Catit 43751

Catit PIXI Smart Water Fountain User Manual

Model: 43751

PRODUCT OVERVIEW

The Catit PIXI Smart Water Fountain is designed to provide your cat with a continuous supply of fresh, purified water. This advanced fountain integrates UV-C clarification technology, built-in Wi-Fi, and a dedicated mobile application for remote control and monitoring.

Key features include:

- **Smart Water Fountain:** Offers multiple drinking options (calm flow, stream with spout, bubbling top) to encourage hydration. The wide, shallow drinking surface is designed for whisker comfort.
- **Wi-Fi Enabled:** Control modes, receive refill notifications, and initiate UV-C clarification remotely via the Catit PIXI app. App sharing is also available.
- **Advanced Filtration:** Features a Triple Action Filter that uses cotton mesh for debris, active carbon for odors and impurities, and ion exchange resin to soften tap water. An integrated UV-C light continuously clarifies the water, neutralizing 99% of bacteria and viruses.
- **Indicator LED:** The PIXI's nose acts as a backlit water level window, indicating status with different colors and blinking patterns for low water, filter replacement, and UV-C activity. It also functions as a soft nightlight.
- **Ergonomic Design:** Includes a spout add-on for an arching water stream, allowing comfortable drinking. The pump features a durable ceramic bearing for smooth and silent operation.

Figure 1: Front view of the Catit PIXI Smart Water Fountain, showcasing its design and water flow.

SETUP GUIDE

1. Unpacking and Initial Assembly

1. Carefully remove all components from the packaging.
2. Rinse all parts of the fountain (excluding the pump and adapter) with water before first use.
3. Assemble the fountain according to the diagrams provided in the quick start guide (not included in this manual). Ensure the pump is securely placed in its designated slot.
4. Insert the Triple Action Filter into its compartment. Ensure it is properly seated.

2. Filling the Fountain

1. Fill the reservoir with fresh tap water up to the maximum fill line, indicated by the whiskers on the PIXI's nose.
2. Ensure the water level is sufficient to cover the pump.

3. Wi-Fi and App Connection

The Catit PIXI Smart Fountain requires connection to a 2.4GHz Wi-Fi network for full smart functionality. Ensure your

router is configured to support 2.4GHz or that you are connecting to a dedicated 2.4GHz SSID.

1. Download the free Catit PIXI app from your device's app store.
2. Plug in the fountain. The PIXI's nose light will indicate pairing mode.
3. Follow the in-app instructions to connect your fountain to your home Wi-Fi network. This typically involves selecting your Wi-Fi network and entering the password.
4. Once connected, the app will display the fountain's status and allow access to its features.

Figure 2: The Catit PIXI Smart Water Fountain with its dimensions and a visual representation of app control.

OPERATING INSTRUCTIONS

1. Drinking Options

The PIXI Smart Fountain offers three distinct drinking options to cater to your cat's preferences:

- **Calm Flow:** Water gently bubbles up from the top surface.
- **Stream (with spout):** Attach the included spout accessory to create an arching water stream.
- **Bubbling Top:** Water circulates and bubbles on the wide, shallow drinking surface.

Figure 3: A cat drinking comfortably from the PIXI Smart Water Fountain.

2. App Control Features

Utilize the Catit PIXI app for comprehensive control and monitoring:

- **Power Control:** Turn the fountain on or off remotely.
- **Energy-Saving Mode:** Activate this mode to optimize power consumption.
- **UV-C Clarification:** Manually initiate the UV-C clarification process for enhanced water purification.
- **Timer:** Set schedules for fountain operation.
- **App Sharing:** Share control of the fountain with other family members or caregivers.
- **Push Notifications:** Receive alerts for low water levels, filter replacement reminders, and cleaning schedules.

Figure 4: A smartphone screen showing a notification from the Catit PIXI app indicating a low water level.

3. LED Status Indicators

The PIXI's nose light provides visual cues about the fountain's status:

- **White Light:** Indicates normal operation and functions as a soft nightlight.
- **Blue Light:** UV-C clarification is active.
- **Blinking Blue Light:** Time to replace the filter.
- **Blinking Red Light:** Time to refill the water reservoir.
- **Solid Red Light:** Out of water, auto-shutdown activated to protect the pump.

LED STATUS ALERTS

White
Nightlight

Blue
UV-C clarification active
Blinking: Replace filter

Red
Out of water, auto-shutdown
Blinking: Time to refill

PERFECT FOR SLEEPING BEAUTIES

Super-silent pump

catit

PIXI SMART DRINKING FOUNTAIN

Figure 5: Visual guide to the LED status alerts on the Catit PIXI Smart Water Fountain.

MAINTENANCE

Regular maintenance is crucial for the longevity and optimal performance of your Catit PIXI Smart Water Fountain, and to ensure your cat always has access to clean water.

1. Water Refill

Refill the water reservoir as indicated by the blinking red LED light or a push notification from the app. Always use fresh, clean water.

2. Filter Replacement

The Triple Action Filter should be replaced regularly, typically every 3-4 weeks, or when the blinking blue LED light indicates. Frequent use or multiple cats may require more frequent replacement.

