

**Poly 214432-02**

# Poly Voyager Focus 2 UC USB-C Headset User Manual

Model: 214432-02

## PRODUCT OVERVIEW

The Poly Voyager Focus 2 UC USB-C Headset is engineered to provide a focused audio experience by minimizing background noise. It features three levels of hybrid active noise canceling (ANC) to ensure clear communication. The pro-grade microphones utilize Poly Acoustic Fence technology, designed to capture your voice while suppressing ambient sounds, ensuring that callers hear you, not your surroundings. This headset is designed for all-day comfort and offers versatile connectivity options.





Image: The Poly Voyager Focus 2 UC USB-C Headset, showcasing its over-ear design, boom microphone, and the included USB-C adapter.

## WHAT'S IN THE BOX

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Your Poly Voyager Focus 2 UC USB-C Headset package includes the following components:

- Poly Voyager Focus 2 UC USB-C Headset
- Carry Case
- BT700 USB-C Adapter
- Charging Cable

## SETUP INSTRUCTIONS

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Follow these steps to set up your Poly Voyager Focus 2 UC USB-C Headset:

1. **Charge the Headset:** Before initial use, fully charge the headset using the provided USB-C charging cable. Connect the cable to the headset's charging port and a powered USB port (e.g., computer, wall adapter). The charging time is approximately 2 hours.
2. **Connect to Computer (via USB-C Adapter):**

- Insert the BT700 USB-C adapter into an available USB-C port on your computer (PC or Mac).
- The headset and adapter are pre-paired and should connect automatically. A voice prompt will confirm "PC connected" and "Adapter connected."



Image: The Poly Voyager Focus 2 headset positioned next to a laptop with the USB-C adapter inserted, and a smartphone, illustrating multi-device connectivity.

### 3. Connect to Mobile Device (via Bluetooth):

- With the headset powered on, slide and hold the Power switch towards the Bluetooth icon until you hear "pairing" and the headset LEDs flash red and blue.
- On your mobile device, go to Bluetooth settings and select "Poly VFocus 2 Series."
- Once paired, you will hear "pairing successful" and "phone connected."

4. **Microsoft Teams Version:** If you have the Teams version, the headset is optimized for Microsoft Teams. A dedicated Teams button provides instant access to the Teams application for seamless collaboration.

## OPERATING INSTRUCTIONS

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Understand the key functions and controls of your headset for optimal use:

- **Power On/Off:** Slide the Power switch to the "On" position to power on, and to the "Off" position to power off.
- **Volume Control:** Use the + and - buttons on the earcup to adjust the volume.

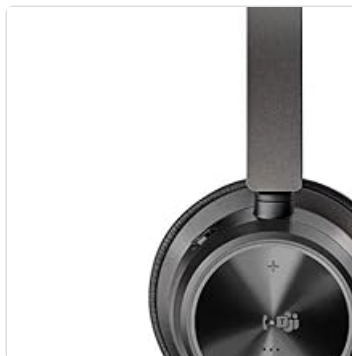


Image: A close-up view of the headset earcup, highlighting the volume control buttons and the central Teams button.

- **Call Control:**
  - Press the Call button to answer or end a call.
  - Press and hold the Call button to reject an incoming call.
- **Mute/Unmute:** Press the Mute button on the microphone boom to mute or unmute your microphone. The Dynamic Mute Alert feature will notify you if you speak while muted.

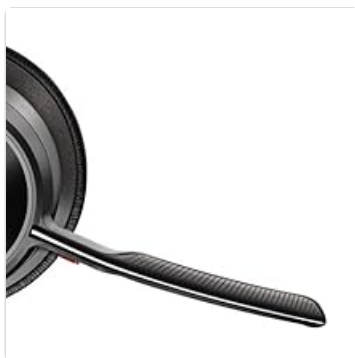


Image: A detailed view of the headset's flexible boom microphone, showing its position and the mute button.

