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> [Hiseeu 8-Channel Wireless PTZ and Bullet Camera Surveillance System User Manual \(Model: 8WK-4HBC23-1T-UK\)](#)

Hiseeu 8WK-4HBC23-1T-UK

Hiseeu 8-Channel Wireless PTZ and Bullet Camera Surveillance System

Model: 8WK-4HBC23-1T-UK

1. INTRODUCTION

This user manual provides detailed instructions for the installation, operation, and maintenance of your Hiseeu 8-Channel Wireless PTZ and Bullet Camera Surveillance System. This system is designed to provide reliable security monitoring with advanced features such as 5MP high-definition video, IP66 weather resistance, two-way audio, and intelligent motion detection. Please read this manual thoroughly before using the product to ensure proper setup and functionality.

2. SAFETY INFORMATION

- Ensure all power connections are secure and meet the specified voltage requirements (12V AC/DC).
- Do not expose cameras or NVR to extreme temperatures outside the operating range (-25°C to 50°C).
- Avoid placing the NVR in direct sunlight or near heat sources.
- Keep the system away from water or moisture, except for the IP66-rated outdoor cameras.
- Do not attempt to disassemble or modify the product. Refer all servicing to qualified personnel.
- Use only manufacturer-approved power adapters.

3. PACKAGE CONTENTS

Your Hiseeu surveillance system package typically includes the following components:

- 1 x 8-Channel Wireless Network Video Recorder (NVR) with 1TB HDD
- 2 x Wireless PTZ Cameras
- 2 x Wireless Bullet Cameras
- Power Adapters for NVR and Cameras
- USB Mouse
- Ethernet Cable
- Mounting Screws and Anchors
- User Manual

4. SYSTEM SETUP

4.1. NVR Connection

1. Connect the NVR to a monitor using an HDMI or VGA cable.
2. Connect the USB mouse to the NVR's USB port.
3. Connect the NVR to your router using the provided Ethernet cable for internet access.
4. Connect the NVR power adapter and plug it into an electrical outlet. The NVR will power on automatically.

4.2. Camera Installation

The cameras are IP66 waterproof and designed for outdoor use, operating in temperatures from -25°C to 50°C.

1. **Mounting Location:** Choose a location that provides a clear view of the area you wish to monitor, within range of the NVR's Wi-Fi signal. Ensure the camera is positioned to avoid direct sunlight into the lens.
2. **Drilling:** Use the provided mounting template (if available) to mark and drill holes for the camera bracket.
3. **Secure Camera:** Attach the camera bracket to the wall or ceiling using the provided screws and anchors. Adjust the camera angle as needed.
4. **Power Connection:** Connect the camera power adapter and plug it into an electrical outlet.

Outdoor waterproof Camera IP66 Waterproof -25°C to 50°C (-13°F to 122°F)



24/7 Viewing & Recording

Image: Hiseeu IP66 Waterproof Outdoor Bullet Camera. This image shows a white bullet-style camera mounted on an exterior wall, highlighting its waterproof design and temperature resistance for outdoor use in various weather conditions.

4.3. Automatic Pairing

The cameras and NVR are pre-paired at the factory for a true plug-and-play experience. Once both the NVR and cameras are powered on, they should automatically connect via 2.4GHz WiFi.

Auto Pair, True Plug and Play



2.4GHz Wireless Transmission, the Camera and NVR are Paired before Shipping.

8CH, Expand up to 8 cameras in total



Extra Camera Asin: **B081PRVDJ3, B07JQZQRVG, B07FVSK6BY, B08JYMYP****PCM**

Image: Hiseeu Auto Pair Wireless System Diagram. This diagram illustrates the automatic wireless pairing process between the Hiseeu cameras and the NVR using 2.4GHz WiFi, emphasizing the ease of setup.

4.4. Mobile App Setup

For remote viewing and control, download the Hiseeu mobile application (e.g., EseeCloud) from your device's app store. Follow the in-app instructions to add your NVR by scanning the QR code or entering the device ID.

**Remotely view,
even if you're far away**



Image: Remote Viewing via Mobile App. A person is shown holding a smartphone displaying the Hiseeu app interface, demonstrating the remote viewing capability of the surveillance system.

