

Candy CSOE H9A2TE-S

Candy Smart Pro CSOE H9A2TE-S 9KG Heat Pump Dryer User Manual

1. INTRODUCTION

This user manual provides essential information for the safe and efficient operation of your Candy Smart Pro CSOE H9A2TE-S 9KG Heat Pump Dryer. Please read these instructions carefully before using the appliance and retain them for future reference. Proper use and maintenance will ensure optimal performance and extend the lifespan of your dryer.

2. SAFETY INFORMATION

General Safety Warnings:

- Always disconnect the appliance from the power supply before cleaning or performing any maintenance.
- Do not allow children to play with the appliance or operate the controls.
- Ensure the dryer is installed on a stable, level surface to prevent vibration and noise.
- Do not dry unwashed items in the tumble dryer.
- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes, and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.
- Do not overload the dryer. Refer to the maximum load capacity of 9KG.
- Ensure adequate ventilation in the room to prevent the backflow of gases from appliances burning other fuels.
- The appliance must not be installed behind a lockable door, a sliding door, or a door with a hinge on the opposite side to that of the tumble dryer, in such a way that a full opening of the tumble dryer door is restricted.

3. WHAT'S IN THE BOX

Upon unpacking your Candy Smart Pro CSOE H9A2TE-S dryer, please verify that all components are present:

- Candy Smart Pro CSOE H9A2TE-S Heat Pump Dryer
- Drain Hose
- Easy Case Water Condensation Drawer
- Electrical Connection Cable
- Instruction Manual (this document)

4. SETUP AND INSTALLATION

4.1 Unpacking

Carefully remove all packaging materials. Keep packaging away from children. Inspect the appliance for any damage during transit. If damage is found, do not install or operate the dryer and contact your retailer.

4.2 Placement

Place the dryer on a firm, level floor. Adjust the feet to ensure stability. Allow sufficient space around the appliance for ventilation. Do not install the dryer in a room where the temperature may fall below 0°C, as this can affect the appliance's operation.



Image: Front-left view of the Candy Smart Pro C50E H9A2TE-S dryer with dimensions indicated. The dryer measures approximately 85cm in height, 60cm in width, and 58cm in depth.

4.3 Electrical Connection

Connect the power cable to a grounded electrical outlet. Ensure the voltage and frequency match the specifications on the appliance's rating plate. Do not use extension cords or multiple adapters.

4.4 Drain Hose Connection

The dryer collects condensed water in the Easy Case drawer. For continuous drainage, you can connect the provided drain hose to a suitable drain point. Refer to the detailed instructions in the full manual for specific steps on connecting the drain hose.

5. PRODUCT OVERVIEW

The Candy Smart Pro CSOE H9A2TE-S features a user-friendly design with a clear control panel and an innovative Easy Case water collection system.



Image: Front view of the Candy Smart Pro CSOE H9A2TE-S dryer, showing the main door, control panel with display, and program selection dial.

5.1 Control Panel

The control panel includes a program selection dial, a Smart Text display, and various function buttons for

customizing drying cycles. The Smart Text display provides clear information about the selected program, remaining time, and other settings.

CANDY *SmartPro*

PANTALLA SMART TEXT

Configura tu secadora fácilmente desde su display táctil.



Image: Close-up of the dryer's control panel, highlighting the Smart Text display which shows '2:50' (likely remaining time) and various icons for functions like Wi-Fi, delay start, and drying level.

5.2 Easy Case Water Tank

The Easy Case is a 5-liter water condensation drawer conveniently located in the dryer door. This design allows for easy removal and emptying of collected water.

6. OPERATING INSTRUCTIONS

6.1 Loading the Dryer

Open the dryer door and load laundry into the drum. Do not overload the appliance. For best results, sort laundry by fabric type and drying requirements.

6.2 Selecting a Program

Turn the program selection dial to choose one of the 15 available drying cycles. The dryer offers 7 rapid cycles for quick drying needs. The Smart Text display will show details of the selected program. You can adjust settings like drying level or delay start using the function buttons.

6.3 Using the hOn App (Wi-Fi and Voice Control)

Your Candy Smart Pro dryer is equipped with Wi-Fi connectivity, allowing remote control and access to additional features via the hOn App. The app provides remote control, washing tips, and immediate assistance. It is also compatible with Alexa and Google Home for voice control.



Image: A Candy Smart Pro dryer with a smartphone displaying the hOn app interface, illustrating the Wi-Fi connectivity feature for remote control and enhanced functionalities.

To connect to the hOn App:

1. Download the hOn App from your smartphone's app store.
2. Follow the in-app instructions to pair your dryer with your device.
3. Once connected, you can start, pause, and monitor cycles remotely, and access additional programs.

