De'Longhi EC9355M

De'Longhi La Specialista Prestigio Espresso Machine EC9355M - Instruction Manual

Model: EC9355M

1. Introduction

Welcome to the world of authentic espresso with your new De'Longhi La Specialista Prestigio Espresso Machine. This manual provides detailed instructions for setting up, operating, and maintaining your machine to ensure you enjoy perfect coffee beverages for years to come. Please read all instructions carefully before first use.



Image: The De'Longhi La Specialista Prestigio Espresso Machine, a sleek stainless steel unit with an integrated grinder, portafilter, and steam wand, shown with two espresso shots and a frothed milk beverage.

2. Safety Information

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and/or injury to persons. This machine operates with hot water and steam, which can cause burns. Keep hands and face clear of hot steam and water outlets during operation.

- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Ensure the voltage rating on the appliance matches your local power supply.
- Unplug the machine when not in use and before cleaning.
- Do not operate the machine with a damaged cord or plug.

3. What's Included

Your De'Longhi La Specialista Prestigio Espresso Machine package includes:

- De'Longhi La Specialista Prestigio Espresso Machine
- Total Hardness Test strip
- Cleaning Brush
- Descaler (100mL)
- Single coffee filter basket
- Double coffee filter basket
- Stainless Steel Milk Frothing Jug



Image: The De'Longhi La Specialista Prestigio Espresso Machine displayed with its various accessories, including the milk frothing jug and portafilter.

4. Setup

4.1 Initial Setup

1. Unpack the machine and all accessories.
2. Place the machine on a stable, flat surface away from water sources and heat.
3. Fill the water tank with fresh, cold water and insert it into the machine.
4. Fill the bean hopper with your preferred whole coffee beans.
5. Plug the machine into a grounded electrical outlet.

4.2 Water Hardness Test

Use the provided Total Hardness Test strip to determine your water hardness. This information is crucial for setting the machine's descaling frequency, ensuring optimal performance and longevity.

5. Operating Instructions

5.1 Grinding Coffee

Your La Specialista Prestigio features Sensor Grinding Technology, which delivers precise and consistent grinding. Adjust the grind size selector on the bean hopper to suit your coffee beans and desired extraction. Finer grinds are typically used for espresso.



Image: A person pouring fresh coffee beans into the integrated bean hopper of the espresso machine.

5.2 Tamping

The Smart Tamping Station ensures consistent pressure for optimal extraction. After grinding, simply activate the lever to tamp the coffee grounds in the portafilter. This system minimizes mess and ensures a perfectly level tamp every time.



Image: A close-up view of the Smart Tamping Station, showing the portafilter locked into place and the tamping lever ready for use.

5.3 Brewing Espresso

Select either the single or double coffee filter basket based on your desired serving size. The Dynamic Pre-infusion feature automatically adapts to the density of the coffee dose, ensuring even wetting for a balanced extraction.



Image: Two streams of rich, dark espresso pouring simultaneously into clear glass cups from the machine's portafilter.

5.4 Milk Frothing (My LatteArt Steam Wand)

The My LatteArt steam wand allows for precise milk texturing for lattes and flat whites. Thanks to the Dual Heating System, there is no waiting time between brewing espresso and frothing milk, allowing for immediate beverage preparation.



Image: A person using the My LatteArt steam wand to froth milk in a stainless steel jug, demonstrating the milk texturing process.

5.5 Hot Water Dispensing (Americano)

For an authentic Americano or hot tea, use the dedicated hot water spout. Simply select the hot water function to dispense hot water directly into your cup.

5.6 Temperature Control

Active Temperature Control with three temperature profiles ensures optimal brewing temperature stability. Choose the profile that best suits your coffee beans for enhanced flavor extraction.

6. Maintenance and Cleaning

6.1 General Cleaning

Regular cleaning is essential for maintaining your machine's performance and the quality of your beverages. Clean the drip tray, portafilter, and steam wand after each use. Wipe down the exterior with a soft, damp cloth.

6.2 Descaling

The machine will indicate when descaling is required. Use the provided De'Longhi descaler (100mL) and follow the instructions in the full user guide to perform the descaling cycle. Regular descaling prevents mineral buildup and ensures efficient operation.

7. Troubleshooting

If you encounter any issues with your machine, please refer to the following common troubleshooting tips. For more detailed solutions, consult the comprehensive User Guide PDF.

Problem	Possible Cause	Solution
No coffee dispenses	Water tank empty; clogged filter; machine not heated.	Fill water tank; clean filter; wait for machine to heat up.
Coffee too weak/strong	Incorrect grind size or coffee dose.	Adjust grind setting; ensure proper coffee quantity.
Steam wand not frothing	Steam wand clogged; insufficient heat.	Clean steam wand nozzle; allow machine to reach steam temperature.

8. Specifications

Feature	Detail
Brand	De'Longhi
Model Name	La Specialista Prestigio
Item Model Number	EC9355M
Color	Silver
Product Dimensions	14.48"D x 15"W x 17.5"H
Item Weight	29.7 pounds
Coffee Maker Type	Espresso Machine
Operation Mode	Fully Automatic
Voltage	220 Volts
Special Features	Integrated Coffee Grinder, Temperature Control, Manual
Included Components	Machine, Hardness Test, Cleaning Brush, Descaler, Single/Double Filters, Milk Frothing Jug
UPC	044387935500

9. Warranty and Support

For detailed warranty information and customer support, please refer to the official documentation included with your product or visit the De'Longhi website. You can also find a comprehensive User Guide in PDF format for further assistance:

Download User Guide (PDF)

Download Instructions for Use (IFU) (PDF)

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question