Glideaway Motion 500

Motion 500 Adjustable Bed User Manual

Model: Motion 500 | Brand: Glideaway

1. PRODUCT OVERVIEW

An angled view of the Glideaway Motion 500 adjustable bed base, featuring its dark charcoal upholstery and adjustable sections for head and foot elevation. The bed is supported by black cylindrical legs, and a mattress retention bar is visible at the foot end.

The Glideaway Motion 500 Adjustable Bed is designed to provide customizable comfort and support. This model features a durable frame, quiet motor operation, and a range of adjustable positions to enhance your sleep experience. It includes integrated USB ports for convenience and can be controlled via a remote or a Bluetooth app.

- **Full Range Positions:** Upper body incline up to 60 degrees, lower body incline up to 40 degrees.
- **Quiet Operation:** German-engineered motor with ultra-energy efficient stand-by mode and motor noise displacement.
- **Durable Construction:** Strong angle iron and steel tubular frame.

- **Safety Features:** Includes emergency power down.
- **Upholstery:** Upscale dark charcoal fabric.
- **Adjustable Leg Heights:** Recessed 3-in-1 legs allow for heights of 8", 11.5", and 15".
- **Convenience:** 4 easy-access USB ports and under-bed lighting.
- **Control:** Controllable via Bluetooth App (with Bluetooth Hub Accessory) and remote.
- **Preprogrammed Positions:** Zero Gravity, Anti-Snore, and Flat.
- **Memory Positions:** 2 programmable memory positions.

2. SETUP AND ASSEMBLY

2.1 Unpacking

Carefully remove all components from the packaging. Ensure all parts are present before beginning assembly. Refer to the packing list provided with your unit.

2.2 Leg Installation

1. Identify the desired leg height (8", 11.5", or 15"). The legs are designed with sections that can be removed or added to achieve these heights.
2. Screw the legs securely into the designated threaded inserts on the bed frame. Ensure all legs are tightened firmly to provide stable support.

2.3 Power Connection

1. Locate the power cord and connect it to the control box on the bed frame.
2. Plug the power cord into a grounded electrical outlet.
3. Ensure the emergency power down feature is accessible.

2.4 Remote Pairing (if applicable)

Your adjustable bed may require remote pairing upon initial setup. Refer to the separate remote control guide for specific instructions on how to pair your remote with the bed base.

2.5 Mattress Retention Bar Installation

Insert the mattress retention bar into the designated holes at the foot end of the bed base. This bar helps keep the mattress in place during adjustments.

2.6 Integration with Bedroom Sets

The Motion 500 adjustable bed is designed to fit within most standard bedroom sets. If using with a platform bed, a multifunction bracket accessory (sold separately) may be required.

3. OPERATING INSTRUCTIONS

3.1 Basic Adjustments

- **Head Up/Down:** Use the corresponding buttons on your remote or app to raise or lower the upper body section. The maximum incline is 60 degrees.
- **Foot Up/Down:** Use the corresponding buttons to raise or lower the lower body section. The maximum incline is 40 degrees.

3.2 Preprogrammed Positions

Your bed comes with three convenient preprogrammed positions:

- **Zero Gravity:** Elevates the head and feet to a position that mimics weightlessness, reducing pressure on the back.
- **Anti-Snore:** Slightly raises the head to open airways and potentially reduce snoring.
- **Flat:** Returns the bed to a completely flat position.

Activate these positions by pressing the dedicated buttons on your remote or selecting them in the app.

3.3 Programmable Memory Positions

The bed features 2 programmable memory positions. To set a memory position:

1. Adjust the bed to your desired position.
2. Press and hold the 'Memory 1' or 'Memory 2' button on your remote until the bed beeps or the light flashes, indicating the position is saved.
3. To recall a saved position, simply press the corresponding 'Memory' button.

3.4 USB Charging Ports

Four easy-access USB ports are integrated into the bed base, allowing you to conveniently charge your electronic devices.

3.5 Under-bed Lighting

Activate the under-bed lighting feature via your remote or app for soft illumination, useful for navigating in the dark without disturbing others.

3.6 Bluetooth App Control

For enhanced control, download the official Glideaway Bluetooth app. Ensure you have the Bluetooth Hub Accessory (sold separately) connected to your bed base. Follow the app's instructions for pairing and control.

4. MAINTENANCE AND CARE

4.1 Cleaning

- **Upholstery:** Gently vacuum the dark charcoal upholstery fabric regularly to remove dust and debris. For spills, blot immediately with a clean, damp cloth. Do not use harsh chemicals or abrasive cleaners.
- **Frame:** Wipe down the metal frame and legs with a dry or slightly damp cloth as needed.

