PDP 049-017-NA-WH

PDP Gaming LVL50 Wired Stereo Xbox Headset User Manual

Model: 049-017-NA-WH

INTRODUCTION

Welcome to the user manual for your PDP Gaming LVL50 Wired Stereo Xbox Headset. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your headset to ensure an optimal gaming experience. Designed for precision audio and comfort, this headset is compatible with Xbox Series X|S, Xbox One, and PC.

The PDP Gaming LVL50 Wired Stereo Xbox Headset, featuring a sleek white design with black accents, comfortable earcups, and an adjustable boom microphone.

PRODUCT OVERVIEW

The PDP Gaming LVL50 Wired Stereo Xbox Headset is engineered for immersive gaming audio and clear communication. Key features include:

- **Powerful Pro Audio:** Equipped with 50mm HD Speaker Drivers for precision stereo sound, compatible with Microsoft Windows Sonic for spatial audio.
- **Wired Connectivity:** Officially licensed by Microsoft for Xbox consoles (Xbox One, One X, Series X, Series S) and PC (Windows 10-11). Also compatible with Mac, tablets, and mobile devices via a 3.5mm audio jack.
- **Noise-Canceling Boom Mic:** Features a flexible, noise-canceling microphone with a convenient flip-to-mute function for clear voice communication.
- **All-Day Comfort:** Designed with an ultra-lightweight frame, durable construction, and memory foam ear cushions for extended gaming sessions.
- **Optimized for Gaming:** Tuned to enhance audio for popular game titles across various genres.

What's in the Box:

- PDP Gaming LVL50 Wired Stereo Xbox Headset
- User Manual (this document)

SETUP

Connecting to Xbox Consoles (Xbox Series X|S, Xbox One)

1. Locate the 3.5mm audio jack on your Xbox controller.
2. Plug the 3.5mm connector from your LVL50 headset firmly into the controller's audio jack.
3. The headset should be automatically detected. You may need to adjust audio settings on your Xbox console for optimal sound and microphone levels.

Connecting to PC (Windows 10-11)

1. Locate the 3.5mm audio port on your PC. If your PC has separate ports for microphone and audio, you may need a PC splitter cable (not included).
2. Plug the 3.5mm connector from your LVL50 headset into the combined audio port or the appropriate audio/microphone ports using a splitter.
3. Navigate to your PC's sound settings to select the headset as your default playback and recording device.
4. For spatial sound, ensure Windows Sonic for Headphones is enabled in your sound settings.

OPERATING INSTRUCTIONS

Volume Control

The headset features an on-ear volume control dial, typically located on one of the earcups. Rotate the dial to increase or decrease the audio volume to your desired level.

Microphone Usage

The flexible boom microphone can be adjusted to your preferred position for clear voice pickup. For optimal performance, position the microphone approximately 1-2 inches from your mouth.

Flip-to-Mute Feature

To mute the microphone, simply flip the boom microphone upwards until it clicks into its vertical position. To unmute, flip the microphone back down to its active position.

MAINTENANCE

Cleaning

- Use a soft, dry cloth to wipe down the headset's surfaces.
- For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive cleaners.
- Do not immerse the headset in water or any other liquids.
- Gently clean the earcup cushions and headband padding.

Storage

When not in use, store your headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on top of the headset to prevent damage.

TROUBLESHOOTING

No Audio / Low Audio:

- Ensure the 3.5mm jack is fully inserted into the controller or device.
- Check the volume control dial on the headset and ensure it is turned up.
- Verify that the headset is selected as the default audio output device in your console or PC sound settings.
- Test the headset with another device to rule out a device-specific issue.

Microphone Not Working:

- Ensure the microphone is flipped down into the active (unmuted) position.
- Check your console or PC's microphone settings to ensure the headset microphone is selected and its input volume is adequate.
- Confirm that the 3.5mm jack is securely connected.
- Test the microphone in a different application or with another device.

Uncomfortable Fit:

- Adjust the headband to fit your head size. The earcups should sit comfortably over your ears.
- Take short breaks during long gaming sessions to alleviate pressure.

SPECIFICATIONS

Feature	Detail
Model Name	LVL 50 Wired Headset
Model Number	049-017-NA-WH
Connectivity Technology	Wired (3.5 mm Jack)
Audio Driver Size	50 mm
Audio Driver Type	Dynamic Driver
Frequency Range	20 Hz - 20,000 Hz
Earpiece Shape	Over-ear
Control Type	Volume Control, Flip-to-Mute Microphone
Compatible Devices	Desktops, Gaming Consoles (Xbox Series X|S, Xbox One), Laptops
Material	Plastic, Polyurethane (PU)
Item Weight	0.88 Pounds (approx. 14.1 ounces)
Product Dimensions	9.4 x 8.3 x 4 inches

Feature	Detail
Special Features	Adjustable Headband, Lightweight, Microphone Included, Noise Isolation
Water Resistance Level	Not Water Resistant

WARRANTY AND SUPPORT

PDP products are designed for durability and performance. For information regarding warranty coverage, technical support, or frequently asked questions, please visit the official PDP website or contact their customer service directly. Keep your proof of purchase for any warranty claims.

For the latest support resources, please refer to the official PDP support channels:

- **PDP Official Website:** www.pdp.com

- **PDP Support Page:** Consult the support section on the official website for contact information, FAQs, and troubleshooting guides.

Related Documents - 049-017-NA-WH

	[PDP LVL50 Wireless Headset for Xbox One Quick Start Guide](#) Concise setup and usage guide for the PDP LVL50 Wireless Headset for Xbox One, covering connection, pairing, audio controls, charging, and warranty information.
	[PDP Wired Controller for Xbox Quick Start Guide](#) A quick start guide for the PDP Wired Controller for Xbox, covering initial setup, volume control, microphone muting, game/chat balance, and customization via the PDP Control Hub app. Includes warranty information in multiple languages.
	[PDP Wired Controller for Xbox Quick Start Guide and Warranty Information](#) Get started with your PDP Wired Controller for Xbox. This guide provides quick setup instructions, details on volume and microphone control, and comprehensive limited warranty information.
	[PDP Wired Controller for Xbox Quick Start Guide](#) Get started quickly with your PDP Wired Controller for Xbox. This guide provides setup instructions, button functions, and warranty information.
	[PDP LVL50 Wireless Stereo Gaming Headset for PlayStation 5 & 4 - Quick Start Guide](#) Official quick start guide for the PDP LVL50 Wireless Stereo Gaming Headset. Learn how to set up, pair, charge, and use audio and microphone settings for PlayStation 5 and PlayStation 4. Includes warranty and compliance information.

REMATCH™ Wired Controller for Xbox
Quick Start Guide

English
Deutsch
Español
Français • Canada
Français
Italiano
Polski

[PDP REMATCH Wired Controller for Xbox Quick Start Guide](#)
This guide provides instructions for setting up and using the PDP REMATCH Wired Controller for Xbox, including features like microphone muting, volume control, game/chat balance, back button programming, and hair trigger mode. It also details how to use the PDP Control Hub app for further customization.