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Gorenje WHP 74 EPS

Gorenje WHP 74 EPS 7kg Washing Machine User Manual

Model: WHP 74 EPS (Manufacturer Model: 737935)

1. PRODUCT OVERVIEW

This manual provides essential instructions for the safe and efficient operation of your Gorenje WHP 74 EPS 7kg washing machine. Please read it thoroughly before installation and first use, and keep it for future reference.



Image 1.1: Front view of the Gorenje WHP 74 EPS washing machine. This image displays the appliance's overall design, including the control panel, detergent dispenser, and the main loading door.

Key Features:

- **Capacity:** 7 kg for standard laundry loads.
- **Spin Speed:** Up to 1400 revolutions per minute (RPM) for efficient water extraction.

- **Dimensions:** Approximately 60 cm width, designed for standard spaces.
- **TotalWeightControl:** Optimizes water and energy consumption based on load size.
- **Child Lock:** Prevents unintended operation by children.
- **Front Load Design:** Convenient access for loading and unloading laundry.

2. SETUP AND INSTALLATION

Proper installation is crucial for the safe and efficient operation of your washing machine. It is recommended that installation be performed by a qualified technician.

2.1 Unpacking

- Remove all packaging materials, including the polystyrene base and any protective films.
- Locate and remove the transport bolts from the rear of the appliance. Keep these bolts for future transport if needed.
- Inspect the appliance for any damage incurred during transport. Contact your retailer immediately if damage is found.

2.2 Positioning

- Place the washing machine on a firm, flat surface.
- Ensure there is adequate space around the appliance for ventilation and maintenance.
- Adjust the leveling feet to ensure the machine is perfectly stable and level. This prevents excessive vibration and noise during operation.

2.3 Water and Electrical Connections

- Connect the water inlet hose to a cold water tap with a 3/4-inch thread. Ensure the connection is tight to prevent leaks.
- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining.
- Plug the power cord into a grounded electrical outlet (230 Volts). Do not use extension cords or adapters.

3. OPERATING INSTRUCTIONS

Follow these steps for a typical wash cycle.

3.1 Loading Laundry

- Open the washing machine door.
- Load laundry into the drum, ensuring not to overload the machine. The maximum capacity is 7 kg.
- Close the door firmly until it clicks shut.



Image 3.1: The Gorenje WHP 74 EPS washing machine with its front-loading door open, ready for laundry.

3.2 Adding Detergent and Softener

- Pull out the detergent dispenser drawer located on the top left of the control panel.
- Add the appropriate amount of detergent to the main wash compartment (usually marked II).
- Add fabric softener to the designated compartment (usually marked with a flower symbol).
- Push the dispenser drawer back in completely.



Image 3.2: Close-up of the detergent dispenser drawer, showing compartments for detergent and softener.

3.3 Program Selection and Control Panel

The control panel features a program selector knob, a digital display, and various option buttons.



Image 3.3: Detailed view of the Gorenje WHP 74 EPS control panel, showing the program selector, digital display, and function buttons.

- **Program Selector Knob:** Turn the knob to select the desired wash program (e.g., Cotton, Synthetics, Delicates, Quick Wash).
- **Digital Display:** Shows remaining time, selected temperature, spin speed, and other program information.

- **Option Buttons:** Use these buttons to adjust temperature, spin speed, add pre-wash, extra rinse, or delay start.
- **Start/Pause Button:** Press to start or pause the selected wash program.

3.4 Child Lock Function

To activate the child lock, press and hold the designated child lock button (refer to the control panel diagram in Image 3.3 for specific button location, often indicated by a key symbol) for a few seconds until the indicator light illuminates. This prevents accidental changes to the program or stopping the machine. To deactivate, repeat the process.

4. MAINTENANCE AND CARE

Regular maintenance ensures the longevity and optimal performance of your washing machine.

4.1 Cleaning the Detergent Dispenser

- Pull out the dispenser drawer completely.
- Remove any removable inserts and rinse all compartments under running water.
- Use a small brush to remove any detergent residue.
- Wipe the drawer housing clean before reinserting the drawer.

4.2 Cleaning the Drum

- Periodically run a maintenance wash cycle (e.g., "Steril Tub" or a hot wash with no laundry and a descaling agent).
- Wipe the inside of the door seal with a damp cloth after each wash to prevent mold and odor buildup.

4.3 Cleaning the Drain Pump Filter

- Locate the filter cover at the bottom front of the machine.
- Place a shallow container beneath the filter to catch any residual water.
- Carefully open the cover and unscrew the filter.
- Remove any lint, coins, or foreign objects from the filter and clean it under running water.
- Screw the filter back in tightly and close the cover.

5. TROUBLESHOOTING

Before contacting customer service, please refer to the following common issues and their solutions.

Problem	Possible Cause	Solution
Machine does not start	Power cord not plugged in; door not closed properly; program not selected; child lock active.	Check power connection; ensure door is latched; select a program; deactivate child lock.
Water not filling	Water tap closed; inlet hose kinked or blocked; water pressure too low.	Open water tap; straighten hose; check water supply.
Water not draining	Drain hose kinked or blocked; drain pump filter clogged.	Straighten hose; clean drain pump filter (refer to Section 4.3).
Excessive vibration/noise	Machine not level; transport bolts not removed; uneven load.	Adjust leveling feet; remove transport bolts; redistribute laundry.

Problem	Possible Cause	Solution
Laundry not clean	Incorrect detergent dosage; wrong program selected; overloaded machine.	Adjust detergent; select appropriate program; reduce load size.

6. SPECIFICATIONS

Detailed technical specifications for the Gorenje WHP 74 EPS washing machine.

Brand	Gorenje
Model Name	WHP 74 EPS
Manufacturer Model Number	737935
Capacity	7 Kilograms
Maximum Spin Speed	1400 RPM
Dimensions (H x W x D)	85 cm x 60 cm x 46 cm
Product Weight	11 kg (Note: This weight appears unusually low for a washing machine and may refer to packaging weight or be an error in source data.)
Noise Level	76 Decibels
Voltage	230 Volts
Interface Input	Buttons
Special Feature	Child Lock
Loading Type	Front Load

7. WARRANTY AND SUPPORT

For warranty information, product registration, or technical support, please refer to the warranty card included with your appliance or visit the official Gorenje website.

- Online Support:** Visit www.gorenje.com for FAQs, service center locations, and contact details.
- Customer Service:** Contact Gorenje customer service for assistance with product issues or spare parts.