

## tack Tack GPS Plus

# Tack GPS Plus Instruction Manual

Model: Tack GPS Plus | Brand: tack

## 1. INTRODUCTION TO TACK GPS PLUS

The Tack GPS Plus is an advanced, versatile tracking device designed for monitoring people, pets, vehicles, and valuables. It offers reliable indoor and outdoor tracking without requiring a phone connection or Bluetooth, ensuring your assets are always locatable. With its long-lasting battery and comprehensive features, the Tack GPS Plus provides peace of mind through precise location data and smart alerts.

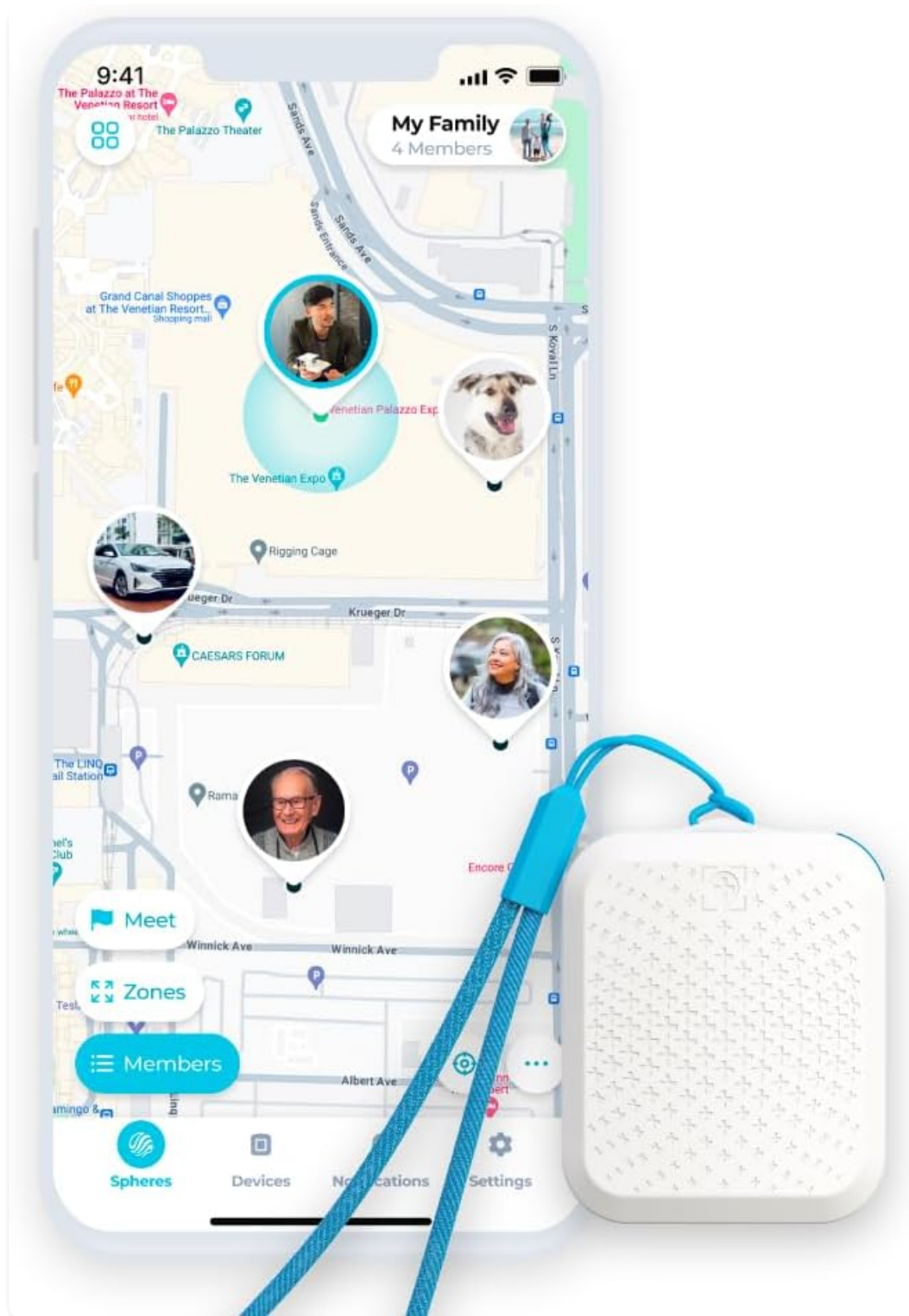



Image: The Tack GPS Plus device shown alongside a smartphone displaying the 'OurSphere' tracking application, illustrating its use for monitoring family members and pets.