5. OPERATING INSTRUCTIONS

5.1. Live View

After successful setup, you can view live footage from all connected cameras on your monitor or through the mobile app. The system supports up to 8 cameras.



◀ **5MP**
2560×1920



◀ **3MP**
2304×1296



◀ **1080P**
1920×1080

Image: Video Resolution Comparison. This image compares the visual clarity of 5MP (2560x1920), 3MP (2304x1296), and 1080P (1920x1080) resolutions, demonstrating the high-definition capability of the system.

5.2. PTZ Control

For PTZ (Pan-Tilt-Zoom) cameras, you can remotely control their movement using the NVR interface or the mobile app. The PTZ cameras offer 320° horizontal rotation and 90° vertical rotation, along with 5x digital zoom.

PTZ Camera



Image: HiSeeu PTZ Camera Control. This image shows a PTZ camera mounted on a wall with arrows indicating its horizontal (320°) and vertical (90°) movement capabilities, controlled via a smartphone app.

5.3. Two-Way Audio

The system supports two-way audio, allowing you to hear and speak to individuals in the camera's surveillance area through the mobile app.

Smooth Two-way Audio

Hear and talk with person, who is in surveillance area.

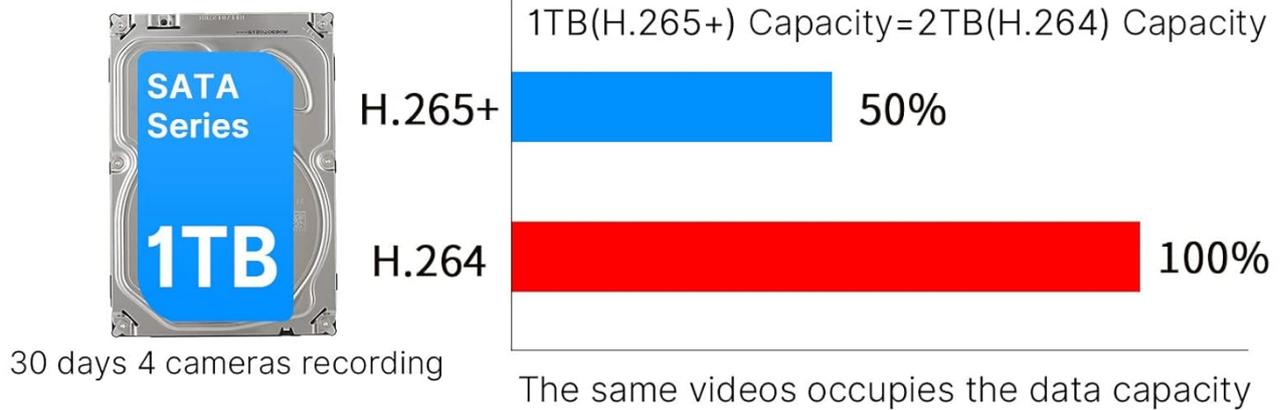


Image: Hiseeu Two-Way Audio Feature. This image illustrates the two-way audio functionality, showing a person speaking into a phone and a camera with a speaker communicating with someone at a doorway.

5.4. Recording and Playback

The NVR includes a 1TB hard drive for continuous recording. It utilizes H.265+ compression technology for efficient storage, providing approximately 30 days of recording for 4 cameras. You can access recorded footage for playback via the NVR or mobile app.

H.265+ compression technology, video storage



Support Multi-devices



Image: H.265+ Compression and 1TB Storage. This graphic explains the efficiency of H.265+ video compression, showing that 1TB of H.265+ storage is equivalent to 2TB of H.264, and can store 30 days of footage for 4 cameras.

5.5. Night Vision and Motion Detection

The cameras feature both infrared night vision for clear black-and-white footage in low light and color night vision when sufficient ambient light or the camera's built-in light alarm is activated. Humanoid and motion detection features trigger recording and send alerts to your mobile device.

