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## Glideaway gmq

# Glideaway Motion 500 Adjustable Bed with Elevation Kit (Queen) User Manual

Model: GMQ | Brand: Glideaway

## IMPORTANT SAFETY INSTRUCTIONS

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Please read and understand all instructions before assembling or operating this adjustable bed base. Failure to follow these instructions may result in injury or damage to the product.

- Always assemble according to the provided instructions.
- Be cautious of sharp edges during assembly and use.
- Ensure the bed base is properly secured to the bed frame to prevent tip-over risks.
- Keep children and pets away from the bed base during assembly and during operation to prevent entanglement or injury.
- Do not allow children to operate the bed base without adult supervision.
- Avoid placing hands or feet near moving parts during operation.
- Do not sit on the head or foot sections when they are in an elevated position.
- Unplug the bed base from the power outlet before cleaning or performing any maintenance.

## PRODUCT OVERVIEW

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The Glideaway Motion 500 Adjustable Bed Base offers a full range of motion for personalized comfort, designed to enhance sleep quality. This Queen-sized model includes an elevation kit for added versatility.

### Key Features:

- Full Range Positions: Upper Body Incline (up to 60 degrees), Lower Body Incline (up to 40 degrees).
- German Engineered Motor: Ultra-energy efficient with stand-by mode and motor noise displacement for quieter operation.
- Robust Construction: Strong angle iron and steel tubular frame.
- Safety Plus Features: Includes emergency power down functionality.

- Upholstery: Upscale dark charcoal fabric.
- Deck Design: Clam shell hinged 3-inch solid top deck.
- Adjustable Legs: Recessed 3-in-1 legs allow for heights of 8 inches, 11.5 inches, and 15 inches.
- Sleep Enhancement Technology.
- Connectivity: 4 easy access USB ports.
- Memory Positions: 2 programmable memory positions.
- Preprogrammed Positions: 3 preprogrammed positions including Zero Gravity, Anti-Snore, and Flat.
- Convenience: Under-bed lighting.
- App Control: Controllable via Bluetooth App with a Bluetooth Hub Accessory (sold separately).
- Compatibility: Platform friendly with Multifunction Bracket Accessory (sold separately), fits within most standard bedroom sets.



Image: The Glideaway Motion 500 Adjustable Bed Base in Queen size, showcasing its dark charcoal upholstery and sleek design.

## PACKAGE CONTENTS

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Before beginning assembly, please ensure all components are present and undamaged. Refer to the

packing list included in your product box. Typical components include:

- Adjustable Bed Base Frame (Queen)
- Legs (3-in-1 adjustable height)
- Remote Control
- Power Cord and Adapter
- Retainer Bar (to keep mattress in place)
- Owner's Manual / Instruction Guide
- Elevation Kit components (if applicable to your specific model)

If any parts are missing or damaged, do not proceed with assembly. Contact Glideaway customer support immediately.

## SETUP AND ASSEMBLY

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Basic assembly is required. Instructions are included with the product. It is recommended to have two people for assembly due to the size and weight of the bed base.

### Assembly Steps:

1. **Unpack Components:** Carefully remove all parts from the packaging. Place the bed base frame upside down on a clean, flat surface to protect the upholstery.
2. **Attach Legs:** Screw the adjustable legs into the designated threaded holes on the underside of the frame. Adjust the leg height to your desired setting (8", 11.5", or 15") by removing or adding sections. Ensure all legs are securely tightened.
3. **Install Retainer Bar:** Locate the retainer bar brackets at the foot of the bed. Insert the retainer bar into these brackets to prevent the mattress from sliding.
4. **Position Bed Base:** With assistance, carefully flip the bed base over and place it in its desired location.
5. **Connect Power:** Plug the power cord into the bed base's control box, then plug the adapter into a grounded electrical outlet.
6. **Initial Test:** Use the remote control to test all functions (head up/down, foot up/down, preprogrammed positions) to ensure proper operation.
7. **Place Mattress:** Carefully place your mattress on top of the adjustable bed base.