## 2. KEY FEATURES

- **Advanced GPS Tracking:** Ideal for people, pets, vehicles, and valuables with smart alerts and safety features.
- **Long Battery Life:** Up to 30 days on a single charge with AI-powered movement detection.
- **Reliable Performance:** Works indoors and outdoors without needing a phone connection or Bluetooth.
- **Elevation Finder:** Detects and displays indoor height levels directly in the app.
- **Fall Detection:** Sends instant notifications if a fall is detected.

- **SOS Button:** One-click emergency alert notifies linked app users right away.
- **Zone Alerts:** Set custom areas and get automatic alerts when the tracker enters or leaves.
- **Global Coverage:** Works on AT&T, T-Mobile, Sprint in USA with unlimited free roaming in 120+ countries.
- **Privacy Protection:** Encrypted data and secure servers keep your information private and safe.
- **Ready To Use:** SIM card pre-installed, 30-day free subscription included, then affordable plans from US\$2.95/month.





 <b>Other Trackers</b>	 <b>Tack GPS Plus</b>
<p>✗</p> <p><b>No Indoor Elevation Finder™</b> Unable to detect indoor vertical positioning</p>	<p>✓</p> <p><b>Indoor Elevation Finder™</b> Covers indoor vertical distance tracking</p>
<p>✗</p> <p><b>No Fall Detection</b> Unable to detect potential falls</p>	<p>✓</p> <p><b>Fall Detection</b> Notifies when potential fall is detected</p>
<p>✗</p> <p><b>Limited Coverage</b> Only work in one or a few countries</p>	<p>✓</p> <p><b>Global Coverage</b> Unlimited data roaming in over 120 countries</p>
<p>✗</p> <p><b>Weak Battery Life</b> Only last 3-5 days, requires frequent charging</p>	<p>✓</p> <p><b>Ultra Long Battery Life</b> Up to 30 days on Standard Mode in a single charge</p>
<p>✗</p> <p><b>Mostly Outdoor Tracking Only</b> Lose GPS signal when tracking indoors</p>	<p>✓</p> <p><b>Indoor &amp; Outdoor Tracking</b> Works seamlessly with Hybrid Location Technology</p>
<p>✗</p> <p><b>Runs on Outdated 2G / 3G Networks</b> High risk of unreliable and slow connectivity</p>	<p>✓</p> <p><b>Future-proof Mobile IoT Network</b> Latest cellular connectivity built to adapt and evolve</p>
<p>✗</p> <p><b>Expensive Monthly Fees</b> Subscription from US\$9.95 – \$34.95 or more a month</p>	<p>✓</p> <p><b>Most Affordable Monthly Fees</b> Subscription at only US\$2.95 a month!</p>

Image: A comparative chart highlighting the superior features of Tack GPS Plus, such as Indoor Elevation Finder, Fall Detection, Global Coverage, and Ultra Long Battery Life, compared to other trackers.

### 3. WHAT'S IN THE BOX

Upon unboxing your Tack GPS Plus, you should find the following components:

- Tack GPS Plus Device
- Pre-installed SIM Card

- Rechargeable Lithium Ion Battery (included within device)
- USB Charging Cable
- Strap
- User Manual (this document)

## 4. SETUP GUIDE

### 4.1. Initial Charging

Before first use, fully charge your Tack GPS Plus device. Connect the provided USB cable to the device's charging port and plug the other end into a standard USB power adapter (not included) or a computer's USB port. The device's indicator light will show charging status and turn solid when fully charged. A full charge can provide up to 30 days of battery life in Standard Mode.