4.2 Motor and Electrical Components

The German-engineered motor is designed for durability and quiet operation. No user maintenance is required for the internal motor components. Keep the power cord and control box free from obstructions and moisture.

4.3 Safety Features

Familiarize yourself with the emergency power down feature. In case of a power outage or malfunction, this feature allows you to safely lower the bed to a flat position. Consult the separate safety guide for detailed instructions.

5. TROUBLESHOOTING

If you encounter issues with your Motion 500 Adjustable Bed, please refer to the following common solutions:

Problem	Possible Cause	Solution
Bed does not respond to remote/app.	No power; remote not paired; dead remote batteries.	Check power cord connection to outlet and control box. Replace remote batteries. Re-pair remote if necessary (refer to remote guide).
Motor makes unusual noise.	Obstruction under bed; loose component.	Check for any objects obstructing the moving parts. Ensure all legs and frame components are securely tightened.
Bed only moves partially or intermittently.	Overload; loose connection.	Ensure bed is not overloaded beyond its weight capacity. Check all electrical connections for tightness.
Under-bed lighting not working.	Loose connection; LED failure.	Check connections to the lighting strip. If problem persists, contact customer support.

If these solutions do not resolve the issue, please contact Glideaway customer support for further assistance.

6. SPECIFICATIONS

Feature	Detail
Model	Motion 500
Size	Split Queen
Color	Black (Dark Charcoal Upholstery)
Dimensions (L x W x H)	80 x 60 x 4 inches (base only)
Item Depth (Base)	6 inches
Adjustable Leg Heights	8", 11.5", 15"
Upper Body Incline	Up to 60 degrees
Lower Body Incline	Up to 40 degrees
USB Ports	4 (Easy Access)
Preprogrammed Positions	Zero Gravity, Anti-Snore, Flat
Programmable Memory Positions	2
Motor Type	German Engineered, Ultra-Energy Efficient
Frame Construction	Angle Iron and Steel Tubular

7. WARRANTY AND SUPPORT

For warranty information and detailed terms and conditions, please refer to the warranty card included with your product or visit the official Glideaway website. For technical support, troubleshooting assistance beyond this manual, or to inquire about replacement parts, please contact Glideaway customer service:

Customer Service Contact:

Website: www.glideaway.com

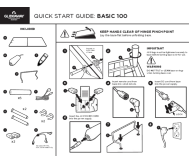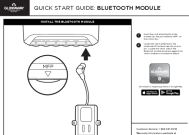**Phone:** Refer to your product documentation for the most current phone number.

Email: Refer to your product documentation for the most current email address.

When contacting support, please have your model number (Motion 500) and purchase information readily available.

Related Documents - Motion 500

MOTION 400 OWNER'S MANUAL	**Glideaway Motion 400 Owner's Manual** Comprehensive owner's manual for the Glideaway Motion 400 adjustable bed, covering safety, assembly, operation, remote guide, troubleshooting, accessories, and base height information.
QUICK START GUIDE: BASIC 100	**Glideaway BASIC 100 Adjustable Bed Quick Start Guide** Get started quickly with the Glideaway BASIC 100 adjustable bed base. This guide provides essential setup instructions, safety precautions, and operational information for your new bed.
GLIDEAWAY MOTION FOR BLUETOOTH APP	**Glideaway Motion Bluetooth App Setup Guide** A step-by-step guide to setting up and connecting your Glideaway Motion adjustable base using the Glideaway Motion for Bluetooth app.
QUICK START GUIDE: MOTION 400	**Glideaway Motion 400 Adjustable Bed Base: Quick Start Guide & Setup** Comprehensive quick start guide for the Glideaway Motion 400 adjustable bed base, detailing assembly, remote pairing, syncing multiple bases, and essential safety instructions for home use.
QUICK START GUIDE: BLUETOOTH MODULE	**Glideaway Bluetooth Module Quick Start Guide** A concise guide for installing the Glideaway Bluetooth Module and setting up the Glideaway Motion app for your adjustable bed base. Learn how to connect your base via Bluetooth for enhanced control.
BASIC 100 OWNER'S MANUAL	**Glideaway Basic 100 Adjustable Bed Base Owner's Manual** Comprehensive owner's manual for the Glideaway Basic 100 adjustable bed base, covering safety information, setup, operation, troubleshooting, and accessories. Includes detailed instructions and product specifications.