforced center beam and optimally spaced wooden slats provide even support for your mattress, promoting its longevity and preventing sagging.



Image: The Zinus Nelly Classic Home Queen Bed Frame with a mattress and bedding, demonstrating its intended use.

MAINTENANCE AND CARE

- **Cleaning:** Wipe the fabric upholstery with a dry cloth to remove dust. For spills, blot immediately with a clean, damp cloth. Avoid harsh chemicals.
- **Inspection:** Periodically check all bolts and connections to ensure they remain tight. Retighten if necessary.
- **Movement:** When moving the bed frame, lift it rather than dragging it to prevent damage to the legs and frame structure.



Image: Detail of the bed frame's upholstered corner and leg, highlighting the fabric texture.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Bed frame is wobbly or unstable.	Loose bolts or uneven assembly.	Ensure all bolts are securely tightened. Check that the frame is assembled on a level surface.
Squeaking noises.	Loose connections or friction between parts.	Retighten all bolts. Apply a small amount of lubricant (e.g., silicone spray) to contact points if necessary.
Mattress sagging.	Improper slat placement or exceeding weight capacity.	Verify slats are evenly spaced and properly secured. Ensure total weight on the bed does not exceed 230 kg.

SPECIFICATIONS

Model Number	AU-FPPPBG-12Q
Size	Queen
Product Dimensions (L x W x H)	2.13L x 1.59W x 0.89H Meters (213 cm x 159 cm x 89 cm)
Material	Wood, Metal, Fabric Upholstery (Foam, Steel, Wood)
Color	Cream Beige
Item Weight	32.7 kg (32 kg 700 g)
Maximum Weight Capacity	230 kg (excluding mattress)
Assembly Required	Yes

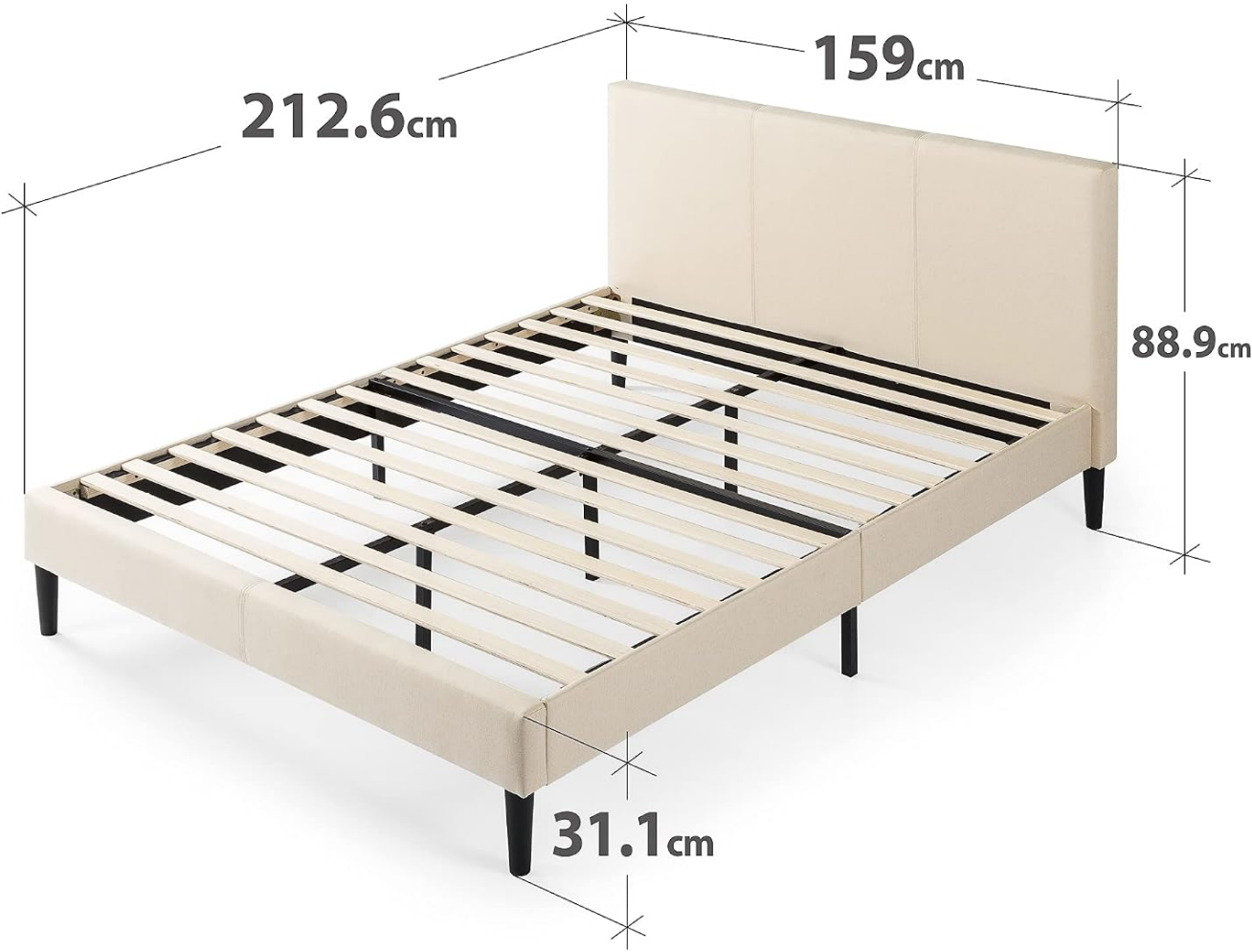


Image: Dimensional diagram of the bed frame, indicating length (212.6 cm), width (159 cm), and headboard height (88.9 cm), and frame height (31.1 cm).

WARRANTY INFORMATION

The Zinus Nelly Classic Home Queen Bed Frame comes with a worry-free **5-year limited warranty**. This warranty covers manufacturing defects and issues arising from normal use. Please retain your proof of purchase for warranty claims. For specific terms and conditions, refer to the warranty documentation included with your product or visit the official Zinus website.

SUPPORT

For further assistance, missing parts, or warranty claims, please contact Zinus customer support. You can typically find contact information on the Zinus official website or through the retailer where you purchased the product.

Online Support: Visit www.zinus.com (or your regional Zinus website) for FAQs, support resources, and contact details.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question