The graphic features a blue rounded rectangle with a white circular arrow. Inside the arrow, the text "30 DAY" is written in large white font, followed by "Unmatched Battery Life" in a smaller white font. To the right of the text is a white Tack GPS device with a lightning bolt icon above it. The text "Tack GPS" is at the top of the blue rectangle. At the bottom, a white text box contains the message: "While other trackers last for only a few days, Tack GPS lasts for 30 days on a single charge on Standard Mode!"

Tack GPS

**30 DAY**  
Unmatched Battery Life

While other trackers last for only a few days, Tack GPS lasts for 30 days on a single charge on Standard Mode!


Image: The Tack GPS device highlighted with a '30 DAY Unmatched Battery Life' graphic, emphasizing its extended operational period on a single charge.

## 4.2. App Installation and Device Pairing

The Tack GPS Plus operates with the 'OurSphere' mobile application. Download the 'OurSphere' app from your smartphone's app store (available for iOS and Android). Once installed, open the app and follow the on-screen instructions to create an account or log in. To pair your device, press the button on the Tack GPS Plus tracker. The app will guide you through the pairing process, which typically involves detecting the device and confirming the connection.

## 4.3. Subscription Activation

Your Tack GPS Plus comes with a 30-day free subscription for IoT Mobile Data, covering over 120 countries. After this period, a subscription plan is required for continued service. You can activate and manage your subscription directly through the 'OurSphere' app. Various affordable plans (Standard and Premium) are available, offering different features like location history duration and tracking frequency.



### Tack Cloud

**The most affordable location service subscription in the market, from US\$2.95 per month per device.**

Features	Standard Plan	Premium Plan
<b>SIM Card</b>	Included	Included
<b>Cellular Data</b>	Unlimited	Unlimited
<b>Location History</b>	14 Days	90 Days
<b>Tracking Mode</b>	10 Mins (Active) 2 Mins (Emergency)	5 Mins (Active) 1 Min (Emergency)
<b>Quarterly Plan</b>	US\$4.95 / month	US\$6.95 / month
<b>Yearly Plan</b>	US\$3.75 / month	US\$5.75 / month
<b>2 Year Plan</b>	US\$2.95 / month	US\$4.95 / month

**Purchase includes 30 days free subscription of IoT Mobile Data covering over 120 countries with unlimited location updates!**

Image: A table detailing the Tack Cloud subscription plans, outlining features such as SIM card inclusion, cellular data, location

## 5. OPERATING INSTRUCTIONS

### 5.1. Tracking Modes

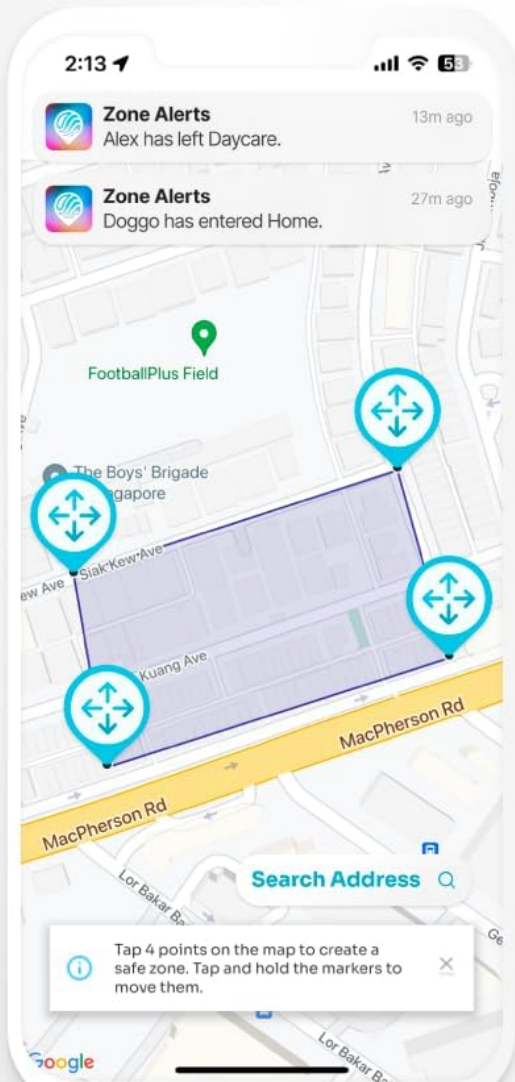
The Tack GPS Plus offers different tracking modes to optimize battery life and tracking frequency:

- **Standard Mode (Active):** Provides location updates every 10 minutes. Ideal for general tracking.
- **Emergency Mode:** Increases tracking frequency to every 2 minutes (Standard Plan) or 1 minute (Premium Plan) for more precise, real-time monitoring when needed.
- **Power Saving Mode:** Extends battery life significantly by reducing update frequency.

### 5.2. SOS Button

The device features a dedicated SOS button for emergencies. In a critical situation, a single click of this button will send an immediate alert notification to all linked users in the 'OurSphere' app, providing the device's current location. This feature is crucial for child safety, elderly care, or any situation requiring urgent assistance.





## Ensure all is in the right place and time with **Zones**

Set 4-Point Geofences and be alerted automatically when your Tack move in and out of these zones.

Image: The Tack GPS device with a hand pressing its button, illustrating the activation of the One-Click Alert feature, which sends an emergency notification to linked app users.

### 5.3. Zone Alerts (Geofencing)

Set up custom safe zones or restricted areas within the 'OurSphere' app. You will receive automatic notifications when the Tack GPS Plus enters or leaves these predefined zones. This feature is highly beneficial for monitoring children's school attendance, pet boundaries, or vehicle movements.

## In the event of an emergency, use the **One-Click Alert**



Call for attention  
with a single click  
of a button.

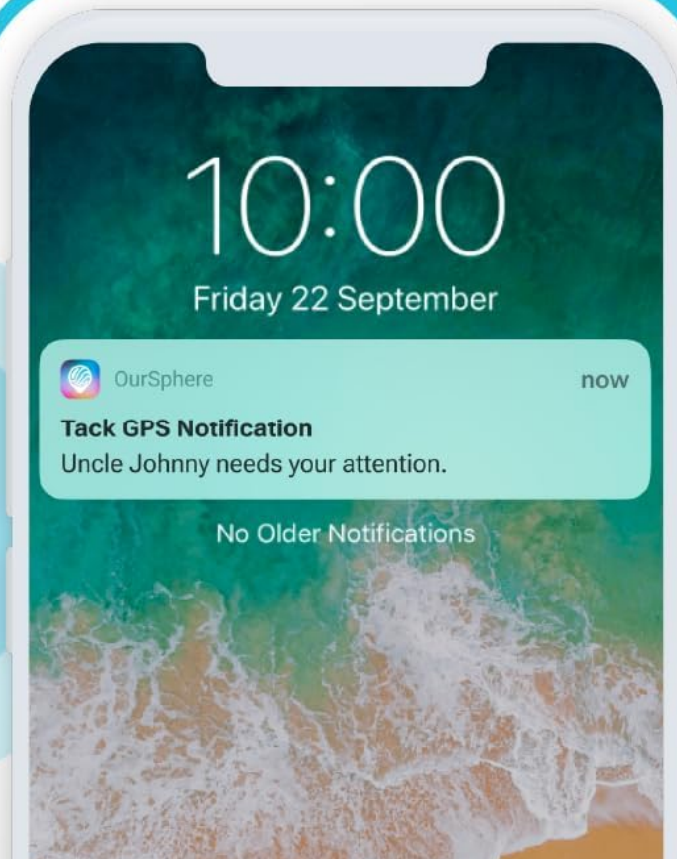


Image: A smartphone screen displaying the 'OurSphere' app's map interface with a geofenced area, demonstrating how Zone Alerts notify users when the tracker enters or leaves a designated area.