1. Unplug the fountain.

2. Remove the top section of the fountain.

3. Remove the old filter and dispose of it.

4. Rinse the new filter thoroughly under cold tap water before inserting it into the filter compartment.

5. Reassemble the fountain and refill with water.

3. Fountain Cleaning

Clean the entire fountain, including the pump, at least once a month. The app will provide cleaning reminders.

1. Unplug the fountain and empty all water.

2. Disassemble all parts: top, reservoir, pump, and filter compartment.

3. Clean all components with mild soap and water. Avoid abrasive cleaners.

4. **Pump Cleaning:** The pump should be regularly dismantled and cleaned to prevent mineral buildup and ensure silent operation.
   - Remove the pump from its housing.
   - Carefully open the pump casing and remove the impeller.
   - Clean the impeller and the inside of the pump with a small brush or cotton swab to remove any debris or slime.
   - Rinse thoroughly and reassemble the pump.

5. Rinse all parts thoroughly to remove any soap residue.

6. Reassemble the fountain.

Figure 6: Illustration of the Triple Action Filtration system.

TROUBLESHOOTING

If you encounter issues with your Catit PIXI Smart Water Fountain, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fountain not working / No water flow	Power outage or disconnected. Pump clogged with debris or mineral buildup. Water level too low.	Check power connection. Perform thorough pump cleaning (refer to Maintenance section). Refill water to the appropriate level.
Fountain is noisy	Low water level. Pump needs cleaning. Impeller not properly seated.	Refill water. Clean the pump and impeller. Ensure the impeller is correctly reassembled.

Problem	Possible Cause	Solution
App connection issues / Cannot connect to Wi-Fi	Incorrect Wi-Fi band (fountain requires 2.4GHz). Incorrect Wi-Fi password. Router settings interfering (e.g., 5GHz preference).	Ensure your device and fountain are on a 2.4GHz network. Verify Wi-Fi password. Adjust router settings if necessary (e.g., separate SSIDs for 2.4GHz and 5GHz, disable 5GHz preference during setup). Try resetting the fountain's Wi-Fi connection (refer to app instructions).
Water appears cloudy or has odor	Filter needs replacement. Fountain needs cleaning. UV-C clarification not active.	Replace the Triple Action Filter. Perform a thorough cleaning of all fountain components. Ensure UV-C clarification is enabled via the app.

For further assistance, please consult the Catit PIXI app's help section or contact Catit customer support.

SPECIFICATIONS

Attribute	Detail
Model Name	Catit PIXI Smart Fountain, Stainless Top
Item Model Number	43751
Dimensions (LxWxH)	7.87 x 8.27 x 6.69 inches (20.0 x 21.0 x 17.0 cm)
Item Weight	1.88 pounds (0.85 Kilograms)
Color	White
Material	Cotton, Resin
Power Source	Electric (Adapter included)
Connectivity	Wi-Fi (2.4GHz only)
Filtration	Triple Action Filter, UV-C Clarifier
Target Audience	Cats (All Life Stages)

WARRANTY INFORMATION

The Catit PIXI Smart Water Fountain is covered by a **Manufacturer Warranty**. For specific details regarding the warranty period, coverage, and claims process, please refer to the documentation included with your product or visit the official Catit website.

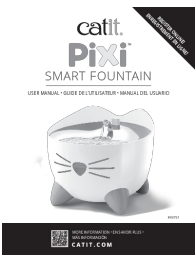Please retain your proof of purchase for warranty claims.
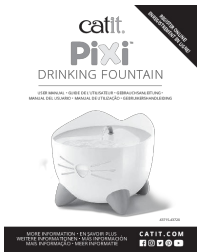
CUSTOMER SUPPORT

For any questions, technical assistance, or support regarding your Catit PIXI Smart Water Fountain, please contact Catit customer service. You can typically find contact information on the official Catit website or within the Catit PIXI mobile application.

Online Resources:

- Visit the Catit Store on Amazon for product information and accessories.
- Check the Catit PIXI app for FAQs and troubleshooting tips.

Related Documents - 43751

	Catit Pixi Smart Drinking Fountain User Manual Comprehensive user manual for the Catit Pixi Smart Drinking Fountain, covering setup, safety instructions, operation, maintenance, troubleshooting, and warranty information.
	Catit Pixi Smart Fountain User Manual - Setup, Operation, and Maintenance Guide Comprehensive user manual for the Catit Pixi Smart Fountain, detailing setup, operation, Wi-Fi app connectivity, maintenance, troubleshooting, and warranty information.
	Catit Pixi Smart Drinking Fountain User Manual This user manual provides comprehensive instructions for the Catit Pixi Smart Drinking Fountain. It includes essential safety warnings, detailed assembly steps, usage guidelines, troubleshooting tips, maintenance procedures, and warranty information to ensure safe and effective operation of the pet water fountain.
	Catit Pixi Smart Fountain User Manual and Safety Guide Comprehensive user manual for the Catit Pixi Smart Fountain (Model 43751), covering safety instructions, parts identification, setup, usage, app control, maintenance, troubleshooting, and warranty information.
	Catit PIXI Smart Drinking Fountain User Manual Comprehensive user manual for the Catit PIXI Smart Drinking Fountain, covering safety instructions, setup, maintenance, troubleshooting, and Wi-Fi connectivity.