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› **Poly Voyager Focus 2 UC Bluetooth Headset with Stand, Black, Unisex USB-A Bluetooth Adapter Headset + Charge Stand**

Poly 213727-01

Poly Voyager Focus 2 UC Bluetooth Headset User Manual

Model: 213727-01

INTRODUCTION

The Poly Voyager Focus 2 UC Bluetooth Headset is engineered to create a "focus zone" around you, minimizing background noise and ensuring crystal-clear communication. Featuring advanced Digital Hybrid Active Noise Canceling (ANC) and Poly Acoustic Fence technology, this headset is designed for all-day comfort and seamless connectivity across multiple devices.

Image: Poly Voyager Focus 2 UC Headset with an astronaut, symbolizing Poly's legacy in communication technology.

WHAT'S IN THE BOX

- Poly Voyager Focus 2 UC Bluetooth Headset
- Charging Base
- BT700 USB-A Adapter
- USB-A to Micro USB Charging Cable
- Protective Travel Case
- User Manual (this document)

Image: The Poly Voyager Focus 2 UC Headset resting on its charging base, showcasing the primary components.

SETUP GUIDE

1. Charging the Headset

To charge your headset, connect the USB-A to Micro USB charging cable to the charging base and a power source. Place the headset onto the charging base, ensuring the contacts align. The LED indicator on the base will show charging status.

Video: Demonstrates how to plug in the charging base and place the headset on it for charging. The blue light indicates readiness for charge, and the headset's light indicates charging.

2. Connecting to a Computer (USB-A Adapter)

Insert the BT700 USB-A adapter into an available USB-A port on your computer. Power on your headset by sliding the power button. The headset will automatically pair with the adapter. You will hear an audio prompt "PC connected" once paired.

Image: A Poly headset connected to a laptop via a USB adapter, illustrating multi-device connectivity.

Video: Demonstrates how to connect the headset to a laptop using the USB adapter. The user presses the power button on the headset and plugs in the adapter, receiving an audio confirmation of connection.

3. Connecting to a Mobile Device (Bluetooth)

To connect to a mobile device, slide the power button on the headset to the Bluetooth position. The headset will enter pairing mode. On your mobile device, go to Bluetooth settings and select "Poly Voyager Focus 2" from the list of available devices. You will hear an audio prompt "phone connected" once paired.

Video: Demonstrates how to switch the headset to Bluetooth mode and connect it to a mobile phone. The user slides the power button to the Bluetooth position and pairs it with their phone.

OPERATING THE HEADSET

Controls and Features

- **Power Button:** Slide to turn on/off or enter Bluetooth pairing mode.
- **Mute Button:** Located on the microphone boom. Press to mute/unmute. Dynamic Mute Alert will notify you if you speak while muted.
- **Volume Control:** Rotate the dial on the earcup to adjust volume.
- **Play/Pause & Track Skip:** Use the central button on the earcup for media control.
- **Active Noise Canceling (ANC):** Adjust the noise canceling level (High, Low, Off) using the dedicated switch for personalized focus.
- **Poly Acoustic Fence Technology:** Pro-grade microphones with advanced multi-microphone noise canceling ensure callers hear you, not your surroundings.
- **Smart Sensors:** Lifting the microphone boom will mute your call or pause music.

Video: Provides an overview of the headset's controls, including power, mute, volume, and media playback buttons. It also highlights the smart sensor features like auto-muting when the mic is raised.

MAINTENANCE

- **Cleaning:** Wipe the headset with a dry, soft cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in its protective travel case to prevent damage.
- **Battery Life:** The headset offers up to 19 hours of battery life. Regular charging on the provided base is recommended.

TROUBLESHOOTING

Common Issues and Solutions

- **No Audio/Connection Issues:**
  - Ensure the headset is powered on and fully charged.

- Verify the BT700 adapter is securely plugged into the computer.
- For Bluetooth connections, ensure the headset is in pairing mode and selected on your mobile device.
- Restart your computer or mobile device.

- **Poor Audio Quality:**

  - Check ANC settings; adjust to a lower level or turn off if experiencing distortion in quiet environments.
  - Ensure the microphone boom is positioned correctly near your mouth.
  - Update headset firmware using Poly Lens software (see Specifications section for details).

- **Dynamic Mute Alert Issues:**

  - Ensure the feature is enabled in the Poly Lens software.
  - Check microphone positioning.

Video: Provides an overview of the headset's features and usage, which can help in troubleshooting by understanding proper operation.

SPECIFICATIONS

Feature	Detail
Model Name	Voyager Focus 2
Item Model Number	213727-01
Connectivity Technology	Bluetooth, RF
Bluetooth Version	5.1
Bluetooth Range	100 Meters
Noise Control	Active Noise Cancellation
Battery Life	19 Hours
Item Weight	175 Grams (6.2 ounces)
Material	Plastic, Metal
Included Components	Headset, Charging Base, User Manual, Protective Case, Cable

Poly Lens Software

The Poly Lens desktop application allows you to manage your headset settings, update firmware, and customize features like Acoustic Fence and Dynamic Mute Alert. It also provides soundscaping options for enhanced focus.

Video: Compares Plantronics Hub and Poly Lens software, highlighting Poly Lens's unified control for headsets and video conferencing devices, as well as its soundscaping feature.

WARRANTY AND SUPPORT

For detailed warranty information and technical support, please refer to the official Poly website or the User Manual PDF provided with your product. The User Manual PDF can also be accessed via this link: User Manual (PDF).

Related Documents - 213727-01

	[Poly Voyager Focus 2 UC Series Bluetooth Headset User Guide](#) Comprehensive user guide for the Poly Voyager Focus 2 UC Series Bluetooth Headset, detailing setup, connection, features, troubleshooting, and support information.
	[Voyager Focus UC User Guide - Poly Bluetooth Headset](#) Comprehensive user guide for the Poly Voyager Focus UC Bluetooth headset, covering setup, features, operation, troubleshooting, and software installation for optimal audio and communication.
	[Poly Voyager Focus 2 UC Series Bluetooth Headset User Guide](#) A comprehensive user guide for the Poly Voyager Focus 2 UC Series Bluetooth Headset, covering setup, features, troubleshooting, and support.
	[Poly Voyager Focus UC User Guide: Setup, Features, and Troubleshooting](#) Comprehensive user guide for the Poly Voyager Focus UC headset. Learn how to connect, manage calls, use advanced features like ANC and OpenMic, update firmware, and troubleshoot common issues.
	[Poly Voyager Focus 2 USB-A Headset with Charge Stand - Technical Specifications and Features](#) Explore the Poly Voyager Focus 2 USB-A headset, featuring advanced hybrid ANC, crystal clear conversations with Acoustic Fence technology, comfortable design, and long battery life. Includes detailed specifications for connectivity, audio, battery, and compatibility.
	[HP Voyager Focus 2 UC Series Bluetooth Headset User Manual](#) This user manual provides task-based user information for the HP Voyager Focus 2 UC Series Bluetooth Headset, covering setup, features, troubleshooting, and safety guidelines.