### 5.4. Fall Detection

The Tack GPS Plus is equipped with a fall detection sensor. If the device detects a sudden impact or fall, it will automatically send an alert notification to designated contacts through the 'OurSphere' app. This feature is particularly valuable for elderly individuals or those with health conditions.

### 5.5. Indoor Elevation Finder

Beyond horizontal location, the Tack GPS Plus can detect and display indoor elevation levels. This unique feature allows you to know which floor a person or asset is on within a multi-story building, providing a more precise indoor location.



## Indoor Elevation Finder™

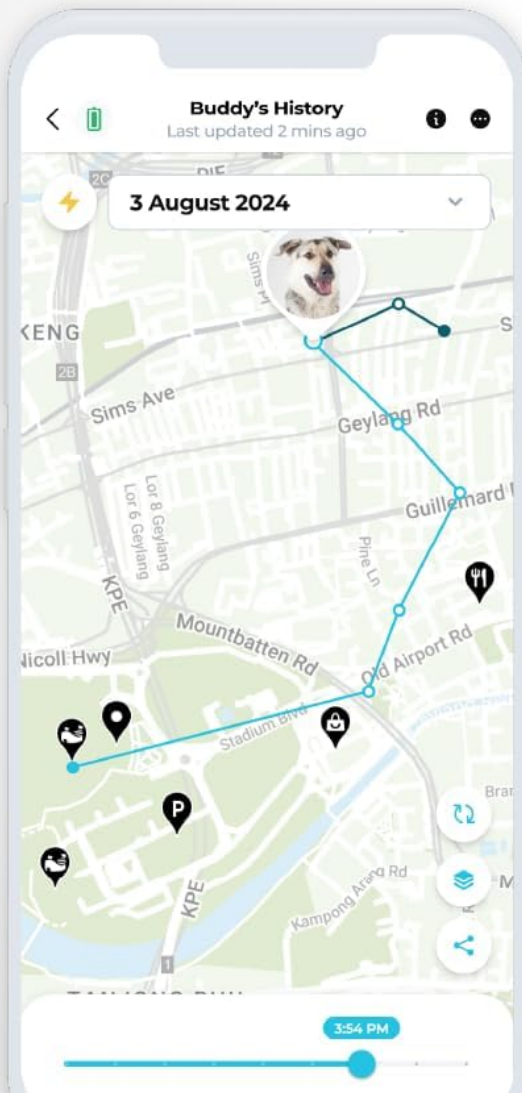
Locate people and assets with greater **heights** of success!



Image: A smartphone screen showing the 'OurSphere' app's map with a person's location, featuring an 'Indoor Elevation Finder' display that indicates the height in meters above the ground.

### 5.6. Location History

The 'OurSphere' app stores the location history of your Tack GPS Plus device. You can review past routes and locations for up to 14 days on the Standard Plan and up to 90 days on the Premium Plan. This feature allows you to retrace steps and understand movement patterns over time.



## Retrace your steps with Location History

Rely on your personal map that remembers up to 14 Days\* of location history on Standard Plan.

\*90 Days on Premium Plan.

Image: A smartphone screen displaying the 'OurSphere' app's map with a traced path, illustrating the 'Location History' feature that allows users to review past movements of the tracked device.

## 6. MAINTENANCE

### 6.1. Battery Care

To maximize the lifespan and performance of your Tack GPS Plus battery:

- Charge the device regularly, ideally before the battery is completely depleted.
- Avoid extreme temperatures (very hot or very cold) during charging and operation.
- If storing the device for an extended period, charge it to about 50% and store it in a cool, dry place. Recharge every few months to prevent deep discharge.

### 6.2. Cleaning

Clean the device with a soft, dry, lint-free cloth. Do not use abrasive cleaners, solvents, or aerosol sprays, as these can damage the device. Ensure the charging port is free of dust and debris.

### 6.3. Storage

When not in use, store your Tack GPS Plus in a safe, dry place away from direct sunlight and extreme temperatures. Keep it out of reach of small children and pets.

