

Northair HZB-12A-Natural

Northair Stainless Steel Portable Countertop Ice Maker User Manual

Model: HZB-12A-Natural

INTRODUCTION

Thank you for purchasing the Northair Stainless Steel Portable Countertop Ice Maker. This manual provides important information regarding the setup, operation, maintenance, and troubleshooting of your new ice maker. Please read it thoroughly before use and retain it for future reference.

SAFETY INSTRUCTIONS

To ensure safe operation and reduce the risk of injury or damage, please observe the following safety precautions:

- Always plug the ice maker into a grounded electrical outlet.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Unplug the ice maker before cleaning or when not in use.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Keep the ice maker away from heat sources and direct sunlight.
- Ensure adequate ventilation around the appliance. Maintain at least 4 inches of space on all sides.
- Do not use the appliance for anything other than its intended purpose.
- Supervise children when the appliance is in use.

PRODUCT OVERVIEW

The Northair Portable Countertop Ice Maker is designed for convenient ice production in various settings. It features a stainless steel exterior and produces bullet-shaped ice cubes.



Front view of the Northair Stainless Steel Portable Countertop Ice Maker, showcasing its sleek silver finish and compact design.

Dimensions

Small enough to be portable
Two sizes of bullet shaped ice



Diagram illustrating the dimensions of the ice maker:
approximately 13.0 inches high, 13.9 inches deep, and 9.5
inches wide. Also shows two sizes of bullet-shaped ice cubes:
1" x 1.2" and 0.8" x 1".



Evaporator

Nickel-plated brass material
Durable design, built to last



LED Panel

Easy to set and control
Choose the size of ice



Easy Access

Open the door on the top
Easily access all of the ice

Close-up views of the ice maker's internal evaporator made of nickel-plated brass, and the LED control panel with indicators for "ADD WATER", "ICE FULL", "POWER", and buttons for "ON/OFF" and "SELECT" ice size.

Key Features:

- **Countertop Design:** Compact and portable for easy placement.
- **Fast Ice Production:** Produces 9 ice cubes per cycle in approximately 6 minutes.
- **Daily Capacity:** Up to 26 lbs of ice in 24 hours.
- **Water Reservoir:** 2.2 L capacity.
- **Smart Features:** Viewing window, "Ice Full" and "Add Water" indicator lights. Unused ice melts back into the reservoir.
- **Ice Sizes:** Capable of making large or small bullet-shaped ice cubes.
- **Construction:** Stainless steel exterior with nickel-plated brass evaporator.

SETUP

1. **Unpacking:** Carefully remove the ice maker from its packaging. Remove all packing materials, tape, and any promotional labels.
2. **Placement:** Place the ice maker on a flat, stable surface away from direct sunlight and heat sources. Ensure there is at least 4 inches of clear space around the unit for proper ventilation.
3. **Initial Cleaning:** Before first use, clean the interior of the ice maker. Refer to the "Maintenance and Cleaning" section for detailed instructions.
4. **Power Connection:** Plug the ice maker into a grounded electrical outlet (115 Volts, 100 Watts).

OPERATING INSTRUCTIONS

1. **Fill Water Reservoir:** Open the lid and fill the water reservoir with potable water up to the MAX fill line. Do not overfill.
2. **Power On:** Press the **ON/OFF** button on the control panel to turn on the ice maker.
3. **Select Ice Size:** Press the **SELECT** button to choose between small (S) or large (L) ice cubes. The corresponding indicator light will illuminate.
4. **Ice Production:** The ice maker will begin its first cycle. Ice will be produced in approximately 6 minutes. The "ICE

"FULL" indicator will light up when the ice basket is full.

5. **Add Water Indicator:** If the "ADD WATER" indicator lights up, the water reservoir is low and needs to be refilled.
6. **Collecting Ice:** Use the provided ice scoop to remove ice from the basket. Any ice that melts will return to the water reservoir for future use.
7. **Turning Off:** Press the **ON/OFF** button to turn off the ice maker when not in use.

Your browser does not support the video tag.

Official Northair video demonstrating the ice maker in operation, showing the ice production process and the final ice cubes. This video highlights the efficiency and ease of use of the appliance.

MAINTENANCE AND CLEANING

Regular cleaning and maintenance will prolong the life of your ice maker and ensure optimal performance.

Daily Cleaning:

- Empty the water reservoir and ice basket.
- Wipe the interior with a soft cloth and mild detergent. Rinse thoroughly.
- Dry all surfaces completely before closing the lid.

Monthly Cleaning:

1. Unplug the ice maker.
2. Prepare a cleaning solution of water and vinegar (1:1 ratio) or a commercial ice maker cleaner.
3. Pour the solution into the water reservoir.
4. Run a few ice-making cycles (without consuming the ice) to circulate the cleaning solution.
5. Drain the solution completely.
6. Rinse the reservoir and internal components thoroughly with clean water several times to remove any residue.
7. Wipe down the exterior with a damp cloth.

Important: Always ensure the unit is unplugged before performing any cleaning or maintenance.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Ice maker not working.	No power.	Check if the power cord is securely plugged into a grounded outlet. Check the circuit breaker.
"ADD WATER" indicator is on.	Water reservoir is empty or low.	Fill the water reservoir with potable water up to the MAX fill line.
"ICE FULL" indicator is on.	Ice basket is full.	Remove ice from the basket. The ice maker will resume operation automatically.

Problem	Possible Cause	Solution
Ice cubes are too small or soft.	Ambient temperature is too high; water temperature is too high; first few cycles.	Ensure the unit is in a cool environment. Use cold water. The first few cycles may produce smaller ice; subsequent cycles will yield better results.
Unusual noise during operation.	Normal compressor operation; unit not level.	Some noise from the compressor and refrigerant flow is normal. Ensure the unit is on a level surface.

SPECIFICATIONS

- Model:** HZB-12A-Natural
- Brand:** Northair
- Dimensions (L x W x H):** 14 x 9.5 x 12.9 inches
- Weight:** 23.1 Pounds
- Daily Ice Capacity:** 26 lbs
- Water Reservoir Capacity:** 2.2 Liters
- Voltage:** 115 Volts
- Wattage:** 100 Watts

WARRANTY AND SUPPORT

The Northair Stainless Steel Portable Countertop Ice Maker comes with a **One Year Warranty**. This warranty covers defects in materials and workmanship under normal use.

Additionally, the product is backed by a **30-day return policy**.

For warranty claims, technical support, or any questions regarding your product, please contact Northair customer service. Refer to the product packaging or the official Northair website for contact information.

Note: The warranty does not cover damage caused by misuse, neglect, unauthorized repairs, or normal wear and tear.