For detailed visual instructions, refer to the assembly guide provided in the box.

## OPERATING INSTRUCTIONS

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The Glideaway Motion 500 is operated using the wireless remote control or the optional Bluetooth app.

### Remote Control Functions:

- **Head Up/Down:** Adjusts the upper body incline.
- **Foot Up/Down:** Adjusts the lower body incline.
- **Flat:** Returns the bed to a completely flat position.
- **Zero Gravity:** Elevates the head and feet to a position that mimics weightlessness, reducing pressure on the back.
- **Anti-Snore:** Slightly elevates the head to help open airways.

- **Memory Positions (M1, M2):** Press and hold to save your favorite positions. Press briefly to recall a saved position.
- **Under-bed Light:** Activates or deactivates the integrated under-bed lighting.
- **USB Ports:** Four easy-access USB ports are located on the side of the bed base for charging devices.

### Bluetooth App Control (Optional):

To use the Bluetooth app, a separate Bluetooth Hub Accessory is required. Once installed, download the Glideaway app from your device's app store and follow the in-app instructions to pair your bed base. The app provides similar control functions to the remote, often with additional customization options.

## MAINTENANCE AND CARE

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Proper maintenance ensures the longevity and optimal performance of your adjustable bed base.

- **Cleaning:** Unplug the bed base before cleaning. Use a soft, damp cloth to wipe down the frame and upholstery. Avoid harsh chemicals or abrasive cleaners. For fabric, spot clean with a mild detergent solution if necessary.
- **Motor Care:** The German-engineered motor is designed for durability and quiet operation. No user maintenance is typically required for the motor. Keep the area around the motor free from dust and obstructions.
- **Cable Management:** Periodically check all power cords and cables for any signs of wear or damage. Ensure they are not pinched or tangled.
- **Fasteners:** Occasionally check that all bolts and screws are tight. Retighten if necessary.
- **Weight Capacity:** Do not exceed the recommended weight capacity for the bed base (refer to specifications or product documentation).

## TROUBLESHOOTING

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If you encounter issues with your Glideaway Motion 500, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Bed base does not operate.	No power, remote control batteries dead, remote not paired.	<p>Check if the power cord is securely plugged into the wall outlet and the bed base.</p> <p>Ensure the outlet is functional by plugging in another device.</p> <p>Replace remote control batteries.</p> <p>Refer to the remote control pairing instructions in your full manual.</p>
Motor makes unusual noise.	Obstruction, loose connection.	<p>Check for any objects obstructing the moving parts of the bed base.</p> <p>Ensure all connections are secure. If noise persists, contact customer support.</p>

Problem	Possible Cause	Solution
Bed base moves slowly or unevenly.	Low power, weight distribution, obstruction.	Ensure the power connection is stable. Distribute weight evenly on the bed. Check for any obstructions preventing smooth movement.
Remote control not responding.	Dead batteries, interference, remote not paired.	Replace batteries. Ensure there are no strong electronic devices causing interference. Re-pair the remote control according to the instructions in your full manual.

If the problem persists after attempting these solutions, please contact Glideaway customer support for further assistance.

## SPECIFICATIONS

Feature	Detail
Model Number	GMQ
Size	Queen
Product Dimensions	80 x 60 x 4 inches (Base only, height adjustable with legs)
Item Weight	137 pounds
Material	Metal frame, Dark Charcoal Upholstery Fabric
Special Feature	Elevation-tilt, Under-bed Lighting, USB Ports
Upper Body Incline	Up to 60 degrees
Lower Body Incline	Up to 40 degrees
Leg Heights	8", 11.5", 15" (adjustable)
UPC	810037846461

## WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the warranty card included with your purchase or visit the official Glideaway website. Warranty terms and conditions may vary.

If you require technical assistance, have questions about assembly, operation, or need to report a missing/damaged part, please contact Glideaway customer support:

- **Manufacturer:** Glideaway
- **Website:** [Visit the Glideaway Store on Amazon](#) (for general brand information)
- Refer to your product documentation for direct contact information (phone number, email).