## 7. TROUBLESHOOTING

If you encounter issues with your Tack GPS Plus, refer to the following common troubleshooting steps:

- **Device Not Responding/Offline:**

- Ensure the device is fully charged.
- Check your subscription status in the 'OurSphere' app; an active subscription is required for cellular connectivity.
- Try restarting the device by holding down the main button for a few seconds until it powers off, then power it back on.
- Verify cellular network coverage in your area.

- **Inaccurate Location:**

- GPS accuracy can be affected by dense urban areas, heavy tree cover, or indoor environments. The device uses Wi-Fi positioning indoors to improve accuracy.
- Ensure the device has a clear view of the sky for optimal GPS signal.
- Check the app for any calibration options or updates.

- **Battery Draining Quickly:**

- Frequent use of Emergency Mode or being in areas with poor network coverage can increase battery consumption.
- Ensure the device is not continuously searching for a signal in a low-coverage area.
- Review your tracking settings in the app and consider using Standard or Power Saving Mode if extended battery life is prioritized.

- **App Connectivity Issues:**

- Ensure your smartphone has a stable internet connection (Wi-Fi or cellular data).
- Update the 'OurSphere' app to the latest version.
- Restart your smartphone.

If these steps do not resolve your issue, please contact Tack customer support for further assistance.

## 8. SPECIFICATIONS

Feature	Detail
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Product Dimensions	1.85 x 1.46 x 0.67 inches (47 x 37 x 17 mm)
Item Weight	1.06 ounces (30 grams)
Model Number	Tack GPS Plus
Batteries	1 Lithium Ion battery (included)
Connectivity Technologies	Cellular
Special Features	Alert Notification, Geo-Fence, Location History, USB Charging, WiFi Positioning System, Fall Detection, Indoor Elevation Finder
Supported Application	GPS (via 'OurSphere' app)
Specific Uses	Elderly Care, Child Safety, Pet Tracking, Outdoor Activities, Vehicle Tracking
Manufacturer	Tack One Pte Ltd
First Available Date	September 1, 2021



## Compact & Durable Design

47 x 37 x 17mm / 1.8 x 1.4 x 0.65 inch  
weighs only 30g / 1 oz!






Image: The Tack GPS device shown in the palm of a hand, with a credit card for scale, emphasizing its compact dimensions (47 x 37 x 17mm) and light weight (30g).

## 9. WARRANTY AND SUPPORT

The Tack GPS Plus is manufactured by Tack One Pte Ltd. For information regarding product warranty, please refer to the warranty card included with your purchase or visit the official Tack GPS website. For technical support, troubleshooting assistance beyond this manual, or any inquiries regarding your device or subscription, please contact Tack customer support directly through the 'OurSphere' app or their official support channels. For the most up-to-date support information, please visit the [Tack Store on Amazon](#).



Related Documents - Tack GPS Plus

	<p><a href="#">Tack GPS Plus User Manual and Troubleshooting Guide - Setup, Features, and Support</a></p> <p>Comprehensive user manual and troubleshooting guide for the Tack GPS Plus location tracker. Learn how to activate, set up, use features like safe zones, update firmware, and resolve common issues.</p>
	<p><a href="#">Tack GPS User Manual: Setup and Features with OurSphere App</a></p> <p>This user manual guides you through setting up and using Tack GPS and Tack GPS Plus devices with the OurSphere app. Discover features like real-time tracking, alerts, device management, and more.</p>
	<p><a href="#">Tack GPS User Manual and Troubleshooting Guide</a></p> <p>A comprehensive user manual and troubleshooting guide for the Tack GPS location tracker, detailing device activation, setup, features like safe zones and firmware updates, technical specifications, and support information.</p>
	<p><a href="#">Tack GPS User Manual and Troubleshooting Guide</a></p> <p>Comprehensive user manual and troubleshooting guide for the Tack GPS device, covering setup, operation, firmware updates, technical specifications, and support.</p>
	<p><a href="#">Meitrack MT90L User Guide: Safety, Tracking, and Operation</a></p> <p>This guide details the Meitrack MT90L personal GPS tracker, covering its features for elderly, children, pets, and lone workers, including man down alerts, SOS, two-way calling, and setup instructions.</p>