- **Active Noise Canceling (ANC):** Adjust the noise canceling level using the ANC switch on the earcup. Choose between High, Low, or Off settings to suit your environment.
- **Wearing Detection:** The headset features smart sensors that can detect when you put on or take off the headset. This can automatically answer calls or pause/resume media.

## MAINTENANCE AND CARE

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Proper care will extend the life and performance of your headset:

- **Cleaning:** Gently wipe the headset with a soft, dry cloth. Avoid using abrasive cleaners or solvents.
- **Storage:** When not in use, store the headset in its provided carry case to protect it from dust and damage.
- **Battery Life:** To maximize battery longevity, avoid fully discharging the battery frequently. Charge the headset regularly. The headset offers up to 19 hours of talk time on a full charge.
- **Temperature:** Do not expose the headset to extreme temperatures (hot or cold) or high humidity.

## TROUBLESHOOTING

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If you encounter issues with your headset, refer to the following common solutions:

Problem	Solution
No audio or poor audio quality.	<p>Ensure the headset is powered on and charged.</p> <p>Verify the BT700 USB-C adapter is securely plugged into your computer.</p> <p>Check that the headset is selected as the default audio device in your computer's sound settings or communication application (e.g., Teams, Zoom).</p> <p>If connected via Bluetooth, ensure Bluetooth is enabled on your mobile device and the headset is paired.</p> <p>Move closer to your connected device to ensure you are within the Bluetooth range (up to 50 meters).</p>
Microphone not working.	<p>Ensure the microphone is not muted. Press the Mute button to unmute.</p> <p>Check the microphone input settings in your computer's sound settings or communication application.</p> <p>Position the microphone boom correctly, approximately two finger-widths from the corner of your mouth.</p>

Problem	Solution
Headset not pairing.	Ensure the headset is in pairing mode (LEDs flashing red and blue). Delete "Poly VFocus 2 Series" from your device's Bluetooth list and attempt to pair again. Restart both the headset and your device.
Active Noise Canceling (ANC) not effective.	Ensure the ANC switch is set to "High" for maximum noise cancellation. Adjust the headset fit to ensure a good seal around your ears.

## SPECIFICATIONS

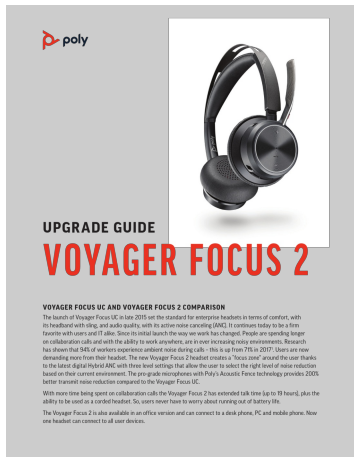
Feature	Detail
Model Name	Voyager Focus 2 UC-M USB-C
Connectivity Technology	Bluetooth 5.1
Wireless Communication Technology	Bluetooth
Headphones Jack	USB
Active Noise Cancellation (ANC)	Yes, 3 levels (High, Low, Off)
Microphone Technology	Poly Acoustic Fence
Battery Life (Talk Time)	Up to 19 Hours
Charging Time	Approximately 2 Hours
Bluetooth Range	Up to 50 Meters
Item Weight	129 Grams (4.6 ounces)
Product Dimensions	4 x 6 x 2.8 inches
Material	Plastic
Compatible Devices	Bluetooth 5.1 and USB-C compatible devices
Control Type	Call Control, Voice Control, Touch
Frequency Range	20 Hz - 20,000 Hz

## WARRANTY AND SUPPORT

Poly provides a limited warranty for its products. For detailed warranty information, please refer to the official Poly website or the documentation included with your product.

For further assistance, technical support, or to access the full user guide (PDF), please visit the official Poly support website or contact their customer service. A digital version of the user guide can be found [here](#).