6.4 Starting a Cycle

After selecting your program and adjusting any desired options, press the Start/Pause button to begin the drying cycle.

7. MAINTENANCE

Regular maintenance ensures the longevity and efficiency of your dryer.

7.1 Cleaning the Lint Filter

The lint filter should be cleaned after every drying cycle. Open the dryer door, remove the filter, and clear any accumulated lint. Rinse with water if necessary and ensure it is completely dry before reinserting.

7.2 Emptying the Easy Case Water Tank

The Easy Case water tank should be emptied after each drying cycle. Pull out the drawer from the door, empty the collected water, and push it back into place until it clicks.

7.3 Cleaning the Condenser

As a heat pump dryer, the condenser requires periodic cleaning (approximately every few months, depending on usage). Refer to the detailed instructions in the full manual for the correct procedure to access and clean the condenser unit.

7.4 General Cleaning

Wipe the exterior of the dryer with a soft, damp cloth. Do not use abrasive cleaners or solvents.

8. TROUBLESHOOTING

If you encounter issues with your dryer, consult the following table for common problems and solutions. For more complex issues, refer to the full instruction manual or contact customer support.

Problem	Possible Cause	Solution
Dryer does not start	Power cord not plugged in; door not closed properly; program not selected; Start/Pause button not pressed.	Check power connection; ensure door is latched; select a program; press Start/Pause.
Clothes are not drying properly	Lint filter clogged; condenser dirty; overloaded dryer; incorrect program selected.	Clean lint filter; clean condenser; reduce load size; select appropriate program.
Water tank full indicator is on	Water tank is full.	Empty the Easy Case water tank.
Unusual noise or vibration	Dryer not level; foreign objects in drum; motor issue.	Adjust leveling feet; check drum for objects; contact service if persistent.

9. SPECIFICATIONS


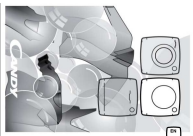

Feature	Specification
Model Number	CSOE H9A2TE-S
Brand	Candy
Capacity	9 Kilograms

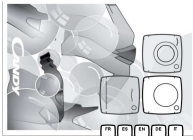
Feature	Specification
Type	Heat Pump Dryer
Dimensions (H x W x D)	85 cm x 60 cm x 58.5 cm
Weight	41.5 Kilograms
Connectivity	Wi-Fi, hOn App, Voice Control (Alexa, Google Home)
Water Tank Capacity	5 Liters (Easy Case)
Number of Cycles	15 (including 7 rapid cycles)
Material	Stainless Steel (drum), other components
Color	White
Energy Efficiency Rating	E

10. WARRANTY AND SUPPORT

Your Candy Smart Pro CSOE H9A2TE-S dryer comes with a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions. For technical assistance, spare parts, or to schedule a service appointment, please contact Candy customer support through their official website or the contact information provided in your purchase documentation.

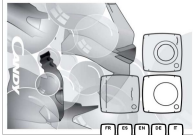
Related Documents - CSOE H9A2TE-S

	<p>Candy CSOE C9TE-S Tumble Dryer User Manual and Instructions</p> <p>Comprehensive user manual for the Candy CSOE C9TE-S tumble dryer. This guide provides detailed information on safe operation, installation, maintenance, troubleshooting, programs, and technical specifications for your Candy appliance.</p>
	<p>Candy Tumble Dryer User Manual and Guide</p> <p>Comprehensive user manual for Candy tumble dryers, covering installation, operation, safety, maintenance, troubleshooting, and program details. Includes guidance on energy saving and smart touch features.</p>
	<p>Candy Pro Dry 700 Tumble Dryer User Manual</p> <p>Comprehensive user manual for the Candy Pro Dry 700 Tumble Dryer, covering installation, control panel operation, program selection, maintenance, and troubleshooting. Includes detailed descriptions of various drying programs and features.</p>



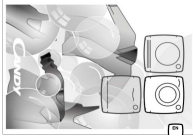
[Candy Asciugatrice: Manuale d'Uso e Guida alla Sicurezza](#)

Manuale completo per l'asciugatrice Candy, con istruzioni dettagliate su installazione, uso sicuro, programmi, manutenzione e risoluzione problemi. Scopri come ottenere le migliori prestazioni.



[Manuale d'uso Asciugatrice Candy Smart Pro](#)

Guida completa all'uso, installazione, manutenzione e risoluzione problemi per l'asciugatrice Candy Smart Pro CSOE H9A2DE-S. Include consigli sulla sicurezza, programmi e funzionalità Wi-Fi.



[Candy Washing Machine and Dryer User Manual](#)

Comprehensive user manual for Candy washing machines and dryers, covering installation, operation, maintenance, troubleshooting, and safety guidelines. Learn how to use your appliance efficiently and effectively.