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Profoon PDX-300BW

Profoon PDX-300BW DECT Cordless Phone User Manual

Model: PDX-300BW | Brand: Profoon

1. INTRODUCTION

Thank you for choosing the Profoon PDX-300BW DECT Cordless Phone. This manual provides essential information for setting up, operating, and maintaining your new phone. Please read it thoroughly to ensure proper use and to maximize the features of your device.





Figure 1.1: The Profoon PDX-300BW DECT Cordless Phone, shown in blue and white, resting on its charging base. The handset features a clear, backlit display and a standard numeric keypad with function buttons.

2. PACKAGE CONTENTS

Ensure all items are present in the package:

- Profoon PDX-300BW Handset
- Charging Base
- Power Adapter
- Telephone Line Cord
- 2 x AAA Rechargeable Batteries
- User Manual (this document)

3. SAFETY INFORMATION

Please observe the following safety precautions:

- Use only the provided power adapter and batteries.
- Do not expose the phone to water or excessive humidity.
- Avoid placing the phone near heat sources or direct sunlight.
- Keep the phone out of reach of children.
- Do not attempt to open or repair the device yourself. Refer to qualified service personnel.

4. SETUP

4.1. Battery Installation

1. Locate the battery compartment cover on the back of the handset.
2. Slide the cover downwards to open it.
3. Insert the two AAA rechargeable batteries, observing the correct polarity (+ and -).
4. Replace the battery compartment cover, sliding it upwards until it clicks into place.

4.2. Connecting the Base Station

1. Connect one end of the telephone line cord to the phone jack on the wall.
2. Connect the other end of the telephone line cord to the port labeled **LINE** on the bottom of the charging base.
3. Plug the small end of the power adapter into the port labeled **POWER** on the bottom of the charging base.
4. Plug the large end of the power adapter into a standard electrical outlet.



Figure 4.1: The underside of the charging base, illustrating the connection points for the telephone line cord and the power adapter.

4.3. Charging the Handset

Place the handset on the charging base. Ensure it is seated correctly. The display will indicate charging. For optimal battery performance, charge the handset for at least 12-15 hours before initial use, even if the display shows a full battery.

5. OPERATING INSTRUCTIONS

5.1. Basic Functions

- **Power On/Off:** The handset powers on automatically when placed on the base or when a button is pressed. To power off, press and hold the **C/R** button.
- **Making a Call:** Press the **Green Call** button, then dial the number. Alternatively, dial the number first, then press the **Green Call** button.
- **Receiving a Call:** When the phone rings, press the **Green Call** button to answer.
- **Ending a Call:** Press the **Red End Call** button or place the handset back on the charging base.

5.2. Keypad and Display





Figure 5.1: A close-up of the Profoon PDX-300BW handset, highlighting its backlit LCD screen and the layout of its numeric and function keys.

- **Display:** The clear, backlit LCD shows caller ID (name and number), battery status, signal strength, and menu options.
- **Navigation Keys:** Use the up/down arrow keys (often integrated with the **OK** button) to navigate menus and adjust volume during a call.
- **OK Button:** Confirms selections in menus.
- **C/R Button:** Clears input, cancels operations, or ends a call.
- **Phonebook Button (Book icon):** Accesses the phonebook.
- **Redial Button (Arrow icon):** Accesses the list of recently dialed numbers.
- **Hands-Free Button (Speaker icon):** Activates or deactivates the speakerphone function during a call.

5.3. Phonebook

The phonebook can store up to 50 contacts.

1. Press the **Phonebook** button.
2. Use the up/down arrow keys to navigate through entries or select 'Add New'.
3. Follow the on-screen prompts to enter a name and number.
4. Press **OK** to save.

5.4. Redial Function

The phone stores the last five dialed numbers.

1. Press the **Redial** button.
2. Use the up/down arrow keys to select the desired number.
3. Press the **Green Call** button to redial.

5.5. Hands-Free Calling

During a call, press the **Hands-Free** button to activate the speakerphone. Press it again to switch back to the earpiece.

5.6. Volume Adjustment

During a call, use the up/down arrow keys to adjust the earpiece or speakerphone volume.

5.7. Multi-Handset Features (if applicable)

The Profoon PDX-300BW is expandable up to 5 handsets. If you have multiple handsets registered to the same base station, you can use the following features:

- **Internal Calls:** Call other registered handsets.
- **Call Transfer:** Transfer an external call to another handset.
- **Conference Call:** Conduct a three-way conversation (one external, two internal handsets).

Refer to the detailed instructions in the included documentation for specific steps on handset registration and multi-handset operations.

6. MAINTENANCE

- **Cleaning:** Wipe the phone and base with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Battery Care:** To prolong battery life, avoid fully discharging the batteries frequently. If the phone will not be used for an extended period, remove the batteries.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
No dial tone	Telephone line cord not connected or faulty.	Check the telephone line cord connection to the base and wall jack. Test with another phone if possible.
Handset not charging	Handset not properly seated on base; power adapter not connected.	Ensure the handset is correctly placed on the charging base. Verify the power adapter is securely connected to the base and outlet.
Poor sound quality	Interference; low battery.	Move the handset closer to the base station. Ensure the handset is fully charged. Avoid placing the base near other electronic devices.
Display is blank	Low or depleted battery.	Place the handset on the charging base for several hours.

8. SPECIFICATIONS

- **Model:** PDX-300BW
- **Technology:** DECT (Digital Enhanced Cordless Telecommunications)
- **Display:** Backlit LCD
- **Phonebook Capacity:** 50 contacts
- **Redial Memory:** Last 5 numbers
- **Hands-Free Function:** Yes
- **Expandability:** Up to 5 handsets
- **Standby Time:** Up to 100 hours
- **Talk Time:** Up to 10 hours
- **Batteries:** 2 x AAA rechargeable (included)
- **Material:** Plastic
- **Color:** Blue/White

9. WARRANTY AND SUPPORT

Profoon products are designed for quality and durability. For specific warranty terms and conditions, please refer to the warranty card or documentation included with your purchase. For technical support or service inquiries, please consult the contact information provided in your product packaging or visit the official Profoon website.