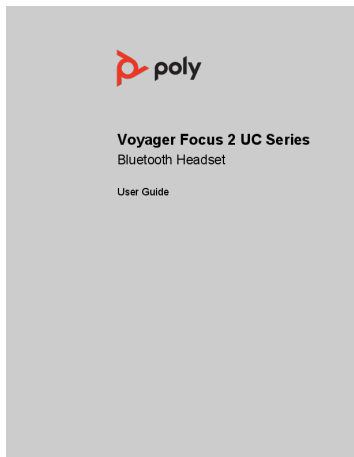


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Voyager Focus 2 UC Series Bluetooth Headset User Guide Contents Overview 3 Headset 3 Charge stand select models only 4 USB Bluetooth adapter 4 Connect and pair 5 Connect to PC 5 Pair to mobile device 5 Pair mode 6 Pair BT700 USB adapter again 6 Fit and charge 7 Wear on the r...

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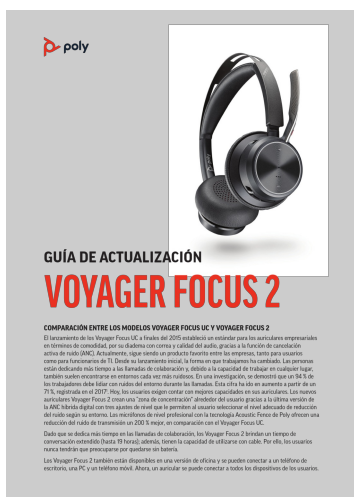


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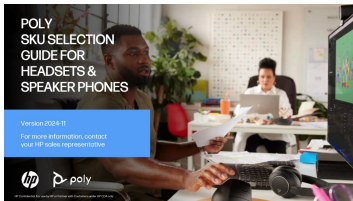


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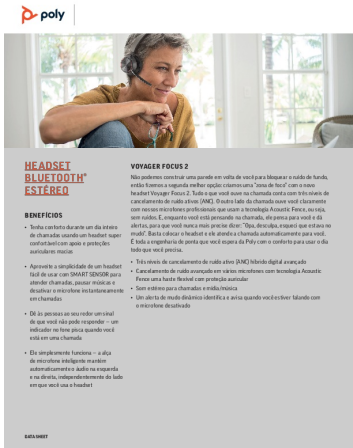


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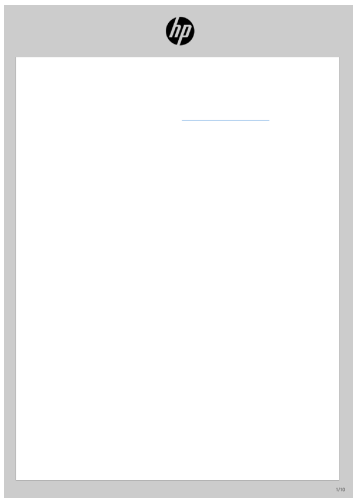


## [\[pdf\]](#) User Manual Datasheet

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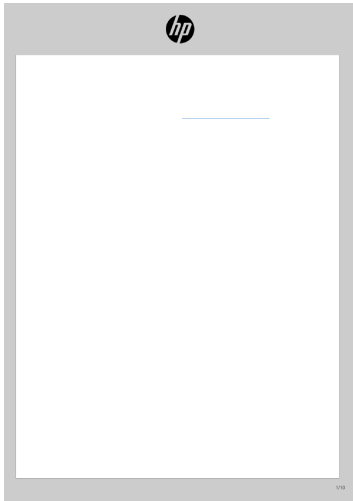


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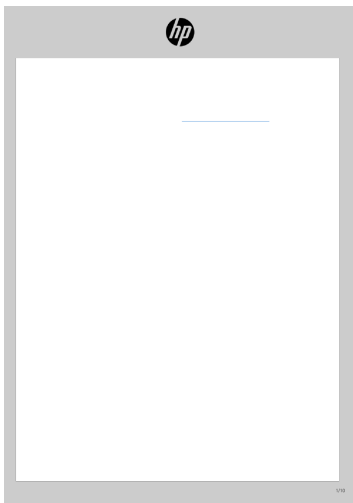
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