Humanoid & Motion Detection, Light Alarm

Infrared night vision



Humanoid movement detected, light alarm, app push, color night vision



Image: Hiseeu Night Vision and Motion Detection. This image displays the difference between infrared night vision (black and white) and color night vision with light alarm, alongside a notification for humanoid movement detection.

6. MAINTENANCE

6.1. Cleaning

- Regularly clean the camera lenses with a soft, damp cloth to ensure clear image quality.
- Wipe the NVR and camera bodies with a dry cloth. Do not use harsh chemicals or abrasive cleaners.

6.2. Firmware Updates

Periodically check the Hiseeu official website or your mobile app for available firmware updates. Keeping your system updated ensures optimal performance and security.

6.3. Storage Management

The 1TB HDD will automatically overwrite the oldest footage when full. You can configure recording schedules and motion detection settings to optimize storage usage. Back up important footage regularly.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
No image on monitor	NVR not powered on; HDMI/VGA cable loose; Monitor input incorrect.	Check NVR power, reconnect cables, select correct monitor input.
Cameras not connecting	Camera not powered; Out of NVR Wi-Fi range; Interference.	Ensure cameras are powered, move closer to NVR, reduce interference (e.g., thick walls).
No remote access	NVR not connected to internet; App not configured correctly; Router firewall.	Check NVR internet connection, re-add NVR to app, check router settings.
Poor image quality	Dirty lens; Low light conditions; Resolution settings.	Clean lens, ensure adequate lighting, check camera resolution settings.
Two-way audio not working	Microphone/speaker disabled; Volume too low; Network issues.	Enable audio in settings, adjust volume, check network stability.

8. SPECIFICATIONS

Feature	Detail
Manufacturer	Hiseeu
Model Number	8WK-4HBC23-1T-UK
Item Weight	4.52 Kilograms
Product Dimensions	32.5 x 28.4 x 26 cm
Color	White
Connectivity Technology	Wireless (2.4GHz WiFi)
Video Capture Resolution	5 Megapixels
Number of Channels	8 (expandable up to 8 cameras)
Memory Storage Capacity	1 Terabyte (HDD)
Special Features	Night Vision, Two-Way Audio, Motion Detection, PTZ Control (for PTZ cameras), IP66 Waterproof
Power Source Type	AC/DC
Voltage	12 Volts
Mounting Method	Screw-in
Operating Systems	Proprietary surveillance operating system

9. SUPPORT AND WARRANTY

Hiseeu offers lifetime support for its products. If you encounter any issues or have questions regarding your surveillance system, please contact Hiseeu customer service. Support options typically include email, phone, and online chat.

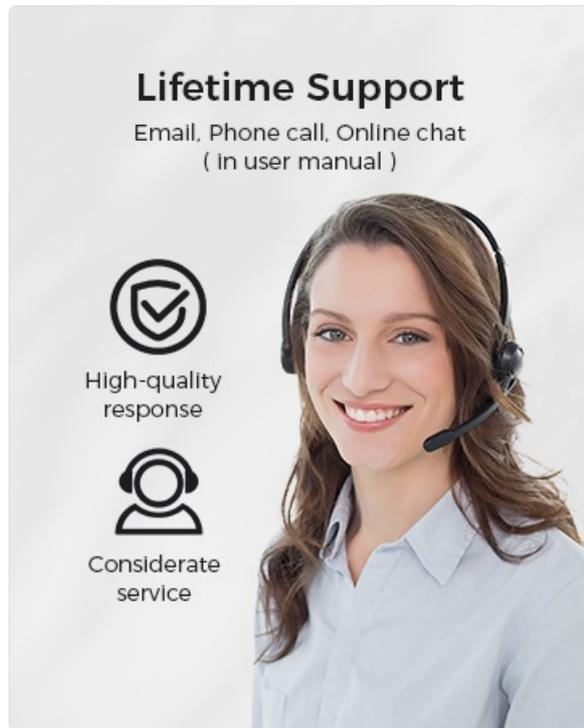


Image: Hiseeu Lifetime Support. This image depicts a customer service representative, symbolizing the availability of high-quality response and considerate service for lifetime support.

For the most up-to-date warranty information and contact details, please refer to the Hiseeu official website or the documentation included with your product.